

You can and must understand computers NOW.

COMPUTER



SEVEN DOLLARS.

First Edition.
ISBN 0-89347-002-3

COMPUTER LIB

©1974 Theodor H. Nelson.
All rights reserved.

SIXTH PRINTING, MAY 1978
Additional copies available from:

the distributors
702 South Michigan
South Bend, IN 46618
Normal Trade Discounts Available

Any nitwit can understand computers, and many do. Unfortunately, due to ridiculous historical circumstances, computers have been made a mystery to most of the world. And this situation does not seem to be improving. You hear more and more about computers, but to most people it's just one big blur. The people who know about computers often seem unwilling to explain things or answer your questions. Stereotyped notions develop about computers operating in fixed ways--and so confusion increases. The chasm between laymen and computer people widens fast and dangerously.

This book is a measure of desperation, so serious and abysmal is the public sense of confusion and ignorance. Anything with buttons or lights can be palmed off on the layman as a computer. There are so many different things, and their differences are so important; yet to the lay public they are lumped together as "computer stuff," indistinct and beyond understanding or criticism. It's as if people couldn't tell apart camera from exposure meter or tripod, or car from truck or tollbooth. This book is therefore devoted to the premise that

EVERYBODY SHOULD UNDERSTAND COMPUTERS.

It is intended to fill a crying need. Lots of everyday people have asked me where they can learn about computers, and I have had to say nowhere. Most of what is written about computers for the layman is either unreadable or silly. (Some exceptions are listed nearby; you can go to them instead of this if you want.) But virtually nowhere is the big picture simply enough explained. Nowhere can one get a simple, soup-to-nuts overview of what computers are really about, without technical or mathematical number-jumbo, complicated examples, or talking down. This book is an attempt.

(And nowhere have I seen a simple book explaining to the layman the fabulous wonderland of computer graphics which awaits us all, a matter which means a great deal to me personally, as well as a lot to all of us in general. That's discussed on the flip side.)

Computers are simply a necessary and enjoyable part of life, like food and books. Computers are not everything, they are just an aspect of everything, and not to know this is computer illiteracy, a silly and dangerous ignorance.

Computers are as easy to understand as cameras. I have tried to make this book like a photography magazine-- breezy, forceful and as vivid as possible. This book will explain how to tell apples from oranges and which way is up. If you want to make cider, or help get things right side up, you will have to go on from here.

I am not a skillful programmer, hands-on person or eminent professional. I am just a computer fan, computer fanatic if you will. But if Dr. David Reuben can write about sex I can certainly write about computers. I have written this like a letter to a nephew, chatty and personal. This is perhaps less boring for the reader, and certainly less boring for the writer, who is doing this in a hurry. Like a photography magazine, it throws at you some rudiments in a merry setting. Other things are thrown in so you'll get the sound of them, even if the details are elusive. (We learn most everyday things by beginning with vague impressions, but somehow encouraging these is not usually felt to be respectable.) What I have chosen for inclusion here has been arbitrary, based on what might amuse and give quick insight. Any bright highschool kid, or anyone else who can stumble through the details of a photography magazine, should be able to understand this book, or get the main ideas. This will not make you a programmer or a computer person, though it may help you talk that talk, and perhaps make you feel more comfortable (or at least able to cope) when new machines encroach on your life. If you can get a chance to learn programming-- see the suggestions on p. -- it's an awfully good experience for anybody above fourth grade. But the main idea of this book is to help you tell apples from oranges, and which way is up. I hope you do go on from here, and have made a few suggestions.

I am "publishing" this book myself, in this first draft form, to test its viability, to see how mad the computer people get, and to see if there is as much hunger to understand computers, among all you Folks Out There, as I think. I will be interested to receive corrections and suggestions for subsequent editions, if any. (The computer field is its own exploding universe, so I'll worry about up-to-dateness at that time.)

Man has created the myth of "the computer" in his own image, or one of them: cold, immaculate, sterile, "scientific," aggressive.

Some people see this image. Others, drawn toward it, have joined the cold-sterile-aggressive cult, and propagate it like a faith. Many are still about this mischief, making people do things rigidly and saying it is the computer's fault.

Still others see computers for what they really are: versatile gizmos which may be turned to any purpose, in any style. And so a wealth of new styles and human purposes are being proposed and tried, each proponent propounding his own dream in his own very personal way.

This book presents a panoply of things and dreams. Perhaps some will appeal to the reader...

THE COMPUTER PRIESTHOOD

Knowledge is power and so it tends to be hoarded. Experts in any field rarely want people to understand what they do, and generally enjoy putting people down.

Thus if we say that the use of computers is dominated by a priesthood, people who spatter you with unintelligible answers and seem unwilling to give you straight ones, it is not that they are different in this respect from any other profession. Doctors, lawyers and construction engineers are the same way.

But computers are very special, and we have to deal with them everywhere, and this effectively gives the computer priesthood a stranglehold on the operation of all large organizations, of government bureaus, and anything else that they run. Members of Congress are now complaining about control of information by the computer people, that they cannot get the information even though it's on computers. Next to this it seems a small matter that in ordinary companies "untrained" personnel can't get straight questions answered by computer people, but it's the same phenomenon.

It is imperative for many reasons that the appalling gap between public and computer insider be closed. As the saying goes, war is too important to be left to the generals. Guardianship of the computer can no longer be left to a priesthood. I see this as just one example of the creeping evil of Professionalism,* the control of aspects of society by cliques of insiders. There may be some chance, though, that Professionalism can be turned around. Doctors, for example, are being told that they no longer own people's bodies.** And this book may suggest to some computer professionals that their position should not be so sacrosanct as they have thought, either.

This is not to say that computer people are trying to louse everybody up on purpose. Like anyone trying to do a complex job as he sees fit, they don't want to be bothered with idle questions and complaints. Indeed, probably any group of insiders would have hoarded computers just as much. If the computer had evolved from the telegraph (which it just might have), perhaps the librarians would have hoarded it conceptually as much as the math and engineering people have. But things have gone too far. People have legitimate complaints about the way computers are used, and legitimate ideas for ways they should be used, which should no longer be shunted aside.

In no way do I mean to condemn computer people in general. (Only the ones who don't want you to know what's going on.) The field is full of fine, imaginative people. Indeed, the number of creative and brilliant people known within the field for their clever and creative contributions is considerable. They deserve to be known as widely as, say, good photographers or writers.

Computers are catching hell from growing multitudes who see them uniformly as the tools of the regulation and suffocation of all things worm, insect, and human. The charges, of course, are not totally unfounded, but in their most sweeping form they are ineffective and therefore actually an acquiescence to the dehumanization which they deny. We clearly need a much more discerning evaluation in order to clarify the ethics of various roles of machines in human affairs.

Ken Knowlton
in "Collaborations with Artists--
a Programmer's Reflections"
in Nake & Rosenfeld, eds.,
Graphic Languages
(North-Holland Pub. Co.),
p. 339.

* This is a side point. I see Professionalism as a spreading disease of the present-day world, a sort of poly-oligarchy by which various groups (subway conductors, social workers, bricklayers) can bring things to a halt if their particular new increased demands are not met. (Meanwhile, the irrelevance of each profession increases, in proportion to its increasing rigidity.) Such lucky groups demand more in each go-round-- but meantime, the number who are permanently unemployed grows and grows.

** Ellen Frankfurt, Vaginal Politics, Quadrangle Books. Boston Women's Health Collective, Our Bodies, Ourselves, Simon & Schuster.

A. Thibault
Amusement
3 R. Anal.
8.4.87

This side of the book, Computer Life proper (whose title is nevertheless the simplest way to refer to both halves), is an attempt to explain simply and concretely why computers are marvelous and wonderful, and what some main things are in the field.

The second half of the book, Dream Machines, is specially about fantasy and imagination, and new techniques for it. That half is related to this half, but can be read first; I wanted to separate them as distinctly as possible.

The remarks below all refer to this first half, the Computer Life half of the book.



FARDOM

With this book I am no longer calling myself a computer professional. I'm a computer fan, and I'm out to make you one. (All computer professionals were fans once, but people get crabby as they get older, and more professional.) A generation of computer fans and lobbyists is well on its way, but for the most part these are people who have had some sort of an it. This is meant to be an it for those who didn't get one earlier.

The computer fan is someone who appreciates the options, fun, excitement, and fiendish fascination of computers. Not only is the computer fun in itself, like electric trains; but it also extends to you a wide variety of possible personal uses. (In case you don't know it, the price of computers and of using them is going down as fast as every other price is going up. So in the next few decades we may be reduced to eating soybeans and carrots, but we'll certainly have computers.)

Somehow the idea is abroad that computer activities are uncreative, as compared, say, with rotating clay against your fingers until it becomes a pot. This is categorically false. Computers involves imagination and creation at the highest level. Computers are an involvement you can really get into, regardless of your trip or your karma. They are toys, they are tools, they are glorious abstractions. So if you like mental creation, toy trains, or abstractions, computers are for you. If you are interested in democracy and its future, you'd better understand computers. And if you are concerned about power and the way it is being used, and aren't we all right now, the same thing goes.

THE SOCIETY

Which brings us to our next topic.

There is no question of whether the computer will remake society; it has. You deal with computers perhaps many times a day — or worse, computers deal with you, though you may not know it. Computers are going into everything, are intertwined with everything, and it's going to get more and more so. The reader should have a sense of the dance of options, the remarkably different ways that computers may be used; by extension, he should come to see the extraordinary range of options which confront us as a society in our future use of them. Indeed, computers have with a sweep expanded the options of everything.

But a variety of inconvenient systems already touch on our lives, nuisances we must deal with all the time, and I fear that worse is to come. I would like to alert the reader, in no uncertain terms, that the time has come to be openly offensive and critical in observing and dealing with computer systems; and to transform criticism into action. If systems are bad, annoying and demeaning, these matters should be brought to the attention of the perpetrators. Politely at first. But just as the atmospheric pollution fostered by CO₂ has become a matter for citizen concern and attack through legitimate channels of protest, so too should the procedural pollution of inconsiderate computer systems become a matter for the same kind of concern. The reader should realize he can criticize and demand.

THE PUBLIC DOES NOT HAVE TO TAKE WHAT'S BEING DISHED OUT.



There is already a backlash against computers, and the spirit of this anti-computer backlash is correct, but should be directed against very specific kinds of things. The public should stop being mad at "computers" in the abstract, and start being mad at the people who make inconvenient systems. It is not "the computer," which has no intrinsic style or character, which is at fault; it is people who use "the computer" as an excuse to inconvenience you, who are at fault. The mechanisms of legitimate public protest — sit-ins and so on — should perhaps soon be turned to complain over bad and inhuman computer systems.

The question is, will the crummiest trends continue? Or can the public learn, in time, what good and beautiful things are possible, and translate this realization into an effective demand? I do not believe this is an obscure or specialized issue: its shadow falls across the future of mankind; if any, like a giant sequoia. Either computer systems are going to go on inconveniencing our lives, or they are going to be turned around to make life better. This is one of the directions that consumerism should turn.

I have an axe to grind: I want to see computers useful to individuals, and the sooner the better, without necessary complication or human servility being required. Anyone who agrees with these principles is on my side, and anyone who does not, is not.

THIS BOOK IS FOR PERSONAL FREEDOM, AND AGAINST RESTRICTION AND COERCION.

That's really all it's about. Many people, for reasons of their own, enjoy and believe in restricting and coercing people; the reader may decide whether he is for or against this principle.

A chant you can take to the streets:

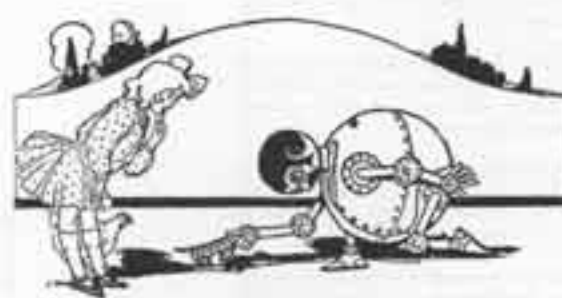
**COMPUTER POWER TO THE PEOPLE!
DOWN WITH CYBERCRUD!**

THE FUTURE, IF ANY

Simply as a matter of citizenship, it is essential to understand the impact and uses of computers in the world of the future, if any; and to have a sense of the issues about computers that confront us as a people — especially privacy and data banks, but also strange new additions to our economic system ("the checkless society"), our political system (half-baked vote-at-home proposals), and so on. I regret that there is not room to cover these here.

Various companies are seeking wide public support for the sorts of things they are trying to bring about. Legislation will be proposed on which the views of the public should have a hearing. It is important that these be understood sensibly by some part of the electorate before they are made too permanent, rather than made matters of dumb assent.

Finally, and most solemnly, computers are helping us understand the unprecedented danger of our future (see "The Club of Rome," p. 44). The human race may have only a short time left on earth, even if there is no war. These studies must be seen and understood by as many intelligent men of good will as possible.



THEREFORE

Welcome to the computer world, the dumbest and craziest thing that has ever happened. But we, the computer people, are not crazy. It is you others who are crazy to let us have all this fun and power to ourselves.

COMPUTERS BELONG TO ALL MANKIND.

AUTHOR'S CREDENTIALS



B.A., philosophy, Swarthmore; graduate study U. of Chicago; M.A., sociology, Harvard. Mostly self-taught in computers. Member of editorial board, Computer Decisions magazine, listed in New York Times' Who's Who in Computers; member of Association for Computing Machinery since 1964.

Research assistant, Communication Research Institute, 1961-2. Instructor in sociology, Yassar College, 1964-6. Senior staff researcher, Harcourt, Brace & World Publishers, 1966-7. Consultant to Bell Telephone Laboratories, Whippany, N.J., 1967-6. Consultant to CBS Laboratories, Stamford, Ct., 1968-9. Proprietor of The Nelson Organization, Inc., New York City, 1969-71. Lecturer in art, instructional resources and computer science, U. Illinois at Chicago Circle, 1973-6. Co-founder of the Itty Bitty Natchan Co. computer store, Evanston, Illinois, 1976. Venture Fund lecturer, Swarthmore College, spring 1977.

PHOTO BY BOCK FIELD.



WHERE IT'S AT

Computers are where it's at...

Recently a bank employee was accused of embezzling a million and a half dollars by clever computer programming. His programs shifted funds from hundreds of people's accounts to his own, but apparently kept things looking innocent by clever programming tricks. According to the papers, the program kept up appearances by redistributing the stolen amount in each account just as interest payments were about to be calculated, then withdrawing it again just after. ("Chief Teller Is Accused of Theft of \$1.5 Million at Bank Here," *New York Times*, 23 March 73, p. 1.) The alleged embezzlement was discovered, not by bank staff, but by records found on the premises of a raided bookmaker.

In a recent scandal that has rocked the insurance world, an insurance company appears to have generated thousands of fictitious customers and accounts by computer, then billed other insurance companies—those who re-insured the original fictitious policies—by fictitious claims on the fictitious misdeeds of the fictitious policy-holders.

In April of 1973, according to the Chicago radio, a burglary ring had a "computerized" list of a thousand prospective victims.

There have been instances where dishonest university students, nevertheless able programmers, were able to change their course grades, stored on a central university computer.

It is not unheard of the son programmers to create grand incomprehensible systems that run whole companies, systems they can personally play like a piano, and then blackmail their firms.

A friend of a friend of the author is an ace programmer at the Pentagon, supposedly a private supervising colonel. On days he is not at his boss, he says, the army cannot find out its strength within 200,000 men. Or three million if he is an stooge.

This awkward state of affairs, obviously spanning both the American continent and most realms of endeavor, has come about for various reasons.

First, the climate of incomprehension leads men in management to treat computer matters as "mere technicalities"—a myth as sinister as the public notion that computers are "scientific"—and abandon the kind of scrutiny they normally apply to any other company activities.

Second, most of today's computer systems are inherently lousy and insecure—and likely to stay that way awhile. Getting things to work on them involves giving people extraordinary and inevitable powers. (Eventually this will change, but watch out for the meantime.)

The obvious consequence is simply for the computer people to be allowed to take over altogether. It may indeed be that computer people—the more well-informed and victorious ones, anyway—can see the farthest, and appreciate most deeply the better ways things can go, and the steps that have to be taken to get there. (And Boards of Managers can at least be partially assured that lousy-panky at the lower levels will be prevented, if men in charge know where the bodies are buried.)

That seems to be how it's going. Examples:

The president of Dartmouth College, John Emory, is a respected computerman and a developer of one of the important computing languages, BASIC (see p. 16).

The new president of the Russell Sage Foundation, Hugh Cline, used to teach computing at Columbia.

It's probably the same in industry. In other words, more and more, for better and for worse, things are being run by people who know how to use computers, and this trend is probably irreversible.

In some ways, of course, this is a sinister portent. In private industry it's not so bad, since the danger is more of embarrassment and boot-lick than of public nuisance. But then there's the problem of the government. The men who manage the information tools are more and more in charge of government, too. And if we can have a Watergate without computers, just wait. (See "Burning Issues," p. 17)

The way to defend ourselves against computer people is to become computer people ourselves. Which of course is the point. We must all become computer people, at least to the extent that we have already become Automobile People and Camera People—that is, informed enough to tell when one goes by or when someone points one at you.

MANY MANSIONS

The future is going to be full of computers, for good or ill. Many computer systems are being prepared by a variety of lunatics, idealists and dreamers, as well as profit-hungry companies and unimaginative clods, all for the benefit of mankind. Which ones will work and which ones we will like is another matter. The grand and dreamy ones bid fair to reorganize drastically the lives of mankind.

For instance, Doug Engelbart at Stanford Research Institute has a beautiful system, called HIS, that will allow us to use computers as a generalized postoffice and publication system. From your computer terminal you just sign onto Engelbart's System, and you're at once in touch with lots of writings by other subscribers, which you may call to your screen and write replies to.

(These grander and dreamier applications are discussed on the other side of this book.)

But the plain computer visions are grand enough.

The great world of time-sharing, for instance. ("Time-sharing" means that the computer's time is shared by a variety of users simultaneously. See p. 75.) If you have an account on a time-sharing computer, you can sign on from your terminal (see p. 14) over any telephone, no matter where you are, and at once do anything that particular computer allows—calling up programs in a variety of computer languages, dipping into data on a variety of subjects as easily as one now consults a chart.

For instance, at Dartmouth College—where time-sharing is perhaps farthest advanced as a way of life—the user (any Dartmouth student, for instance) can just sit down at a terminal and write a simple program (in Dartmouth's BASIC language, for instance) to analyze census data. Since Dartmouth has a complete file on its time-sharing system of the detailed sample from the 1970 census, the program can buzz through that and report almost immediately the numbers of divorced Alsatians or boy millionaires in the sample, or (more significantly) the relative incomes of different ethnic groups when categorized according to the questioner's interests.

But simple time-sharing is only the beginning. Networks of computers are now coming into being. Most significant of these is the ARPANET (financed by ARPA, the Defense Department's Advanced Research Projects Agency). It is nonetheless non-military in character. Dozens of large time-sharing computers around the country are being tied into the Arpanet, and a user of any of these can reach directly into the other computers of the network—using their programs, data or other facilities. Arpanet enthusiasts see this as the wave of the future.

MANY MANSIONS

But while computers and their combinations grow bigger and bigger, they also grow smaller and smaller. A complete computer the size of an OreO cookie is now available, guaranteed for twenty-five years (and very expensive). But its actual heart, the Intel microprocessor, is only sixty bucks now, and just wait. Gen Microprocessors, p. 14) By 1980 there should be as many programmed and programmable objects in your house as you now have TVs, radios and typewriters; that's a conservative estimate. But just what these devices will all be doing—oh, there's the question that has many people talking to themselves.

OTHER COMING THINGS

There are a lot of tall stories about what computers will do for the world. Among the most interesting, I think, are glowing reports of "scientific" politics (don't you believe it). We hear how computers will bring "science" to government, helping, for example, to redraw the lines of election districts. (See Cybercrud, p. 5.)

Then you may also have heard that computers are going to be our new mentors and companions, tutoring us, chatting with us and perhaps lulling us to sleep—like Hal in 2001. Worried? Good. (See "The God-Builders," flip side.) (7, 18, 19)

CHUTZPAH DEPARTMENT

A college student broke through the security of the Pacific Telephone computer system from a terminal and, according to *Computerworld* (6 June 73), stole over a million dollars worth of equipment by ordering it delivered to him! (Fenthouse, December 72, claims he was in high school and it was only nine hundred thousand, but you get the idea.)

After serving a few weeks in jail, he has formed his own computer-security consulting company.

More power to him.

The new breed has got to be watched.

This is the urgency of this book. Remember that the man who writes the payroll program can write himself some pretty amazing checks—perhaps to be mailed out to Switzerland, next year.

From here on it's computer politics, computer dirty tricks, computer wonderlands, computer everything.

For anyone concerned to be where it's at, then, this book will provide a few suggestions. Now is the time you either know or you don't.

Enough power talk. Knowledge is power. Here you go. Dig in.

LESSON 1: GETTING THINGS STRAIGHT

The greatest hurdle for the beginner (or "jockey") is making an effort to grasp particulars of that which he hopes about.

A. WHAT IS ITS NAME? Every system or proposal or project has a name of some sort. Make an effort to learn it, or you're stuck trying to refer to "that computerish thing."

(And don't be a snob about acronyms; those all-exp names and terms sprung from the foreheads of other words, like ILLIAC and PLATO and CAL. There's a need for them. Short words are too general to use for names, and long phrases are too unwieldy.)

B. IN WHAT PARTICULAR WAY DOES IT EMPLOY THE COMPUTER? For record-keeping? For looking stuff up quickly or fancily? For searching out combinations? For making up combinations and testing their properties? For smacking complex phenomena? As automatic typewriters? To play music, or just to store the written notes?

It is hoped that you will become sensitive to these distinctions, and be able to understand and remember them after somebody explains them.

Otherwise you're stuck just referring to "that computer business," and you're in with the rest of the sheep.

(Incidentally —)

People ask me often where they can learn about "science." As in all fields, magazines are usually the best sources of general orientation.

Science Digest is kind of helpful for a start, although unfortunately they print summaries of every fool study that generalizes to the hearts of all humanity from two dozen low state treatments.

Scientific American is the favorite. Some stuff is hard to read but some isn't; the pictures and diagrams are terrific.

Science & Technology magazine seems to me one of the better ones— breezy, informative, not trivial.

Science magazine is read by most actual scientists, and if you have a lively curiosity and can guess at the meanings of words, will tell you an incredible amount. (This is a main source for the science articles in the New York Times, which in turn...) Their articles on politics of science, and the future, are very interesting, important, and depressing. You have to join Am. Assn. for the Advancement of Science, Washington, D.C.

David E. Greenberg's Science and Government Report (sorry— \$35 a year) is what really tells it. Greenberg is the man who knows, both what is shaping up in science and the insane governmental confusions and bouding responses and grandstanding and pork-barrel initiatives.

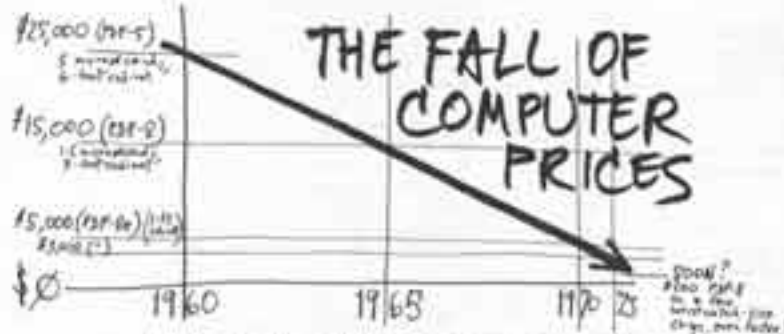
Greenberg is, incidentally, one of the finest writers of our time and a great humorist.

Science and Government Report, Kalamazoo Station (really?), Box 11133, Washington, D.C. 20009.

This is the wall that the handwriting is on.

ASPECTS OF THIS BOOK

The explanations-- not yet fully debugged-- are intended for anybody. The listings of expensive products and services are intended not only as corroborative detail, for a general sense of what's available, but also for business people who might find them helpful, for affluent individuals and clubs who want to try their hand, and finally as a box score of how the prices are coming down. Because we are all going to be able to afford these things pretty soon.



This diagram shows the amazing and unique way prices drop in the computer field. The prices shown are for the first microcomputer, the PDP-8 (and its hugely popular offspring, the PDP-11), but the principle has held throughout the field, and the downward trend will probably accelerate due to the new big integrated circuits.

Another example: an IBM 7090, a very decent million-dollar computer in 1960, was put up for sale at a modish Parke-Bernet "used computer auction" in 1970. If I remember right, they could not get a \$1000 bid, because today's machines are so much smaller, faster and more dependable.



WHERE IT'S AT, U.S.A.



A Computer Fan's Map showing the expected locations of some, but hardly all, the places that come up in conversation.

WHERE IT'S AT IN THIS BOOK

- 2 INTRO
- 4 "Where It's At"
- 8 Sources of Information
- 8 CYBERCRUD
- 9 THE MYTH OF THE COMPUTER
- 10 The Power and the Glory
- 11 THE DEEP DARK SECRET (Computer Basics Reduced to One Easy Page)
- 12 THE NEW ERA
- 13 INTERACTIVE SYSTEMS
- 14 TERMINALS
- 15 COMPUTER LANGUAGES: Prelude
- 16 1. BASIC
- 17 2. TRAC Language
- 18 3. APL
- 20 DATA STRUCTURES
- 21 Binary Patterns
- 22 COMPUTER LANGUAGES: Postscript
- 23 ROCK BOTTOM: Inner Languages of Computers;
- 24 Computer Architecture
- 25 SUCKY'S WRISTMATCH, a sample machine-language program
- 26 The Assembler
- 27 Your Basic Computer Structure: THE MINICOMPUTER
- 28 BIG COMPUTERS
- 29 GREAT COMPUTERS: Sketches of Some Specific Machines
- 30 List of Mini Makers
- 31 MICROPROCESSORS (The New Third Kind of Computer)
- 32 ADVANCED PROGRAMS
- 33 OPERATING SYSTEMS
- 34 TIME-SHARING
- 35 COMPUTER PEOPLE
- 36 Program Negotiation
- 37 Suggestions for Writers
- 38 Fun and Games
- 39 How Computer Stuff is Bought and Sold
- 40 How Computer Companies are Financed, Sometimes
- 41 IBM
- 42 Digital Equipment Corporation
- 43 Peripherals for Your Mind
- 44 SIMULATION
- 45 OPERATIONS RESEARCH
- 46 GREAT ISSUES
- 47 MILITARY USES OF COMPUTERS
- 48 The ARM System
- 49 DNA
- 50 RAMS THAT COMPUTER!
- 51 STUFF YOU MAY RUN INTO
- 52 THE CLUB OF SOME



THE BUCK STOPS HERE

Everywhere in the world people can pretend that your ignorance, or position, or credentials, or poverty, or general unworthiness, are the reasons you are being pushed around or made to feel small. And because you can't talk, you have to take it.

And of course we can do the same thing with computers. Yes, we can do it in spaces. (See "Cybercrud," p. 8.) But many of us do not want to. There has to be a better way. There has to be a better world.

YOUR INFORMATION SOURCES

There are several major places you get information in the computer field: friends, magazines, bingo cards, conferences and conference proceedings.

FRIENDS

Friends we can't help with. But you might make some at conferences. Or join a computer club?

MAGAZINES

The principal magazines are (first few listed roughly by degree of general interest):

Datanation. \$15 a year or free. The main computer magazine, a breezy, clever monthly. Lots of ads, interesting articles the layman can read with not much effort. Twits IBM.

Subscriptions are \$15 if you're not a computer person, free if you're a computer person, free if you're a computer person. 35 Mason St., Greenwich CT 06830.

Computer Decisions. Some \$7 a year or free. Some nice light articles, as well as helpful review articles on different subjects. Avoids technicalities. Computer Decisions, 58 Essex St., Roselle Park NJ 07062.

Computers and Automation. Avoids technicalities but quite a bit of social-interest stuff. Nobody gets it free, something like \$7.50 a year. Berkeley Enterprises, Inc., 815 Washington St., Newtonville, Mass. 02180.

Computerworld (actually a weekly tabloid paper). Not free: \$9 a year. More up-to-the-minute than most people have time to be. Computerworld, Circ. Dept., 787 Washington St., Newton, Mass. 02180.

Computing Surveys. Excellent, clearly written introductory articles on a variety of subjects. Any serious beginner should definitely subscribe to Computing Surveys. (See ACM, below.)

Communications of the ACM. High-class journal about theoretical matters and events on the intellectual side of the field. (See ACM, below.)

Computer Design. \$18/yr. or free. Concentrates on parts for computers, but also tells technical details of new computers and peripherals. Computer Design, Circulation Dept., P.O. Box A, Winchester, Mass. 01890.

Data Processing magazine. Oriented to conventional business applications of computers. \$10. North American Publishing Co., 134 N. 13th St., Philadelphia, Pa. 19107.

Computer. (Formerly IEEE Computer Group News.) \$12/yr. Thoughtful, clearly written articles on high-level topics. Quite a bit on Artificial Intelligence (see flip side). IEEE Computer Society, 16409 Ventura Blvd., Encino CA 91316.

Here are some other magazines that may interest you. No particular order.

PCC. Delightful educational/outsiderculture tabloid emphasizing computer games and fun. Oriented to BASIC language. \$4/yr. from People's Computer Company, P.O. Box 310, Menlo Park, CA 94025.

Computing Reviews. Prints reviews, by individuals in the field, of most of the serious computer articles. Useful, but subject to individual biases and gaps. (See ACM, below.)

The New Educational Technology. \$5/yr. Presumably concentrates on activities of its publisher: General Turtle, Inc., 343 Technology Square, Cambridge, MA 02139; wonderful computer toys for schools and the well-heeled.

The Honeywell Computer Journal. Something like \$10 a year. Honeywell Information Systems, Inc., Phoenix, Arizona. Showcase magazine of miscellaneous content; readable, nicely edited. Has unusual practice of including microfiche (microfilm card) of entire issue in a pocket.

IBM Systems Journal. Showcase technical journal of miscellaneous content, especially arcana about IBM products. \$5/yr. IBM, Armonk, NY 10504.

IBM Journal of Research and Development. Showcase technical journal of miscellaneous content. \$7.50/year. IBM, Armonk, NY 10504.

Journal of the ACM. A highly technical, math-oriented journal. Heavy on graph theory and pattern recognition. (See ACM, below.)

Digital Design. \$15 or free. About computer parts and designs. Digital Design, Circ. Dept., 147 Corey Road, Brookline, Mass. 02148.

Infocystems. Aspiring mag, \$20 or free. Hitchcock Publications, P.O. Box 3097, Wheaton, Ill. 60187.

Think. This is the IBM house organ. Presumably free to IBM customers or prospects. IBM, Armonk, NY 10504.

There are also expensive (smob?) magazines, bought by executives.

Computer Age. \$35/yr. EDP News Services Inc., 114 10th St. N.W., Washington DC 20004.

Computer Digest. \$36/yr. Information Group, 1309 Cherry St., Philadelphia PA 19107.

Data Processing Digest. \$11/yr. 4820 La Tijera Blvd., Los Angeles CA 90045.

Hey now, here's a magazine called *Computopia*. Only \$15 a year. Unfortunately in Japanese. Computer Age Co. Ltd., Kasumigaseki Bldg., Box 122, Chiyoda-Ku, Tokyo, Japan.

SOME GOOD BOOKS & ARTICLES FOR BEGINNERS

The best review of what's happening lately, by none other than Mr. Whole Earth Catalog himself: Stewart Brand, "Spacewar: Fantastic Life and Symbolic Death among the Computer Bums," *Rolling Stone*, 2 December 72, 58-58. He visited the most hotshot places and reports especially on the fun-and-games side of things.

Gilbert Burck and the Editors of *Fortune*. *The Computer Age*. Harper and Row. Ignore the ridiculous full title, *The Computer Age and Its Potential for Management*; this book has nothing to do with management, but is a nice general orientation to the field.

Thomas H. Crowley, *Understanding Computers*. McGraw-Hill. This is the most readable and straightforward introduction to the technicalities around.

Jeremy Bernstein, *The Analytical Engine*. Random House, 1964. History of computers, well told, and the way things looked in 1844, which wasn't really very different.

Donald E. Knuth, *The Art of Programming*. (7 vols.) A monumental series, excellently written and widely praised, for anyone who wants to dig in and be a serious programmer. Three of the seven volumes are out so far, at about twenty bucks apiece. Vol. 1: *Fundamental Algorithms*. Vol. 2: *Seminumerical Algorithms*. Vol. 3: *Sorting and Searching*. Addison-Wesley.

SUMMERS

This is perhaps a minority view, but I think any introduction to computers which makes them seem intrinsically mathematical is misleading. Historically they began as mathematical, but now this is simply the wrong way to think about them. Same goes for emphasizing business uses as if that were all.

We will not name here any of the various disagreeable pamphlets and books which stress these aspects and don't make things very clear.

ABOUT FREE SUBSCRIPTIONS. Many of the magazines are free to "qualified" readers, usually those willing to state on a signed form that they influence the purchase of computers, computer services, punch cards, or the like. (They ask other questions on the form, but whether you influence purchase is usually what decides whether they send you the magazine.) It is also helpful to have a good-sounding title or company affiliation.

BINGO CARDS

These are little postcards you find in all the magazines except the ACM and company ones. Fill in your name and an attractive title ("Systems Consultant" or "consultant" is good—after all, someday someone may ask your advice) and circle the numbers corresponding to the ads that entice you. You'll be flooded with interesting, expensively printed, colorful, educational material on different people's computers and accessories. And note that senders don't lose: any company wants its products known.

However, a postoffice box is good, as it helps to avoid calls at home from salesmen, wasting their time as much as yours. If you are in a rural-type area where you can assume a company name with no legal difficulties, so much the better.

POPULAR COMPUTERS

That the field has not been popularized by its better writers may simply come from at least doubt that ordinary people can understand computers.

I dispute that. Through magazines, millions of Americans have learned about photography. Through the popular science and mechanics type magazines, and more recently the electronics magazines, various other technical subjects have become widely understood.

So far nobody has opened up computers. This is a first attempt. If this book won't do it another one will.

And you better believe that *Popular Computers* magazine is not very far away. Soon a fully-loaded minicomputer will cost less than the best hi-fi sets. In a couple of years, thousands of individuals will own computers, and millions more will want to. Look out, here we go.



Whoops, here it is: *Popular Computing*. \$15 a year (\$12 if prepaid). Box 272, Calabasas, CA 91302.

"COMPUTER TOYS" — A WARNING

A number of inexpensive gadgets purport to teach you computer principles. Many people have been disappointed, or worse, made to feel stupid, when they learn nothing from these. Actually the best these things really can do is give you an idea of what can be done with combinations of switches. From that to learning what computer people really think about is a long, long way.

ACM, the Association for Computing Machinery. This is the main computer professional society; the title only has meaning historically, as many members are concerned not with machinery itself, but with software, languages, theories and so on.

If you have any plans to stick with the subject, membership in the Association for Computing Machinery is highly recommended. ACM calls itself "The Society of the Computing Community." Thus it properly enthralls both professionals and fans.

Dues for official students are \$8 a year, \$35 for others, which includes a subscription to Communications of the ACM, the official mag. Their address for memberships and magazines is ACM, P.O. Box 12105, Church St. Station, New York, NY 10249. (The actual ACM HQ is at 1133 Ave. of the Americas, New York, N.Y. 10036.)

They have stacked the deck so that if you want to subscribe to any ACM magazine you'd better join anyway. Here are the year prices:

| | Member | Non-Member |
|----------------------------------|---------|------------|
| <u>Communications of the ACM</u> | Free | \$25 |
| <u>Computing Surveys</u> | \$7 | \$25 |
| <u>Computing Reviews</u> | \$12.50 | \$30 |
| <u>Journal of the ACM</u> | \$7 | \$30 |

The one drawback to joining the ACM is all the dogged mailing lists it gets you on. It's unclear whether there's anything you can do to prevent this, but there ought to be.

SIGs and SICs. For ACM members with special interests (and we all have them), the ACM contains subdivisions-- clubs within the club, of people who keep in touch to share their interests. These are called SIGs (Special Interest Committees) and SICs (Special Interest Groups). There are such clubs-- SICs and SIGs-- in numerous areas, including Programming Languages, Computer Usage in Education, etc. Encouraging these subinterests to stay within ACM saves a lot of trouble for everybody and keeps ACM the central society.

AFIPS

AFIPS is the UN of computing. They sponsored the Joints, and now sponsor the NCC. Just as individuals can't join the UN, they can't join AFIPS, which stands for American Federation of Information Processing Societies. Depending on your special interests, though, you can join a member society.

The constituent societies of AFIPS are, as of June 1973: (If any turn you on, write AFIPS for addresses: AFIPS, 210 Summit Ave., Montvale NJ 07645.)

★ ACM: the Association for Computing Machinery.

IEEE, the Institute of Electrical and Electronics Engineers. This is the professional society of electronics guys.

Simulation Councils. This is the professional society for those interested in simulation (see p. 55).

Association for Computational Linguistics. (Where language and computer types gather.)

American Association of Aeronautics and Astronautics.

American Statistical Association.

Instrument Society of America.

Society for Information Display. (See flip side.)

American Institute of Certified Public Accountants.

American Society for Information Science. (This group is mainly for electrified librarians and information retrieval types-- see flip side.)

Society for Industrial and Applied Mathematics.

Special Libraries Association.

Association for Educational Data Systems.

IFIP. This is the international computer society. Like AFIPS, its members are societies, so joining ACM makes you an IFIP participant.

IFIP holds conferences around the world. Fun. Expense.

CONFERENCES

Conferences in any field are exciting, at least till you reach a certain degree of boredom with the field. Computer conferences have their own heady atmosphere, compounded of a sense of elation, of being in the witches' coven, and the sure sense of the impact everything you see will have as it grows and grows. Plus you get to look at gadgets.

Usually to go for one day doesn't cost much, and at the bigger ones you get lots of free literature, have salesmen explain their things to you, see movies, hear fascinating (sometimes) speakers.

THE JOINTS! The principal computer conferences have always been the Spring Joint Computer Conference, held in an Eastern city in May, and the Fall Joint Computer Conference, held in a Western city in November (the infamous Spring Joint and Fall Joint, or SJCC and FJCC). In 1973, because of poor business the previous year, the two were collapsed into one National Computer Conference (NCC) in June (Universal Joint?). The Joints have always been sponsored by AFIPS (see below). The National Computer Conference will henceforth be annual, at least for a while.

The cost of attending is high-- while it's just a couple of dollars to look at the exhibits, this rises to perhaps fifteen dollars to go to the day's technical sessions or fifty for the week (not counting lodging and eats)-- but it's very much worth it. The lower age limit for attendees is something like twelve, unfortunately for those with interested children.

Other important conferences: the annual ACM conference in the summer, BEMA (Business Equipment Mfrs. Assn.) in the fall and spring (no theory, but lots of gadgets), and other conferences on special subjects, held all the time all over. Lists of conferences and their whereabouts are in most of the magazines: Communications of the ACM and Computer Design have the biggest lists.

CONFERENCE PROCEEDINGS

As you may know, conferences largely consist of separate "sessions" in which different people talk on specific topics, usually reading out loud from their notes and showing slides.

Conference proceedings are books which result from conferences. Supposedly they contain what each guy said, in practice people say one thing and publish another, more formal than the actual presentation.

This leads to a curious phenomenon at the main computer conferences (SJCC, FJCC, ACM and now NCC). When you register they give you a book (you're actually paying perhaps \$15 for it), containing all the papers that are about to be given, nicely tricked out by their outlines. If you rush to a corner and look at the book it may change your notion of which sessions to go to.

Anyway, the resulting volumes of conference proceedings are a treasure trove of interesting papers on an immense variety of computerish and not-so-computerish subjects. Great for browsing. Expensive but wonderful. (Bearable when you're moving, though, as they are big and heavy.)

JOINT PROCEEDINGS. Proceedings for the Spring Joint and Fall Joint, from the fifties to 1972, are available from AFIPS Press, as are proceedings of the 1973 NCC. (AFIPS Press, 210 Summit Avenue, Montvale NJ 07645.) They cost \$20-25 each after the conference is over; less in microfilm. (At the Joint Conferences, AFIPS Press often gives discounts, at their booth, on back Joint proceedings.)
 ↳ If you want to spend money to learn about the field, Proceedings of the Joint Conferences are a fine buy.

Back ACM Proceedings. From the ACM.

Other Proceedings. Often sold at counters at conferences. Or available from various publishers. Join the ACM and you'll find out soon enough.

TRY TO GET TO THE NATIONAL JOINT. Just as every Muslim should go to Mecca, every computer fan should go to a National Joint (National Computer Conference, or NCC). The next two are (check the magazines):

May 1974, Chicago
 May 1975, ~~San Francisco~~ ANAHEIM.

NO QUALIFICATIONS ARE NEEDED. Think of it as a circus for smart alecks, or, if you prefer, a Deep Educational Experience.

WHAT HAPPENS IF YOU TAKE COMPUTER COURSES?

There is a lot of talk about "best" ways of teaching about computers, but in most places the actual alternatives open to those who want to learn are fairly dismal.

Universities. Universities and colleges tend to teach computing with a mathematical emphasis at the start. Indeed, most seem to require that to get into the introductory computer course, you must have had higher math (at least calculus, sometimes matrix algebra as well). This is preposterous, like requiring an engineering degree to drive a car. (Grad-school kids can learn to program with no prerequisites.)

↳ It seems to be to cut down enrollment, since they're not set up to deal with all those people who want to learn about computers. (And why not?) Also it's a status thing; as if this restriction somehow should keep enrollment to students with "logical minds," whatever those are, or "mathematical sophistication," as if that were relevant.

Computer schools, community and commercial colleges, on the other hand, tend to prepare students only for the most humdrum business applications-- keypunching (which is rapidly becoming obsolete), and programming in the COBOL language on IBM business systems. This gets you as close to the more exciting applications of computers than you were originally.

Some experimental trends are more encouraging. Some colleges, for instance, offer "computer appreciation courses," with a wider introduction to what's available and more varied programming intended to serve as an introduction to this wider horizon.

Higher-level courses seem to be cutting through the junk and offering students access to minicomputers with quickie languages, usually BASIC. Both Digital Equipment Corp. and Hewlett-Packard seem to be making inroads here.

Kiddie setups, rumored to exist in Boston and San Francisco, are geared to letting grade-school children see and play with computers. Also one company (General Turtle, see p. 57) is selling computer toys intended to encourage actual programming by children.

BEAUTIFUL BUNNY BOOTIES

Cybercrud is not aimed only at laymen. It can work even among insiders.

The operations manager of a national time-sharing service, for example, was fanatical about cleanliness. In order to ensure a Clean Computer Room, he said, and hence no dangerous dust near the tapes or disks, he made a rule requiring that anyone entering the computer room had to wear cloth booties over his shoes.

Booties were hung outside for those who had to enter.

"And I had the greatest time making his," says his wife, laughing. "With the cutest little bunny faces on them. The booties were the hardest part to get-- you know, the ones with eyes that roll!" She laughs very hard as she tells this.

"Of course there was no need for it," he now chuckles, "but it sure kept people out of the computer room."

(That's applied logic for you.)



THE MYTH OF THE MACHINE: A DEEP CULTURAL ENGRAM

Public thinking about computers is heavily tinged by a peculiar image which we may call the Myth of the Machine. It goes as follows: there is something called the Machine, which is Taking Over The World. According to this point of view, The Machine is a relentless, peremptory, repetitive, invariable, monotonous, inexorable, implacable, ruthless, inhuman, dehumanizing, impersonal juggernaut, brainlessly carrying out repetitive (and often violent) actions. Symbolic of this is of course Charlie Chaplin, dodging the relentless, repetitive, monotonous, implacable, dehumanizing gears of a machine he must deal with in the film *Masters of Time*.

Ordinarily this view of The Machine is contrasted with an idea of a Warm Human Being, usually an idealized version of the person thinking these thoughts.



But consider something. The model often goes further than this. The Machine is cold, the Human Being emotional and warm. Yet there is such a thing as being too emotional and warm. There is in fact a third type in the scheme, the being who goes too far on the same scale. Strangely, he has at least three different names, though the picture of him is abstractly the same.



Now, "hums," "niggers" and "hippies" are not real people. The words are derogatory slang for the destitute, for persons with any African ancestry, and for people dressing in certain styles. But the remarkable thing about the slang is that all three of these derogatory terms seem to have the same connotation in our culture: someone who is dirty, lazy and lascivious. In other words, whatever distinguishes The Machine from the Warm Human Being is carried too far by the bunch at the other end.

In other words, this conceptual confusion is a single, fundamental issue in our culture; why is unclear. Since most people consider themselves-- naturally!-- to be in the middle category, it acts as a sort of reference omnium of two bad things in either side.

It also has another effect: it supplies a derogatory way of seeing. On the right-hand side, it allows many Americans not to see, or to see only with disgust, the destitute and those with African ancestry and those dressing in hippie style. But this book isn't about that.

The left side of the continuum is our present concern. There, too, people refuse to see. What people mainly refuse to see is that machines in general aren't like that, relentless, repetitive, monotonous, implacable, dehumanizing. Oh, there are some machines like that, particularly the automobile assembly line. But the assembly line was designed the way it is because it gets the most work out of people. It gets the work it does out of people by the way it exerts pressures.

So here we see the same old trick: people building a system and saying it has to work that way because it's a machine, rather than because that's how I designed it.

To make the point clearer, let's consider some other machines.

The automobile is a machine, but it is hardly the repetitive, "dehumanized" thing we usually hear about. It goes uphill, downhill, left and right, fast and slow. It may be decorated. It is the scene of many warm human activities. And most importantly, automobiles are very much the extension of their owners, exemplifying life-style, personality, and ideology. Consider the Baja Buggy Volkswagen and the ostentatious cushy Cadillac. Consider the dashboard ornament and the bumper sticker. The Machine, indeed.

The camera is a machine, but one that allows its user to freeze and preserve the views and images of the world he wants.

The bicycle is a machine, but one that brings you into personal and non-polluting contact with nature, or at least that stylized kind of nature accessible to bicycle paths.

To sum up, then, The Machine is a myth. The bad things in our society are the products of bad systems, bad decisions and conceivably bad people, in various combinations. Machines per se are essentially neutral, though some machines can be built which are bad indeed, such as bombs, guns and death-camps.

The myth of The Machine is a curious aspect of our ideology. Is it especially American, or world-wide?

If we ignore this myth we can see each possible machine or system for what it is, and study how it fits in with human life for good or ill. Sifting or hunting up such things as the good life, preservation of species, love and self-respect.

THE MYTH AND THE RORSCHACH

"The computer is the ultimate Rorschach test," Freud Bates said to me twelve years ago. Dr. Bates, a Harvard psychologist, was somewhat perturbed by the papers he was getting in his seminar on computer modelling in the social sciences. Somewhat nutty people in the seminar were writing somewhat nutty papers for him.

And truer words were never spoken. On this point I find Bates has been terribly, terribly right. The computer is an incredible projective test: what you see in the computer comes right off the back wall of your psyche. In over a decade in the field I have not ceased to marvel at the way people's personalities entwine with the computer, each making it his own-- or rejecting it-- in his own, often unique and peculiar way, deeply reflecting his concerns and what is in his heart. Yes, odd people are attracted to the computer, and the books that hold them are not those of casual interest.

In fact, people tend to identify with it.

In this light we may consider the often-heard remarks about computers being rigid, narrow, and inflexible. This is of course true in a sense, but the fact that some people stress it over and over is an important clue to something about them. My own impression is that the people who stress this aspect are the comparatively rigid, narrow and inflexible people.

Other computer experts, no less worthy, tell us the computer is a superior, the grandest play machine ever to be discovered. These people tend to be the more outgoing, generous and playful types.

In a classic study, psychiatrist Bruno Bettelheim examined a child who thought he was a machine, who talked in staccato monosyllables, walked jerkily and decorated the side of his bed with gears. We will not discuss here the probable origins and cure of this complex; but we must consider that identifying with machines is a crucial cultural theme in American society, an available theme for all of us. And it will may be that computer people are partaking of this same self-image: in a more benign form, perhaps, a shift of gears (as it were) from Bettelheim's mechanical child, but still on the same track.

Some of the computer high-school kids I've known, because of their youth, have been even more up-front about this than adults.

I know one boy, for instance, whose dream was to put a *SPACE* Teletype on wheels under radio control, and alarm people at the computer conference by having it roll up to them and clutter out questions impersonally. (If you know the kid-- shoot and haughty-seeming-- you might think that's how he approaches people in real life.)

I know a high-school boy (not a computer expert) who programmed a computer to type out a love story, using the BASIC "print" command, the only one he knew. He could not bring himself to write the love story on paper.

The best example I can think of, though, took place at the kids' booth (see p. 47) at a computer conference. One of the more withdrawn girls was sitting at an off-line video terminal, idly typing things onto the screen. When she had gone a sentence remained. It said:

I love you all, but at a distance.



On the other side of this book, *Dream Machines*, we will carry this matter further. The most exciting things in the computer field are coming from people trying to realize their wildest dreams by computers: artificial intelligence, computer music, computer picture-making and so on.)

COMPUTERS AND THEIR PRIESTS

First get it through your head that computers are big, expensive, fast, dumb adding-machine typewriters. Then realize that most of the computer technicians that you're likely to meet or hire are compulsors, not simplifiers. They're trying to make it look tough. Not easy. They're building a mystique, a priesthood, their own mumbo-jumbo ritual to keep you from knowing what they-- and you-- are doing."

-- Robert Townsend, *In The Organization* (Knopf), p. 24.



THE CARGO-CULT ASPECT

Outsiders are often grey to cybercrud they dress up themselves. I once knew a college registrar's office where they had been getting along fine for years with paper forms. The year before the computer was slated to arrive, they started using file cards filled out by hand. Instead, Why? "Well, we thought that would make it easier for the computer. Computers use cards, don't they?"

Note that referring to a computer as if it were a living creature is not cybercrud, to say that a program "looks at" a device, "tries to" effect a procedure, and "goes to sleep," are all colorful brief ways of describing what really happens. (See Guidelines for Writers and Spokeners, p. 47.)

WHAT SECRET POWERS DOES THIS MAN POSSESS?



Cybercrud is, of course, just one branch of THE GREAT GAME OF TECHNOLOGICAL PRETENSE that has the whole world in its grasp.

"Man, woman, child-- all is up against the Wall of Science." *Fredya Theater*



THE POWER AND THE GLORY

Forget what you've ever heard or imagined about computers. Just consider this:

The computer is the most general machine man has ever developed. Indeed, it should be called the All-Purpose Machine, but isn't, for reasons of historical accident (see nearby). Computers can control, and receive information from, virtually any other machine. The computer is not like a bomb or a gun, which can only destroy, but more like a typewriter, wholly non-committal between good and bad in its nature. The scope of what computers can do is breathtaking. Illustrated are some examples (although having all this happen on one computer would be unusual). It can turn things on and off, ring bells, put out fires, type out on printing machines.

Computers are incredibly dogged. Computers can do things repeatedly forever, or an exact, immense number of times (like 4,901,223), doing something over and over, depending on whether it's finished or not. A computer's activities can be combined in remarkable ways. One activity, repeated over and over, can be part of another activity repeated over and over, which can be a part of still another activity, which can be repeated ad infinitum. **THERE ARE DEFINITE LIMITATIONS** on what computers can do, but they are not easy to describe briefly. Also, some of them are argued about among computer people.

THE ALL-PURPOSE MACHINE

Computers are COMPLETELY GENERAL, with no fixed purpose or style of operation. In spite of this, the strange myth has evolved that computers are somehow "mathematical."

Actually von Neumann, who got the general idea about as soon as anybody (1940s), called the computer.

THE ALL-PURPOSE MACHINE

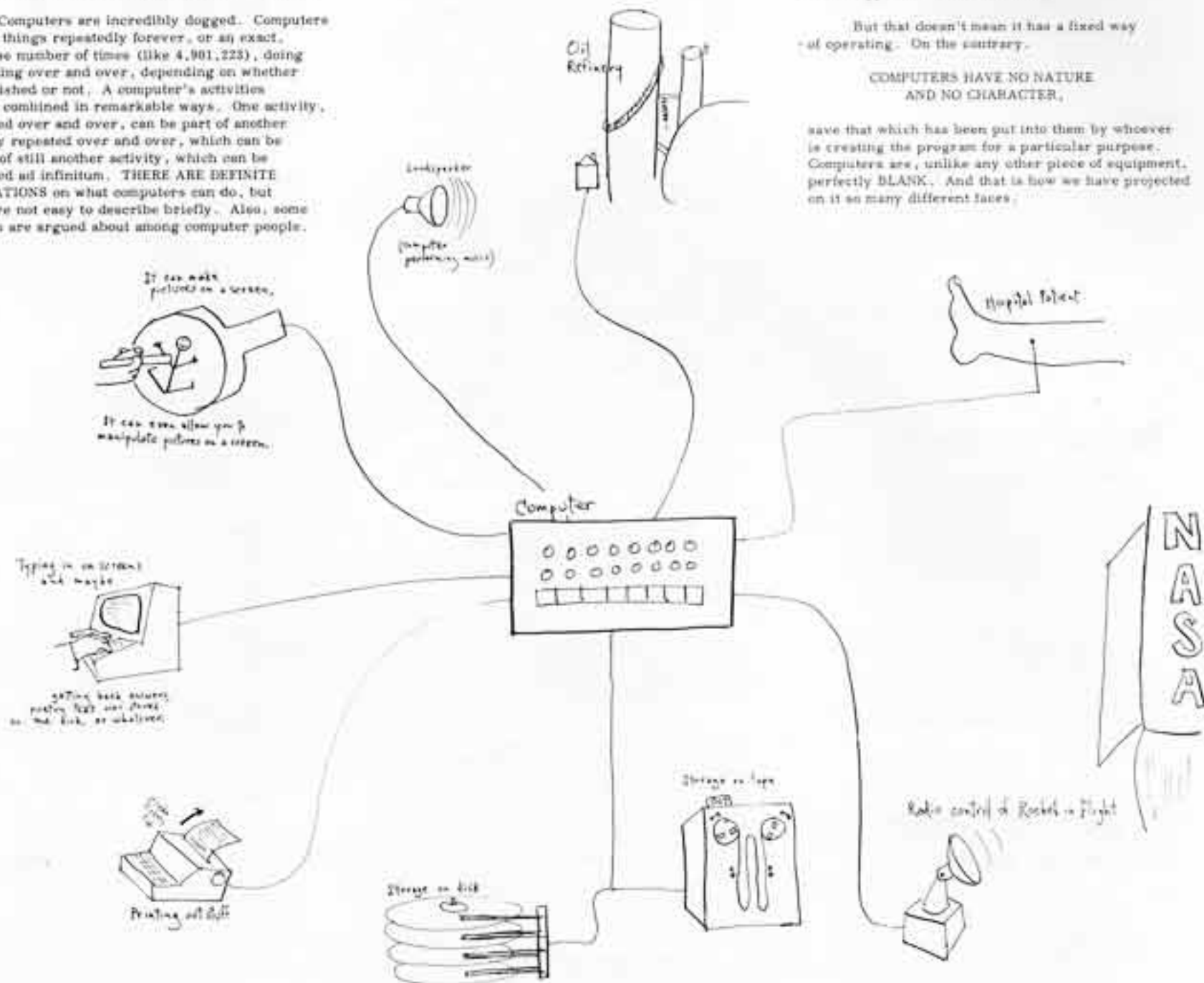
Indeed, the first hacker of computers after World War II was a maker of multi-lightbulb signs. It is an interesting possibility that if he had not been killed in an airplane crash, computers would have been seen first as text-handling and picture-making machines, and only later developed for mathematics and business.)

We would call it the All-Purpose Machine here, except that for historical reasons it has been slapped with the other name.

But that doesn't mean it has a fixed way of operating. On the contrary.

COMPUTERS HAVE NO NATURE AND NO CHARACTER,

save that which has been put into them by whoever is creating the program for a particular purpose. Computers are, unlike any other piece of equipment, perfectly BLANK. And that is how we have projected on it so many different faces.



A HELPFUL COMPARISON

It helps sometimes to compare computers with typewriters. Both handle information according to somebody's own viewpoint.

Nervous Question

"Can a Computer Write a Poem?"

"Can't Computers Only Behave Mechanistically?"

"Aren't Computers Completely Impersonal?"

Helpful Parallel

"Can a Typewriter Write a Poem?"
(Sure. Your poem.)

"Can't Typewriters Only Behave Mechanistically?"
(Yes, but carrying out your intent.)

"Aren't Typewriters Completely Impersonal?"
(Well, it's not like handwriting, but it's still what you say.)

Many ordinary people find computers intuitively obvious and understandable; only the complications elude them. Perhaps these intuitively helpful definitions may help your intuition as well.

1. Think of the computer as a WIND-UP CROSSWORD PUZZLE.

2. A COMPUTER IS A DEVICE FOR TWIDDLING INFORMATION. (So, what kinds of information are there? And what are the twiddling options? These matters are what the computer field consists of.)

3. A computer is a completely general device, whose method of operation may be changed, for handling symbols in any specific way.

THE DEEP DARK SECRET

THE MAGIC OF THE COMPUTER PROGRAM

The basic, central magical interior device of the computer we shall call a program follower. A program follower is an electronic device (usually) which reads symbols specifying operations, carries out the step each specifies and goes on to the next.

The program follower reads down the list of instructions in the program, taking each instruction in turn and carrying it out before it goes on to the next.

Now, there are program followers that just do that and nothing more; they have to stop when they get to the end of the list of instructions.



A true computer, however, can do several things more.

It can jump back to an earlier point in the program and go on from there. Repeating the program in this fashion is called a loop.

It can perform tests on symbols in the memory— for instance, to see if a loop has been done enough times, or if some other part of the job has been finished— and jump to some other program depending on these symbols. This is called a branch.

Finally, the computer can change the information stored in memory. For instance, it can place an answer in a specific part of memory.

WHAT, THEN, IS A (DIGITAL) COMPUTER?

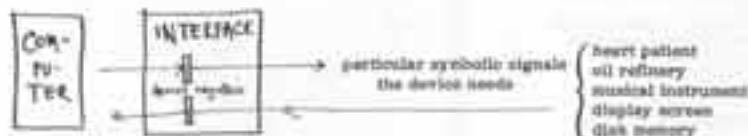
A device holding stored symbols in a changeable memory, performing operations on some of those symbols in the memory, in a sequence specified by other symbols in the memory, able to change the sequence based on tests of symbols in the memory, and able to change symbols in the memory. (For example, do arithmetic and store the result in the memory.)

Rather than try to slip it to you or prove it in some fancy way, let's just state boldly: the power of such a machine to do almost anything surpasses all previous technical tricks in human history.

HOW CAN A COMPUTER CONTROL SO MANY DIFFERENT THINGS?

Answer. Different as they may seem, all devices are controlled in the same way. Every device has an interface, that is, its own special connection setup, and in this interface are the device registers.

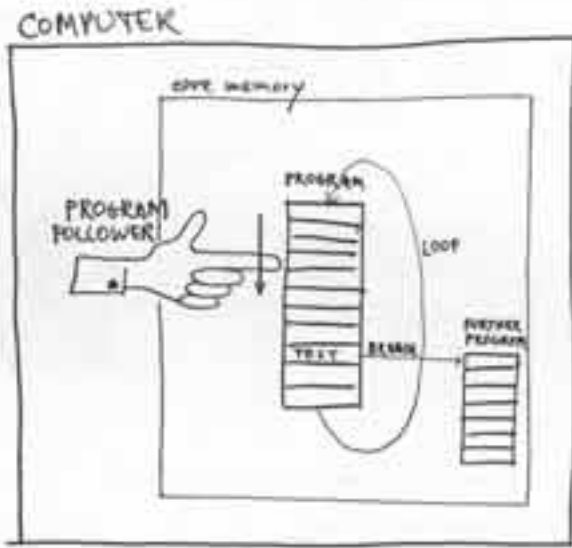
These device registers look the same to the computer; the computer program simply moves information patterns into them or moves information patterns from them to see what they contain.



The computer, being a machine, doesn't know or care that device register 17 (say) controls a hog feeder, or device register 22 (say) receives information from analog detectors. But what you choose, in your program, to put into device register 17, controls what the hogs eat, and what comes into device register 22 will tell your program, you hope, about analog conditions. Choosing how to handle these things in your program is your business.

PRINCIPLE 1: THE PROGRAM LOOP

PRINCIPLE 2: THE PROGRAM BRANCH



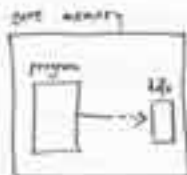
"What is an Interface?" asked the baby machine.
"Whatever You Can," said its dad.

PRINCIPLE 4: EVERYTHING IS A REGISTER

HOW DOES THE LOOP WORK?

The computer does things over and over by changing a stored count, then testing the stored count against another number which is what the count should get to, and going to the beginning if the desired count has not been reached. This is called a loop. (If there's no way it can ever get out, that's an endless loop.) (Actually, the program loop is done the same way as a program branch: if a certain count has not been reached, it branches BACK to the start of the loop.)

Other things besides programs may be stored in the memory. Anything besides programs are usually called data.



The instructions of programs use the data in different ways. Some programs use a lot of data, some use a little, some don't use any. It is one of the fascinating and powerful things about the computer that both the instructions of a program, and the data they work on, are stored as patterns of bits in the same memory, where they can be modified as needed. Indeed, the program can modify its own patterns of bits, a very important feature.

WHAT DO PROGRAMS LOOK LIKE?

In what forms are these programs stored, you ask? Well, they are written by people in computer languages, which are then stored in some form in the computer's fast core memory, where the program follower can act on them. But what does a computer language look like, you ask? Ah...

GO TO PAGE 16

(If you want to see what the bottom-most level looks like, with all the bits and things, skip ahead to p. 25.)

WHATEVER IT MAY DO IN THE REAL WORLD, to the computer program it's just another device.

ANALOG COMPUTERS DESPISED OF

There are two kinds of computers: analog and digital. (Also hybrid, meaning a combination.) Analog computers are so unimportant compared to digital computers that we will polish them off in a couple of paragraphs.

"Analog" is a shortened form of the word "analogy." Originally an "analog" computer was one that represented something in the real world by some other sort of physical enactment— for instance, building a model of an economic system with tubes and liquids; this can demonstrate Keynesian economic principles remarkably well.

However, the term "analog" has come to mean almost exclusively pertaining to measurable electrical signals, and an "analog computer" is a device that creates or modifies measurable electric signals. Thus a hi-fi amplifier is an analog computer (it multiplies the signal), a music synthesizer is an analog computer (it generates and reshapes analog signals). Thus the term has deteriorated: almost anything with wires is an analog computer.

Analog computers cannot be truly programmed, only rewired.

Analog equipment is useful, important and indispensable. But it is simply not in the same class with digital computers, henceforth called "computers" in this book, which manipulates symbols on the basis of changeable symbolic programs.

"Analog computer" also means any way of calculating that involves measuring approximate readings, like a slide rule.

LET'S CALL A SPADE A SPADE

It's awfully easy to fool people with simple words, let alone buffer them with verbal technical-sounding gab. The thing about test talk is that it can really be applied to any area. The trick lies in the arrangement of linear subjective nouns, and in the vague use of wily terms that have connotations in some particular technical area -- say, the space program.

Just consider. We might call a common or garden spade--

- A PERSONALIZED BIRTH-MOVING EQUIPMENT MODULE
- A BIOLOGICAL MIND-TRANSPORT
- A PERSONALIZED STRATEGIC TELLURIAN COMMAND AND CONTROL MODULE
- AN AIR-TO-GROUND INTERFACE CONTOUR ADJUSTMENT PROBE
- A LEVERAGED TACTILE-FEEDBACK UROGNASS DELIVERY SYSTEM
- A MAN-MACHINE ENERGY-TO-STRUCTURE CONVERTER
- A ONE-TO-ONE INDIVIDUALIZED GEOMETRICAL RESTRICTORNESS
- A PORTABLE UNIFIED BARYTONE SYNTHESIS SYSTEM
- AN EXTENDING TOOL (Foreign Theater)
- A ZERO-ZERO DIRT LEVEL ADJUSTER
- A PRESSURE-ORIENTED CONTOUR MANAGEMENT FROTH AND DROGGING SYSTEM
- A GRADIENT INREGULATOR
- A MASS DISTRIBUTION REIDENTIFIERS

HEY! A DING-IT-ALL SYSTEM

AN EXTRA TERRESTRIAL TRANSPORT MECHANISM.

Spades, not words, should be used for spelling. But words should help us connect the truth.

In the computer field, the same things are often called by different names. One instance, the IBM 1080, a fairly ordinary minicomputer, is called by their the "IBM 1280 Data Acquisition and Control System". Different things are often called by the same names, and things can be made-out and spelled-down versions of each other in extraordinary variety. Indeed, computer people may find this book readable, which is cheap with me. (It's a Klein bottle.)

Sorting things out, then, means having a few basic concepts clear in your mind, and knowing when you see examples and variations of them.

COMPUTER DEVICES JUST LIKE CAMERAS AND CARS

Just the way everyone has understood cameras, viz.: "A camera is a device you point at something to skillfully capture its appearance."

Just the way everyone has understood cars, viz.: "A car is a device people get inside which they go somewhere else, under the skillful control of the driver."

Well, how about "A computer is a device which recognizes information and answers accordingly, according to a plan skillfully prepared by a planner."

INSPIRATIONAL MISCELLANY



Computer operates just 'em on and off, change programs, change disks and tapes, select modes of operation for programs that can do more than one thing. (See p. 56.)

Some people (also called keyboard operators) are folks who copy information onto the computer (on console) or onto something the computer can read (punch cards, magnetic disks, etc.)

OTO: these jobs may end in a few years when locking also had to be copied anyway because cards got things to themselves.



Computer technicians, or "Vista engineers," fix computers and their accessories when something goes wrong electrically or in the gears.

They always wear tie clips, at least if they wear ties, so as not to get pulled into rotating machinery.

A NERVE USER (so called) is an ordinary person who doesn't need to know any of these things so as not to do something useful with the computer.

Creating programs or help files is the province of computer programmers.



SOME COMPUTER PEOPLE DO DISTINGUISH AMONG...

PROGRAMS, DISKS, TAPES, and... VISTA ENGINEERS.

FILTING ABOUT WHAT COMPUTERS DO

Many people suppose there is nothing computers cannot do (see p. 41); some people, indeed, think there is nothing computers do not already do.

A couple of years ago, a leading science magazine carried a piece about Stanford's Artificial Intelligence Laboratory, claiming that one "Shaky the Robot" had been developed to near-human intelligence and legibility. This was pure BS, since explicated in the computer magazines, but a lot of people out there in Wonderland believed it. (See "The God-builders," flip side.)

Once I had a long discussion with a somewhat wild-eyed young woman who believed that the government was conspiring her with computers. I think I persuaded her that even if this were feasible it would cost the government tens of thousands of dollars to do it, and that probably no existing government agency was that interested in her thoughts. I'm not sure she was persuaded.

SOME COMPUTER PEOPLE DO DISTINGUISH AMONG...



SOME COMPUTER PEOPLE DO DISTINGUISH AMONG...

PROGRAMS, DISKS, TAPES, and... VISTA ENGINEERS.

THE NEW ERA

A NEW ERA IN COMPUTERS IS DAWNING.

The first, or Classic, computers were used straightforward equipment and were of an straightforward nature.



The second, or Baroque, computer era used intricate equipment for hard-to-understand purposes, tied together with the greatest difficulty by computer professionals who couldn't or wouldn't explain very well what they were doing.



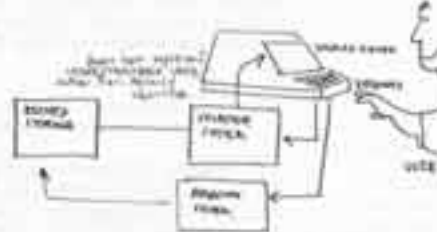
But a change is coming. No one computer of fiction is bringing it about, although some say it is not in their interests. I would like to call it the dawn of the DIAPHRANOS age of the computer.

By "diaphanous" I refer both to the transparent, understandable character of the systems to come, and to the likelihood that computers will be showing us everything (and, across everything), UNLESS, in that, (see p. 41-42).

In the first place, COMPUTERS WILL DISAPPEAR CONCEPTUALLY, will become "transparent", in the sense of being parts of understandable wholes. Moreover, the "parts" of a computer system will have CLEAR CONCEPTUAL MEANING. In other words, COMPUTER SYSTEMS WILL BE UNDERSTANDABLE. Instead of things being complicated, they will become simple.

Now, many people think computers are by their nature incomprehensible and complicated--unfathomable, that's because they have been MADE TO BE. Inevitably this is unintentional, but I fear not always. EXAMPLE: Instead of being told, "this is the mysterious ITI computer, it has to have things just so, you have to fill out these 100 forms to go into the ITI...", you will hear such surprising simple things as "This system is set up for keeping track of who goes what to the company. On the screen you can get lists of accounts and outstanding bills and who owes them; if you point at one with the light pen, the printing machine over here will print a bill all set to go in the envelope."

In other words, systems will increasingly have UNDERSTANDABLE PARTS WITH UNDERSTANDABLE INTERCONNECTIONS.



What is responsible for this remarkable change? For one thing, smaller and smaller companies are buying computer services, and they won't stand for ridiculous complications. For another thing, a number of people in the computer field have gotten sick of systems that make things hard for people. Finally, the price of computers, especially microprocessors (see p. 37) are coming down so fast that they can be tailored to fit people, rather than vice versa. But most of all, it's just time, that's all.

DIAPHRANOS

C.S. Freilich, "Making the Best Buy for the Small Business," *Computer Decisions*, March 77, 21-26.

Compare the relative costs of microcomputers and time-sharing; consider that this one the best buy.

Simon L. Katz, "Making Microcomputers Work in a Medium-sized Business," *DATA Processing*, Winter 1977, 9-11.

Stresses the point that well-designed computer systems can be used by existing personnel of a firm, without excessive complication.

Frederic G. Willington, "Cosmetic Programming," *Datamation*, Mar 76, 31-33. How to make SYSTEMS friendly to the outside.

Computer people often say that to understand computers you have to have a "logical mind."

There's no such thing. But saying such things insidiously may, especially those who have been told they do not have "logical minds."

What is meant, usually, is indeed important: in working with computers you must often work out the exact ramifications of specific combinations of things, without skipping steps.

But the other side of thinking, the intuition, but its place in the computer field too, whatever your habitual style of mind, computers offer you freedom and stimulus-- for thought.

VISIBLE MISUNDERSTANDING

Some people think of computers as things that somehow mysteriously digest and assimilate all knowledge. "Just feed it in the computer," is the motto. But what you feed into the computer just sits there unless there's a program.

"How would you do that by computer?" is a question people often ask. The question should be, "how would you do that at all?" If there is a method for doing something which can be broken down into simple steps, and requires no human judgment, then maybe we can take those steps and program them on a computer. But maybe we can also think of a simpler way to get that done.

Then there is the idea that a computer is something you ask questions. This answer, I guess, the earlier question, that the computer has already digested and assimilated a lot of stuff and now it's just a bank of you in new arrangements.

Actually what must happen, to get "questions" answered, is this: there must be some program that puts input material into a data structure. (See "Data Structures.") Then you need programs that will read and trace, or whatever, through the data structure in ways you desire. Then you need a way to start these tracing-and-examining programs going through the data structure in ways you want. So you need a program accepting input from a keyboard, or whatever, and starting the other programs in operation.

WHAT YOU'VE SEEN PROBABLY WASN'T "A COMPUTER."

Get out of your head the notion that some one system you've seen showed you what computers are really like. Computer systems can be so different externally as hats and waives. (Yet it's the same kind of hardware, but that's no help in dealing with them.)

Then what is it computer people know, you may ask, that leads them to understand how systems really work? Ah. Computer people simply adjust faster to whole new worlds.



USING A COMPUTER SHOULD ALWAYS BE EASIER THAN NOT USING A COMPUTER.

If it isn't, you (or your company, or your state) may have been sold a bill of goods. OR they may have decided your investigation is less important than something else. In any case, you have a right to ask sharp questions.

THE DANGER IS "Computers are rigid and inhuman." A BETTER APPROXIMATION People are sometimes (all too often) rigid and inhuman. (Machines and animals are not-- the term "inhuman" applies only to people.) "Rigid and inhuman" computer systems are the creation of rigid and inhuman people.

THE AUTOMOBILE ANALOGY (wavy)

"The interstate was bumper-to-bumper, but after we had lunch at the rest stop it cleared up till we got to the tollbooth. Then Harvey got lost on the interchange, and we had to double back on the service road."

How incomprehensible to someone from 1965. Yet how simple-minded when you understand it. That's how it is with computers.

Computer talk sounds so strange and incomprehensible to you falls out there-- yet to us in here it's often as simple as the laws above-- if you know the fundamental concepts.

And nothing in the normal everyday world will have prepared you for them.

It's not jargon, but the simplest way to express thoughts in these areas.

WHAT IS THIS SYSTEM ABOUT?

- Study questions to size up what a computer is supposed to be doing.
- What data does it control?
- Where is the data stored?
- What other data will it look up for?
- What information do you suppose can reasonably be derived from that?
- What are the key input and output devices?
- In what forms does information go in and out?
- What do you suppose they might want to know?

COMPUTER LANGUAGES

see what makes computers go "round."

If your computer only did one thing, how to start it you'd only need one button or lever.

If your computer only did two things, without variation, then you could let each operation be started by pressing one of the keys of the terminal, and that would be that.

But that's not what it's about.

We have lots of different things that we want computers to do, and we want our commands to work on different varieties of data, or on the results of a previous command, or even to store on another command itself, and so a computer language is a convenient method of giving commands to a computer that allows the commands to be entered in a single format.

This means having rules for computer use every one and the person who uses it.

Two means having basic operations that can be built into bigger operations (subroutines, subprograms, programs).

Thus a computer language is really a method by which a user can fit three programs together. Computer languages are built according to constraints sets of rules for using programs together. Such rules are limited only to the imagination of their authors. Each computer language has its own contrived system of rules, and it can be completely different from the contrived rules tying together any other computer language. (That's one reason for being prevented three different computer languages, to show some of the mad systems that can exist.)

Computer languages tend to look like writing like you've ever seen. These computer programs, which of course have to be written in these computer languages, look pretty good. Some programs look like old train schedules (in multiple columns). Some look a little like printed poetry. In any case, a COMPUTER PROGRAM NO MORE LOOKS LIKE [AS BEING] THAN THE WORD "COM" LOOKS LIKE A COM.

One of the central concepts of this book is that of a "program follower," a dynamic entity which somehow follows a program. Well, EVERY LANGUAGE HAS A PROGRAM FOLLOWER FOLLOWING ITS OWN PARTICULAR RULES. These rules are contrived for convenience, suitability to a purpose, and "aesthetic" or a sort of often somewhat stark compression. (The program followers which computers use seem what you see in the author's see "The Turing Machine," p. 21.) About all we can say is that there is a common set of CONCEPTS, INCLUDING ALGEBRA, LOGIC, TRUTH AND KNOWLEDGE, AND COMMUNICATION WITH INTERNAL DEVICES, as mentioned on p. 11. Beyond that the differences are incredible.

In the basic sense of computer people is this: it's not that the computers know so much, but they can adapt to a whole new world of possibilities more quickly.



PROGRAMS VS. EXISTENCE
A Yagor Gabbitas to a Yagor Heliotrope

a "program" runs on an ordinary computer, without necessarily interacting with the outside world.

a "system" involves a whole setup, of which the computer and a program is it one (and the central things).

THREE QUICKIE COMPUTER LANGUAGES FOR YOU

Everyone should have some brush with computer programming, just to see what it is and isn't. What is it? Coding symbols into machine knowledge, whose exact details have exact realizations. What is it? Telling or typing to the computer to know what to do, or to perform intelligent art. What is it? An interface between art. What is it? A machine.

Why three languages? Because you would have to learn three. Only by knowing several do you get any sense of the variety they take.

These three languages make it possible in principle for you to learn computers with no coaching. If you need (in price) \$14 is more one terminal, and time-sharing accounts with time running \$300 (most of them do). TRAC language (for availability) see p. 21, APL/IV SFL (for partial list of sources) see p. 111.

Why three languages? Several good reasons. (We had more to read from a terminal, which means that you could in principle get a terminal in your home and play with the computer there, not the program. But this is expensive, and at worst fraught with accidental financial calamities, or the possibility to know right and wrong. It should be practical and had greater fairly soon.

These languages have been chosen because they are important, very different from each other, very powerful, influential and highly regarded in the field, satisfactory from time-sharing systems, and suitable for making interactive programs and "goodie" systems.

Each can be used to create programs for science, business or recreation.

Because these languages can be used from a terminal, and thus learned quickly, we might call them "quickie" languages.

Water, interactive languages mean you, the programmer, can change your program from the terminal, interactive programs are those which interact with users, which is different. However, these languages are quite suitable for text.

Another reason for these three: they represent, in a way, several major areas.

BASIC is a widespread and fairly standard language— that is, it is available on computers everywhere. Moreover, it looks rather like Fortran, which is the most important "scientific" computer language.

TRAC Language, though well-known among researchers, has many powers that are not so well known. Moreover, it adheres to principles through the simple and slightly consistent following of a few simple principles, and in this fact very easy to learn and to suggest intellectual strength for its learners.

However, it is a so-called "list language," meaning that it uses heavily information being extremely varied and changing lists— a very important feature in those of its involvement in computer applications like pattern matching and text handling, which use everywhere and text types of data. (See "Data Structures," p. 25.)

APL is another elegant language, and worked out thoroughly from certain basic ideas by a very thoughtful and inspired learner.

In the imagination of these three languages you may begin to see the influence of the individual human mind in the computer field, with ordinary in the laboratory. I would like to stress here that each of these three languages represents somebody's individual personal achievement, and is in fact a foundation upon which others, writing programs, can build their own.

Two of these languages permit the creation of interactive programs that work on a line-by-line basis. In addition, TRAC Language (pp. 18-21) permits the creation of systems that react to one character the user types in, rather than waiting for the carriage return at the end of a line. This permits you to program user-level systems that are even more responsive.

IF YOU'RE SCARED. Don't worry, it's not a test. Flip the pages and look at the examples. In particular, you might look for the same program which appears in each language: a program to count the number of prime numbers up to a given number. (See "HELP, I AM TRAPPED IN A LOOP" below.)

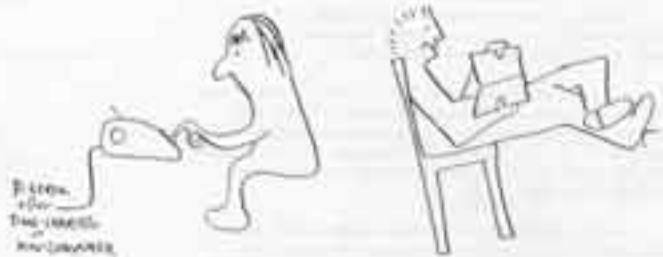
This book is organized so you can look at it or skip it or see other, or have it in particular because you have to fight through the next three chapters if you want to prove on that if you want to study these languages, by all means do so.

Languages that can be used from a terminal are called "line languages." There are a number of other popular "line languages," such as the original, BASIC, LOGO, SPENKAST. For just more there's no room for them here.

Some popular non-interactive languages are briefly described on pp. 10-11.



Look to computers as much easier from interactive terminals.



The best way to start programming is to have a personal setting or interactive language, and a friend, sitting nearby who already knows the language and has something wise to say that can be interpreted with confidence.

And the best way still?

Will you and me get the best of it?

And that's how it works, my dear.

THE BEST WAY TO LEARN.

THREE Quickie Computer Languages:
BASIC (pp. 16-17)
TRAC[®] Language (pp. 18-21)
APL (pp. 22-5)

"COMPUTER TEXT EDITORS"

The Moving Finger writes, and, being writ,
Naves us, we of you Day on We
Shall see it laid to rest all a line,
No of you Time with me a Word of it

Shakespeare's Hamlet

Numerous interactive programs exist for editing text at computer terminals— in other words, for doing what typewriters do, but using a computer instead of a small special-purpose machine.

Unfortunately most of these systems are dreadful. Dreadful, that is, for ordinary human beings. What computer people seem to think of as appropriate systems for handling text are totally unsuitable for people who can't and think a lot about text, although they may be good for computer programmers.

Such systems allow you to insert text (with some difficulty), delete (with some difficulty), and overtype (never).

Obviously the user must learn an explicit command language, some system of alphabetical commands that have to be typed in to effect any change in the material. Programmers think this is good for you and tougher the deal.

The text is usually stored as a series of alphabetical and punctuation codes in the computer's core memory. The area is organized in the core memory is called a text buffer.

The program generally gives the user an equivalent "pointer," a marker specifying what point in the text the program is currently concerned with.

What is the pointer for? It specifies where the operation is to take place. "Insert," for example. If text is inserted, it will go into the place presently pointed at.

Many of the commands are concerned with controlling the current position of the pointer, moving it backward or forward by a specific number of characters (including punctuation marks and spaces) or lines (lines to the program by the carriage-return code interpreted by the text).

COMPUTER-SCALE TEXT SYSTEM



In this simplified illustration, the pointer can be moved forward and backward in the text by various commands. Typing "H" moves the pointer to the beginning. "E" moves it to the end. "L" moves it to the beginning of the line it's presently on, and the commands "F" and "B" also given with numbers, tell the pointer to move forward or back the specified number of positions. See instance:

H Move forward 1 character
-H Move backward 1 character
2L Move forward 2 lines
-3L Move backward 3 lines

and so on. Note that these operations are not put-into, but that the particulars of how they behave and work together are determined by the personal quirk of the programmer's text.

Another feature many of these programs have is called a "visual editor" feature. Visual editor editing moves the pointer from its present position to the next occurrence of a specific string of characters in the instance. The next occurrence of the word "INTERACT" often such commands point only by giving the command prefix, to replace and given with a phrase with one letter. It was first suggested at a recent conference that this would allow a writer to change every occurrence of "we" in his writing to "and." Let programmers learn to think this is a feature writers want.

For programmers' purposes this is a very good facility, indeed, a whole computer language, though, is built around it: see p. 11. But it has nothing to do with normal text.

This type of thing is totally unsuitable for the literary types of people who care most about text and its characteristics (connotations, syntax) which can get to be found in desirable structured search. And who should not be forced to deal with explicit computer language because it leads to interface with the thought processes that are supposed to be getting, if not made then physically ill.

YOUR FIRST COMPUTER LANGUAGE: DARTMOUTH'S BASIC

The BASIC language, also called Dartmouth-Basic, was introduced in the studios at Dartmouth College by John Kemeny and Thomas Kurtz. It was intended to be a simple and easy-to-learn introduction to computer programming, yet powerful enough to do useful things. It has grown in use. In recent years, both as the foremost beginner's language, and as a perfectly fine language for doing many single kinds of work—like custom business applications, statistics, and "good-guy" systems for rail, it covers as discussed elsewhere in this book.

Kemeny is now president of Dartmouth, and Kurtz runs their high-power time-sharing computer center, so BASIC has a permanent home base there.

Note that the name BASIC does not refer to the bottom-level or elemental languages of computers. BASIC has been contrived specifically to make programming quicker and easier. It is not "basic" to all computers; such bottom languages are called "machine language" or "assembly language" (see pp. 22-25).

The simplicity of the language begins at the program input, or editing, level. Each command of BASIC must be on a separate line, and each line must have a separate line number. Suppose you accidentally type in

```
10 INPUT Y
```

when you meant "INPUT" instead of "IMPUGN." You may replace that command at any time by typing the same line number and the new version of the line.

```
10 INPUT Y
```

which automatically replaces the previously line 10. If you want to get rid of the line entirely, you type

```
10
```

and an end-of-line code, and the whole line is gone.

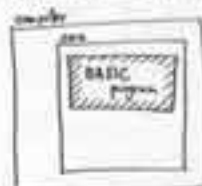
Example of a BASIC command:

```
100 LET X = Y
```

You can choose any line numbers you want, but the lines are automatically put in the order of their numbers. Since when you write a program you don't usually know at the outset what it will look like later, you try to leave enough gaps in the numbers at the start to fit in the instructions you might want to put between them later.

THE SETTING

To begin with, there must be a computer, and it must have a processor for the BASIC language, that is, a program for carrying out the operations of Dartmouth-BASIC. We will assume that this BASIC processor is all set up in core memory ready to go.



(Note: This is how it looks in a minicomputer. On a time-sharing system there's a lot of irrelevant other stuff going on, which we'll leave out.)

And we will assume, as previously mentioned, that you have some kind of a terminal—that is, a device with a keyboard, some kind of place the computer can send messages to you and vice versa, and is more or less standard.

Now then: all that is needed is for you to understand the BASIC language, and you can program this computer within the confines of BASIC.

It is one of the strange aspects of this field that languages can be taught independently of discussions of the machine itself.

When you type in a program, the BASIC processor will do certain things to it (actually cook it down) and store it in core memory:



Every time you change one of the lines of the program the BASIC processor will insert, delete or replace lines as you have commanded, then rearrange whatever's left accordingly, in order of the line numbers.

Then when you tell the processor to start the program, by typing (with no line number)

```
RUN
```

the processor will start the program going at the command with the earliest line number, and your instructions will be executed according to the rules of BASIC.

Now we will consider some of the commands (or statements) of BASIC.



These two boys had never seen a computer before, but I loaded it up with the BASIC language processor, showed them a few basic commands and told them to turn it off when they were through. I got back ten minutes later and they were still at it. Too bad kids have such short attention spans.

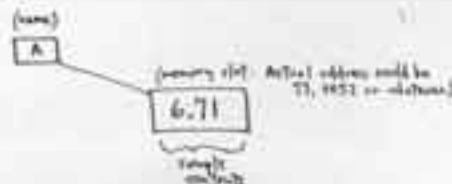
VARIABLES

The BASIC language, like a number of other languages, allows you to set aside places in core memory and give them names. These places may hold numbers. They can be used to count the number of times that things are done (or not done), to hold answers, numbers to test against, numbers to multiply by and so on.

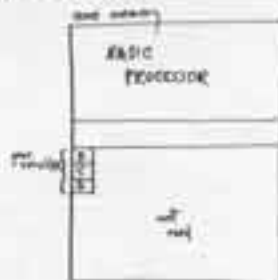
In BASIC, these places are given names of one alphabetical letter. That means you can have up to 26 of them. Examples:

```
A E I O U sometimes Y even X
```

Because these named spaces in memory may be used something like the way letters are used in algebra, we call them variables. In fact, each one is a place with a name.



If you use the names B, C and D for variables in your program, the BASIC processor will automatically set up places for them to be stored.



The END command

The END command in BASIC simply consists of the word END. It must come last in the program. Therefore it must have the highest line number. Example:

```
99 END
```

The PRINT command

Whenever the program follower gets to a PRINT command, it prints out on the terminal whatever is specified. Example:

```
97 PRINT "HAIL CAESAR. HED THOU NEVER WERT"
```

When and if the program follower gets to this command, the terminal will print out

```
HAIL CAESAR. HED THOU NEVER WERT
```

The GOTO command (pronounced "Go To")

The GOTO command tells the program follower the number of the next command for it to do, from which it will go on. Example:

```
92 GOTO 99
```

which means that when a program follower gets to command #92, it must next jump to 99 and go on from there, unless that happens to be the END statement.

A SIMPLE SAMPLE PROGRAM

These are enough commands to write a simple program.

```
41 PRINT "HELP, I AM CAUGHT IN A LOOP"
47 GOTO 41
48 END
```

The program will start at the first instruction, which happens in this case to be instruction number 41. That one prints a message. The next command, by line number, is 47. This tells the program follower to go back to 41, which it does.



The result is that your terminal will print

```
HELP, I AM CAUGHT IN A LOOP
HELP, I AM CAUGHT IN A LOOP
HELP, I AM CAUGHT IN A LOOP
```

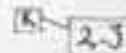
interminably, or until you do something drastic. It never gets to the END statement. (Two strategies for doing something drastic are usually to hold down the CONTROL button and type C, or hold down both CONTROL and SHIFT buttons, if you have them, and type F. One of these usually works.)

The LET command

The LET command puts something into a variable. Example:

```
43 LET X = 2.3
```

What is on the right side of the equals sign in the last statement, in this case 2.3, is stuffed into whatever location of core memory is designated on the left side. In this case a place known to you only as X. With the result that someplace in core memory is



The LET statement is an example of an assignment statement, which most computer languages have; an assignment statement assigns a specific piece of information (often a number, but often other things) to some name (often standing for a particular place in core memory).

The LET command in BASIC can also be used to do arithmetic. Example:

```
14 LET M = 2.3 * (13*999.3)
```

(The asterisk has to be used for multiplication because traditionally terminals don't have a times-sign.) BASIC will work this out from right to left and store the result in M.

The INPUT command

The INPUT statement asks the person at the terminal for a number and then stores it into a variable. Example:

```
61 INPUT Z
```

which causes the terminal to type a question mark, and wait. When the user has typed in a number followed by a carriage return, the BASIC processor stuffs the number into the variable and proceeds with the program. There is a program using the INPUT statement.


```

10 PRINT "HOW OLD ARE YOU?"
11 INPUT A
20 LET B = A/45.5
30 PRINT "YOUR AGE IS", B, "TIMES THE AGE
OF THE EMPIRE STATE BUILDING."
40 END

```

This will cause the following to happen:

```

Program type:
HOW OLD ARE YOU? 30
30
Program type:
YOUR AGE IS .1 TIMES THE AGE OF THE EMPIRE
STATE BUILDING.

```

The IF command

The IF command is a way of testing what's stored in a variable. Example:

```
80 IF M = 45 THEN S2
```

This tests variable M to see if it contains the number 45. If M is indeed 45, the program follows jumps to line S2. If not, it goes right on and takes the next higher instruction after S2. The IF can test other relations than equality, including "less than," "greater than," "not equal," "less than or equal to," etc. For instance,

```
80 IF Q > 7 THEN I02
```

will send the program follower to command I0 if variable Q contains a number less than 7. (Note that different BASICs for different computers may have slightly different rules here.)



The BASIC language, developed at Dartmouth, must not be confused with the underlying binary languages of individual computers (see "Back Issues," p. 25). These underlying codes are called "machine languages" but, in a dressed-up form, easier to use for programmers, "assembly language". These are the basic languages, different for each machine. Dartmouth BASIC, or just plain Basic, is a widely available, standardized, simple beginner's language.



ANOTHER PROFOUND EXEMPLARY PROGRAM

```

5 LET I = 25
10 PRINT I, " BOTTLES OF BEER IN THE WALL"
11 LET I = I - 1
40 IF I = 0 GOTO 74
41 GOTO 10
74 PRINT "TIME TO GO HOME."
75 END

```

The program will start trying this:

```
25 BOTTLES OF BEER IN THE WALL
24 BOTTLES OF BEER IN THE WALL
```

and so on, until I has reached 0. Then it will type

```
0 BOTTLES OF BEER IN THE WALL
TIME TO GO HOME.
```

and then it will stop.

You will note that this program, like the one that printed "HELP, I AM CAUGHT IN A LOOP," has a loop, that is, a repeated sequence of operations. The first one was an endless loop, which repeated forever. This loop, however, is more well-behaved (by some people's standards), in that it allows an escape when a certain criterion has been reached—in this case, printing a line of text 25 times with various.

The reason we are able to escape from this loop is that we have a test instruction, IF statement number 41.

It is very important for the programmer to include tests which allow the program to get out of a loop. This may be reached as a note, via:

LEAVE BEFORE YOU LOOP.

AN AUTOMATIC LOOP

Indeed, for people who are big on program loops, BASIC provides a pair of instructions which handle the program loop completely. These are the FOR and NEXT instructions. We won't show them here, but they're not very hard. Using the FOR command, you can easily direct the computer to do something a million or one thousand, say. This can be exhilarating. You can even direct it to include that program in something to be done a million times, resulting in a program loop that would be carried out over a trillion times. All in a short program? Not of course this is just power on paper; we want our programs to be useful, and finish their jobs in the present century, and so such flights are just mental exercises.

FAST ANSWERBACK WITH BASIC (in some variations)

If you want a fast answer to a numerical question, you can do it without the five numbers, trying to

```
PRINT 3.1416 * 1124
```

will cause BASIC to print the answer right out and forget the whole thing.

TEXT STRINGS IN BASIC

The deluxe versions of the Dartmouth BASIC language have operations for handling text—or what computerists call "strings," that is, strings of alphabetic characters and punctuation. These operations tend to begin with \$ (intending for "string") and there's no room for them here.

But what they mean is that BASIC can type letters, must the result in lines with The Word, or print out the nine hundred million names of God.

If you write the program.

THIS IS A SERIOUS LANGUAGE, AND CAN SAVE SOME COMPANIES A LOT OF MONEY

BASIC is a very serious language. Advanced versions of BASIC have instructions that allow users to put in alphabetical information, and store and retrieve all kinds of information from disks or tapes. In other words, BASIC can be used for the fairly simple programming of a vast range of problems and "good-guy systems" mentioned elsewhere. Complete BASIC systems allowing complex calculations can be had for perhaps \$3000, a general-purpose computer running BASIC with cassette or other mass storage, for business or other purposes, can now be had for some \$8000. Allowing a few thousand dollars for programming specific applications in BASIC, simple systems can be created for a variety of purposes that some computerists might say you couldn't handle in a hundred-thousand-dollar system.

This is serious business. Languages like BASIC must be considered by people who want simple systems to do understandable things in direct ways that are meaningful to them, and that don't disrupt their companies or their lives.

This has been a very busy and brief presentation in which I have tried to convey the feeling of this important language. If you have the chance to learn it, by all means do.

SOME FUN THINGS TO TRY IN BASIC

- Write a program that prints out numbers.
- Write a program that converts an input number to Roman Numerals.
- Write a dialogue system that welcomes the user to the institution, asks him questions, ignores the answers and recalls him. (Use the INPUT statement for receiving numerical answers. Since the answers are ignored they can all be stored in one variable.)

WHERE TO GET IT

Features of the BASIC language vary considerably from system to system. Which ones offer the highly desirable alphabetic commands and mass storage have to be checked out individually.

BASIC is offered on every if not most time-sharing services, as you can see if from your home on a terminal. (But note that this can be expensive and even dangerous, if you're paying yourself. There are not presently adequate cost safeguards to prevent you from running up huge bills.)

BEST BUY? Biggest percent of a time-sharing service somewhere that offers BASIC for \$1 an hour, but, with disk storage thrown in. I have not been able to verify this.

DEC offers minicomputer-based systems which offer BASIC among several terminals simultaneously. (But you have to buy the whole big system.) The ones that run on the PDP-8 are marketed mainly to schools, and for this reason are called, somewhat peculiarly, EDUCYSTEM. Their multi-terminal system for the PDP-11 is called RITE (pronounced "Bicycle,"?) and is marketed mainly to businesses.

Bowlett-Packard offers BASIC, I believe, on all of its minicomputers. Of special interest is an odd computer called the Series 8990 Model 80. You've only allowed to program in BASIC. It's actually a minicomputer; see p. 27.)

Many other minicomputer manufacturers now offer BASIC. Data General's NOVA is one.

BIBLIOGRAPHY

Kernighan and Ritchie, BASIC Programming, Wiley, 1987

DEC's Algorithm Handbook is a very nice introduction to BASIC, quite practical and whimsical. It may be a good introduction even if you're using other people's BASIC systems. It's \$1 from DEC, Communications Services, Parker St., Maynard, Mass. 01754

There is also a programmed text on BASIC by Alterwitz (published by Wiley). For those of us who freeze at computer-booking manuals, programmed texts can take away a lot of anxiety.

MY COMPUTER LIKES ME (when I speak in BASIC)

This book has evidently been put together by the People's Computer Company, and has some idealistic fervor behind it. It's \$1.95 from Dynamex, Box 218, Menlo Park, Cal. 94021.

BASIC is a good example of an "algebraic" type of language, that is, one formulated more or less to look like high-school algebra and permit easy conversion of certain algebraic formulas into actual runnable programs.

The most widely-used language of this type is FORTRAN (see p. 21). Thus BASIC is often referred to as a "FORTRAN-type language."

The kicker—what if you understand this it's half the battle—is that a line of BASIC or FORTRAN directs a certain event to take place, while a statement in algebra just describes relations.

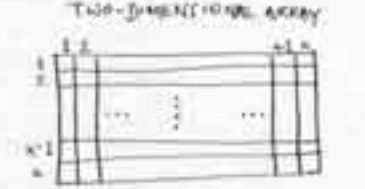
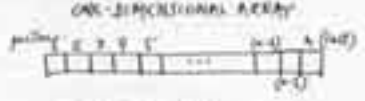
The strange resemblance between the descriptive language (algebra) and the prescriptive language (FORTRAN or BASIC) is that algebraic operations (which are just recombinations and rearrangements) can be mimicked by the computer language, and this early observation of really computer-like but to talking the computer language look like a descriptive algebra. Especially with the weird use of the equals-sign to mean "is replaced now by," in hindsight this was a ridiculous idea; some of the more recent languages (such as APL) use a left-pointing arrow instead of an equals-sign, showing that an action is being called for, rather than a relationship being described.

ARRAYS

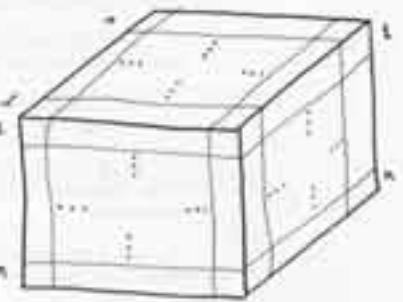
an important data structure

(available in BASIC, APL and many other languages)

Arrays are information arrays with numbered positions. The positions can contain all sorts of different things, however: numbers, letters or other data. Depending on the data structures allowed in the language.



THREE-DIMENSIONAL ARRAY



A one-dimensional array is like a row, a two-dimensional array is like a table, a three-dimensional array is like a box, and for more dimensions you can't visualize.

Arrays are handy for working with a lot of different things like at a time. They can be given names just like variables.

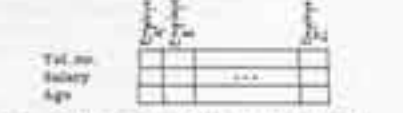
Suppose you have a one-dimensional array named SAN. Then in a program you can usually ask for the third element in SAN by referring to SAN(3). Better than that, you can refer by turns to every element of SAN by using a counting variable and changing its value. SAN(JOE) can be any one of the elements of the array, if we set the value of JOE, the counting variable, to the number of the position we want to point to.

For arrays having more than one dimension, the principle is the same. You may refer to a program to any space in the array by giving a number in parentheses, or subscript, specifying the space's position in each dimension. Suppose you have an array named PRICES, which gives the price of, say, various sizes and brands of TV sets.



This is PRICES(2,2) because it's the item in row 2, column 2.

Suppose you have a two-dimensional array giving the telephone numbers, salaries and ages of several different employees of a company. You have decided to call the array WHAM.



You can refer to any single entry in this array as WHAM(IEV,JOE), where IEV and JOE are two counting variables you've decided to set up.

If you set IEV and JOE both to 1, WHAM(IEV,JOE) is really WHAM(1,1), which refers you to the telephone number of employee A. If you change JOE to 2, that gives you WHAM(1,2), giving you B's phone, while WHAM(2,1) would be A's salary.

There are just the mechanics. What you choose to do with this sort of thing is your own affair. Counting around in arrays (and core memory, where they're stored) is called indexing.

THE SLEEPING GIANT TRAC* Language

A mild-mannered man in Cambridge, Massachusetts, who owns his own very small business, is the creator of one of the most extraordinary and powerful computer languages there is, though lots of people in the field don't realize it. The language is fairly well-known among professionals, but its real power is hardly suspected.

If BASIC is a fairly conventional programming language, strongly resembling FORTRAN, TRAC (Text Reckoning and Compiling) Language is fairly unusual.

The name of it is "TRAC Language," not just TRAC — because it's a registered brand name (like Kleenex Tissues). Within the rules, the word "TRAC" is an adjective and not a noun. Thus TRAC is its first name, Language is its last; so we can refer to "TRAC Language" instead of having to precede it with the.

It is included here for several reasons.

- 1) It is extremely easy to learn, at least for beginners. Experienced programmers often have trouble with it.
- 2) It is extremely powerful for non-numeric tasks. In fact, it is ideal for building your own personal language.
- 3) It offers perhaps the best control of mass storage, and your own style of input-output, of any language.
- 4) It is superbly documented and explained with the new "The Beginner's Manual for TRAC Language," which is now available.
- 5) It is likely to catch on one of these days. (Some large corporations have been investigating it extensively.)

It is not so much the basic idea of TRAC Language, but the neatness with which the idea has been elaborated, that is so nice.

As a side point, here is an important motto for thinking in general about computers (and about other things in general):

MAKING THINGS FIT TOGETHER WELL
TAKES A LOT OF WORK AND THOUGHT.

Let Calvin Mooers' TRAC Language be a shining example.

TRAC Language is great for creating highly interactive systems for special purposes, including turnkey systems for inexperienced users and "good-guy" systems. It combines this with good facilities for handling text, and what is needed along with that, terrific control over mass storage. It is also excellent for simulating complex on-off systems; rumor has it that TRAC Language was used for simulating a major computer before it was built.

Against these advantages we must balance TRAC Language's less fortunate characteristics. For numerical operations it is extremely slow, if not terrible, compared to the most popular languages. The same applies to handling numerical arrays and controlling loops, which are comparatively awkward in TRAC Language.

Finally, many programmers are incensed by the number of parentheses that turn up in TRAC programs; in this it resembles the language LISP. But this is an aesthetic judgement.

The TRAC Language has been thought out in great detail for total compatibility of all parts. (Moreover, by standardizing the language exactly, Mooers heroically assures that programs can be moved from computer to computer without difficulty.)

In the well-thought-out ramifications of its basic concept, the TRAC Language is so elegant as to constitute a work of art. It beautifully fulfills this rule:

"... the facilities provided by the language should be constructed from as few basic ideas as possible, and ... these should be general-purpose and interrelated in the language in a way which avoided special cases wherever possible." (Harrison, Data-Structures and Programming, pub. Scott, Foresman, p. 251.)

The fundamental idea of TRAC Language, which has been worked out in detail with the deepest care, thought and consistency, is this:

ALL IS TEXT.

That is, all programs and data are stored as strings of characters, in the same manner. They are labelled, stored, retrieved, and otherwise treated in the same way, as strings of text characters.

Data and programs are not kept in binary form, but remain stored in character form, much the way they were originally put in. The programs are examined for execution as text strings, and they call data in the form of text strings.

This gives rise to certain interesting kinds of compatibility.

a) Complete compatibility exists in the command structure: the results of one command can become another command or can become data for another command. **ALMOST NOTHING CREATES AN ERROR CONDITION.** If enough information is not supplied to execute a command, the command is ignored. If too much information is supplied, the extra is ignored.

b) Complete compatibility exists in the data: letters and numbers and spaces may be freely intermixed. Special terminal characters (like carriage returns and backspaces) are handled just like other characters, giving the programmer complete control of the arrangement of output on the page.

c) Complete compatibility also exists from one computer to another, so that work on one computer can be moved to another with ease. By the trademark TRAC, Mooers guarantees it — an innovation.

COMMAND FORMAT

A TRAC command has the following form. The cross-hatch or sharp-sign is the way this language identifies a command's beginning.

#(NM, arg2, arg3, arg4, ...)

NM is the name of any TRAC command. It counts as the first "argument," or piece of information supplied. Arg2, arg3, etc. are whatever else the command needs to know to be carried out.

We will look first at examples that use the arithmetic commands of TRAC Language, not because it is particularly good at arithmetic, which it isn't, but because they're the simplest commands. The arithmetic commands are AD (add), SU (subtract), ML (multiply), DV (divide). Each arithmetic command takes three arguments, the command name and two numbers. Examples:

#(AD, 1, 2)

is a command to add the numbers 1 and 2.

#(SU, 4, 3)

is a command to subtract the number 3 from the number 4.

#(ML, 632, 521)

is a command to multiply 632 by 521.

#(DV, 100, 10)

is a command to divide 100 by 10.

Now comes the interesting part.

The way TRAC commands may be combined provides the language's extraordinary power. This is based on the way that the TRAC processor examines the program, which is a string of character codes. Watch as we combine two AD instructions:

#(AD, 3, #(AD, 2, 5))

The answer is 10. Miraculous!

How can this be?

* TRAC is a registered service mark of Rockford Research, Inc. Description of TRAC Language primitives adapted by permission from "TRAC, A Procedure-Describing Language for the Reactive Typewriter", copyright © 1966 by Rockford Research, Inc.

I am grateful to C.A.H. Kagan, of Western Electric Engineering Research Center, for his extensive (and finally successful) efforts to interest me in TRAC Language.

† A comma ends an argument in the TRAC language? Ah, that all arguments could be ended so easily. —My grandfather.

Mild-mannered Calvin Mooers steps into a phone booth, tears open his terminal, and

(POW!)

IT'S SUPERLANGUAGE!

THE MAGIC SCAN

The secret of combining TRAC commands in that every command, when executed, is replaced by its **FRONT**, and whatever may result is in turn scanned.

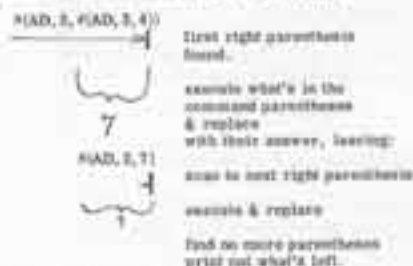
There is an exact procedure for this:

SCAN FROM LEFT TO RIGHT UNTIL A RIGHT PARENTHESIS
*RESOLVE THE CONTENTS OF THE PAIRED COMMAND PARENTHESIS (execute and replace by the command's result), STARTING AT THE BEGINNING OF THE RESULT. KEEP SCANNING LEFT-TO-RIGHT UNTIL A RIGHT PARENTHESIS.

WHEN YOU GET TO THE END, PRINT OUT WHAT'S LEFT.

The beauty part is how it all works as good.

An arithmetic example - as you get the procedure.



You might try this yourself on a longer example:

```
#AD, #BU, #AD, 3, 4, #BU, T, 2, 1, 1
```

Here is an interesting case:

```
#AD, 1
```

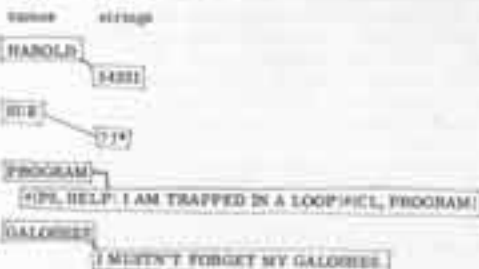
There's no third argument to add to the 1 - but that's okay in TRAC Language. 1 it remains.

PULLING IN OTHER STUFF

The core memory available to the user is divided into two areas, which we may call **WORKSPACE** and **STANDBY**.



The Standby area contains strings of characters with names. Here could be some examples:



There is an instruction that moves things from the Standby area to the Workspace. This is the **CALL** instruction.

```
#CL, whatever
```

The **CALL** instruction pulls in a copy of the named string to replace it, the call instruction, in the work area. The string named in the call instruction also stays in the Standby area until you want to get rid of it. Example:

```
#CL, HAROLD
```

would be replaced by

```
MISS
```

Suppose we say in a program

```
#AD, 1, #CL, HAROLD
```

Then the result is:

```
MISS
```

Now let's do a program loop using the **CALL**. If we type in to our TRAC processor

```
#CL, PROGRAM
```

It should type

```
HELP: I AM TRAPPED IN A PROGRAM LOOP
HELP: I AM TRAPPED IN A PROGRAM LOOP
HELP: I AM TRAPPED IN A PROGRAM LOOP
```

Indefinitely.

Why is this? Let's go through the steps.

We noted that in our Standby area we had a string named **PROGRAM** which consisted of

```
#PS, HELP: I AM TRAPPED IN A PROGRAM LOOP #CL, PROGRAM
```

The TRAC processor scans across it in the first right parenthesis.

```
#PS, HELP: I AM TRAPPED IN A PROGRAM LOOP #CL, PROGRAM
```

and now executes this:

If suppose that **PS** is the **FRONT STRING** instruction, **PRINT STRING** prints out its second argument, and forgets the rest. But the only argument after **PS** is

```
HELP: I AM TRAPPED IN A PROGRAM LOOP
```

so it prints **HELP**. If it had said

```
HELP: I AM TRAPPED IN A PROGRAM LOOP
```

the **FRONT STRING** command would only have printed

```
HELP
```

Then a comma ends an argument in TRAC language.

Now, the **FRONT STRING** command leaves no result, so it is executed; all we have left in the work area is

```
#CL, PROGRAM
```



which is now scanned. But that's another **CALL**, and when it is executed by fetching the object called **PROGRAM**, its replacement in the work area is

```
#PS, HELP: I AM TRAPPED IN A PROGRAM LOOP #CL, PROGRAM
```

and guess what. We do it again.

(Another example of TRAC Language's consistency: suppose it executes the command

```
#CL, EBENEZER
```

when there is no string called **EBENEZER**. The result is nothing, so that command disappears, leaving no residue.)

THE FORM COMMANDS

Let us be a little more precise. The Standby area is really called by Mooers "form storage," and a string-with-name that is kept there is called a **form**. One reason for this terminology is that these strings can consist of programs or arrangements that we may want to fit together and combine. Thus they are "forms".

1. CREATING A FORM

To create a form, you use the **DEFINE STRING** command:

```
#DM, formname, contents
```

The arguments used by **DE** give a name to the form and specify what you want to have stored in it. Example:

```
#DE, ELVIS, 1234
```

creates a form named **ELVIS** with contents **1234**.

```
[ELVIS] 1234
```

(Note that to get a program into a form without its being executed in the way requires some preparation. For this, "protection" is used; see end of article.)

It turns out that **DEFINE STRING** is the closest TRAC Language has to an assignment statement (as in BASIC, **LET A = WHATEVER**). If you want to use a variable **A**, say, to store the current result of something, in TRAC Language you create a form named **A**.

```
#DS, A, WHATEVER
```

Whenever the value of **A** is changed, you redefine form **A**.

2. CALLING A FORM

As noted already,

```
#CL, ELVIS
```

will then be replaced by

```
1234
```

But a wonderful extension of this, that hasn't been mentioned yet, is

2A. THE IMPLICIT CALL.

You don't even have to say **CL** to call a form. If the first argument of a command - that is, the first string inside the command parentheses - is not a command known to TRAC Language, why, the TRAC processor concludes that the first argument may be the name of a form. So use it for you type

```
#AD, #HAROLD, #ELVIS
```



It will first note, on reaching the right-paren of the **HAROLD** command, that since **HAROLD** is **MISS**, you evidently wanted this:

```
#AD, MISS, #ELVIS
```

and then will do the same with **ELVIS**:

```
#AD, MISS, 1234
```

so that pretty much if it type for you

```
MISS
```

This language is approximately suited to data base management, management information systems, interactive query systems, and the broad spectrum of "business" programming.

For large-scale scientific number crunching, not so good.

With one exception: "infinite precision" arithmetic, when people want things to hundreds of decimal places.

Things change

This implicit call is the trick that allows people to create their own languages very quickly. In not very long, you could create your own commands - say **ZAPP, MELVIN** and some more; and while at first it is more convenient to type in the TRAC format

```
#ZAPP, #MELVIN
```

it is very little trouble in TRAC Language to create new syntaxes of your own like

```
ZAPP | MELVIN
```

that are interpreted by the TRAC processor as meaning the same thing.

2B. FILLING IN HOLES

Another thing the **CALL** command in TRAC Language does is fill in holes that exist in forms. Let us represent a hole as follows:

```
|
```

Now suppose there is a TRAC form with a hole in it, like this:

```
WORD [ ] [ ]
```

Additional arguments in the call get plugged into holes in the form. Example:

```
call result
#CL, WORD, OI
#CL, WORD, A
#WORD, OO
#WORD, OO
```

Now, a form can have a number of #delay holes. Let us denote these by

```
[ ] [ ] [ ] [ ] ...
```

Now suppose we have a form

```
WORD [ ] [ ] [ ] [ ]
```

which we might call something like:

```
call result
#WORD, W, I, E
#WORD, OO, ONI
#WORD, OO, ONI
#WORD, W, I, E
```

Perhaps you can think of other examples.

This fill-in technique is obviously useful for programming. If a form contains a program, its holes can be made to accept varying numbers, form names, text strings, other programs. Example: Suppose we want to create a new TRAC command, **ADD**, that adds three numbers instead of just two. Fair enough:

```
ADD #AD, 1, #AD, 2, 2) and there you are.
```

This brings up another example of how easily TRAC Language works out. Suppose you have the following in form storage:

```
ZOWIE #PS, 1, 2)
ZAP #ZAP, 1, 2)
ZAP #AD, 1, 2)
```

Try acting this one out with pencil and paper. Suppose you type in

```
#ZOWIE, 3, 7
```

It suppose that the arguments **3** and **7** will be passed neatly from **ZOWIE** to **ZAP** to the final execution of the **AD**; all through the smooth plugging of holes by the implicit call and the Magic Scan procedure of the TRAC processor.

TRAC Language is a specialized "list processing language" or "list language". This form has been designed to be used for building data bases, statistics and program files. For other problems, languages of this type are needed and used (see p. 21).

TRAC Language is:

- an interpretive language (each step carried out directly by the processor without conversion to another form first);
- an extensible language (you can add your own commands for your own purposes);
- a list-processing language (for handling complex and amorphous forms of data that don't fit in boxes and arrays).
It is one of the few such languages that fits in little computers.

3. DRILLING THE HOLES

The holes (called by Mooers segment gaps) are created by the SEGMENT STRING instruction.

```
$(SS, formname, whatever1, whatever2 ...)
```

where "formname" is the form you want to put holes in and the whatever's are things you want to replace by holes.
Example: Suppose you have a form

```
INSULT YOU ARE A CREEP
```

You make this more general by means of the SEGMENT STRING instruction:

```
$(SS, INSULT, CREEP)
```

resulting in

```
INSULT YOU ARE A [ ]
```

which can be filled in at a more appropriate time.

Fuller example. Suppose we type into the TRAC processor the following:

```
$(DS, THINGY, ONE FOR THE MONEY AND TWO FOR THE SHOW)
$(SS, THINGY, ONE, TWO, )
```

└─ note space

We have now created a form THINGY and replaced parts of it with segment gaps. Since each of the later arguments of SEGMENT STRING specifies a differently numbered gap, we will have gaps numbered [1], [2], and [3]. The gap [1] will have replaced the word ONE, the gap [2] will have replaced the word TWO, and a lot of gaps numbered [3] will have replaced all the spaces in the form (since the fifth argument of SS was a space). The resulting form is:

```
THINGY
[1][3]FOR[3]THE[3]MONEY[3]AND[3][2][3]FOR[3]THE[3]SHOW
```

We can get it to print out interestingly by typing \$(CL, THINGY, RUN, HIDE) (since after the call, the plugged-in form will still be in the forms storage.) This is printed:

```
RUNFORTHEMONEYANDHIDEFORTHERSHOW
```

or perhaps, if we use a carriage return for the last argument, we can get funny results. The call

```
$(THINGY, NOT A FIG, THAT, [carriage return])
```

should result in

```
NOT A FIG
FOR
THE
MONEY
AND
THAT
FOR
THE
SHOW
```

In TRAC Language, every command is replaced by its result as the program's execution proceeds. This is ingenious, weird and highly effective.



TEST COMMANDS IN TRAC LANGUAGE

There are test commands in TRAC Language, but like everything else they work on strings of characters. Thus they may work on numbers or text. Consider the EQ command (test if equal):

```
$(EQ, firstthing, secondthing, ifso, ifnot)
```

where "firstthing" and "secondthing" are the strings being compared, and ifso and ifnot are the alternatives. If firstthing is the same as secondthing, then ifso is what the TRAC processor does, and ifnot is forgotten. Example:

```
$(EQ, 3, $(SU, 5, 2), HOORAY, NUTS)
```

If it turns out that 3 is equal to \$(SU, 5, 2), which it is, then all that would be left of the whole string would be

```
HOORAY
```

while otherwise the TRAC processor would produce NUTS.

To most computer people this looks completely inside-out, with the thing to do next appearing at the center of the test instruction. Others find this feature at-trac-tive.

DISK OPERATIONS

Now for the juicy disk operations. Storing things on disk can occur as an ordinary TRAC command.

```
$(SB, name, form1, form2, form3 ...)
```

creates a place out somewhere on disk with the name you give it, and puts in it the forms you've specified. Example:

```
$(SB, JUNK, TOM, DICK, HARRY)
```

and they're stored. If you want them later you say

```
$(FB, JUNK)
```

and they're back.

Because you can mix the disk operations in with everything else so nicely, you can chain programs and changing environments with great ease to travel smoothly among different systems, circumstances, setups.

Here is a stupid program that scans all incoming text for the word SHAZAM. If the word SHAZAM appears, it clears out everything, calls a whole nother disk block, and welcomes its new master. Otherwise nothing happens. If you have access to a TRAC system (or really want to work on it), you may be able to figure it out. (RESTART must be in the workspace to begin.)

```
RESTART $(DS, TEMP, $(RS))$(SS, TEMP, $(RPT))
RPT $(EQ, SHAZAM, $(TEST), $(EVENT))$(RPT)
TEST $(CS, TEMP, $(RESTART))
EVENT $(DA)$(FB, MARVEL)$(PS, WELCOME O MASTER)
```

In this example, however, you may have noticed more parentheses than you expected. Now for why.

PROTECTION AND ONE-SHOT

The last thing we'll talk about is the other two syntactic layouts.

We've already told you about the main syntactic layout of TRAC Language, which is

```
$( )
```

It turns out that two more layouts are needed, which we may call PROTECTION and ONE-SHOT. Protection is simply

```
( )
```

which prevents the execution of anything between the parentheses. The TRAC processor strips off these plain parentheses and moves on, leaving behind what was in them but not having executed it. (But it may come back.) An obvious use is to put around a program you're designing:

```
$(DS, PROG, $(AD, A, B))
      safe
      stripped stripped
```

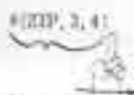
but other uses turn up after you've experimented a little. The last TRAC command arrangement looks like this

```
##( )
```

and you can put any command in it, except that its result will only be carried one level

```
##(CL, ZOWIE, 3, 4)
```

results in (using the forms we defined earlier),



which is allowed to survive as is, because the moving finger of the TRAC scanner does not re-scan the result.

It is left to the very curious to try to figure out why this is needed.

Whatever can be executed
is replaced by
its result.
This may or may not
yield something
which is in turn
executable.
When nothing left is executable,
what's left
is printed out.
That's the TRAC language.

FAST ANSWERBACK IN TRAC LANGUAGE

TRAC Language can be used for fast answerback to simple problems. Typing in long executable TRAC expressions causes the result, if any, to be printed back out immediately.

For naive users, however, the special advantage is in how easily TRAC Language may be used to program fast answerback environments of any kind.

A SERIOUS LANGUAGE; BUT BE WILLING TO BELIEVE WHAT YOU SEE

TRAC Language is, besides being an easy language to learn, very powerful for text and storage applications.

Conventional computer people don't necessarily believe or like it.

For instance, as a consultant I once had programmed, in TRAC Language, a system for a certain intricate form of business application. It worked. It ran. Anybody could be taught to use it in five minutes. The client was considering expanding it and installing a complete system. They asked another consultant.

It couldn't be done in TRAC Language, said the other consultant; that's some kind of a "university" language. Kind of project.

HOW TO GET IT

There have been, until recently, certain difficulties about getting access to a TRAC processor. Over the years, Mooers has worked with his own processors in Cambridge. Experimenters here and there have tried their hands at programming it, with little compatibility in their results. Mooers has worked with several large corporations, who said they wanted to try processors to assess the value of the language, but these endeavors brought nothing out to the public.

FINALLY, however, TRAC Language service is publicly available, in a fastidiously accurate processor and with Mooers' blessing, no Computability™ timesharing service. They run PDP-10 service in the Boston-to-Washington area. (From elsewhere you have to pay long distance.) The charge should run \$12 to \$15 per hour in business hours, less elsewhere. But this depends to some extent on what your program does, and is hence unpredictable. A licensed TRAC Language processor may be obtained from Mooers for your own favorite PDP-10. Processors for other computers, including minis, are in the planning stage.

TRAC Language is now nicely documented in two new books by Mooers, a beginner's manual and a standardization book (see Bibliography).

Since Mooers operates a small business, and must make a livelihood from it, he has adopted the standard business techniques of service mark and copyright to protect his interests. The service mark "TRAC" serves to identify his product in the marketplace, and is an assurance to the public that the product exactly meets the published standards. By law, the "TRAC" mark may not be used on programs or products which do not come from Rockford Research, Inc.

Following IBM, he is using copyright to protect his documentation and programs from copying and adaptation without authority.

Mooers also stands ready to accommodate academic students and experimenters who wish to try their hands at programming a TRAC processor. An experimenter's license for use of the copyright material may be obtained for a few dollars, provided you do not intend to use the resulting programs commercially.

For information of all kinds, including lists of latest literature and application notes, contact:

Calvin N. Mooers
Rockford Research, Inc.
140-1/2 Mount Auburn Street
Cambridge, Mass. 02138 Tel. (617) 876-6776

TRAC® PRIMITIVES*

OUTPUT

PS, string
PRINT #STRING: prints out the second argument.

INPUT

RS
READ STRING: this command is replaced by a string of characters typed in by the user, whose end is signalled by a changeable "meta" character.
CM, arg2
CHANGE META: first character of second argument becomes new meta character. May be carriage-return code.
RC
READ CHARACTER: this command is replaced by the next character the user types in. Permits highly responsive interactive systems.

DISK COMMANDS

SB, blockname, form1, form2 ...
STORE BLOCK: under block name supplied, stores forms listed.
FB, blockname
FETCH BLOCK: contents of named block are quietly brought in to forms storage from disk.

MAIN FORM COMMANDS

DS, formname, contents
DEFINE STRING: Discussed in text.
CL, formname, plug1, plug2, plug3 ...
CALL: brings form from forms storage to working program. Plug1 is fitted into every hole (segment gap) numbered 1, plug2 into every hole numbered 2, and so on.
SS, formname, punchout1, punchout2 ...
SEGMENT STRING: this command replaces every occurrence of punchout1 with a hole (segment gap) numbered 1, and so on.

INTERNAL FORM COMMANDS

(All of these use a little pointer, or form pointer, that marks a place in the form. If there is no form remaining after the pointer, these instructions act on their last argument, which is otherwise ignored.)
IN, formname, string, default
Looks for specified string IN the form, starting at pointer. If not found, pointer unmoved. (NOTE: string search can also be done nicely with the SS command.)
CF, formname, default
CALL CHARACTER: brings up next character in form, moves pointer to after it.
CN, formname, no. of characters, default
CALL N: brings up next N characters, moves pointer to after them.
CS, formname, default
CALL SEGMENT: brings up everything to next segment gap, moves pointer to it.
CR, formname
CALL RESTORE: moves pointer back to beginning of form.

MANAGING FORMS STORAGE

LN, divider
LIST NAMES: replaced by all form names in forms storage, with any divider between them. Divider is optional.
DD, name1, name2 ...
DELETE DEFINITION: destroys named forms in forms storage.
DA
DELETE ALL: gets rid of all forms in forms storage.

TEST COMMANDS

EQ, firstthing, secondthing, ifso, ifnot
Tests if EQUAL: if firstthing is same as secondthing, what's left is ifso; if not equal, what's left is ifnot.
GT, firstthing, secondthing, ifso, ifnot
Tests whether firstthing is numerically GREATER than secondthing. If so, what's left is ifso; if not, what's left is ifnot.

OH YEAH, ARITHMETIC

(All these are handled in decimal arithmetic, a character at a time, and defined only for two integers. Everything else you write yourself as a shorty program.)
AD
SU
ML
DI
} mentioned in text.

BOOLEAN COMMANDS

Several exist in the language, but could not possibly be understood from this writeup.

* Description of TRAC language primitives adapted by permission from "TRAC, A Procedure-Describing Language for the Reactive Typewriter," copyright © 1966 by Rockford Research, Inc.

BIBLIOGRAPHY

- Calvin N. Mooers, *The Beginner's Manual for TRAC® Language*, 100 pages, \$10.00, from Rockford Research, Inc. (See "Where to Get It.")
Calvin N. Mooers, *Definition and Standard for TRAC® T-54 Language*, 88 pages, \$5.00, from Rockford Research, Inc.
Calvin N. Mooers, "TRAC, A Procedure-Describing Language for the Reactive Typewriter," *Communications of the ACM*, v. 9, n. 3, pp. 215-219 (March 1966). Historic paper, out of print. This paper is copyrighted, and the copyright is owned by Rockford Research, Inc., through legal assignment from the Association for Computing Machinery, Inc.
And for those who want to understand the depth of the standardization problem, Mooers offers freebie reprints of:
Calvin N. Mooers, "Accommodating Standards and Identification of Programming Languages," *Communications of the ACM*, v. 11, n. 8, pp. 574-576 (August 1968).

Here is another example showing how we chunk along the row of symbols and take it apart. Again, the alphabetical symbols represent things.



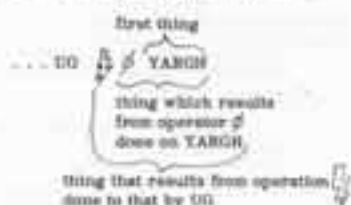
Try dividing up these examples:



One more thing needs to be noted. Not only can we work out the sequences of operations, from right to left, between the symbols; the computer can carry them out in a stable fashion. Which is of course essential.

INSIDE

The truth of the matter is that APL in the computer is a continuing succession of things being operated on and replaced in the work area.



and so on.

What is effectively happening is that the APL processor is holding what it's working on in a holding area. The way it carries out the scan of the APL language, there only has to be one thing in there at a time.



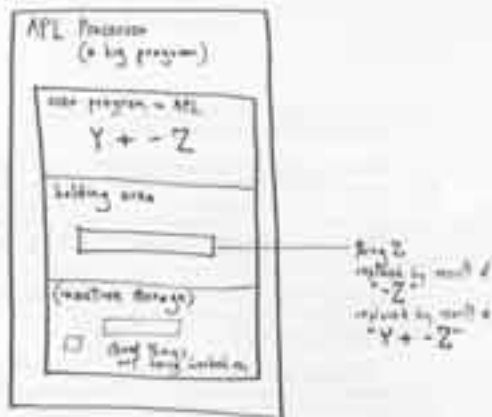
Suppose we have a simple user program.

```
Y + - Z
```

Starting at the right of this user program, the main APL processor puts Z into the work area. That's the first thing. Then, stepping left to the user program, the APL processor follows the rules and discovers that the next operation makes it

- Z

which happens to mean, "the negation of Z." So it carries this out on Z and replaces Z with the result, -Z. Then, continuing to scan leftward, the APL processor continues to replace what was in the work area with the result of each operation in the successive lines of the user program, till the program is completed.



SOME APL OPERATORS

It would be insane to enumerate them all, but here is a sampling of APL's operators. They're all on the pocket cards (see bibliography).

For old times' sake, here are our friends: (And a cousin thrown in for symmetry.)

- +A plain A (whatever A should happen to be)
- A+B A plus B (whatever A should happen to B, ish ish)
- B negation of B
- A-B A minus B
- !B the sign of B (expressed as -1, 0 or 1)
- A*B A times B

And here are some groovies:

- !A factorial A (1*2*3... up to A)
- A!B the number of possible combinations you can get from B, taken A at a time
- !A a random integer taken from array A
- ATB take some integers of random from B. How many? A.

But, of course, APL goes on and on. There are dozens more (including symbols made of more than one weird APL symbol, printed on top of each other to make a new symbol).

Consider the incredible power. Single APL symbols give you logarithms, trigonometric functions, matrix functions, number system conversions, logs to any arbitrary base, and powers of a (a mysterious number of which engineers are fond).

Other weird things. You can apply an operation to all the elements of an array using the / operator: */A is the sum of everything in A. */A is the combined product of everything in A. And so on. Whew.

As you may suspect, APL programs can be incredibly concise. (This is a frequently-heard criticism: that the conciseness makes them hard to understand and hard to change.)

MAKE YOUR OWN

Finally and gloriously, the user may define his own functions, either one-sided or two-sided, with alphabetical names. For instance, you can create your own one-sided operator ZONK, as in

```
ZONK B
```

and even a two-sided ZONK.

```
A ZONK B
```

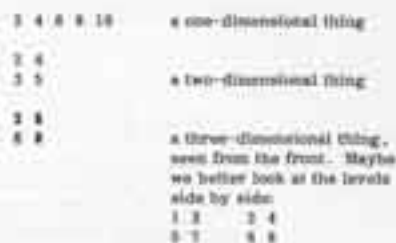
which can then go right in there with the big boys:

```
A * ZONK */ B
```

Don't ask what it means, but it's allowed.

APL THINGS, TO GO WITH YOUR OPERATORS

As we said, APL has operators (already explained) and things. The things can be plain numbers, or Arrays (already mentioned under BASIC). Think of them as rows, boxes and superboxes of numbers:



APL can have Things with four dimensions. Five and so on, but we won't trouble you here with pictures.

Oh yes, and finally a so-dimensional thing. Example:

```
73.1
```

It is called so-dimensional because there is only one of it, so it is not a row or a box.

Seriously, these are arrays, and Iverson's APL works them over, turns them inside out, twists and wags through in whatever the answers are.

As in BASIC and TRAC, the arrays of APL are really stored in the computer's core memory, associated with the name you give them. The arrays may be of all different sizes and dimensions:



Each array is really a series of memory locations with its label and boxing information-- dimensions and lengths-- stored separately. One very nice thing about APL is that arrays can keep changing their sizes freely, and this need be of no concern to the APL programmer. (The arrays can also be boxed and reboxed in different dimensions just by changing the boxing information-- with an operator called "ravel.")



An APL machine, a mini that does nothing but APL, is now available from a Canadian firm for the mere pittance of

THREE THOUSAND FIVE HUNDRED DOLLARS.

The price of many a more terminal. This according to *Computeworld*, 10 Oct 72.

But, don't walk, to Micro Computer Machines, Inc., 4 Lansing Sq., Willowdale, N.Y. 1171, Ontario, Canada. That \$3500 gets you a 12K memory, the APL program, keyboard and numerical keyboard, and plasma display. Cassette (which apparently stores and retrieves arrays by name when called by the program) is \$1500 extra. BUNS ON BATTERIES. Sorry, no green stamps. (Note that the APL processor takes up most of the 12K, but you can get more.)

The rumor that IBM has APL on a chip, inside a semiconductor-- which therefore does all these things with no external connection to any (external) computer-- remains unsubstantiated. The rumor has been around for some time.

But it's quite possible.

The thing is, it would probably destroy IBM's entire product line-- and pricing edifice.

Few people know all of APL, or would want to. The operations are diverse and obscure, and many of them are comprehensible only to people in mathematical fields. However, if you know a dozen or so you can really get off the ground.

As in BASIC, you can use subscripts to get at specific elements in arrays. Referring to the examples above, if you type

```
200 [2]
```

you get back on your typewriter its value

```
1.1
```

and if you type

```
200A [1,4]
```

you get back

```
4
```

There are basically four kinds of information used by APL, and all of them can be put in arrays. Three of these types are numerical, and arrays of them look like this on paper:

Integer arrays: 1 4 -4 2 10 200

Scalar arrays: 1.5 -1.123 0.001 270322.1

(A scalar is something that can be measured on a ruler-like scale, where there are always points in between.)

Logical arrays: 1 0 0 1 0 1

(These arrays of ones and zeros are called "logical" for a variety of reasons. In this case we could call them "logical" simply because they are used for picking and choosing and deciding.)

These three numerical types of information may be freely intermixed in your arrays. One more type, however, is allowed. It's hard to figure out from the manual, but evidently this type can't be mixed in with the others too freely. We refer to the alphabetical or "literal" array, as in

The quick brown fox jumped over the lazy dog.

Now, pre-written APL programs can print out literal information, and accept it from a user at a terminal, which is why APL is good for the creation of systems for naive users (see "Good-Guy Systems," p. 17).

Literal vectors may be picked apart, rearranged, and assembled by all the regular APL operators. That's how we rebuild our test.

CRASHING THE SYMBOLS TOGETHER

Now that we know about the operators and the arrays, what does APL do?

It works on arrays, singly and in pairs, according to those funny-looking symbols, as the APL processor scans right-to-left.

IVERSON'S TAPTY-TULL

A number of basic APL operators help you stretch, squish and pull apart your arrays. Consider the lovely symbol called "ravel," which means the same as "unravel":

A ravel A's old dimensions,
 make it one-dimensional.
A,B make A and B one long
 one-dimensional array.

Here is how we make things appear and disappear ("Compression.")

A/B A must be a one-dimensional
 array of ones and zeros.
 The result is those elements
 of B selected by the ones.
 Example:
 1 0 1 / 1 2 3 4 5
 results in
 2 3 5

The opposite slash has the opposite effect, inserting extra null elements where there are zeros:

1 1 0 1 / 1 2 3 4 5
results in
1 1 0 0

Here's another selector. This operator takes the first or last few of A, depending on sign and sign of B:

B ↑ A

and B ↓ A is the opposite.

If you want to know the relative positions of numbers of different sizes in a one-dimensional array,

↑ (name of array)

will tell you. It gives you the positions, in order of size, of the numbers. And ↓ does it for descending order.

There are just samples. The list goes on and on.

SAMPLE PROGRAMS

Here is an APL program that types out backwards what you type in. First look at the program; then the explanation below.

```
▽ REV
[ ] ← ⍋ ⍋
[ ] ← ⍋ ⍋
```

Explanation. The down-pointing triangles ("dots") symbolize the beginning and end of a program, which in this case we have called REV. On line 1, the "Quote-Quote" symbol (on the right) causes the APL processor to wait for alphabetical input. Presumably the user will type something. The user's line of input is stuffed into thing as array I. The user's carriage return tells the APL processor he has finished, so it continues in the program. On the second line, APL takes array I and does a one-sided ⍋ to it, which happens to mean turning it around. Left arrow into the quote-quad symbol means print it out.

Because of APL's compactness, indeed, this magnificent program can all go on one line:

```
▽ REV
[ ] ← ⍋ ⍋ I ← ⍋
```

First the input goes into I, then the processor does a ⍋ I (reversed) and puts it out.

And here is our old friend, the fortune-cookie program.

```
▽ FORTUNE
[ ] ← ⍋ ⍋ "HELP, I AM CAUGHT IN A LOOP!"
[ ] → I
```

On line 1 the program prints out whatever's in quotes. And line 2 causes it to go back and do line 1 again. Forever.

THE TEST-AND-BRANCH IN APL

It should be mentioned at this point that branching tests are conducted in APL programs by specifying conditions which are either true or false, and APL's answer is 1 if true, 0 if false (this is another thing those logical arrays are for.)

Example:

```
3 > 2
```

This operation leaves the number 1, because 3 is greater than 2. So you could branch on a test with something like

```
→ I * A > B
```

which branches to line I in the program if A is greater than B, and is ignored (as an unconditional branch to line zero) if B is greater than A.

Some love it, some hate it.

THE APL ENVIRONMENT

Aside from the APL language itself, to program in APL you must learn a lot of "system" commands, alphabetical commands by which to tell the APL processor what you want to do in general -- what to store, what to bring forth from storage, and so on.

Ordinarily you have a *workspace*, a collection of programs and data which you may access by name. When it comes -- that is, when the computer has fetched this material and announced on your terminal that it is ready -- you can run the programs and use the data in your workspace. You can also have *workspaces* for your different workspaces, so others at other terminals cannot tamper with your stuff.

This is not the place to go into the system commands. If you're serious, you can learn them from the book or the APL salesman.

There are many, many different error messages that the APL processor can send you, depending on the circumstances. It is possible to make many, many mistakes in APL, and there are error messages for all of them. All of them, that is, that look to the computer like errors. If you do something permissible that's not what you intended, the computer will not tell you.

But it is a terminal language, designed to help people muddle through.

Good luck!

IVERSON'S STRANGE AND WONDERFUL CHOICES OF SYMBOLS

Iverson's notation is built around the custom principle of having the same symbols mean few things depending on context. (Goodness knows how he came up with that idea, doubling up at least once to do it's not any more.) It turns out that this notation represents a consistent series of operations in surrounding combinations.

The overall APL language, really, is the carrying through of this notation to create an immensely powerful programming language. The insight obviously came from the desire to make various intricate mathematical operations easy to command. The result, however, is a programming language with great power for simpler tasks as well.

Now, the uniqueness of this overall idea were not determined by God. They were worked out by Iverson, very thoughtfully, so as to come out symmetrical-looking and easy to remember. What we see is the clever exploitation of apparent but latent symmetries in the ideas. Often APL's one-sided and two-sided pairs of operators are more suggestively similar than really the same thing.

When Iverson assigns one-sided and two-sided meanings to a symbol, often the two meanings may look natural only because Iverson is such an artist. Example:

| | |
|-----------|---------------|
| two-sided | one-sided |
| A * B | x B |
| A times B | the sign of B |

This makes sense. To argue that it is inherent in "taking away half the idea of multiplication," however, is dubious.

Some symmetries Iverson has managed to come up with are truly remarkable. The arrow, for instance. The left arrow:

A ← B Assignment statement. B (which may have been computed during the leftward scan) is assigned the name of A.

and the right arrow:

→ B The jump statement, where B (which may have been computed during the leftward scan) is a statement number; the program now goes and executes that line.

This symmetry is mystically interesting because the assignment and jump statements are so basic to programming.

Or consider this:

| | |
|---------|---|
| [] ← X | print X. |
| X ← [] | take input from the user and stuff it into X. |

Another weird example: supposedly the conditional branch

→ B/A

(one way of writing, "Jump to A if B is true") is a special case of the "compression" operator. (Barely old primer, 22 and 163.) This is very hard to understand, although it seems clear while you're reading it.

On the other hand, there is every indication that APL is so deep you keep finding new truths in it. (Like the above paragraph.) The whole thing is just unbelievable. Hokey for all that.

APL FOR USER-LEVEL SYSTEMS

(See "Good-Guy Systems," p. 5.)

Because APL can select text input from a user and analyze it, the language is powerful for the creation of user-level environments and systems -- with the drawback, universal to all IBM terminals, that input lines must end with specific characters. In other words, it can't be as fully interactive as computer languages that use ASCII terminals.

Needless to say, the mathematical elegance and power of the system is completely unnecessary for most user-level systems. But it's nice to know it's there.

APL is probably best for systems with well-defined and regular files -- "array-type problems," like payroll, accounts and so on. It is not suited for much larger, amorphous and evolutionary stuff. The way the language like TRAC use. Don't use APL if you're going to store large evolving texts or huge bookkeeping data bases, like what bankers are free in the Mediterranean.

The quickest payoff may be in using APL to replace business forms and boxes the flow of information through a company. A salesman on the road with an APL terminal, for instance, can at once enter his orders in the computer from the customer's office, checking inventory directly. If the program is up

ROUND (an obscure and devious joke)

The Greek letter "rho" is an APL operator for testing the size of arrays. When used in the one-sided format, it gives the size of each dimension of an array.

Thus
 ρA , when A is $\begin{bmatrix} 1 & 2 \\ 3 & 4 \end{bmatrix}$
 is 2 2.

And now

ρ "YOUR BOAT"
 equals 9, since there are 9 letters in the array "YOUR BOAT".

ρ "YOUR BOAT"
 is 1,

since ρ is 1, and

ρ "YOUR BOAT"
 is likewise 1.

This language is superb for "scientific" programming, including heavy number crunching and experimentation with different formulas on small data bases. (Big data bases are a problem.) It is also not bad for a variety of simple business applications, such as payroll, accounting, billing and inventory.

FART ANSWERBACK IN APL

If you want quick answers, the APL terminal just gives you the result of whatever you type in. For instance,

3 * 4

will cause it to print out

12

and the same goes for far less comprehensible stuff like

7 7 \uparrow ϕ 7 1 2 2 0 (carriage return)
 typed-to-array

PROGRAMS IN APL

But the larger function of APL is to create programs that can be stored, named and carried out at a later time.

For this, APL allows you to define programs, a line at a time. The program remains stored in the system as long as you want. Using the "del" operator (∇), you tell the system that you want to put in a program. But causes the terminal to help you along in various ways.

A nice feature is that you can lock your APL programs, that is, make them inaccessible and unreadable by others, whether they are programmers or not. In this case you define a program starting with the mystical sign del-hide (∇) instead of del (∇), and invoke the names of dark spirits.

APL, like BASIC, can be classified as an "algebraic" language—but this one is built to please real mathematicians, with high-level stuff only they know about, like linear and Outer Products.

Paradoxically, this makes APL terrific for teaching these deeper mathematical concepts, helping you see the interconnections of operations and the underlying structure of mathematical things. Matrix algebra, for instance, can be visualized a lot better by working up to it with lesser concepts (like vectors and inner products) mastered on an APL terminal. It would be really swell if someone would put together a four-grade book of higher mathematics at the grade/highschool level for people with access to APL.

Interestingly, Alfred Bork (U. of Cal. at Irvine) is taking a similar approach to teaching physics, using APL as a fundamental language in his physics courses.

ONE-SIDED REPEATER STATEMENT IN APL

One of the APL operators, "iota" (I), seems to make its own program loop within a line. When used one-sided, it generates a series of ascending numbers up to the number it's operating on. This until the last one is reached.

You type: 3 * I 7
 APL replies: 3 6 9 12 15 18 21

In other words, one-sided iota looks to be doing its own little loop, increasing its starting number by 1, until it gets to the value on its right, and chugs on down the line with each.

Very sneaky way of doing a loop.

However! It isn't really looping, exactly. What the iota does is create a one-dimensional array, a row of integers from 1 up to the number on its right. This result is what then moves on leftward.

WHERE TO GET IT

IBM doesn't sell APL services. Their time-sharing APL is available, however, from various suppliers. Of course, that means you probably have to have an IBM-type terminal, unless you find a service that offers APL to the other kind—an addition which seems to be becoming fashionable.

Local charge is about ten bucks an hour (usual charge, plus processing, which depends on what you're doing). It can easily run over \$15 an hour, though, and more for heavy crunching or printing, so watch it.

The salesman will come to your house or office, verify that your terminal will work (or tell you where you can rent one), patiently show you how to sign on, teach you the language for maybe an hour if he's a nice guy, and proffer the contract.

→APL services are probably safer to sign onto, in terms of risked expenses, than most other time-sharing systems. (Though of course all time-sharing involves financial risk.) Because the system is restricted only and exactly to APL, you're not paying for capabilities you won't be using, or for massive disk storage (which you're not allowed in most APL services anyway), or for access of core memory you might be tempted to fill.

→In other words, APL is a comparatively straight proposition, and highly recommended if you have a lot of math or statistics you'd like to do on a fairly small number of cases. Also good for a variety of other things, though, including fun.

Different vendors offer interesting variations on IBM's basic APL/360 package, as noted below. In other words, they compete with each other in part by adding features to the basic APL/360 program, trying for your business. Each of the vendors listed also offers various programs in APL you can use interactively at an IBM-type terminal, in many cases using an ordinary typewriter and not seeing the fancy characters; though how clear and easy these programs are will vary.

And remember, of course, that you can do your own thing, or have others do it for you, using APL.

APL is also available on the PDP-10, and presumably other non-IBM big machines.

THE VENDORS

Scientific Time-Sharing Corporation (7315 Wisconsin Ave., Bethesda MD 20814) calls its version APL/PLUS. They'd send you a nice pocket card summarizing the commands.

APL/PLUS offers over twenty-five concentrations around the country, providing local-call services in such metropolitan centers as Kalamazoo and Rochester. (Cities with offices in both cities, please note.)

They also have an "AUTOSTART" feature which permits the chaining of programs into grand sequences, so you don't have to call them all individually.

APL/PLUS charges the following for average, if you can dig it: \$15 PER MILLION BYTE-DAYS. (A byte is usually one character.) The access is probably taken once a day.

This firm also services ASCII terminals, which some people will consider to be a big help. That means you can have interactive access of APL programs at ASCII terminals, and that you can also program from the low APL terminals that aren't of the IBM type.

Time-Sharing Resources, Inc. (111 Northern Blvd., Great Neck, N.Y. 11021) offers a lot of APL services, including text systems and various kinds of file handling, under the name TOTAL/APL.

Among the interesting features Time-Sharing Resources, Inc. have added is an EXECUTE command, which allows an APL string entered at the keyboard to user on-line mode to be executed as straight APL. This is handy.

Perhaps the most versatile-looking APL service right now is offered by, of all people, a subsidiary of the American Can Company American Information Services (Greenwich Lane, Greenwich CT 06830) calls their version VIRTUAL APL, meaning that it can run in "virtual memory"—a popular customer for virtually unlimited memory—and consequently the programmer is hardly subject to space limitations at all. Moreover, files on the AIS system are compatible with other IBM languages, so you can use APL to try things out quickly and then convert to Fortran, Cobol or whatever. (Or, conversely, a company may go from these other languages to APL without changing the way their files are stored on this service.) APL may indeed interact with these other languages, how is unclear.

And the prices look especially good: \$4.75 an hour connect, \$15 a month minimum (actually their minimum disk space rental—1 IBM cylinder—so for that amount you get a lot of storage). But remember there are still core charges, and \$1 per thousand characters printed or transferred to storage.

In the West, a big vendor is Proprietary Computer Systems, Inc., Van Nuys, California.

TERMINALS

For an APL terminal, you might just want a 3270 from IBM (about a hundred a month, but on a year contract).

Or see the list under "Terminals" (p. 14), or ask your friendly APL company when you sign up.

Two more APL terminals, mentioned here instead of under "Terminals" for no special reason:

Tektronix offers one of its greenie graphics terminals (see flip side) for APL (the model 4012). This permits APL to draw pictures for you. It seems to be an ASCII-type unit.

Computer Devices, Inc. supposedly makes an APL terminal using the nice MCR thermal printer, which is much faster and quieter than a mechanical typewriter. Spookier, though. And the special paper costs a lot of money.

BIBLIOGRAPHY

IBM has a formal book, ignore it unless you're a mathematician: Kenneth E. Iverson, *A Programming Language*, Wiley, 1964. Paul Berry, *APL/360 Primer, Student Text*. Available "through IBM branch offices," or IBM Technical Publications Department, 112 East Post Road, White Plains, NY 10601. No IBM publication number on it, which is not odd. 1969.

→This is one of the most beautifully written, simple, clear computer manuals that is to be found. Such a statement may astound readers who have seen other IBM manuals, but it's true.

A. D. Falkoff and K. E. Iverson, *APL/360 Users' Manual*. Also available from IBM, no publication number.

POCKET CARDS (giving very compressed summaries) are available from both: Scientific Time-Sharing Corp. (see WHERE TO GET IT); Technical Publications Dept., IBM, 112 East Post Road, White Plains, N.Y. 10601. Ask for APL Reference Data card 5212-0007-0. May not be a superior or excellent.

Paul Berry, *APL/360 Primer*. Adapted from 300 manual. Same pub. But for version of APL that runs on the IBM 1130 minicomputer. Roy A. Sykes, "The Use and Misuse of APL," *SI from Scientific Time-Sharing Corp.*, 1216 Wisconsin Ave., Bethesda MD 20814. A joke for you math freaks. Treacherous Work, Jr., "Axioms and Theorems for a Theory of Arrays," *IBM Journal of Research & Dev.*, March 12, 135-151. This is a high-level thing; a sort of massive set theory of APL, intended to make APL operators apply to arrays of arrays, and lead ultimately to the provability of programs.

"Get on Target with APL." A suggestive computer sales thingy. IBM ODS-1430-0. IBM has a videotaped course in APL by A. J. Bove, (June 1966.)

→What you really need to get started is Berry's Primer, Falkoff and Iverson's manual, and a pocket card. Plus of course the system and the friend to tutor you.

Power and simplicity do not often go together. APL is an extremely powerful language for mathematics, physics, statistics, simulation and so on.

However, it is not exactly simple. It's not easy to debug. Indeed, APL programs are hard to understand because of their density. And the APL language does not fit very well in main.



APL is not just a programming language. It is also used by some people as a definition or description language, that is, a form of notation for stating how things work (laws of nature, algorithm systems, computers or whatever).

For instance, when IBM's 360 computer came out, Iverson and his friends did a very high-class article describing formally in APL (not what 360s do (the machine's architecture), but of course this was even less comprehensible than the 360 programming manual.

Falkoff, A. D., K. E. Iverson and E. H. Sussenguth, "A Formal Description of System/360," *IBM Systems Journal*, v. 3 no. 1, 1964.

The formal description is in APL.

IBM System/360 Operating System: Assembly Language. Document Number CTR-6314-X (where X is a number signifying the latest edition). IBM Technical Publications, White Plains New York.

The Manual.

DATA STRUCTURE: INFORMATION SETUPS

One of the commonest and most destructive myths about computers is the idea that they "only deal with numbers." This is **TOTALLY FALSE**. Not only is it a ghastly misunderstanding, but it is often an intentional misrepresentation, and so such, not only is it a misrepresentation but it is a damned lie, and anyone who tells it is using "mathematics" as a wet noodle to beat the reader with.

Computers deal with symbols and patterns.

Computers deal with symbols of any kind—letters, musical notes, Chinese ideograms, arrows, ice cream flavors, and of course numbers. (Numbers come also in various flavors, simple and baroque. See chocolate box, p. 27.)

Data structure means any symbols and patterns set up for use in a computer. It means what things are being taken into account by a computer program, and how these things are set up—what symbols and arrangements are used to represent them.

The problem, obviously, is representing the information you want just the way you want it, in all its true complexity.



(This is often facetiously stated as "making a mathematical model"—but that's usually in the rhetorical, far-fetched and astral sense in which all relations are "mathematical" and letters of the alphabet are considered to be a special distorted kind of number.)

Now it happens that there are many kinds of data structure, and they are interchangeable in intricate ways.

The same data, with all its relationships and intricacies, can be set up in a vast variety of arrangements and styles which are inside-out and upside-down versions of each other. The same thing (say, the serial number, 24985, of an automobile) may be represented in one data structure by a set of symbols (such as the decimal digits 7, 4, 9, 8, 5 in that order), and in another data structure by the position of something else (such as the 24985th name in a list of automobile owners registered with the manufacturer).

Furthermore, many different forms of data may be combined or related together in the same overall setup.

The data structure chosen goes a long way in imposing techniques and styles of operation on the program.

On the other hand, the computer language you use has a considerable effect upon the data structures you may choose. Languages tend to impose styles of handling information. The decision to program a given problem in a specific language, such as BASIC or COBOL or APL or TRAC language, either locks you into specific types of data structure, or exerts considerable pressure to do it a certain way. In most cases you can't set it up just any way you want, but have to adjust to the language you are using—although today's languages tend to allow more and more types of data.

Plainly, then, it is these overall structures that we really care about; but to understand overall structures, we need an idea of all the different forms of data that may be put in them.

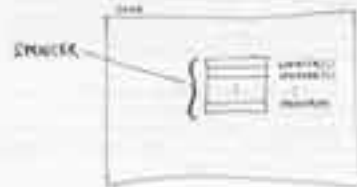
VARIABLES AND ARRAYS

The earliest data structures in computers, and still the predominating ones, are variables and arrays. (We met them earlier under BASIC, see pp. 4-7, and APL, see pp. 22-5.)

A variable is a space or location in core memory. (For convenience, most programming languages allow the programmer to call a variable by a name, so that he doesn't have to keep track of its numerical address.)



An array (also called a table) is a section of core memory which the programmer cordons off for the program to get and manipulate data in. If SPENCER is the name of the array, then SPENCER(1) is the first memory slot in it, SPENCER(2) is the second, and so on up to however big it is.



(You can get a feel for how this ordinarily relates to input from outside—see "How Data Comes, Goes, and Stays," nearby.)

The contents of a numerical field, or piece of data coming in, can simply be stuffed by the programmer into a variable.

The contents of a pointer, or unified set of data, can get put into an array. The program can then pick into it for separate variables, if desired, or just leave them there to be worked on.

Then you include your variables with your program as desired.

When you've done one record, you repeat. That's how lots of business programs go. Some other routines kinds, too.

FANCY STRUCTURES

Many forms of advanced programming are based on the idea that things don't have to be stored next to each other, or in any particular order.

If things aren't next to each other, we need another way the program can tell how they belong together.

A pointer, then—sometimes called a link—is a piece of data that tells where another piece of data is, in some form of memory. Pointers often connect pieces of data.



A pointer can be an address in core memory; it can be an address on disk (diskpointer); it can point to a whole string of data, such as a name, when there is no way of knowing in advance how long the string may be (stringpointer).

A series of pieces of data which point to each other in a continuing sequence is called a linked list.



For this means the handling of data held together by pointers— even though it may make all sorts of different patterns— is called list processing. (The term "list processing" might seem to go against common sense, as it might suggest something like, say, a laundry list, which is structured in a very simple blocklike form. But that's what we call it.)

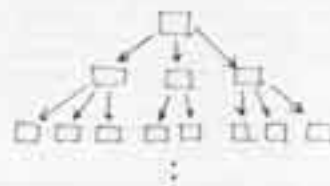
Prominent list-processing languages include SNOBOL, L³ and LISP (see p. 27). There is argument as to whether TRAC Language is a list-processing language.

Here are some interesting structures that programmers create by list processing:

RINGS OR CYCLES. These are arrangements of pointers that go around in a circle to their first item again.



TREES. These are structures that fan out. (There are no rings in a tree structure, technically speaking.)



GRAPH STRUCTURES (sometimes called graphs). Here the word "graph" is not used in the ordinary way, to mean a diagrammatic sort of picture, but to mean any structure of connected points. Rings and trees are special cases of graph structures.



Graph structures can go any which way.

FAST-CHANGING DATA

One of the uses of such structures is in strange types of programs where the latest-known bits of information are changing quickly and unpredictably. Such operations happen fast in core memory. In this kind of programming (for which languages like LISP, SNOBOL and TRAC Language are especially convenient), the pointers are changed back and forth in core memory, every which way, all the time. Presumably according to the programmer's fabled master plan— if he's gotten the bugs out (see debugging, p. 27.)

FANCY FILES

But these structures are not restricted to data in core memory. Complex and changeable files can be kept on disk in various ways by the same kind of threading (called "chaining" or more strongly).

CHAINED FILE ON DISK



Another way of handling changeable files is through a so-called directory block, which keeps track of where all the other blocks are stored.



But these techniques, you see, may be used in both fast and slow operations, and for any purpose, so trying to categorize them tends not to be helpful. (Note also that these techniques work whether you're dealing with bits, or characters, or any other form of data.)



Note: By decent standards of English, the word data should be plural, datum singular. But the matter is too far gone. Data is now utterly singular, like "ovum" and "obscuration," a granular collective which may be accepted, poured or counted.

But I draw the line at media. Media are many. "media" is plural!

A CLASSIC MISUNDERSTANDING

"Computers put everything into pipelines."

Wrong. People put things into pipelines. And designers of computer programs can set up long pipelines. If you let 'em, their sophisticated programming can often avoid pipelines entirely.

A Bit Is Not A Piece

People who want to feel with it occasionally use the term "bit" for any old chunk of information, like a name or address. This is Wrong. A bit is the smallest piece of binary information, so few that can be one of two things, like heads or tails, X or O, one or zero, and all other information can be packed into a countable number of bits. (How many may depend on the data structure chosen.)

As a handy rule of thumb: every letter of the alphabet or punctuation mark is eight bits (see ASCII box); for heavy storage of everyday decimal numbers, every numerical digit can be further packed down to four bits in BCD code.

A CONCRETE EXAMPLE: Suppose we want to represent the genealogy of the monarchs of England, as far as is known, in a computer data structure. NOTE THAT A DATA STRUCTURE IS DIFFERENT FROM A PROGRAM. If several programmers agree beforehand on a data structure, then they can go separate ways and each can write a program to do something different with it— if they have really agreed on a complete and exact layout, which they may only think they've done.

First we consider the subject matter. Genealogy is conceptually simple to us, but so data is not so trivial as it might seem at first. Every person has two parents and each can write a program to do something different with it— if they have really agreed on a complete and exact layout, which they may only think they've done.

Presumably we would like a data structure that allows a program to find out who was a given person's parent, who were a given person's children, what brothers and sisters each person had, and similar matters (so far as is known by historians— another difficulty).

Note that just because it is simple to put this information in a wall chart, that does not mean it is simple to figure out an adequate data structure.

Note too, that any aspect of the data which is left out cannot then be handled by the program. What's not there is not there.

The easy way out is to use a language like, say, TRAC Language, and use its basic units. On the one hand, "words" to make up a data structure whose individual sections would show parentage, date, brothers and sisters and so on.

The harder approach is to try to set it up for something like FORTRAN or BASIC, languages which treat core memory more like a numerically-addressed array or block, as does rock-bottom machine language.

Let us assume that we have decided to use an array-type data structure, for instance to go with a program in the BASIC language on a 16-bit minicomputer. We do not have much room in core memory, so for each person in our data structure we are going to have to store a separate record in a disk memory, and call it into core memory as required.

After much head-scratching, we might come up with something like the following. It is not a very good data structure. It is not a very good data structure on purpose.

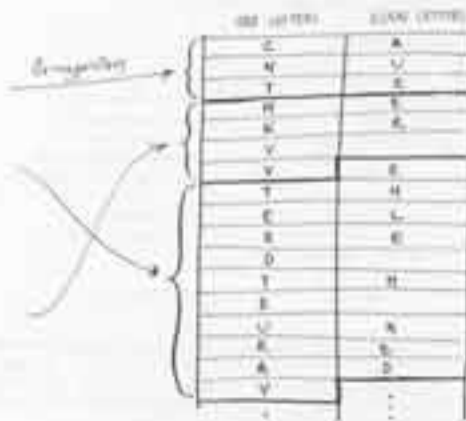
It uses a block of 24 words, or 448 bits, per individual, not counting the length of his name, which is an additional 8 bits per character or space. However, this is hard to tell; their good or bad. It's more than you might expect, but less than you might need.

Incidentally, out of concern for storage space, some data fields are packed more than one to a 16-bit computer word. This is carefully called bit-packing by computerists who work on big machines and don't have to worry about such matters.)



As explained already, that was the basic block. We still have to keep the names somewhere, in a string area. Whether to keep this in core all the time, or on disk, is a decision we needn't go into here.

NAME AREA (packed 2 bytes to 1 16-bit word)



Here are some assumptions I have embodied in this data structure. That is, I had them in mind. (The parts you didn't have in mind are what get you later.)

- Parents and children of monarchs are included, as well as monarchs.
- All monarchs have a separate monarch number.
- No monarch reigned more than twice. (1)
- No monarch or parent of a monarch had more than five children of one sex. (Note the danger of these assumptions.)
- We are not interested in grandchildren of monarchs unless they are also monarchs, or siblings, or parents of monarchs.
- The information about the different people can be input in any order, so the years of reign can be stepped through by a program to find the order of reign.

If this seems like too much bother, that is in a way the point. This structure must be thought out. Since computers have no intrinsic way of operating or of handling data (through particular languages will restrict you in particular ways), you will have to work all this out, and a carefully chosen data structure will leave something out, or fail to distinguish among important differences, or otherwise have its revenge.

(For instance, if you haven't noticed yet we left out legitimacy. For many purposes we need to know which kings were bastards.)

Self-test: Is five bits long enough to express the greatest number of months any English monarch reigned? — see "Binary Patterns." Or do we have to fix this data structure at that same place?

To give you a sense of the sort of program this data structure allows:

A program to ascertain how many kings were the sons of kings would look at each entry that had a monarch number, test whether the monarch was male, and if male, would look at the male parent's serial number. Then it would look up that parent's entry, and see whether it in turn had a monarch number, and if so, add one to the count it was making. Then it would go back to the entry it had been looking at, and step on to the one after that.

This is actually a pretty lousy data structure. The clumsiness of this approach to such data— and you are welcome to think of a better one— shows some of the difficulties of handling complex data about the real world. Things like lengths of names and numbers of relations produce great irregularities, but make these kinds of data no less worth our attention.

We could add lots of things to our data structure (and so make it more complexity). For instance, we might want to mark each serial number specially if it referred to someone who was the offspring of a monarch. We could simply set a particular bit in 1 in the serial number bit field (called a flag or tag). We could also flag dates and genealogies that are regarded as uncertain. There is no limit to the complexity and complexity with which information may be represented, but doing it right can, as always, be troublesome.

A lot of computer people want to avoid dealing with complex data; perhaps you can begin to see why. But we must deal with the true complexities of information, therefore languages and systems that allow complex information structures must become better known and easier to use.

THE FRONTIER: COMPLEX FILE STRUCTURES

The arrangements of whole files— groups of records or other info chunks— are up to the programmer. The structure of files is called, not surprisingly, file structure, and it is up to the programmer to decide how his files should be arranged.

habits the hard. The sense of sequence—even later, imposed sequence— is deep in the social consciousness of computer people. An interesting concrete test shows this clearly. Because computer people when filing any file should have a basic sequence, they use the term inverted file for a file that had been changed from its basic sequence to another sequence. But increasingly, all the sequences are false and artificial. Where now are inverted files? All files are inverted if they're anything.

Fortunately, the real frontier of data structure is now increasingly recognized as the control of complex storage of files on disk memory. The latest fancy term for this is data base system, meaning planned-out overall storage that you can send your programs to the messages.

The fact that IBM now has moved into this area (with its intricate "access methods" and all their initials) means complex storage control has finally arrived, although the pioneering work was done by Bachman at DE some years ago (see bibliography). Till the last few years, external storage, with pointers and everything, has not been conveniently under the programmer's control except in crude ways. Finally we are seeing systems beginning to get around that automatically handle complex file structures in versatile ways that programmers can use more easily.

data
danyata
dhayadvam
— T.S. Eliot,
The Waste Land

There is a growing feeling that data processing people would benefit if they were to accept a radically new point of view, one that would liberate the application programmer's thinking from the constraints of core storage and allow him the freedom to act as a navigator within a database. ... This reorientation will come as much emphasis among programmers as the hermeneutic theory did among ancient astronomers and theologians.

Charles W. Bachman, (piece cited in Bibliography)

Remember the song that had a pointer data structure?

(in alphabetical order)



BIBLIOGRAPHY

Martin C. Barron, *Data Structures and Programming*. Scott, Foresman, 1972.

— This book can be recommended to ambitious beginners. It has useful summaries of different languages, as well as fundamental treatment of data structures as they interrelate with specific languages.

As always, the intensive study of the inter-relationships of data structures— how they fundamentally interconnect— has been the longtime research of one Asatol Holt, who calls his work *Non-Theory*. What is *Non-Theory*, and also, conveniently, a Hebrew letter.

This is an extremely ambitious study, as it in principle embraces not just much or all of computer science, but perhaps mathematics itself. Math freaks attention: but has not been intended to derive all of symbolic logic and mathematics from relations and pointer structures. Let's hear it for turning Russell on his head.

I don't know if Holt has published anything on it in the open literature or not.

However, he does have a *game* available which seems mainly to embody these principles. The game of Non is available for \$4.95 postpaid (\$4.95 to February/March) from Hollister, Inc., 1730 Walnut St., Philadelphia, PA 19103. It has beautifully colored pieces, looks deceptively simple, and is unlike anything, except discrete abstract thinking itself. Recommended.

Charles W. Bachman, "The Programmer as Navigator." *CACM* Nov 1973.

Bachman was the prime mover in the development of large linked disk data systems at General Electric; he is the Pioneer. This is about big 2-dimensional stuff.

David Ledwith, *File Structures for On-Line Systems*. Spartan-Rayden Books, \$12.

Altham F. Cardenas, "Evaluation of File Organization— A Model and System." *CACM* Sep 72, 540-548. Not surprisingly, it turns out that different file organizations have different advantages.

Edgar H. Snider and Robert W. Taylor, "A Data Definition and Mapping Language." *CACM* Jan 72, 108-120.

Example of current sophisticated approaches: a whole language for telling the data just the way it should be. Not helpful further citations.

Data is punched into cards according to some plan associated with the program.

Beyond these simple matters there is an organized arrangement for information on a punch card. It all depends on what the program calls for. But each separate piece or section of information - each bunch of consecutive characters that together have a specific meaning - are called a field.

A field can be a name, a number, an amount of money, an alphabetical code representing something, a numerical code representing something, or other stuff. When the cards go into the program, the program can pick off the information it needs one field at a time - putting the field in column 1 to 11 into one program variable, the field from column 12 to 16 into another program variable, and so on.

The punch card is an important example of an input unit influencing the structure of computer programs. It is convenient to use fields on a punch card as the basic data structure of a program and say, "That's the way it has to be for the computer. In the worst case we see the workings of the 'punch card mentality' or '80-column mind' (see box).

People will often throw a punched data card at you and ask, "What does this mean?" Who knows? It may have nothing hanging along the top, showing what characters the holes represent, but if these characters don't show anything understandable, such as the person's name, you're in the dark. The card may have pre-printed section lines dividing it up, but these are rarely self-explanatory. It's often impossible just to look at a punched card and tell by eye what the individual fields are for, or even where they begin and end, all that depends on the program. Only someone who understands the program, or at least knows what fields the card is divided into and what the characters represented there, can help.

Sometimes, in manual systems we encounter the-to-day - like for university registration - a punch card will have a person's name in the first few columns, or worse, a personal serial number. Other information continues from there. These may or may not be recognizable, either from reading the holes by eye, or from designations pre-printed on the card.

MAGNETIC STORAGE

The same principle of fields applies to other data media, especially magnetic tape and disk. We may extend the notion of a field to explain records and files.

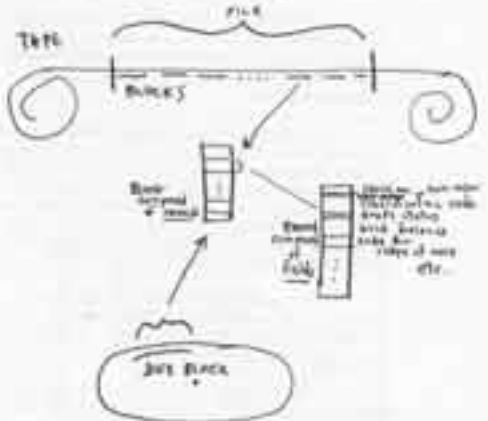
A field, generally speaking, is a section of positions on some medium reserved for one particular piece of information, or the data in it.

A record is a bunch of fields stored on some medium which have some organized use. (For instance, the accounting information held by an electric utility company about a particular customer is likely to be stored on a record with at least three fields: account number, last name, initials; address; amount currently owed.)

A file is a whole big complete bunch of information that is stored separately. In many applications a file is composed of numerous similar, successive records. For instance, an electric company may well store the records for all of its customers on a magnetic tape, ordered by account number (amount billed first).

Storing sequences of similar records in long files is typical of business programs, though perhaps this should begin to change. It's especially suited to batch processing, that is, handling many records in the same way at the same time. (See "System Programs.")

Now, the divisions of field, record and file are conceptual; they are what the programmer thinks about, based on the information needs of a specific computer program.



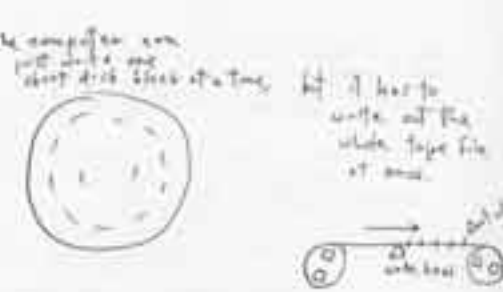
BLOCKS

A block is something else, which may be related only to quirks of the situation.

A block is a section of stored material, divided either according to the divisions of the data or peculiarities of the device holding it, such as a disk drive. Short records may be stored many to a block. If records are long they may be made up of many blocks.

In particular, tape blocks can be almost any size, while disk blocks often have a certain fixed size (number of characters or bits) based on the peculiarities of the individual device. (This can be a pain in the neck.)

On the other hand, due to the quirks of magnetic recording, your program usually can't just store something in the middle of a block; the whole disk block or tape file has to be re-placed. This is less trouble with a short disk block than a long tape file.



TRADITIONAL CONVEYER-BELT PROGRAMS

Many traditional business programs are of this type, reading in one data record at a time, doing something to it (such as noting that an individual has paid the exact amount of his gas) and writing out a new record for that customer on the current month's tape.

THE PROBLEM

Standardized fields, blocks and records are often necessary or convenient. But, on the other hand, the kinds of computer programs people find oppressive often have their roots in this kind of data storage and its associated styles of programming, especially the use of fixed-field records at the be-all end and end-all. The more interesting uses of the computer (inventive, amusing, artistic, etc.) use a greater variety of data structures.

People's naive idea of "programming" is often a reasonable approximation to the notion of "data structure." Data structure is how information is set up. After it's set up, programs are fiddling in; but the fiddling options are based on how the information is set up to begin with.

"ASCII and ye shall receive." - The Industry

SOMETIMES IT JUST SITS THERE SOMETIMES IT COMES AND GOES.

Data usually has to be marshalled into rows, or even segments and battalions, before it can go into a computer.

(Some people just get their data into a computer by sitting at a terminal and typing it in, perhaps answering questions typed to them by a front-end program. But they're the lucky ones. Most of us have to get the data set up on some kind of holding surface before it gets fed in. That's an input medium.)

DATA MEDIA

A data medium ("medium" is the singular of "media") is anything that holds the marks of data outside the core memory of a computer. Thus punched cards and punched paper tape may be used as input media, used for putting information into a computer. Each medium needs a corresponding input or output device, to which across the surface and translate its marks or holes into the corresponding electronic pulses.)

There are three types of data media: input, output and storage media. An input medium carries the data in. An output medium receives the results of a program; for instance, a sheet of paper coming out of a printing device is an output medium, as is a punched card or punched paper tape.

Storage media are output media that may be used as input media later on. Thus punched cards and punched paper tape can be storage media. But the better storage media use magnetic recording (which is faster and less bulky), like magnetic tape and disks, or just plain "disks" as we generally call them. (See fuller list of mag media under "Peripherals," p. 27.)

The units and arrangements of data used for input, output and storage are in principle not necessarily the best ones of the data structure used by the program. The blocks and records of storage, for instance, may have irregular data with pointers sitting in them. (Information data is some carryover, in that programmers are tempted to use data structures which are easy to store and run in and out, rather than handling the true complexities of the subject. This is always a temptation.)

Let us consider the units and arrangements of data used for input and output and storage. These are, respectively, fields, records, files and blocks.

THE PUNCH CARD

Let's begin with a fun example: that funny old medium for input and output, the punched (or "punch") card. The punch card will show us what a field is.

The punch card is generally believed to have been invented by Herman Hollerith (although the author's in-text had bitter recollections to the contrary). It was first used on a loom made to count up the census of 1890, and later became an early mainstay of IBM, but that's another story.

The punches on a card represent a row of information (such as a row of typed letters). This is not obvious because the card is a rectangle rather than a line. However, the length of the card is actually divided into eighty positions, each of which may hold one number, alphabetic character or punctuation mark. These positions are actually narrow columns, eighty of them, with different positions in which holes may be punched. One hole in a column represents a numeral, which position in the column specifies what number. Two holes in a column generally mean a letter of the alphabet, three holes in a column mean a punctuation mark.



"ASCII not, what your computer will do for you." - IBM

ASCII code. You can figure out from the table the bit pattern for any letter, or what any given combination of seven bits means.

Example. Find the capital letter O in the table. For the first three bits of the code, look at the top of the column: 100. For the next four, look sideways to the left: 0111. So O is 100111.

An eighth bit is used as a check on the number of ones in the code; this is called the parity bit, and either rounds to an even number of bits (even parity) or an odd number of bits (odd parity). Thus if a code comes through to the computer with a wrong number of ones, the computer can take remedial action.)

These funny nullletter codes are for controlling terminals and like that.

Punch card courtesy of Computer-Transceiver Systems, Inc.

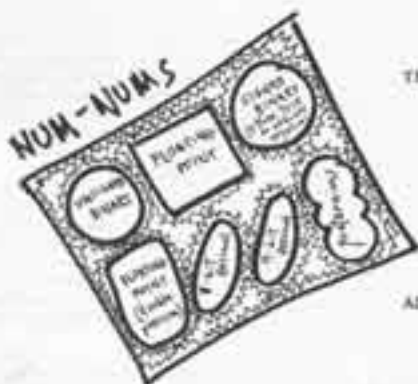
How does a computer program print something out on a printing machine? It sends the code for each letter out to the printing machine.

How does a computer program respond to something a user types in? It compares the codes that come in from the letters he types with a series of codes in memory, and when it finds a match between letters, numbers, words or phrases, it sends to the corresponding action.

How does a computer program measure something? It takes in numerical codes from a device which has already made the measurements and converted them to codes.

DOES NOT COMPUTE!

Some TV writer's idea of a computer announces this when data are insufficient or contradictory. No tom.



CODED-DOWN DATA:
AN IDEA WHOSE TIME
HAS PASSED

Codes are patterns or symbols which are assigned meanings. Sometimes we make up special codes to cut down the amount of information that has to be stored. On your driver's license, for instance, they may reduce your hair color to one decimal digit (four bits of information), since there are less than nine possibilities for your identification of hair-color anyway.

Obviously, codes can be any darn thing: any set of symbols that is less than what you started with. But by compressing information they lose information, so that statistics disappear (consider the use of letters A to F to grade students). When you divide a continuous into categories, not just the fineness of the categories, but the places you draw the line—called "breaks" or "cutting points"—present problems. Such chopping frequently hides our important distinctions. Coding is always arbitrary, frequently destructive and stupid.

Lots of ways now exist to handle written information by computer. These often present better ways to operate than by using codes of this type. But many computer programmers prefer to make you use codes.

(NOTE: there are two other senses of "code" used hereabouts: 1) the binary patterns made to stand for any information, especially on input and output; 2) what computer programs consist of, that is, lines of commands.)

SOME POINTS

"Logical definition" really consists of techniques for finding out what's already in a data structure.

"Logical inconsistency" means a data structure contradicts itself. Sure, it happens that a computer helps you discover something new about a subject that you didn't suspect or see coming without the computer; after all, you have to set up a study in such a way as to make room to find things out, and you can only make room to find some things out.

THE PUNCH CARD MENTALITY

Punch cards are not intrinsically evil. They have served many useful purposes. But the punch-card mentality is still around. This will be seen in the programmer who habitually sets things up as we have to use punch cards (even other media, or interactive terminals, would be better); who insists on the user or victim putting down numbers (when with a little more effort the program could handle text, which is easier for the human, or even look up the information in data it has already); who insists that people's last names be cut down to eleven letters because he doesn't feel like leaving a longer field for handling exceptions in his program; who insists on the outsider cutting his informative last name early into codes, when such digestion, if needed at all, could be better done by the program; and so on.

The punch card mentality is responsible for many of the woes that have been blamed on "computers."

The basic kinds of number operations wired into all computers are few: just add (and sometimes subtract) binary numbers. However, up above the minicomputer range, a computer may have multiply, divide, and more. Fancyer computers offer more types and operations on them.

PLAIN BINARY— Very important for counting. Represents numbers as patterns of 1's and 0's (or 2's and 0's, if you prefer). How to handle negative numbers? Two ways:

TRUE NEGATIVE— binary number with a sign bit at the beginning, followed by the number.

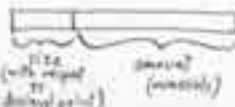


Trouble is, the arithmetic is harder to wire for this kind, because there are two senses (plus and minus) between 1 and -1.

ADDABLE NEGATIVE— this system does a sort of flip and begins a negative number with all ones. It means that the machine doesn't have to have subtraction circuitry; you just add the flipped negative version of a number, and that actually subtracts it. This has now caught on generally. (It's usually called "two's complement negative," which has some obscure mathematical meaning.)

BCD (Binary-Coded Decimal)— the accountant's numbering system. Used by COBOL (see p. 31). It's plain old decimal, with every numeral stored in four bits; the machine or language has to add them one numeral at a time, instead of crocheting together full binary words.

FLOATING POINT— the scientist's number technique for anything that may not come out even. Expresses any quantity as an amount and a size.



The "amount" part contains the actual binary numerals, the "size" is the number of places in front of or after the decimal point that the number starts. Very important for astronomical and infinitesimal numbers, since a floating-point number can be bigger, say, than

3,878,542,110,000

or smaller than

.0000001234567

For some people even this isn't precise enough, so they program up "infinite precision arithmetic," which carries out arithmetic to as many places as they want. It takes much longer, though.

WHAT'S AVAILABLE IN MACHINES AND LANGUAGES

Some machines, like the 360, are more-or-less wired up to handle several number types: binary, floating point, BCD. Little machines usually only have plain binary, so other types have to be handled by programs built up from that fundamental binary.

Languages make up for this by providing programs to handle numbers in some or all of these formats. There are languages that offer even more kinds of numbers—

- IMAGINARY numbers** (two-part numbers following certain rules)
- QUATERNIONS** (like imaginary numbers but worse)
- and goodness knows what else.

On the other hand, some languages restrict what number facilities are available for simplicity's sake. BASIC, for instance, doesn't distinguish between integers (counting numbers) and those with decimal points; all numbers may have decimal points. TRAC language only gives you integers to start, since it's easy enough to program other kinds of number behavior in (like infinite precision).

For historical reasons computers have been used mostly with numbers up to now; but that is going to be thoroughly turned around. Within a few years there may be more text— articles, poems and poetry— stored on computers than numbers.

During the recent massive lawsuit by Control Data against IBM, it was revealed that IBM had an awesome number of letters and communications stored in magnetic memory.

When I lived in New York, I had a driver's license with the staggering serial number

NO 3443 13845 3-4121-27

Now it may very well be, as in some serial numbers, that information is hidden in the number that insiders can dig out, like my criminal record or automobile accidents, if any. (N is my initial, and two of the digits show my date of birth, a handy check against alteration by thirsty minors. But the rest of it is ridiculous.) The fact that that leaves 11 more decimal digits seems (if no other codes are tacked) that New York State has provision in their license numbering for up to 999,999,999,999,999 inhabitants. It is doubtful that there will ever be that many New Yorkers, or indeed that many human beings while the species endures.

In other words, either New York State is planning on having many, many more occupants, or an awfully inefficient code has been adopted, meaning a lot of memory space is wasted holding those silly big numbers for billions of drivers. However, that doesn't represent a lot of money. 10 million decimal spaces these days fit on a couple of disk drives. But it's an awful pain in the neck when you want to cash a check.

INPUT AND OUTPUT CODES

Data has to get inside the machine somehow, and results have to get back out. Two main types of codes— that is, standardized patterns— exist, although what forms of data programs work on inside varies considerably. (The input data can be completely transformed before internal work starts.)

1. **ASCII** (pronounced "Ashkey," American Standard Code for Information Exchange). This allows all the kinds of numbers and alphabets you could possibly want (the instance, Swedish) for getting information in and out of computers.

ASCII is used to send from most Teletype terminals and keypunches.

However, ASCII is also used for internal storage of alphabetical data in many non-IBM systems, and is also the running form of a number of programming languages, such as TRAC language (see p. 18), TECO (see p. 17), and GRASS (see p. 19).

IBM's deliberate undermining of the ASCII code is a source of widespread anger. (See IBM, p. 12.)

2. **EBCDIC** (pronounced "Ebasick,") Extended Binary Coded Decimal. This was the code IBM brought out with the 360, proving ASCII by. IBM seems to think of compatibility as a privilege that must be earned, (i.e., paid for.) EBDCIC also allows numbers, the English alphabet, and various punctuation marks. This is used to send from most IBM terminals ("3111 type").

HOLLERITH, meaning the column patterns that go in on punched cards. (They can also come out that way, if you want them to.)

CARD-IMAGE BINARY. If for some reason you want exact binary patterns from your program, they can be punched out as rows of columns on punch cards.

STERLING. Just to show you how unusual things can get, the original PL/I specifications (see p. 31) allowed numbers to be input and output in terms of Pounds, Shillings and Pence (12 pence to the shilling, 20 shillings to the pound). No provision was made for Guinea (the 21-shilling unit), or halfpings, unfortunately.

4/4/80

MAGIC LANGUAGES

A computer language is a system for casting spells. This is not a metaphor but an exactly true statement. Each language has a vocabulary of commands, that is, different orders you can give that are fundamental to the language, and a syntax, that is, rules about how to give the commands right, and how you may fit them together and arrange them.

Learning to work with one language doesn't mean you've learned another. You learn them one at a time, but after some experience it gets easier.

There are computer languages for testing mathematics and controlling all robotics and making pictures. There are computer languages for sociological statistics and designing automobiles. And there are computer languages which will do any of these things, and more, but with more difficulty because they have no purpose built in. (But each of these general-purpose languages tends to have its own output.)

Most programmers have a favorite language or two, and this is not a rational matter. There are many different computer languages-- in fact thousands-- but what they all have in common is acting on series of instructions. Beyond that, every language is different. So for each language, the questions are

WHAT ARE THE INSTRUCTIONS? and HOW DO THEY FIT TOGETHER?

Most computer languages involve someone typing in the commands of your spell to a computer set up for that language. (The computer is set up by putting in a bigger program, called the processor for that language.)



(Some computers with different language processors loaded in it are necessary.)

Then, after various steps, you get to try your program.

Once you know a language you can cast spells in it, but that doesn't mean it's easy. A spell cast in a computer language will make the computer do what you want--

- IF it's possible to do it with that computer;
- IF it's possible to do it in that language;
- IF you used the vocabulary and order of the language correctly;
- and IF you laid out in the spell a plan that would effectively do what you laid it out.

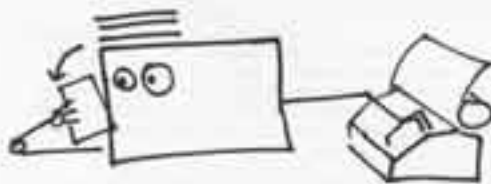
BUT if you make a mistake in casting your spell, that is a BUG. (As you see from the life above, every type of bug are possible.) Program bugs can cause little trouble results. (Supposedly a big NASA rocket failed in launch once because of a misplaced dollar sign in a program.) Getting the bugs out of a program is called debugging. It's very hard.

DESIGNING COMPUTER LANGUAGES

Every programmer who's designed a language, and created a processor for it, had certain typical ideas in mind. If you want to create your own language, you figure out what sorts of operations you would like to have in there in it, and how you would like it all to fit together so as to allow the variations you have in mind. Then you program your processor (which is usually very hard).

★ AN INTERPRETER ★

carries out each instruction as it's encountered.



★ A COMPILER ★

changes the instructions of the language into another form to be processed later.



How do COMPUTER LANGUAGES WORK?

Basically there are two different methods.

A compiling language, such as FORTRAN or COBOL, has a compiler program, which sits in the computer, and receives the input program, or "source program," the way the assembler does. It analyzes the source program and substitutes for it an object program, in machine language, which is a translation of the source program, and can actually be run on the computer. The relation of the higher language to machine language is often needed to compile a single instruction of the source program. (A source program of 100 lines can easily come out a thousand lines long in the output version.) Moreover, because of the interdependency of the instructions in the source program, the compiler usually has to check various arrangements all over the program before it can generate the final code.

Most compilers come in several stages. You have to put the first stage of the compiler into the computer, then run in the source program, and the first stage puts out a first intermediate version of the program. Then you put this version into a second stage, which puts out a second intermediate version, and so on through various stages. This is done fairly automatically on big computers, but on little machines it's a pain.

(In fact, compilers tend to be very slow programs; but that depends on the amount of "optimizing" they do, that is, how efficient they try to make the object program.)

An interpretive language works differently. There sits in core a processor for the language called an interpreter; this goes through the program one step at a time, actually carrying out each operation in the list and going on to the next. TRAC and APL are interpretive; it's a good way to do scientific languages.

Interpreters are perhaps the easier method of the two to grasp, since they seem to correspond a little better to the way many people think of computers. That doesn't mean they're better. For programs that have to be run over and over, compiling is usually more economical in the long run; but for programs that have to be repeatedly changed, interpreters are often simpler to work with.

A BLACK ART

Making language processors, especially compilers, is widely regarded as a black art. Some people have tricks that are virtual trademarks (see below).

Actually, the design of a language-- especially the syntax, how its commands fit together-- strongly influences the design of its processor. BASIC and APL, for instance, work left-to-right on each line, and top-to-bottom on a program. Built up on something stored in a work area. TRAC, on the other hand, works left-to-right on a text string that changes size like a rubber band. Other languages exhibit comparable differences.

MIXED CASES AND VARIATIONS (for the whimsical)

There are a lot of mixed cases. A load-and-go compiler (such as WATFOR) is put into the computer with the program, compiles it, and then starts it going immediately. An interpretive compiler looks up what to do with a given instruction by interpreting it into a series of steps, but compiling them instead of carrying them out. (A firm called Digital is well known for making very good compilers of this type.) An incremental compiler just runs along compiling a command at a time; this can be a lot faster but has drawbacks.

BIBLIOGRAPHY

David Grive, Compiler Construction for Digital Computers. Not for beginners, but a beautiful book. Good on abstract theory of languages, too.

DEBUGGING

A program is like a man:
Sometimes it runs, sometimes it blows.

Attributed to Howard Ross
(Computer, 1 Sep 71, 31.)



According to the grapevine...

a prestigious Southern university had a program where the number of months was continuously set to 10 (see a discussion in an array). In November, nobody got their checks till this error was found.



control room

debugging means changing and fixing your program till it works the way you want it to.

This is the part of programming people like the least.

On the one hand you try to find out what your error is. It could be a mistake in the basic thinking ("logic error"), or it could be an error in the particular choice of commands to carry out a well-thought-out program ("syntax error").

Some systems allow you to debug interactively, from a terminal. This helps a lot. You can run parts of your program, get it to stop at certain points to let you look around, and so on.

No program is ever fully debugged.

-- folk saying

For every bug that goes out,
two more bugs go in.

-- folk saying



THE GREAT COMPUTER LANGUAGES

A certain number of computer languages are very widely accepted and used. I list them here. If you want to learn any of them, I believe that Daniel McCracken has written a manual on every one of them. (Not the variants listed, though.)

Why their names are always spelled with capital letters I don't know. (Honestly they get let down in longer articles, though.)

Good Old FORTRAN

FORTRAN was created in the late 50's, largely by John Backus, as an algebraic programming system for the old IBM 704. (However, the usual story is that it stands for FORmula TRANslator.)

Fortran is "algebraic," that is, it uses an algebraic sort of notation and was mostly suited, in the beginning, to writing programs that carried out the work of formulas that you use in high-school algebra. It's strong on numbers carried to a lot of decimal places ("scientific" numbers) and the handling of arrays, which is something else mathematicians and engineers do a lot (see Arrays under BASIC).

Fortran has grown and grown, however; after Fortran I came Fortran II, Fortran III and Fortran IV, as well as a lot of variants like Fortran FI ("irregular") and somewhere between III and (IV?), WATFOR and WATFIV.

The larger Fortrans—that is, language processors that run on the bigger computers—now have many operations not contemplated in the original Fortran, including operations for handling text and so on.

BASIC, presented earlier, is in some respects a simplified version of Fortran.

ALGOL LOST, AND PL/I

ALGOL is considered by many to be one of the best "scientific" languages; it has been widely accepted in Europe, and is the standard "publication language" in which procedures for doing things are published in this country. It is different from FORTRAN in many ways, but a key respect is this: while in FORTRAN the programmer must lay out at the beginning of his program exactly what spaces of core memory are to have what names, in ALGOL, the spaces in core memory are not given names except within subsections of the program, or "subroutines." When the program follows gets to a specific procedure, then the language processor names the spaces in core memory.

This has several advantages. One is that it can be used for so-called "recursive" programs, or programs that call new versions of themselves into operation. I guess we better not get into that. But mathematicians like it.

Originally this language was called IAL, for International Algebraic Language, but then as it grew and got polished by various international committees it was given its new name. I don't know if anyone consciously named it after Algal, the star.)

It has gone through several versions. Algol 60, the publication language, is one thing; Algol 79, the 1979 version, is much more complicated and strange.

Several versions of ALGOL have gotten popular in this country. One, developed at the University of Michigan, is called MAD (Michigan Algorithm Decoder); its symbol is of course Alfred E. Newman. Another favorite (for its name, anyway) is JOVIAL (Joke's Own Version of the International Algebraic Language), developed under Jules Schwartz (and supposedly named without his consultation) at System Development Corporation.

When IBM announced its System 360 back in 1964, there had been hope that they would support the international language committee and make Algol the basic language of their new computer line. No such luck. Instead they announced PL/I (Programming Language I), a computer language that was going to be all things to all men.

In programming style it resembled COBOL, but had facilities for varieties of "scientific" numbers and some good data structure systems. It is available for the 360 and for certain big Honeywell computers; indeed, the operating system for MULTICS (see p. 45) was written in PL/I. Whether there are people who love the language I don't know; there are certainly people who hate it.

```

10  PRINT *, 'ALGOL 60 PROGRAM TO COMPUTE THE SQUARE OF A NUMBER'
11  READ *, N
12  SQUARE = N * N
13  PRINT *, 'THE SQUARE OF', N, 'IS', SQUARE
14  STOP
END

```

This program was a surprise from Alan Kay, a student at Chicago Circle. So was amazed by my presence of alphabetizing phone numbers, and wrote a program to do it automatically.

Whatever of the program you supply it with your phone number, and it prints out all the alphabetical combinations that could also be dialled to reach your telephone. (Language: PL/I.)

YECCH, IT'S COBOL

Research and hobby types hate COBOL or ignore it, but it's the main business programming language. Your income tax, your checking account, your automobile license—all are presumably handled by programs in the COBOL language.

COBOL—or COmmon Business Oriented Language, was more or less demanded by the Department of Defense, and brought into being by a committee called CODASYL, which is apparently still going. COBOL uses mostly decimal numbers, is designed basically for batch processing (described elsewhere), and uses verbose and plinking command formats.

Just because it's standard for business programming doesn't mean it's the best or most efficient language for business programming. I've talked to people who advocate business programming in FORTRAN, BASIC, TRAC and even APL. But then you get into those endless arguments... and it turns out that a large proportion of business programmers only know Cobol, which pragmatically settles the argument.

There are people who say they've discovered hidden beauties in COBOL, for instance, that it's a splendid language for complex pointer manipulation (see Data Structures, p. 26). That's what makes them racing.

JCL *Some call it Despicable, Some call it Home*

"After you study it for six months, it makes perfect sense." —IBM enthusiast.

JCL is a language with which you submit programs to an IBM 360 or 370 computer. "Submitting" is right. Its implications, which may call unnecessary, symbolize the career of submission to IBM upon which the 360 programmer enters. (See IBM, pp. 52-3, and 360, p. 41.)

SNOBOL

SNOBOL is the favorite computing language of a lot of my friends. It is a list-processing language, meaning it's good for manipulating data. It derives from several previous list-processing languages, especially IPL-V and COMIT.)

SNOBOL is a big language, and only runs on big computers. The main concept of it is the "pattern match," whereby a string of symbols is examined to see if it has certain characteristics, including any particular constants, relations between constants, or other variations the programmer may specify, and the string substitution, where some specified string of symbols is replaced by another that the programmer desires.

LISP

is probably the favorite language of the artificial-intelligence freaks (see p. 44). A linguist for LISP, incidentally, is not considered to reflect on your neurology.

LISP is a "cult" language, and its adherents are sometimes called Lispers. They see computer activities in a somewhat different light, as composed of ever-changing chains of things called "cells" and "numbers," which will not be explained here.

LISP was developed by John McCarthy at MIT, based largely on the Lambda-calculus of Alonzo Church. It allows the chaining of operations and data in deeply intermingled forms. While it runs on elegant principles, most people object to its innumerable parentheses (a feature shared to some extent by TRAC Language).

Joseph Rabinowitz, also of MIT, has created a language called SLIP, somewhat resembling LISP, which runs in FORTRAN. That means you can run LISP-like programs without having access to a LISP processor, which is helpful.

THEN, THERE'S ALWAYS MACHINE LANGUAGE

If you feel like making programs run fast, and not take up very much core memory, you go to machine language, the computer's very own wired-up deep-down system of commands (see p. 52). It takes longer, usually, but many people consider it very satisfying.

Then, of course, if you have a particular style and approach and set of interests, you will probably start building up a collection of individual programs for your own purposes.

Then you'd work out simplified ways of cutting these into operation and tying their results and data together.

Which means you'll have a language of your own.

Behind some of the combinations. The numbers point out the one to follow from its page of them.

| Page | Number | Language | Page | Number | Language | Page | Number | Language | Page | Number | Language |
|------|--------|----------|------|--------|----------|------|--------|----------|------|--------|----------|
| 10 | 10 | FORTRAN | 11 | 11 | FORTRAN | 12 | 12 | FORTRAN | 13 | 13 | FORTRAN |
| 14 | 14 | FORTRAN | 15 | 15 | FORTRAN | 16 | 16 | FORTRAN | 17 | 17 | FORTRAN |
| 18 | 18 | FORTRAN | 19 | 19 | FORTRAN | 20 | 20 | FORTRAN | 21 | 21 | FORTRAN |
| 22 | 22 | FORTRAN | 23 | 23 | FORTRAN | 24 | 24 | FORTRAN | 25 | 25 | FORTRAN |
| 26 | 26 | FORTRAN | 27 | 27 | FORTRAN | 28 | 28 | FORTRAN | 29 | 29 | FORTRAN |
| 30 | 30 | FORTRAN | 31 | 31 | FORTRAN | 32 | 32 | FORTRAN | 33 | 33 | FORTRAN |
| 34 | 34 | FORTRAN | 35 | 35 | FORTRAN | 36 | 36 | FORTRAN | 37 | 37 | FORTRAN |
| 38 | 38 | FORTRAN | 39 | 39 | FORTRAN | 40 | 40 | FORTRAN | 41 | 41 | FORTRAN |
| 42 | 42 | FORTRAN | 43 | 43 | FORTRAN | 44 | 44 | FORTRAN | 45 | 45 | FORTRAN |
| 46 | 46 | FORTRAN | 47 | 47 | FORTRAN | 48 | 48 | FORTRAN | 49 | 49 | FORTRAN |
| 50 | 50 | FORTRAN | 51 | 51 | FORTRAN | 52 | 52 | FORTRAN | 53 | 53 | FORTRAN |
| 54 | 54 | FORTRAN | 55 | 55 | FORTRAN | 56 | 56 | FORTRAN | 57 | 57 | FORTRAN |
| 58 | 58 | FORTRAN | 59 | 59 | FORTRAN | 60 | 60 | FORTRAN | 61 | 61 | FORTRAN |
| 62 | 62 | FORTRAN | 63 | 63 | FORTRAN | 64 | 64 | FORTRAN | 65 | 65 | FORTRAN |
| 66 | 66 | FORTRAN | 67 | 67 | FORTRAN | 68 | 68 | FORTRAN | 69 | 69 | FORTRAN |
| 70 | 70 | FORTRAN | 71 | 71 | FORTRAN | 72 | 72 | FORTRAN | 73 | 73 | FORTRAN |
| 74 | 74 | FORTRAN | 75 | 75 | FORTRAN | 76 | 76 | FORTRAN | 77 | 77 | FORTRAN |
| 78 | 78 | FORTRAN | 79 | 79 | FORTRAN | 80 | 80 | FORTRAN | 81 | 81 | FORTRAN |
| 82 | 82 | FORTRAN | 83 | 83 | FORTRAN | 84 | 84 | FORTRAN | 85 | 85 | FORTRAN |
| 86 | 86 | FORTRAN | 87 | 87 | FORTRAN | 88 | 88 | FORTRAN | 89 | 89 | FORTRAN |
| 90 | 90 | FORTRAN | 91 | 91 | FORTRAN | 92 | 92 | FORTRAN | 93 | 93 | FORTRAN |
| 94 | 94 | FORTRAN | 95 | 95 | FORTRAN | 96 | 96 | FORTRAN | 97 | 97 | FORTRAN |
| 98 | 98 | FORTRAN | 99 | 99 | FORTRAN | 100 | 100 | FORTRAN | 101 | 101 | FORTRAN |

John Kay's program to calculate the date of Easter. The language is Algol.

```

1000  DATE = 1970
1010  EASTER = 0
1020  EASTER = 1
1030  EASTER = 2
1040  EASTER = 3
1050  EASTER = 4
1060  EASTER = 5
1070  EASTER = 6
1080  EASTER = 7
1090  EASTER = 8
1100  EASTER = 9
1110  EASTER = 10
1120  EASTER = 11
1130  EASTER = 12
1140  EASTER = 13
1150  EASTER = 14
1160  EASTER = 15
1170  EASTER = 16
1180  EASTER = 17
1190  EASTER = 18
1200  EASTER = 19
1210  EASTER = 20
1220  EASTER = 21
1230  EASTER = 22
1240  EASTER = 23
1250  EASTER = 24
1260  EASTER = 25
1270  EASTER = 26
1280  EASTER = 27
1290  EASTER = 28
1300  EASTER = 29
1310  EASTER = 30
1320  EASTER = 31
1330  EASTER = 32
1340  EASTER = 33
1350  EASTER = 34
1360  EASTER = 35
1370  EASTER = 36
1380  EASTER = 37
1390  EASTER = 38
1400  EASTER = 39
1410  EASTER = 40
1420  EASTER = 41
1430  EASTER = 42
1440  EASTER = 43
1450  EASTER = 44
1460  EASTER = 45
1470  EASTER = 46
1480  EASTER = 47
1490  EASTER = 48
1500  EASTER = 49
1510  EASTER = 50
1520  EASTER = 51
1530  EASTER = 52
1540  EASTER = 53
1550  EASTER = 54
1560  EASTER = 55
1570  EASTER = 56
1580  EASTER = 57
1590  EASTER = 58
1600  EASTER = 59
1610  EASTER = 60
1620  EASTER = 61
1630  EASTER = 62
1640  EASTER = 63
1650  EASTER = 64
1660  EASTER = 65
1670  EASTER = 66
1680  EASTER = 67
1690  EASTER = 68
1700  EASTER = 69
1710  EASTER = 70
1720  EASTER = 71
1730  EASTER = 72
1740  EASTER = 73
1750  EASTER = 74
1760  EASTER = 75
1770  EASTER = 76
1780  EASTER = 77
1790  EASTER = 78
1800  EASTER = 79
1810  EASTER = 80
1820  EASTER = 81
1830  EASTER = 82
1840  EASTER = 83
1850  EASTER = 84
1860  EASTER = 85
1870  EASTER = 86
1880  EASTER = 87
1890  EASTER = 88
1900  EASTER = 89
1910  EASTER = 90
1920  EASTER = 91
1930  EASTER = 92
1940  EASTER = 93
1950  EASTER = 94
1960  EASTER = 95
1970  EASTER = 96
1980  EASTER = 97
1990  EASTER = 98
2000  EASTER = 99
2010  EASTER = 100

```

ROCK BOTTOM

THE WORLD BENEATH THE HIGHER LANGUAGES

Every computer is wired to accept a specific system of instructions. When those commands are stored in the computer's memory, and the computer's program follower gets to them, they cause it to respond directly by electronic reflex. This is called machine language, the very language of the machine itself.

In most available computers the machine languages are binary, meaning composed of only two alternative symbols. Binary because it's a easiest way of organizing the machine's structure: it permits programs to be reduced to a single universal form of information, and permits programs to be stored in binary memory. Each individual instruction or command indirectly originates one memory slot, though some computers have commands of varying length.

Different computers have different machine languages, but the instructions of all computers are basically similar. Big computers have more commands, with more variations, and carry them out faster; but these variations are just extra ways of saving steps, not qualitatively different features.

These step-by-step operations ARE ALL THE THINGS THE COMPUTER EVER DOES. However, in their combinations these instructions can be woven into chains and diagrams of complex actions.

ALL COMPUTER PROGRAMS ARE EVENTUALLY WRITTEN OR ENACTED IN THE MACHINE'S PARTICULAR BINARY LANGUAGE.

Now, it is utterly possible to write your program at this level, considering odd arranging rock-bottom commands. This is called machine-language programming (and assembly programming); an example is little later on. Indeed, working at this level is very highly regarded in some quarters. Others avoid it. This is a very tedious matter of time and what you're working on.

Higher-level languages, even on earlier pages, have more convenient forms for people, but must be translated, either ahead of time or on a running basis, to the bottom-most codes that make things happen in the machine. All of them are built out of machine language. Knowing the language processes, programs that must or translate these higher-level languages, is considered a hard job. (See p. 34.)

Every programmable device has a "machine language," or rock bottom code system that utilizes the thing directly. Its program follower responds electrically to these codes, and executes them one instruction at a time.

True computers are programmable devices that can modify their own instructions, change their sequence of operations and do other weird-like stuff.

FUNDAMENTAL OPERATIONS OF COMPUTERS

A GREAT MYSTERY IS ABOUT TO UNFOLD.

YOUR BASIC COMMANDS, NOW

Computers exist which do little more than these, and yet they can be persuaded to do anything fewer computers can do.)

TO BE KNOWN: The following are the rock-bottom basic operations of computers, available as specific instructions in all computers (with some variations).

The first seven listed below will be used in the extended example to the next spread.

- LOAD** a binary pattern from one memory to a main register.
- STORE** a binary pattern in one memory from a main register.
- SEND OUT** ("OUTPUT") a binary pattern to an external device.
- BRING IN** ("INPUT") a binary pattern from an external device.
- ADD TWO** binary patterns together. (This causes them to be treated as numbers, whether they were to begin with or not.)
- JUMP** - Go to another part of the program and begin you were here.
- TEST TWO** binary patterns against each other, and branch or not in the program depending on the result.

What the Computer Really Is

COMPUTER ARCHITECTURE The Nuts and Bolts

Computers are basically wires. Ignore their appearance: a mass of cooling cabinets may have a great deal in common with a small blinking box. Indeed, they may have the same architecture, or structure, and therefore be the same computer.

The structure of computers, in their glorious similarities and fascinating differences, is called computer architecture.

(For the architecture of a beginner's computer, see p. 13; for the architecture of some famous computers, see p. 17.)

Computer architecture covers three main things: registers (places where something happens in information); memory (places where nothing happens in information); and machine language, all the bottom-level instructions (the bits just see "Rock Bottom," p. 32).

REGISTERS AND MEMORY

Computers are made, basically, of two things: registers and memory. A register is where something happens in information; a memory is where nothing happens in information. Let's go over that slowly.

A register is a place where something happens in information. The information can be flipped around, noted, changed by arithmetic, or whatever. (We used earlier that registers are what count a computer to its memories. They are also principal parts of the computer itself.)

A memory is a place where nothing happens in information. A program puts the information there, and there it stays till some program pulls it out again or replaces it.

A main or general register (often called the accumulator, but so good a name) is where the program brings things to be worked on, read, compared, added to and so on. There can be several of them in a computer.

Other registers perform other functions in the computer: a given computer's design, or cycle memory, is largely the arrangement of registers and the operations that take place between them.

The reason we don't just have all registers and memories in all is that registers traditionally cost more than memories. However, some machines are being tried that have all working registers instead of memory. (See STARAN, p. 55.)

Whatever comes in all sizes and speeds. In lots of computers have big slow memories, such as disk memories, along with their usual fast memories.

A memory consists of numerous holding places or storage locations, each holding one standard piece of information for the computer, a slot having a specific number of bits (see p. 13). We must stress a "COMPUTER WORD" HAS NOTHING TO DO WITH ENGLISH WORDS OR ALPHABETICAL CHARACTERS. The term refers to a specific machine's standard memory slot, having a fixed number of bit positions.

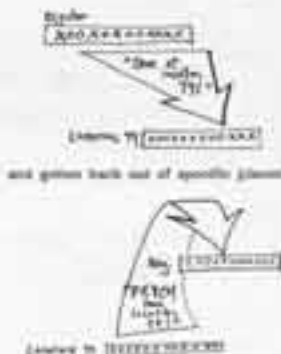
One important reason for this standardization is that each holding place, or memory location, can be given a number or address. If every slot in the memory has an address, information can be stored in specific places.

NOT TO BE KNOWN: Here are the rest of the utterly fundamental commands of computers. (These are not used in the forthcoming example.)

- TEST ONE SPECIFIC** binary pattern, and branch in the program depending on the result.
- SET AN ACCUMULATOR IN OPERATION/TURN IT OFF.**
- REVERSE** (or "COMPLEMENT") a binary pattern—changing all the X's to 0's and vice versa.
- SLIDE** (or "SHIFT") a binary pattern sliding through a register.
- FLIPPER** (or "LOGICAL") operations between two binary patterns, especially:
 - OR** (or "INCLUDE OR" or "XOR")—result is an X where either original pattern had an X.
 - AND** (or "TRAP")—result is an X only where both original patterns had an X.
- FANCY OPERATIONS**

The following operations are desirable but not utterly necessary, and many computers, especially microcomputers, don't have them all.

 - EXTRACT** (Can also be done if necessary with combination of slide and flip.)
 - MULTIPLY** (Can also be done if necessary with combination of slide, shift and tests.)
 - UPPER** (Can also be done if necessary with combination of arithmetic, shift and tests.)
 - SOME FLIPPERS** ("LOGICAL") operations:
 - XOR** (or "EXCLUSIVE OR")—result is an X only where one pattern had an X, but not both.
 - AND**—arithmetic AND.
 - OR**—reversed OR.



A main memory has a definite rhythm or cycle, into which it divides the passing time. The memory cycle of a core memory is so important that its storage is often called the cycle time of the register. A request to the core memory made at the beginning of the cycle is honored at the end of the cycle. Core cycles are very fast, being these days about one microsecond, or sixths of a second.

A core memory can only perform one set access or fetch during one memory cycle.

Core cycles during which nothing is requested of the memory simply go by.

One last point about core memories. The number which specifies an address to the memory is a binary pattern—just like all the other information (see "Binary Patterns," p. 55.) (By now you'll, whatever binary pattern is explained in the memory as the address to store or from which to fetch, that pattern will be treated as the address to store or from which to fetch; that pattern will be treated as a binary number whether it was supposed to be or not. It could be the alphabetic word "DINCH" which get there by mistake (see "Mislogging," p. 38), but the memory will treat it as an address number and go to the address specified by that pattern.)

WHAT ARE THE DIFFERENCES BETWEEN COMPUTERS?

- The word length (number of bit spaces in a main register and memory slot)
- The number of main registers and what they can do (i.e., how they are set up and what operations can take place in and among them.)
- The instruction set (see earlier).
- The amount of memory.
- The accessories or peripherals.
- The cycle time.



Here's the computer, then, is all to give a device with a specific program, stored in a memory, being stopped through by a program follower.

The sequence of the program causes the program follower to carry out the individual steps requested by each command of the program.



THE ROCK BOTTOM PROGRAM FOLLOWER

Now, you ask desperately, does this lower-level program follower work? The one that is built into the computer?

Yes. Usually it consists of two specific registers, the Program Counter (usually abbreviated PC) and the Instruction Register (usually abbreviated IR), and other electronic stuff, loosely termed "counting logic."

Often we are already visualizing the program follower as a little hand, let's think of the index finger as the program counter and imagine that the thumb can flip an instruction into a little cup, the Instruction Register or IR. What the hand does:

WHEN a program is set into operation, the binary pattern specifying its first address in memory is put into the program counter.

Then the instruction at that address is fetched to the program follower (that is, put in the instruction register), decoded and carried out.

THEN THE PROGRAM COUNTER AUTOMATICALLY HAS ONE ADDED TO IT, SO IT POINTS TO THE NEXT INSTRUCTION.

The instruction passed from memory is sent to the command or instruction register, and there decoded by the system's electronics.

It is of no concern to the programmer how this is done electronically. (And indeed attention is generally of little concern to computer people, unless they are trying to design or optimize computers or other devices themselves. Indeed, the electronic techniques are constantly changing.)

All we need to know is that an electronic counting system (called the logic circuit) carries out the specific instruction—by instance, by shifting all the bits to the memory, looking up the adding circuit, and ignoring paths through the adding circuit and back to the main register.

Now that the program counter knows the number of the next instruction it is back to workingly fetched and executed.

And so it continues. When an instruction calls for a jump or branch in the program, what happens?

The jump command causes a new number to be stuffed into the program counter, that's what, and so that's where the program goes next.

ALTERATING CYCLES

Many instructions tell the program follower to take a data word (take a binary pattern) from memory and put it in a main register or vice versa.

Such an instruction is translated by the counting logic into a request to the memory.

Then a core memory can only do one thing during one of its cycles, the next instruction in the program cannot be fetched until the data has moved in or from the memory.

Thus in many types of program the cycle alternates:

- Instruction cycle (fetch the next data cycle)
- data goes in or from memory)
- Instruction cycle.
- data cycle.
- and so on.

Branches
LOADING, STORING,
MODIFYING
AND TESTING
SQUARE PATTERN
DIRTY'S DEED
TERRIBLE FRAGMENT
WITH MISBEHAVIOR.

And part of the power, of course, is in the great speed. The binary fraction of a second each step takes, five hundred operations per tick only about a thousandth of a second. So no matter how intricate the command to which these tiny steps are built, it WILL happen really fast.

A computer, then, internally just consists of certain places in which information, main registers, certain places in which if the rest of the time (memory), certain pathways and interconnections between them, an instruction set being certain points where instructions can be operated on out of memory, and a program follower that carries out the instructions of that instruction set.

INTRUCTION SET.
The system of machine patterns designed and wired into a particular computer, each with its exact results.
(The instructions in the set are the machinery of a machine language.)

★BUCKY'S WRISTWATCH★

There is a certain folk hero whom the people all call Bucky. It is said that he wears three wristwatches: one for where he is now, one for where he will be next, and one that tells what time it is at his home.

Well now, here's an example of a little problem on which to try our FIDO computer.

Let's wire up a magic wristwatch for Bucky the Folk Hero, one that will use a lousy FIDO on a ship (the sailing thing), attached to three rows of numerical readouts (like those on pocket calculators).

This application is not as stupid as you might think.

It is obviously quite simple in principle.

It will let us see some of the ways that the rock-bottom machine languages of computers are used.

ABOUT THIS WONDERFUL PROGRAM.

Naturally this got saved for last, and what is presented here shows it.

The example was meant to be a case of not-very-numerical programming that would show the abstractness of it all. The program itself has no intrinsic quality related to the problem; that much should be visible.

Anyhow, I programmed this myself a few weeks ago in the FIDO language, and was very pleased with it, but then discovered a couple of appalling bugs. As time closed in on this project I asked my friend Mike O'Brien to code the program, and he kindly consented, taking time out of his previous weekend plans. Here is Mike's program, for which I am grateful.

HowEVer, after it was set in type, Mike realized that it has some gross flaws and would not work as here presented. We thought of having a chocolate chip cookie contest for corrections, sending out chocolate chip cookies to entrants fixing it up, but we don't have such a computer and we wouldn't run the program if we had one anyway, so see if you can get the basic idea of it, and if you are a real wise guy fix the program for your own satisfaction, and that will be that!

The basic idea is that we have a FIDO, presumably on a single integrated circuit chip, attached to thirteen external devices (or peripherals, or input-output devices, or I/O devices or whatever). These devices are a timer or clock, which reaches zero once per minute—this is a computer clock, meaning a timer, not something that people can read—and the three rows of numerical readouts that are the desired Superwatch.

For simplicity's sake we assume here that each numeral is interfaced to do either input or output. Thus the FIDO computer can ask any given numeral what it says, and change its contents.

The finished Wristwatch is going to give time on a twentyfour-hour basis, not twice, like at NARA and suchlike places. After 12:59 comes 13:00. After 23:59 comes 01:00.

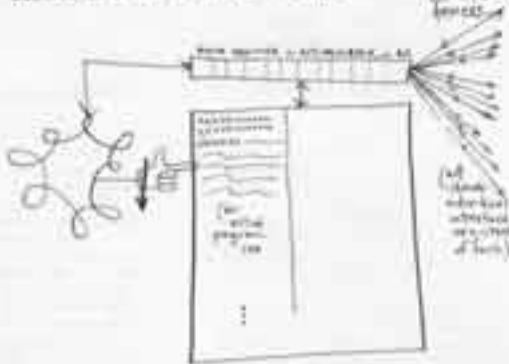
NOTE:
Since should come on the clock after 24:00. The day will be a little short for Bucky. Also we test the amount left for a rather than a 4. This is called a carry over, meaning it was rounded up incorrectly, meaning the program fails to carry out the steps that have been thought out.
Do you begin to see why we had felt some of the...

The bulk of the program is occupied with testing the numerals and changing them. However, in proportions of activity, the poor thing is going to spend most of its time saying, "Is it time yet? Is it time yet? Is it time yet?" (That's the second, third and fourth instruction.)

Because the FIDO selects the particular input-output device with the last seven bits of an input or output instruction, this has been done with "address modification" arithmetic: creating an output instruction to address a particular device by adding the instruction to the sum of the device. This is an ancient and honorable programming trick.

In several cases, the program chooses a device to examine, or fill, by taking a blank input or output instruction. One of localities X 000 XXX and X 000 XXX, respectively) and add N. In the AC, to a counting number that is being used to step around in the array of numerals. (This counting number is "N," stored in location X 000 XXX.) (These instructions were put into the code in octal form, as "AMMI" and "XIBB" respectively. The slashes are meant to distinguish senses from Oh's. The "B" at the end (in the assembly listing) means that the assembler is supposed to translate these numbers to binary, taking them three bits at a time: 6 6 6 6 comes out in X00 000 000 000.)

EQUIPMENT SETUP FOR THIS PROGRAM.



HERE
NEXT
HOME.

Note that in this flowchart

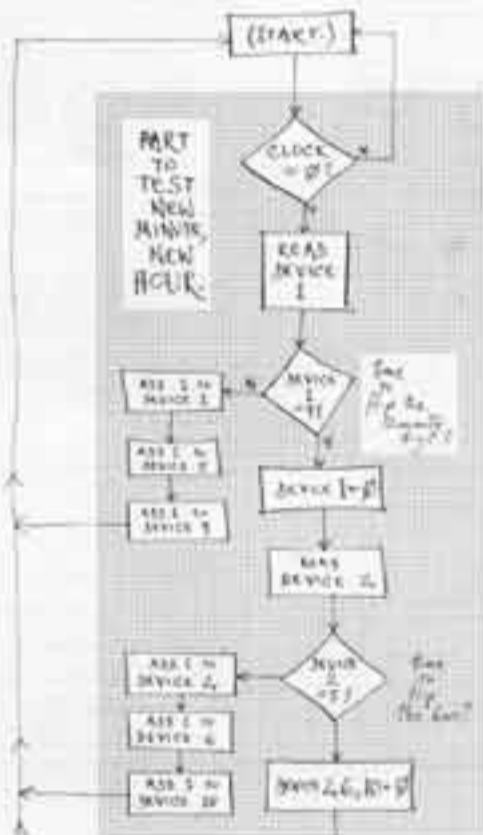
A ← 3

means, "stuff the number 3 into the variable A," A variable in a named location is code memory.

Anyhow, what the program is really doing when it finds the timer has reached zero, is testing whether the rightmost digit is a zero. (If only has to test one, since minutes are the same round the world.) If it's not zero, it just adds one to each— a part of the program called ADMIN, starting at X00 000. If it's zero, however, it sets the final digit all to zero, and then tests the next digit to see if it's a five, meaning the end of an hour. (The number five has been ingeniously stored in a location which Mike has called FIVE, which assembled to oct number 3 000 000. If you look there, you will see that the oct then, indeed, contains the binary pattern for the number 5.)

What a pity there is no time to take you on a guided tour of this profound, magnificent program. If you dig this sort of thing, however, you might just be able to do it out.

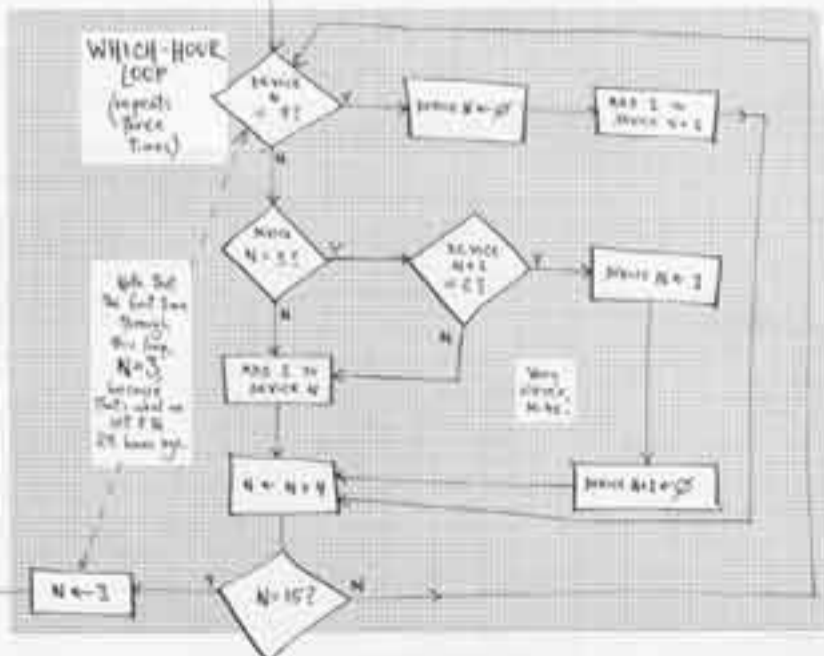
Anyhow, you've had your taste. Hope you want more.



Left 2 digit = 01 000000 or 00 000000 check the left with bit 1 of that for all 3 units not at 2-000000.



Mike O'Brien's slightly diagrammed prototype of the program.



How hour checks are performed on all 3 watches by the same loop.

Note that N = 00 means carry that watch over looking at "DEVICE N" to be actual watch.

Note that the variable called N has to be one between 000 0000 and 000 0000 (see next page.)

The MINI



© Walt Disney Productions

This is a PDP-11, one of the world's best-designed minicomputers (see p. 42). The PDP-11 is a 16-bit machine. Shown is Model 44, the fastest PDP-11, which has various special features. Stripped, with 4K of core memory (that's 4096 locations), it costs about \$18 grand. A smaller PDP-11 goes for some \$1000.

A minicomputer simply means a small computer, no different in principle from the big ones (see next spread), and it can do all the same things except as limited by speed and memory capacity.

(Mind, we are talking about real computers, not the little calculators you hold in your hand that just do arithmetic. A real computer is one which works on stored programs and all kinds of data, working not merely on numbers but on such other things as text, music and pictures if supplied with appropriate programs; see flip-side.)

There is some argument over what constitutes a minicomputer; basically we will say it's any computer with a word length of 16 bits or less (see "Binary Patterns," p. 27). (Some companies, like Datacraft and Interdata, are trying to peddle their worthy computers as "minicomputers" even though they're 24 and 32 bits, respectively, but that's very odd. Interdata says any computer under ten thousand is a mini-- which means all computers will be minis by and by; a vexing thing to do to the term.)

Traditionally minicomputers come with much less. In the old days pretty much all the programs you got with it were an assembler (see p. 35) and a debugger (see p. 36) and a Fortran compiler (see p. 31) if you were lucky. Today, though, with minis having highly built-up software like (see pp. 40-42 for descriptions) the PDP-8, the PDP-11 and the Nova, you can get a lot of different assemblers, together with Fortran, BASIC, and a little disk or cassette operating system (see p. 48) to make your life a little easier.

The idea of owning a computer may seem strange to some people, but with prices falling as they are it makes perfect sense. Numerous individuals own minis, and as the price continues to drop the number will shoot up. For several families with children to pool together and buy one for the kids makes a lot of sense. One friend of mine has an 8, another is contemplating an 11. (I've been trying to get my own for years; perhaps this book...) Anyhow, the general price range is now \$3000 to \$6000 plus accessories, and that's dropping fast. Rental is usually a great mistake: prices are very high and after six months or so you'll have paid for it without owning it. (But names of rental places will be found in this book, and some of them may offer good arrangements.) Minis may now be had in quantity for \$1000 each-- price of the PDP-8A in May 1974-- and soon that will be the consumer price.

Unfortunately, the price of the computer itself is dropping faster than that of the accessories, such as the basic terminal you'll need, which still weighs in at \$1000-5000. Moreover, as soon as you want to do anything serious you'll need a disk (starting around \$4500) or at least a cassette memory (starting around \$1500). But these prices too will come way down as the consumer market opens.

Some of us minicomputer freaks see little real need for big computers. Minicomputers are splendid for interactive and "good-guy" systems (see p. 15); as personal machines, to handle typing and bookkeeping; even for business systems, if you recognize the value of working out your own in BASIC or, say, TRAC Language.

Minicomputers are being put inside all manner of other equipment to handle complex control. (However, for repetitive simple tasks, the latest thing is microprocessors (see p. 44), which cost less but are harder to program.)

Minicomputers are now being found in highschools; active marketing to highschools is now being done by both DEC and Hewlett-Packard.

Children's museums in Brooklyn and Boston have recently obtained PDP-11s for the kids to interact with. In the Brooklyn case, the computer will even demonstrate the exhibit and help the child discover things about it, in ways worked out by Gordon Pask (see p. 38).

In the future, networks of minis may be the systems to offer low-cost information services to the home (for speculations, see p. 59-57). But minis will also start to make bigger and bigger incursions on the territory of the big machines. For instance, one group proposes a time-sharing system which will simply consist of Novas interconnected in a ring, the so-called STAR-RING, which will supposedly compete with big time-sharing.



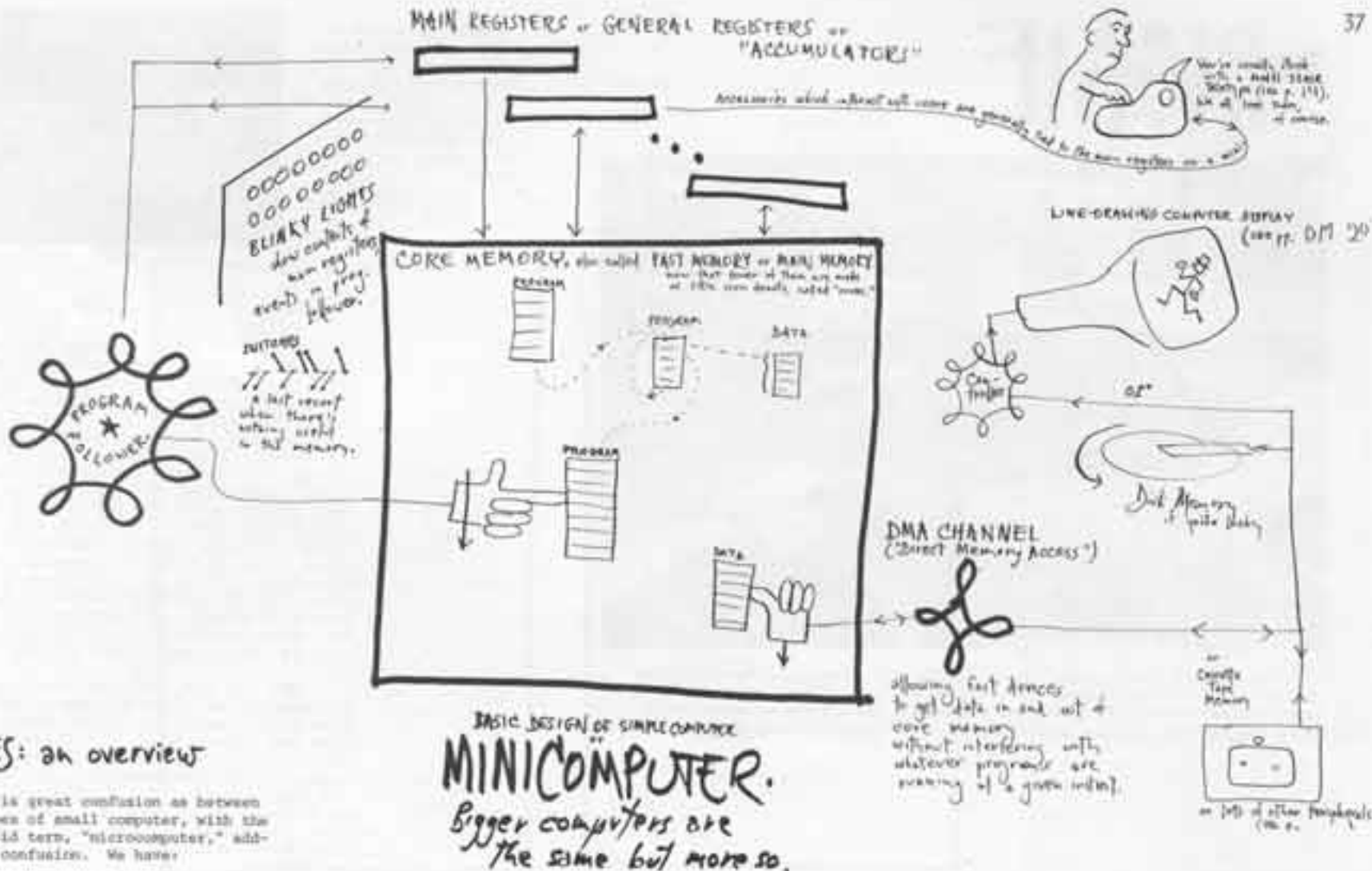
Here's that selfsame PDP-11 in its overall setting. With peripherals shown, plus the magnificent Vector General display (shown later on in book, p. 31 & elsewhere), this setup cost well over a hundred grand. (This is the Xerox Graphics Habitat, otherwise known as the Chemistry Department Computer, U. Illinois at Chicago Circle. Why do chemists need such things? See p. 38.)



The good ol' PDP-8, perhaps the most popular minicomputer (16 bits). Full PDP-8s now cost about \$5000, "diss" less. Shown here with a Sykes cassette tape deck-- a nice, rather reliable unit-- and a screen display (see pp. 22-23). Courtesy Princeton University & R.E.E.I.S.T.O.R.C. (see p. 47)



Slide 1000 computers. They belong together. This lad flips panel switches on a Nova, perhaps the third most popular mini after the 8 and 11 (16 bits; see p. 41).



DINKIES: an overview

There is great confusion as between various types of small computer, with the latest stupid term, "microcomputer," adding to the confusion. We have:

minicomputer or mini
Traditionally, any computer having an architecture (memory and main registers) of 18 bits or less. Lately, unfortunately, some people have been advertising their 24-bit and even 32-bit computers as minis. This is just confusing.

(They base this on the fact that "minicomputer" has also referred to a machine sold without a lot of programs. But that's really a separate issue.)

microprocessor
Two-level computer (see p. 44).

microcomputer
Crazy term apparently being used to mean any tiny computer, regardless of its structure. Thus all computers will be "microcomputers" in a few years. This clarifies nothing as to their structure or use.

midi computer
Remember midi shirts? Well, this term has been used for computers larger than 18 bits or faster than usual, by people seeking to give the impression that their machines are bigger than minis and less than biggies. Even the PDP-10 (a genuine biggie) has sometimes been called a midi.

BASIC DESIGN OF SIMPLE CONCEPT MINICOMPUTER.

Bigger computers are the same but more so.

A product called **Cling Free** — comes scented in a spray can, for preventing static in your laundry — is said to eliminate static electricity in carpeted computer rooms. Spray it all over the rug, especially near the computer, and you won't zap the computer with sparks from your fingers.

HEY, SOME MINI RENTALS MAY BE REASONABLE

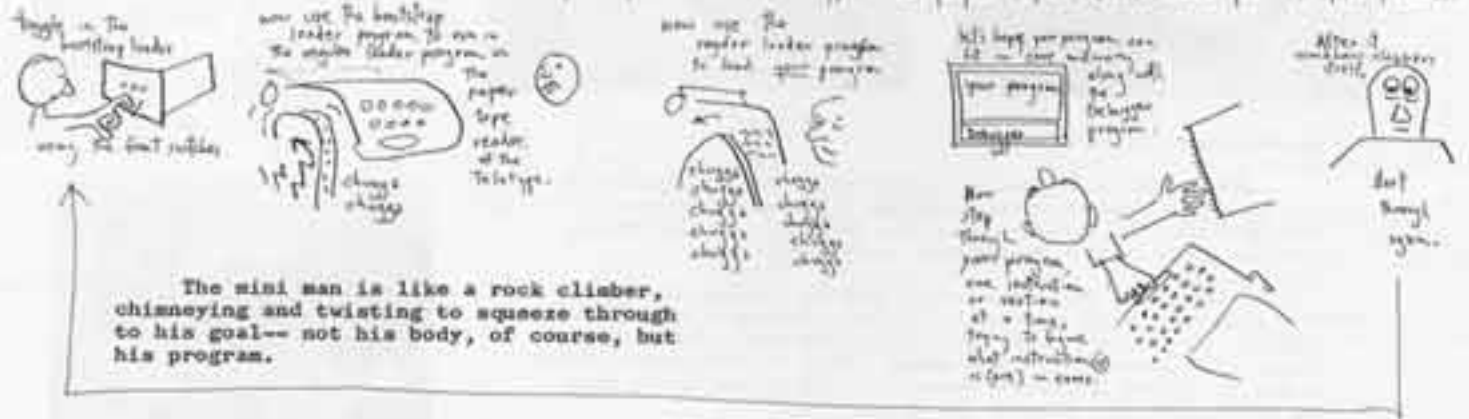
Nova minicomputers are leaseable from:
Rental Electronics, Inc.
(a subsidiary of PepsiCo)
28 Hartwell Ave.
Lexington, MA 02173

for as little as \$250/mo., long-term.

WHERE TO GET 'EM

A long but incomplete list of minicomputer manufacturers is at the bottom of p. 43.

THE FUN OF DEBUGGING ON A MINI will put your usual Teletype and paper tape reader and punch. After 7 bombs.



THE BIGGIE



The operator mopes at the console of the main computer at the University of Illinois at Chicago Circle. It is an IBM 370 model 150, which rents for about \$50,000 a month, including all accessories and a dozen or so terminals -- in the parlance of big-computer people, a "medium-sized installation."

This is a big computer.

In principle it's no different from a small one; but it has bigger memories, more registers, more program followers. There are more specialized parts and more things happening at once. (Thus the term "digital computer complex" is sometimes used for a big computer.) It comes supplied with a monitor program or operating system (see p. 45) and a variety of other utility programs and language processors.

Biggies have many ominous and seemingly incomprehensible things to scare the layman.

For one thing, where is the computer? All you see is a lot of roaring cabinets. Which is it?

Answer: all of them. "The computer" is divided among the different cabinets (note diagram and cluster of pictures locating the operator among them, below). The external devices or peripherals (see p. 57) are usually in separate housings. Usually there is one single box or "mainframe" containing core memory, main registers, program-following circuitry, etc., as in the machine illustrated, but these things don't have to be in one box, and sometimes aren't.

Operator's console of this particular setup. The operator may use the keyboard or light-pen (see p. 57) to select among waiting programs, submitted by various programmers and departments.

© Walt Disney Prod.



The parts of a computer are set up to be gotten at, to be refilled and repaired. Their innards swing open like refrigerators. Similarly, the wiring of computers is in separate sections or modules ("module" merely being today's stylish term for "unit"), having very orderly connections among them. Individual circuits are on circuit sheets or "cards" which plug in sideways and may be replaced easily. There's nothing really computerish about this; it's merely sensible construction; but it is traditional in other fields to build something as a tangle of wires. (When TV makers follow these rational practices, they call it "space age construction.")

Why are the different parts so far apart? So there's room to swing them open, refill or change them, sit down and repair them. Refrigerators could, and perhaps should, also be built in separate sections, but it's not traditional. Automobiles can't be spread out because they have to endure the jostles of the road. But computers like this baby aren't going anywhere.

Also intimidating is the fact that you have to step up as you enter a computer room. That's because computer rooms ordinarily have raised floors, permitting cables to be run around among the pieces of equipment without your tripping.

Computer rooms are generally lit by millions of fluorescent bulbs, making them garishly bright. This is simply tradition.

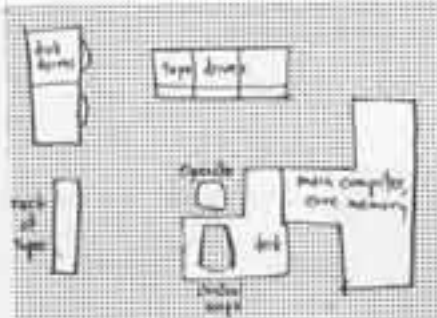
Big computers can have millions of words of core memory. Moreover, there are usually several disk drives and tape drives, as seen in the pictures, used to hold data and programs. (Some of the programs are the system programs, especially the language processors and the operating system-- see p. 45-- but other programs and most of the data belong to the users.)

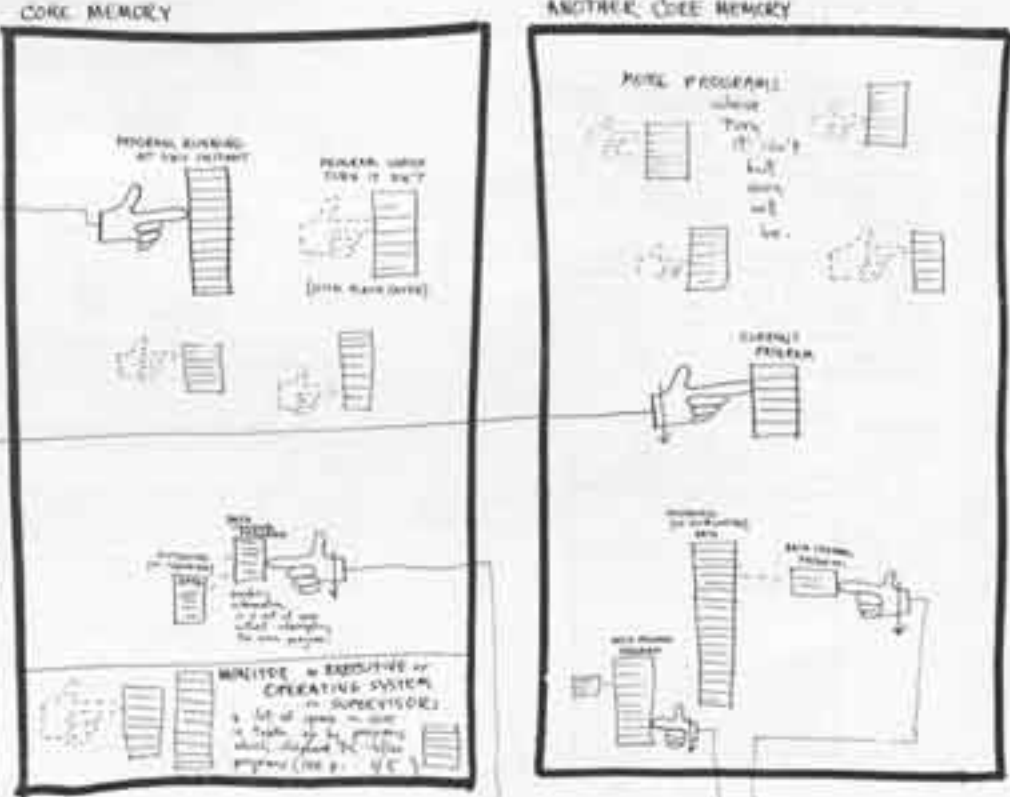
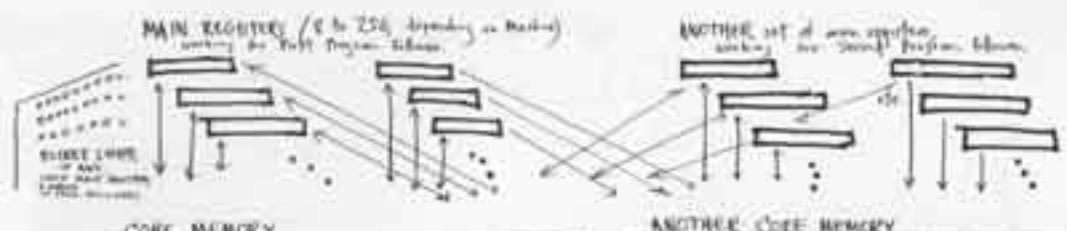


AN OPERATOR IS NOT A PROGRAMMER

Cindy Woelfer is the day-shift operator of Circle's big computer. The job mainly consists of changing disks and tapes, starting and stopping different jobs listed on the scope, and restarting the computer when the system crashes (gratuitously ceases operation).

Ms. Woelfer, a thoughtful person, says she does not find her job very stimulating. She can program, but the job doesn't involve programming. It's also a lonesome job. Non-systems people, except Mayor Daley, aren't ordinarily allowed around. About the only people to talk to are the systems programmers who stop through to look at the scope and see whether their programs are up next.





FIRST PROGRAM FOLLOWER - CPU
A machine having more than one program follows it in a continuous, scheduled loop in a real processor.

SECOND PROGRAM FOLLOWER - CPU
If the CPU is Central Memory Unit, parts of a program follow it in a loop of more specific to carry the program out.

It used to be traditional for machines like this to have many rows of blinking lights, showing what was in all the main registers at any fraction of a second. But there's really no point in seeing all that, since about all you can tell from it is whether the computer is going or not (if it's not, the lights are stopped) and other high-level impressions. For that reason some big computers, beginning with the CDC 6600, started doing away with the fancy lights and bringing written messages to the operator on a CRT scope instead (for lots more on the glories of CRTs, see the flip side, pp. 112-2).

Big computers can have multiple program followers and sets of registers (a program follower and its main registers are together called a CPU, Central Processing Unit). A computer with two CPUs, i.e., two sets of program followers and registers to carry the program out, is called a dual processor; a computer with more than two CPUs is called a multi-processor.

Separate independent sections of core memory may be put in one computer, allowing separate program followers and data channels to work at the same time. (Note: a "bank" of core memory is an independent section. Except in this sense of "core memory bank" or "core bank," there is no other correct usage of the layman's vague term "memory bank." Computer people only say "memories," and distinguish further among core, disk, tape, etc. Note that "data banks" are a separate issue-- see "Issues," p. 18.)

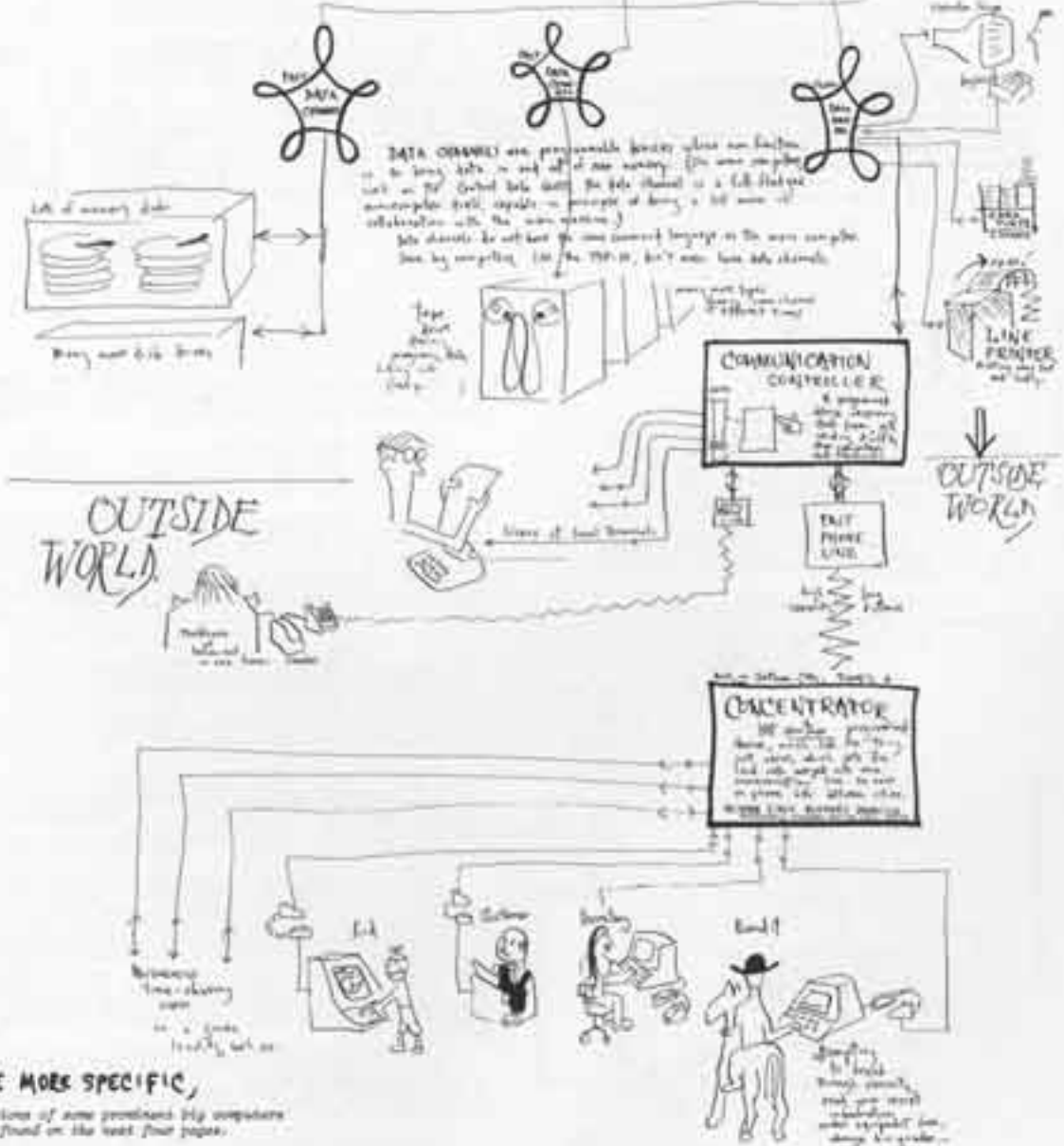
DINOSAURS?

Many computer people, the author included, entertain certain doubts about the long-term usefulness of big computers, since minicomputers are cheaper, especially in the long run, and can actually be in the office and homes where people create and use the information. Big computers are necessary for time-sharing (see p. 15) and huge "number-crunching" jobs (see "Grosch's Law," nearby). However, it will soon be cheaper to put standardized number-crunching jobs in standardization of necessary hardware; see "Microprocessors," p. 14.

Fans of big computers also argue that they are necessary for business programming, but that only means traditional business programming-- non-interactive and batch-oriented. For tomorrow's friendly and clear business systems, networks of minis may be preferable. But makers of big computers may be unwilling to admit this possibility.



Yours to happen several times a day.



OUTSIDE WORLD

OUTSIDE WORLD

GROSCH'S LAW

Minicomputers are so silly that we may ask why have big computers at all. The answer is that there are considerable economies, especially in applications that require many repetitive operations and don't need interaction with users.

A hypothesis about the economy of big computers was formulated a long time ago by Herbert J. R. Grosch, executive director of IBM's Watson Lab and now a heavy detractor of IBM. Thus it is called Grosch's Law. The idea is basically that there is a square-law relationship between a machine's size and its power (narrowly defined in terms of the cost of millions of operations, and without considering the advantages of interactive systems or other features which may be of more ultimate value). Anyway, when I asked him recently for the formulation of Grosch's Law, I got the following:

- Grosch's Law (General):** Economy in computing is as the square root of the speed.
- (Infernal):** If you want to do it ten times as cheap, you have to do it a hundred times as fast.
- (Interpretive):** No matter how clever the hardware boys are, the software boys give it away!

To BE MORE SPECIFIC,
descriptions of some prominent big computers will be found on the next four pages.

SOME GREAT COMPUTERS

Here, then, are some thumbnail descriptions of some great, classic or popular computers, expanding our basic diagram as needed.

Individual computers represent variations of the patterns shown so far.

The particular structure of registers, memories and pathways among them is called the architecture of a computer (see p. 102). The binary instructions available to the programmer are called the instruction-set of the particular computer (see p. 103). (The word "architecture" is often used to cover both, including the instruction-set as well.)

The principal variations among computers are the word length (in bits-- see "Binary patterns," p. 105) and the number and arrangement of main registers. Then come the details of the instruction-set, especially the way in which items are selected from core memory -- the addressing structure. Then the instruction-set, whose complications and subtleties can be considerable indeed.

The individual computer is the complex result of all of these. If they fit together well, it is a good design. If they fit together poorly, it is a bad design. A bad design is usually not so much a matter of woe as it is of frustration as of ramifications which fit together disappointingly. (Gitch is a term often used for such stinky structures or relationships.)

The possible ways of organizing computing hardware are vast, and only partly explored. (An aside to computer guys: on the Intel chip debugging consoles they have an address trap (trapping on a presettable effective address) and a pass counter (trapping after a pass). How come we haven't seen these sooner?)

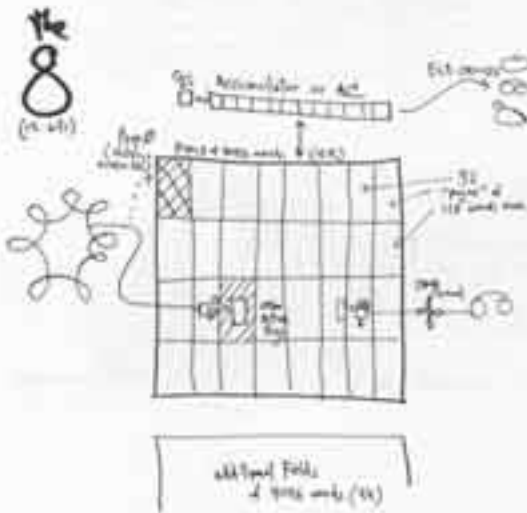
The machines mentioned here are an arbitrary selection. Some of them are the Great Numbers, computers so important that folks use their numbers as proper nouns, with no brand name.

"Do you have a 360 up there?"

"No, but there's a 6600, a 15 and a bunch of 8s."

"Ferenally, I'd rather work on a 5300."

Here is what they are talking about.



The PDP-5 was designed by Gordon Bell (in its original version, the PDP-5) about 1960. Originally it cost about \$15,000; as of May 1974 that price is down to about \$3000, or less than a thousand dollars if you want to buy the circuits and wire it all up yourself. Yup, here comes that Deathkit.

The PDP-5 has been DEC's hottest seller; you'll find them in industrial plants and museums, or even hidden in the weirdest equipment, from typesetting devices to big disk drives. At universities all over there are kids who know them inside out.

Today the PDP-5 seems archaic, with its one accumulator and awkward addressing schemes; you can only get to 128 different addresses in core memory directly, and it's chopped up into pages. But for its time it was a brilliant design, packed like a parachute, and even today there are people who swear by it. (But look at what Bell's done lately: the PDP-11.)

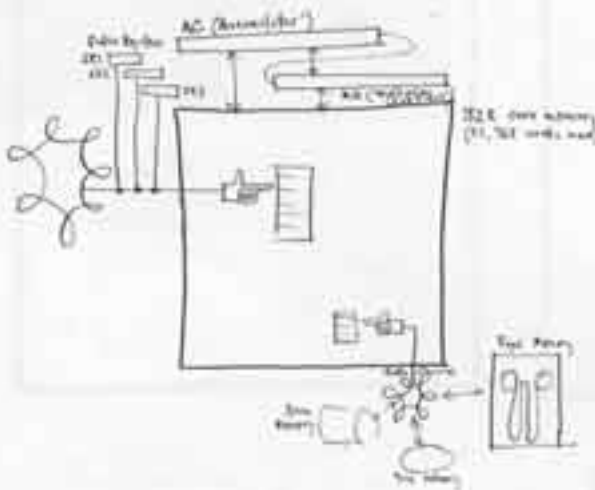
No easy programs exist for the PDP-5, though, and so much sentimental footness, that it will be with us for the foreseeable future. Thus the "Bucky's Wristwatch" example (see p. 107) is not totally frivolous; we may assume that a PDP-5 on one or two wristwatch-sized chips is only a year or so away. But let's hope they do the 11 first.

(Localities available from Digital Computer Controls and Faber-Du.)

Mc
90
674
(2x 10)

The IBM 7090 was the classic computer, introduced about 1960 and mostly gone by '66, it was simple and powerful, with clean and decent instructions. With its daughter the 7094, it became virtually standard at universities, research institutions and scientific establishments. At many installations that went on to JSCs they long for those clearheaded days.

The 90 had three index registers and fifteen bits to specify core addresses. (This meant, of course, that core memory could ordinarily be no longer than 32,768 words ("JJK"-- see "Binary patterns," p. 107). A later model, the 94, went up to 7 index registers, since there were three bits to select them with.



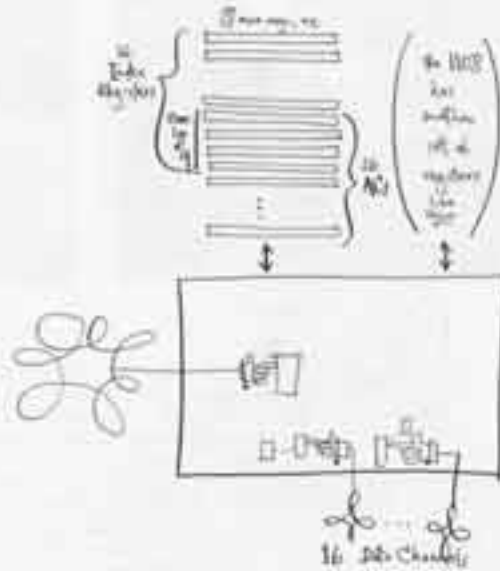
Though these were million-dollar machines ten years ago, you now hear of them being offered free to anyone who'll cart them away; partly because they needed a lot of power, airconditioning and so on. But they were great number crunchers. (If you want a 90, I believe that 90 lookalikes are still available from Standard Machines in California.)

Mc
1106 & 1108
(2x 10)

Univac's 1106 and 1108 are fast, highly regarded machines. In designing the computer Univac did a clever thing: they built an upgraded 7094. This meant (as I understand it) that all the programs from the old 7094 will run on it. But instead of two main registers they have 18.

(Where they found the bits in the instruction word to select among all those registers I can't tell you.)

The 1108 is a larger version, with twice as many main registers.



THE 10, formerly the 6 (2x 10)

DEC's PDP-10 is in some ways the standard scientific computer that the IBM 7094 was in the sixties.

The PDP-10 is excellent for making highly interactive systems, since it can respond to every input character typed by the user.

It is a favorite big computer among research people and the well-informed. The APPARIT, which connects big computers at some of the hottest research establishments, is largely built with PDP-10s. There are PDP-10s at MIT, U. of Utah, Stanford, Yale, Princeton and Engelhart's shop (see p. 104). The Watkins Box (see p. 105) looks to a 10.

Digital Equipment Corporation, aware that its computer trademark "PDP" connotes microcomputers to the uninformed, now wants the 10 to be called HUSystem-10 rather than PDP. We'll see if that catches on.

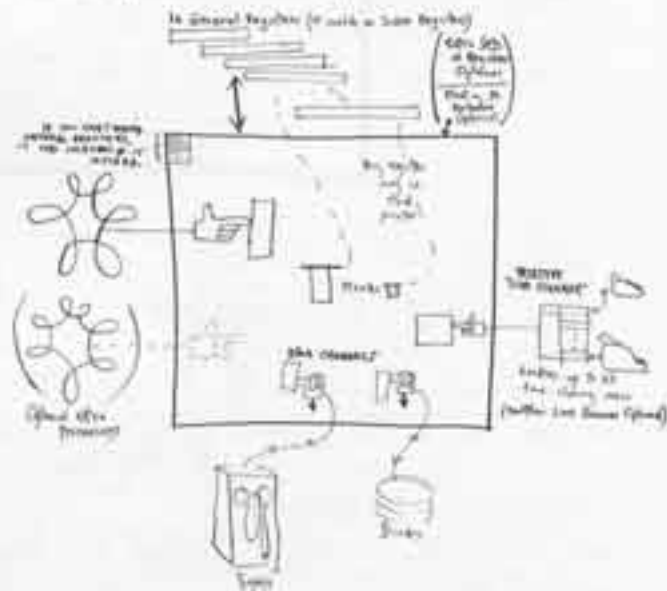
Who designed it is not entirely clear. I've heard people attribute it variously to the Model Railroad Club at MIT, to Gordon Bell, and one Alan Kotok.

Originally it was the PDP-6, which appeared about 1964, and was the first computer to be supplied with a time-sharing system, which worked from the beginning, if feebly. Now it's good and solid. DEC's operating system for it (see p. 11) is called TOPS, but IBM calls one called TENEX, also highly regarded. The 10 does time-sharing, real-time programming and batch processing simultaneously, swapping in changeable areas of core memory. (This feature should soon be available, at last, on IBM computers ("VS2-2".))

PDP-10 time-sharing works even if you don't have a disk, using DECtape (DEC's cute little tapes). Of course, without disk it's really hobbling, but this capacity is nevertheless noteworthy.

The PDP-10 has debugging commands which work under time-sharing and with all languages, and hugely simplify programming.

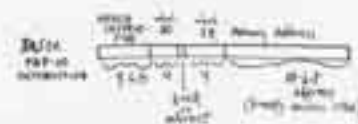
Unlike the IBM 360, whose hardware protection comes in options, the 10 has seven levels of protection: the user can specify who may read his files, run them, change them, and do four other things. The PDP-10 does have job control commands, but they are not even comparable in complexity to IBM's JCL language (see p. 11), and they are the same for all three modes of operation: time-sharing, real-time and batch.



The PDP-10 had 36 bits but has instructions to operate on chunks, or bytes, of any length. It has sixteen main registers, as does the 360, but uses them more efficiently.

The PDP-10 also has collapsed indirect addressing: no instruction can take its effective address from another location, which can do this sort of thing to take its effective address elsewhere, ad infinitum. For your heavy right-angled staff.

Perhaps most important, the 10 has a full set of stack instructions (see "The Magic of the Stack," p. 12), allowing programmers to use multiple stacks for purposes of their own. (The operating system's own stacks are protected.) Programmers do not have to save each other's registers, as on the 360. Programmers are relatively safe from each other.



Some think of the PDP-6 and 10 as a glorified 7094 (with 18 addressing bits, instead of 15). In this case we might consider the 360 a stripped-down version of the 6, since IBM threw out the stack and in strict models the memory mapping.

PDP-10s are ordinarily sold where the ideas of scientists and engineers are considered important, and controllers do not have first choice. Nevertheless, some say that its best-use-programming facilities (i.e., COBOL, FORTRAN) are just as good as those of companies who claim to have designed computers "for all purposes." First National City Bank of New York has found that the PDP-10 makes a splendid banking computer for internal use, profitable at an internal charge of \$1.75 an hour plus processing charges. Prices for a PDP-10 system with disk start about \$100,000, or 111 grand a month, and go up into the millions.

However, DEC salesmen are not like IBM's, who can reportedly sell lakies to toddlers. For one thing, DEC salesmen are on salary. That fits DEC's owners, Mr. Stucky's image, but it doesn't exactly sell big computers.

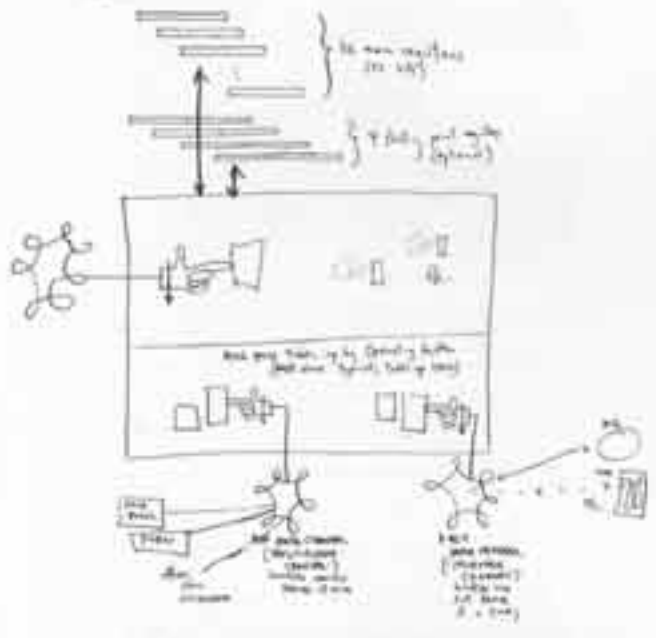
(For you Firelight Theater fans, the outwittings of the dying computer on the "Boxer" album are various PDP-10 system things, artistically juxtaposed.)

The 360 (5.70 (5.44, 16.34, 8.44, 4.44))

The IBM 360 (now called 370 because we're in the 70s) is the commonest and most successful line of computer in the world. This does not necessarily mean it is the best. There are three other appreciable IBM systems but not their computers.

IBM are bought because the repair service is great; because IBM has very tough engineers; and possibly for other reasons (see pp. 32-41).

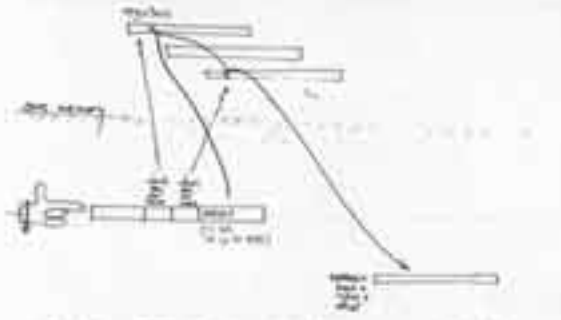
A strange reason some seem to have for the 360 series is speed, some critics even think it results from deliberate policies of IBM. Yet the lot (and its software) seem somehow organized to make programs inefficient and slow; to make programs big, loading lots of core memory (with numerous subroutines for the programmer to take up space); to prevent the possibilities that are so widely advertised, except through expensive options. To make things excessively complicated, thus looking in both the customer and the employee of the customer to produce and instructions that are somehow unnecessary on other brands of computer.



The design of the 360, which was basically decent, is generally attributed to Andrew, Slesnick and Brooks. Those who hate it, and there are many, have their complaints largely on the restrictions and complications associated with its operating system OS, which is notoriously inefficient (see p. 95).

The architecture of the 360 was quite similar to the PDP-9 (and the PDP-10), designed about the same time: sixteen main general-purpose registers of over thirty bits, and using the 16 main registers as either accumulators or index registers.

A curious form of addressing was adopted, called "base-register addressing." This had certain advantages for the operating system that was planned, and was thought to be sufficiently powerful that you wouldn't need indirect addressing. Two main registers were required, one holding a "base" value as close equal to the program's starting address, and an "index register," whose contents are added to the base to specify an address. Often a third number, an "offset," is added as well.



The idea of this technique is that programs can be "relocatable," operating wherever in core memory. A few instructions at the beginning of each program can ascertain where it is running from, and establish the base accordingly.

The basic idea of the 360 seems to have been copied out for multiprocessing, or the simultaneous running of several programs in core, a feature IBM has pushed heavily with this computer.

WHAT'S WRONG WITH THE 360?

The main difference between the 360 and the PDP-9 and 10 represents convenience and legitimate and arguable design decisions. To fans of the PDP-9 and 10, here are the 360's main drawbacks:

NO INDIRECT ADDRESSING. This was because, within the addressing scheme adopted, indirect addresses could not be defined automatically. (But it also makes programs more inefficient, thus more profitable to IBM.)

NO STACK. Why? The expensive, and Andrew, Slesnick and Brooks in the IBM Systems Journal. Funny, they have stacks on \$1000 PDP-11s. And it would have saved everybody a lot of money on programming.

NO SIMPLE ADDRESSING (except on certain models). Where the PDP-9's successor, the PDP-10, automatically takes care of re-distributing addresses in core to service every program as if it were operating from location zero on up, the 360 left this general problem to local programmers and (on certain levels) to operating systems.

Handling this systematically is the PDP-10's necessary reliance on the complications of base-index addressing and makes possible the efficiencies of indirect addressing.

LOCALITIES

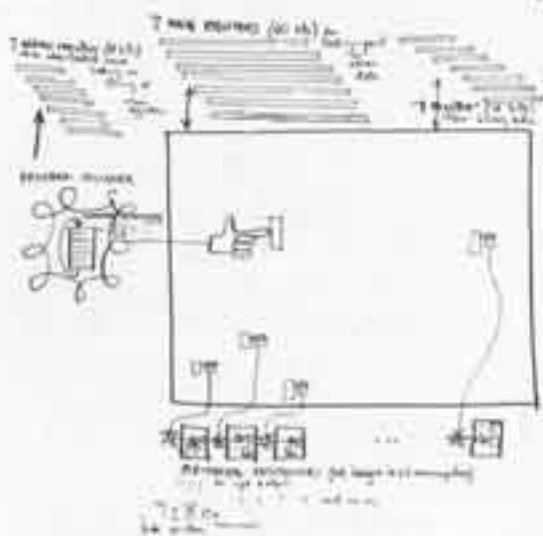
360 localities were sold by RCA and Univac. Now that RCA no longer makes computers, Univac is servicing the ones they made.

And Andrew, an ingert with IBM and now head of the Seidell Corp., is coming down the pipe with a super-360 of his own, in part backed by Japanese money. It will be bigger than IBM's biggest-- and cheaper. (See Herb Wiener, "Outdoing IBM: the Seidell Challenge," Computer Scientist, March 71, pp. 30.)

THE 6600 (1.54, 0.54, 0.54) FIRST OF THE SUPERCOMPUTERS. (6.54, 1.54, 1.54)

Control Data's 6600 computer was the first really big computer. The first one was delivered around 1961. The machine and its operating system, GEFER, were created by Jerome Tray and his team in Minneapolis, Minnesota.

Extreme speed was designed into the computer to a number of ways. The main computer has no input or output at all. This is handled by data channels which have been built up into full-scale microcomputers or "peripheral processors" of 18 bits.

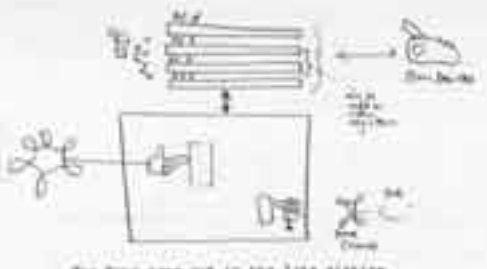


Instructions can be executed at lightning speed, much faster than the usual microsecond or so. However, since core memory is much slower than the main registers, a trick is used: program instructions are drawn from core into a special instruction list, called a 'buffer', and any jumps or jumps within in this structured code can be executed at unthinkably speeds-- perhaps tens of millions of times per second.

The machine is especially geared for floating-point numbers (see p. 95). Because of the inherent speed of the fast instruction cache, many instructions (such as multiplication and division of integers) can be accomplished faster by a small program than if they had actually been wired into the computer.

They soon became the heart of a whole line, including the 6400, 6800 and others. The 6400 is used by PL/I (see p. 94-95).

NOVA (1.54)



The Nova came out in the late sixties. Basically the story was that some of the higher people at CDC, perhaps dissatisfied with IBM's soft sell, perhaps out for their own personal share of things, broke out and started their own corporation. They had in hand the design for a hot, solid microcomputer -- some say it was the rejected design for the super-miniaturized PDP-11 -- and since time they have built it reliable and sold it hard.

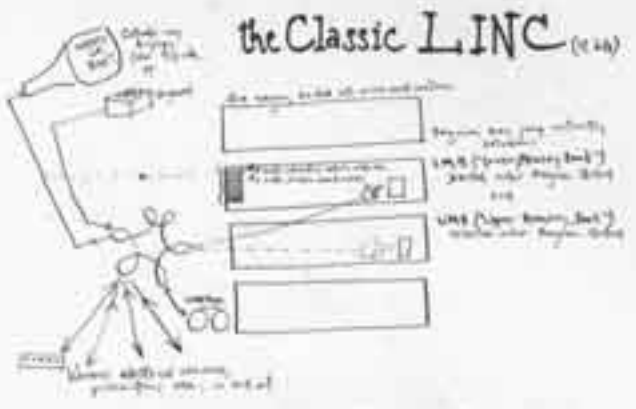
The basic design of the Nova is sleek and simple: four main registers, no stack, well-designed instructions. However, it was (I think) the first computer to be built around a Grand Bus (see 100), a design which was caught on rather slowly.

Gene General (the company continued) has used a very interesting marketing strategy. Instead of bringing out a variety of new computers as time goes on, they concentrate on selling the Nova faster and smaller. They began by competing against CDC -- especially in "the IBM market," purchasers who are buying microcomputers in larger equipment they in turn sell -- but more recently they have actually started to market against IBM with business systems. In recent months, CDC has been able to circumvent the complexity and variety of IBM systems, arguing quite rightly that microcomputers programmed to CDC's use a reasonable alternative for a wide variety of business applications.

The Nova's instructions are clean and straightforward. For example (first bit only):

```
0000 Jump (then an all-zero instruction jumps to bit 0)
0002 Subroutine Jump
0004 Increment, skip if zero
0006 Decrement, skip if zero
0008 Load AC
0010 Store AC
0012 Instructions among registers.
```

The competitor, Digital Computer Controls, calls a Nova look-alike. Whether Gene General will sell you the program to run on it is another question.



A computer named the LINC, now usually referred to as "The Classic Linc," was perhaps the first microcomputer. It was an important forerunner of our highly interactive systems of today, notable including today's graphic displays with double program followers (see p. 94-95) which offer the highest interactive capabilities.

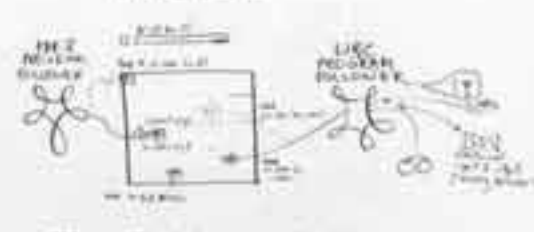
Perhaps most importantly, it was designed with some of the biases that creep in from the traditions of business computing.

It was called the Linc because it was designed at Lincoln Laboratories (about 1960), for "biomedical research" -- actually it was the sort of computer you'd want for looking up to all sorts of inputs and in reply, to make music, to run your garbage, but only medical scientists could afford it, so that's what they said it was for.

The LINC had two interesting connections. It was probably the first computer to be designed with a built-in CRT display (see 110-115). It also came with a funny little tape drive, designed for reliability and high speed, that was supposed to perform almost as conveniently as a disk and be reliable even in dirty or noisy environments. This was the LIMTape, still offered as an accessory by one company. CDC adapted it somewhat and made it the 202Tape, heavy pocket tape unit of the PDP computer line.

If we never sold commercially, a disk of or were made up specially out of CDC build-out and built out to various scientists, and the general hope was that CDC would take the machine or as part of its product line, but that's not what happened. CDC instead pushed its PDP-9 and gave it instead, by and by.

LINC-8 (1.54, a variety of 1.54, 0.54, 0.54)



CDC was offered the option of building Lincoln Laboratories' classic LINC, but declined to include it in the mid-sixties, with the already successful PDP-8. That way all the PDP-8 programs and most of the LINC programs could run on it. The result is kind of strange, but very popular in biomedical research: the computer in use, handling control tasks and math as needed. You can write programs on the Linc with sections for the 8, and vice versa. Hmm. A more recent and slicker version is called the PDP-11.

While you might half-think that such ideas of the computer world work simultaneously, giving you double speed, it doesn't work that way. There's only one core memory, and that sets the basic speed, either a PDP-8 instruction or a Linc instruction can be underway at once, but not both.

Nevertheless, we can have the double structure that plays such an important part in highly interactive computer systems (see p. 94-95). Indeed, Linc programs often use the machine just that way: the PDP-8 running an actual program, the Linc part running the CRT display in conjunction with it.

A horrifying and weird picture of an experimental machine sitting on a PDP-11 and looking like the Creature from the Black Lagoon is to be seen in IBM, 14 Jan 71, p. 34. It looks very credible.

REFERENCES

The Classic Book: C. Gordon Bell and Allen Newell, Computer Structures: Readings and Examples. McGraw-Hill, 1971.

Note that Bell designed sections of the PDP-9, and Newell pioneered in fast processing (see p. 10-11).

Computer Characteristics Series keeps you in touch with the LINC as available computers and peripherals. \$15/year (it issues) GML Corp., 100 Harvard Rd., Washington, DC 20017.

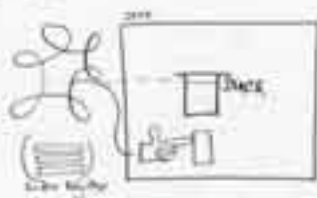
Other firms, such as Ametek, offer more expensive versions of the same system.

8. Seizer, The Architecture and Engineering of Digital Computer Complexes. Plenum Press, 1 vol., 1970.

Heavier than Bell and Newell. A catalog of thousands of structures and links, explaining the structure among them.

AAAAAAAAAAAAAAAAAAAA

The Very Great 5000



I have heard no computer more widely praised among computer people than the Burroughs 5000 (replaced by the 5005). The 5000 was designed about 1960 by Edward Gross and Bob Barton. It was designed to be used only with higher languages, not allowing programmer access to the binary instructions themselves. Indeed, it was particularly designed to be used with ALGOL, which would have been the standard language if IBM had allowed it (see p. 21) and is still the "international" language.

Because of this approach, its main registers were to be hidden from the programmer, and attention centered instead upon the stack, a high-level programming device (see box on Stacks). However, later registers were added to make it better for Fortran.

The 5000 was marketed as an "all-purpose" computer with an operating system, anticipating IBM's 360 of a few years later. Indeed, after the 360 was announced, Burroughs sales picked up, because IBM salesmen were at last projecting the concepts that customers had's observed when they heard about them five Burroughs salesmen years before.

Bigger machines in the line are now the 5005, 5700...

The Burroughs Corporation continues to be an acknowledged leader in computer design. Apparently their sales focus is something else, unfortunately. I once spent some time with a Burroughs salesman who not only knew working about the magnificent structure of the machine he represented, but would not get as far as informing unless I demonstrated that the company I represented (a large corporation) was genuinely interested. He wore very fancy clothes.

EVERYTHING IS DEEPLY INTERTWINGLED.

THE MAGIC OF THE STACK



The stack is a mechanism—actually built into the computer ("hardware")—by which a program ("software") which allows a computer to keep track of a vast number of different activities, instructions and computations at the same time.

Basically, it is a mechanism which allows a program to leave something over its shoulder in order to do something else, then reach back over its shoulder to get back what it was previously setting up. But no matter how many things it throws over its shoulder, everything stays orderly and continues to work smoothly, till it has forgotten everything and finished them all.

It goes like this: if the program has to set aside one thing, it puts that one thing in some memory at a place specified by a number called a stack pointer. Then it goes on to the stack pointer, it's ready to take something else over to go on the stack. This is called a PUSH.



When a program is ready to resume a previous activity, it retrieves one from the stack pointer, and returns whatever that stack pointer points to. This is called a POP.



It may not be immediately obvious, but this trick has immense power. For instance, we may stack one number of things together—the addresses of programs, data we are moving between programs, intermediate results, and codes that show that the computer was doing previously.

Using stacks, programs may use each other very freely. It is possible, for instance, to jump among subroutines—independent little programs—willfully, using a stack to keep track of where you've been.



In this case the stack holds the previous locations and intermediate data, so that the program follows can go back where it came from at the end of each subroutine.



This even makes possible "reentrant" programs, meaning subroutines that can be used alone. Usually by different programs without mixing, and "reentrant" programs, meaning programs that manage to call themselves when they themselves are in progress.



Stacks are also used for handling "interrupts"—signals from outside that require the computer to set aside one job for another. Having a built-in hardware stack makes the interrupt to give up without confusion.



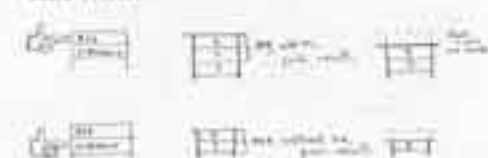
Finally, stack arithmetic, like that done on the Burroughs 5000, enables arithmetic (and other algebraic types of activity) to be done without setting aside registers or space in core memory. In a simple-minded example on a hypothetical machine, suppose we wanted to handle

$$2 + 3 \times 4$$

In this machine, let's say, this gets compiled to a program and a stack:



Then the operations are carried out on the stack itself:



Stack programming tends to be efficient, particularly in the use of core memory.

Some languages, such as Algol and Basic Language, require stacks.

Some computer companies, such as IBM, routinely ignore stack architecture, though hardware stacks have become widely adopted in the field.

THE GRAND BUS

In electronics, a "bus" is a common connector that supplies power or signals to and from several destinations. In computers, a "bus" is a common connection among several points, using carrying a complex parallel signal.

The Grand Bus, a new idea among computers, is catching on. (The term is used here because the colloquial term, "busbar," is a BSC trademark.)

Basically the Grand Bus is a connector of multiple wires that goes among several pieces of equipment. So far that's just a bus. But a Grand Bus is one that allows the different pieces of equipment to be changed and replaced easily, because signals to any common piece of equipment just go out on the bus.

This meant that the interface problem is deeply simplified, because any device with a proper bus interface can simply be plugged onto the bus.

It does mean a lot more complexity of signals. The busbar, for example, has about fifty parallel strands. But that means various tricky electrical designs can rapidly give instructions to devices and consider replies about their status, in quick and standardized ways.

Present grand buses include:

- The Nova bus (infinite); the first!
- PDP-11's iBus
- Lockheed 300's iBus
- PDP-8's iBus

The idea is great in general. For your home audio equipment, for instance, Grand Bus architecture would simplify everything.

Not only that, but Detroit is supposedly going to put your car's electrical system on a Grand Bus. This will mean you can tell of once what is and isn't working, and hook up new goodies easily.

The PDP-11 is not a beginner's computer. But the power and elegance of its architecture have established it, since its introduction in 1970, as perhaps the foremost small computer in the world.

Actually, though, we can't be too sure about the word "small." Because as successive parts of the line are marketed, it becomes increasingly clear that this line of "small" computers has been designed to include some very powerful machines and coupling techniques among them; and it would seem that we haven't seen everything yet.

The 11

In other words, DEC's PDP-11, which has already cut into sales of their PDP-8 12-bit series and PDP-10 18-bit series, may even cut into the PDP-10 18-bit series—no longer built, mostly (perhaps) because PDP-11 is array or double word-length or whatever.

The PDP-11 was designed by C. Gordon Bell and his associates at Cambridge/Massachusetts Institute of Technology. In designing the architecture, and especially the instruction set, they simulated a wide variety of possibilities before the final design was decided. The resulting architecture is extremely efficient and powerful (see box, "The 11's Modes").



Basically it is a 16-bit machine, with most instructions operating on 8-bit data as well.

There are eight main registers. Two, though, function specially: the program counter (that part of the program follows that holds the number of the next instruction), and the hardware stack pointer, both follow the same programming rules as the main registers—an unusual technique. Then a jump in the program is simply a "move" instruction, to shift the next program address to "next" into main register 17, the program counter.

In addition, all external devices seem to the program to be stored in core memory. That is, the interface registers of accessories have "addresses" numerically similar to core locations—so the program just "moves" data, with MOVE instructions, to wherever it goes. (This is facilitated by the systematic handling of previously hardware stuff, like Ready, Wait and Done bits.)

Basically all devices are simply attached to a great web of wires called a busbar. (See Grand Bus box.)

ACKNOWLEDGMENT
S.W. Southern, PDP-11 Programming Manual, 1970, Digital Equipment Corporation, 310 Main Street, Cambridge, Massachusetts 02142.

PDP-11 journalisms are sold by Cal Data. Other lines have been copied off by DEC's people. See Cal Data say they have a patent too.

THE 11's MAGIC MODES

Microcomputers are simple, and so the basic problem in their architecture is how to cram into the instructions enough choices for getting around to new modes.

In designing the PDP-11, Gordon Bell and his associates automatically sought a powerful instruction set, simulating various possible structures by computer program, trying out a variety of different combinations and alternatives.

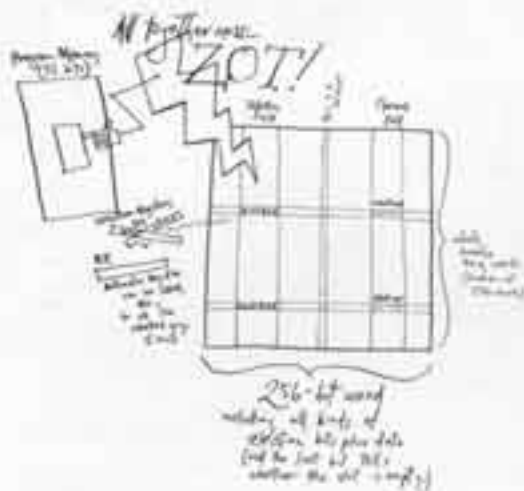
The elegance and power of the outcome are little short of breathtaking. Basically the PDP-11, the final design, provides some different types of indirect addressing. The computer's main registers can be used here to register an instruction (the usual technique, now called "base register"), or to point to locations to be operated on (indirect mode 1 through 7). These provide extremely efficient means for stepping through tables, POP and PUSH, dispatch tables, and various other programming techniques. The following diagram is meant for handy reference.



An Exciting New Hybridic The STARAN

There are a lot of strange computers being designed— it's a traditional occupation of electronics professors and a great way to wash the Defense Department— but this one is commercially available. Now if we just knew what to do with it.

Godgear's STARAN is the first available computer with a Content-Addressable Memory, which is actually very hot stuff. Instead of having to search for a particular item of information in rows, or having to make lists of where in core things are being put, or creating linked data structures (see p. 20), the program can simply ask all items of data having particular properties to step forward.



It works like this. Having an immense 256-bit word to play with, the programmer uses different parts or "fields" of the word (see p. 25, etc.) to specify what other information is in it.

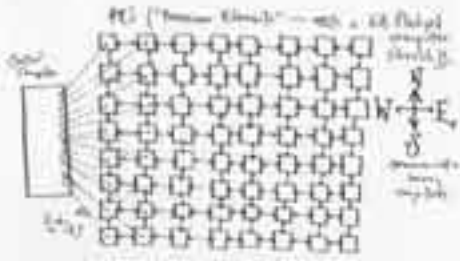


With a single command, the program can ask all words in memory to clear a particular field, or ask a particular bit. Then with another command it can tell all memory locations with particular identifiers to add a certain number to their data, and this means in a couple of microseconds. Or it can direct all memory locations having particular identifiers to multiply one another of their data by another— which takes rather longer.

This is an entirely different kind of programming, and considering how much thought computer people have given to doing things one at a time, it kind of sets you back a little. The brochure lists these possible applications: "ballistic missile defense," "intelligence data processing," "electronic warfare," "airborne command and control," as well as more peaceful applications like weather predictions, data management, transportation reservations, air traffic control. Truth is, most computer people would have to scratch their heads quite a while to figure out how to start using this fascinating machine for any of these things; the reason the military applications seem to be so easy is simply that the military computer types have been stretching their heads longer. We might as well start too, and find some of the other things to do for humanity with it.

Bibliography: Jack S. Rudolph, "A Production Implementation of an Associative Array Processor— STARAN," Proc. FJCC-72, 129-141. Contact: Computer Division Marketing, Godgear Aerospace Corp., Akron, O. 44311.

The ILLIAC 4



The ILLIAC IV is the biggest and most extraordinary computer in the world, hands down. To most computer people it's as big as anything they want to think about.

The ILLIAC 4 consists of **sixty-four** high-gate computers, all going at once under the supervision of yet another big computer. Typically all working on a single problem. It is the brainchild of Daniel Slotnick, who worked on the theory of array computers and pushed for its creation for years; eventually built by Burroughs, it sits at an airbase but is available to outside users through the ARPA network.

In principle the idea is that certain classes of problems, especially those involving very large arrays and matrices, can be run only rather slowly on ordinary computers. If, however, a computer is built which itself is an array, certain operations can take place very much faster because they happen in parallel with simultaneous. Matrices, particular formal kinds of array, are used in a great variety of mathematical-type applications. For instance, weather prediction. It seems that the theory of weather prediction has been well worked out for decades, but because the swirling behavior of the atmosphere is so intricate, actually calculating out everything involves billions of operations. At one conference session I believe it was explained that it used to take twenty-five hours to predict the weather twenty-four hours in advance, which means you get the answer an hour after it's happened already; now it is possible, using ILLIAC IV, to do the whole planet's weather in an hour and a half, said the speaker.

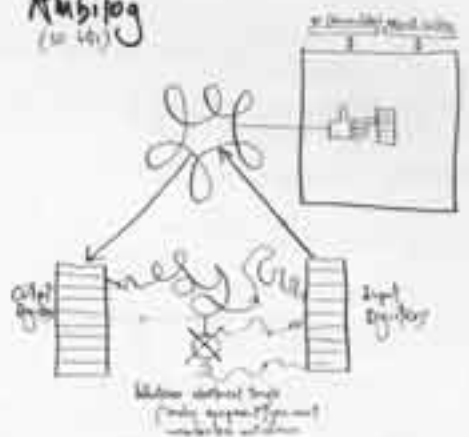
Some say that may be its only use and the whole project was inadvertently thought out. Others suspect it's really intended as a radar-watcher for the SAM system.

Anyway, there it is. And the individual high-gate-sized Burroughs machines, if they're ever marketed, may provide a new price breakthrough for small highpower systems.

Incidentally, "ILLIAC" is the traditional name for computers built at the University of Illinois. Will the series end with this one?

Bibliography: Daniel J. Slotnick, "Microcomputer Systems," Proc. FJCC 1967, 477-481.

The Aubigog (w/46)



An interesting but little-known computer was the Aubigog, made by Adage, Inc. of Boston, a most instructive machine first marketed in the mid-sixties.

The Aubigog is a hybrid computer, i.e., both digital and analog. Analog computers, p. 25. It was mentioned that "analog computers" use any electrical circuits set up to produce a result according to some formula. For various types of repetitive functions, analog makes a lot of sense. Thus the Adage people put this machine together for highly efficient hybrid computing.

The essential idea was to have a highly oscillated machine that could take in and put out measurable electrical signals at high rates. What they created was a rather straightforward digital computer with a lot of registers and converters to send analog information out and bring it back in. This meant that problems suited to repetitive electrical twisting and measurement could go out through special analog circuitry, and the "answers" or discrete signals could go back in.

The instruction set was designed for this high-speed management of input and output.

The principal applications this equipment has been used for are three-dimensional display (see Adage Display, p. 367) and Fourier analysis for sound and other applications (see p. 367a & 367b).

CELLULAR SYSTEMS



Now that integrated circuits are getting ahead, the distinction between registers (where things happen to information) and memory (where nothing happens to information) can be reexamined. Storing information in cells that themselves perform actions, or having numerous subsystems in which computation takes place, leads to a fascinating variety of possible architectures. These are generically called "cellular" computers; this is slightly ironic considering that the living cell itself in our bones is at least a digital memory, and probably more (see p. 177).

Examples of cellular computers more or less include STARAN, ILLIAC IV and the author's own hypothetical FANTASMA (see p. 177). But this type of architecture has barely begun.

| Company | Some Popular Models | Comments |
|--|---|---|
| Digital Equipment Corp., Maynard, Mass. | PDP-11 (18 500) PDP-8 (12 400) PDP-10 (18 500) PDP-11 (12 500) | Resilient, splendid architectures. Current word favorite. Released family dog of computer world. Just of goodies for measuring, dispensing odds, vending. |
| Data Demand Corp., Southfield, Mich. | DS-1 (18 500) & variants DS-2 (12 400) DS-3 (18 500) DS-4 (12 400) | They seem expensive architectures, perform as above (this is from book, The Value of Time, Corp. 12 100 100/111). |
| General Automation, Inc., 100 West Main St., Orange, CA. 92667 | GA-10 (18 500) GA-12 (12 400) GA-14 (18 500) GA-16 (12 400) | Should make in Jan (700 500) and 2000 1000. |
| Texas Instruments, Inc., P.O. Box 1444, Houston, Texas 77001 | TI-990 (18 500) TI-991 (12 400) TI-992 (18 500) | Intimations rapidly exp. 1000 100. |
| Intelsat, Inc., 3 Channing Place, Overport, NJ 07077 | Model 17 (variable word lengths). Size of choice. | 2000 1000. PDP-8 copy. |
| Logic Computer Systems, 11 Industrial Road, Fairfield, NJ 07004 | LC-118 (14 500) LC-112 (12 400) | Others virtual memory, tracking core, memory as extension of core memory. 1000 mapping registers. |
| Systems Engineering Laboratories, 495 W. Arroyo Blvd., Ft. Lauderdale, Fla. 33322 | SE-1 (18 500) SE-2 (12 400) SE-3 (18 500) | One "Microprocessor" p. 1. |
| Lockheed Electronics Co., Inc., Data Products Division, 4901 East Balboa St., Los Angeles, CA. 90040 | MAC-10 (18 500) MAC-12 (12 400) | 1000 1000. |
| Electronic Processors, Inc., 3010 S. Federal Blvd., Englewood, Colorado 80118 | EP-1 (18 500) EP-2 (12 400) | 1000 1000. |
| DEC Computer Corp., 310 Shattuck St., Beverly, Mass. 01914 | DEC-10 (18 500) DEC-12 (12 400) | 1000 1000. |
| Computer Automation, Inc., 14611 Van Kesteren, Irvine, CA. 92614 | CA-1 (18 500) CA-2 (12 400) | 1000 1000. |
| Service Data Systems, Inc., Los Angeles, California | SDS-1 (18 500) SDS-2 (12 400) | 1000 1000. |
| Midcom Computer Systems, 2100 North Dixie Highway, Ft. Lauderdale, Fla. 33304 | MC-1 (18 500) MC-2 (12 400) | 1000 1000. |
| Computer Terminal Corp., 8115 Redwood Drive, San Antonio, Texas 78204 | CT-1 (18 500) CT-2 (12 400) | 1000 1000. |
| Standard Logic, Inc., 3113 S. Main Street, Santa Ana, CA. 92707 | SL-1 (18 500) SL-2 (12 400) | 1000 1000. |
| Datamed, 1200 Northwest 100 St., Fort Lauderdale, Fla. 33307 | DM-1 (18 500) DM-2 (12 400) | 1000 1000. |
| International Business Machines, Armonk, NY | Model 100 (18 500) and ready a model. | 1000 1000. |
| Monopart | MP-1 (18 500) MP-2 (12 400) | 1000 1000. |
| General Electric | GE-1 (18 500) GE-2 (12 400) | 1000 1000. |
| Microcomputers | MC-1 (18 500) MC-2 (12 400) | 1000 1000. |
| Raytheon, Inc. | RA-1 (18 500) RA-2 (12 400) | 1000 1000. |

WHERE TO GET MINICOMPUTERS.

being an incomplete list of manufacturers.



The way this story is told, one of the time-sharing systems at MIT would go down at completely mysterious times, with all of core and disk being wiped out, and the lineprinter printing out THE PHANTOM STRIKES.

For a long time the guilty program could not be found. Finally it was discovered that the bomb was hidden in an old and venerable statistics program previously believed to be completely reliable. The reason the phantom didn't always strike was that the bomb part queried the system clock and made a pseudo-random decision whether to bomb the system depending on the instantaneous setting of the clock. This is why it took so long to discover; the program usually hid its time and behaved properly.

Apparently this was the revenge of a disgruntled programmer, long since departed. Not only that, but his revenge was thorough: the bomb part of the program was totally built into the rest of it. It was a very important program that had to be run a lot with different data, and no documentation existed, making it for practical purposes impossible to change.

The final solution, as the story goes, was that whenever the ruddy program had to be run, the room of the machine was cleared or put on protest, so it ran and had its fit in majestic solitude.

2. RHODOS

The time-share at the Labs, never mind which Labs, kept going down. Mischief was suspected. Mischief was verified: a program called RHODOS, submitted by a certain programmer with the initials R.H., was responsible, and turned out always to be present when the terminals printed THE HAS GONE DOWN. It was verified by the systems people that the program called RHODOS was in fact a bomb program, with no other purpose than to take down the time-sharing system.

R.H. was spoken to sternly and it did not happen again.

However, some months later a copy system programmer noted that a file called RHODOS had been stored on disk. Rather than leave R.H. unspied prematurely, he thought he would check the contents.

He sat down at the terminal and typed in the command, PRINT RHODOS. But before he could see its contents, the terminal typed instead

THE HAS GONE DOWN

But this was incredible! A program so virulent that if you just tried to read its contents, without running it, it still bombed the system! The systems man rushed from the room to see what had gone wrong.

He did so prematurely. The contents of the new file RHODOS were simply

THE HAS GONE DOWN

followed by thousands of null codes, which were usually being fed to the Teletype, 10 per second, preventing it from signalling that it was ready for the next thing.

COMPUTER FUN & MISCHIEF

All kinds of dumb jokes and cartoons circulate among the public about computers. Then our friends regale us computerfolk with these jokes and cartoons, and because we don't laugh they say we have no sense of humor.

Oh we do, we do. But what we laugh at is rather more complicated, and relates to what we think of as the real structure of things.

Some of the best humor in the field is run in Datamation: an anthology called Fish, Hugs and Parity reuses a lot of their best pieces from the early sixties. Classic was the Kludge series, a romp describing various activities and products of the Kludge Computer Corporation, whose follies distilled many of the more idiotic things that have been done in the field. ("Kludge," pronounced "kloo," is a computerman's term for a ridiculous machine.) Datamation's humorous tradition has continued in a ponderous but extremely funny serial that ran in '72 called Alm Speech von Neumann, which in mellifluous and elliptical euphemisms described the author's adventures at the "shipfoundry" and other confused companies that had him doing one preposterous thing with computers after another.

COMPUTER PRANKS

Pranks are an important branch of humor in the field. Here are some that will give you a sense of it.

ZAP THE 34

One of the newer pranks was a program that ran on the old 3094. It could fit on one card (in binary), and put the computer in an inescapable loop. Unfortunately the usual "STOP" button was disabled by this program, so to stop the program one would eventually have to pull the big emergency button. This burnt out all the main registers.

TIMER SQUARE LIGHTS

One of the weirder programs was the operator-water-upper somebody wrote for the 3094. It was a big program, and what it did was DISPLAY ALPHABETICAL MESSAGES ON THE CONSOLE LIGHTS, sliding past like the news in Times Square. You put in this program and followed it with the message the computer's console board would light up and the news would go by. Since the lights usually blink in uninteresting patterns, this was very startling.

This program was extremely complex. Since the 34 displayed the contents of all data registers and register/overflow lights, it was necessary to do very weird things in the program to turn these lights on and off at the right times.

THE TIME-MASTER

In one company, for some reason, it was arranged that large and long-running programs had priority over short quick ones. Very well: someone wrote a counterattack program adopting several boxes of punch cards, in which you added the short program you really wanted run, and a card specifying how long you wanted the first part of the program to grind before your real one actually started.

This would blink lights and spin tapes impressively and lengthen the run of your program to whatever you wanted.

BOMBING THE TIME-SHARE

One of the classic bad-boy pranks is to bomb time-sharing systems—that is, find them up and bring them to a halt. Many programmers have done this: one has told me it's a wonderful way to get rid of your aggressions.

Of course, it can damage other people's work (especially if disks are bombed); and it always gets the system programmers logging mad, because it means you've defied their authority and maybe found a hole they don't know about. Here are a couple of examples.

GAMES

Games with computer programs are universally enjoyed in the computer community. Wherever there are graphic displays there is usually a version of the game Spacewar. (See Steward Brand's Spacewar piece in Rolling Stone, mentioned elsewhere.) Spacewar, like many other computer-based games, is played between people, using the computer as an animated board which can work out the results of complex rules.

Some installations have computer games you can play against: you are effectively "playing against the house," trying to outfox a program. This is rarely easy. A variety of techniques, hidden from you, can be used.

When "a computer" plays a game, actually somebody's program is carrying out a set of rules that the programmer has laid out in advance. The program has a natural edge: it can check a much longer series of possibilities in looking for the best move (according to the criteria in the program).

There is a more complicated approach: the computer can be programmed to test for the best strategy in a game. This is much more complicated, and is ordinarily considered an example of "artificial intelligence" (see "The God-Builders," elsewhere in this book).

CONWAY'S GAME OF LIFE

A Grand Fad among computerfolk in the last couple of years has been the game of "Life," invented by John Horton Conway.

The fad appeared in the Scientific American in October 1970, in Martin Gardner's games column, and the whole country went wild. Gardner was amazed with results (merely published in Feb. '71), after a couple more issues Gardner washed his hands of it, and it goes on in its own magazine.

The game is a strange model of evolution, natural selection, quantum mechanics or pretty much whatever else you want to see in it. Part of its initial fascination was that Conway didn't know its long-term outcome, and held a contest (eventually won by a group from MIT).

The rules are deceptively simple: suppose you have a big checkerboard. Each cell has eight neighbors: the cells next to it up, down and diagonally.

Time flows in the game by "generations." The pattern on the board in each generation determines the pattern on the board in the next generation. The game part simply consists of trying out new patterns and seeing what things result in the generations after it. Each cell is either OCCUPIED or EMPTY. A cell becomes occupied (or "is born") if exactly three of its neighbors were full in the previous generation. A cell stays occupied if either two or three of its neighbors were occupied in the previous generation. All other cells become empty ("die").

These rules have the following general effect: patterns you make will change, repeat, grow, disappear in wild combinations. Some patterns move across the screen in succeeding generations ("gliders"). Other patterns pulsate strongly and eject gliders repetitively (glider guns). Some patterns crash together in ways that produce moving glider guns. Weird.

While the game of Life, as you can see from the rules, has nothing to do with computers intrinsically, obviously computers are the only way to try out complex patterns in a reasonable length of time.



NON-OBVIOUS RESULTS OF SOME SIMPLE PATTERNS: some die, one blinks back and forth, others become stable. (Conway's Game of Life programmed for PLATO by Danny Slason.)

BIBLIOGRAPHY

Donald D. Spencer, Game Playing with Computers (Spartan/Hayden, \$13.) This includes flowcharts, programs and what-have-you for some 22 games, and suggestions for more.

A continuing series of game programs (mostly if all in BASIC) appears in ECG, a newspaper mentioned earlier.

Steward Brand's marvelous Spacewar piece, also mentioned earlier, is highly recommended.

Robert L. Cantill, "An examination of Tet-Tet-Tet-114 Games," Proc. IJCC 74, 349-353.

Examines structure of simple games (esp. 20 tic-tac-toe or QUBIC) where formal, etc. are possible and program structure to play them.

"The Game of Life," TIME, 21 Jan 74, 64-7.

(Life magazine, said to be published by Robert J. Wainwright of Wilson Associates.)

HOW COMPUTER STUFF IS BOUGHT AND SOLD

For the most part, big computers have always been rented or leased, instead than bought outright. There are various reasons for this. From the customer's point of view, it makes the whole thing less-definite without commitment problems, and means that it's possible to change part of the package—the kind of computer or the accessories—over easily. And big amounts of money don't have to be stretched out at once.

From the manufacturer's point of view (and of course we are speaking mostly of IBM), it is advantageous to work the leasing game for several reasons. Cash inflow is steady. The manufacturer is in continuous communication with the customer, and has the ear for changes and improvements coming from. Outlays are at a disadvantage because the interest capital have needed to get into the selling and leasing game means competitive pressures.

Basically, leasing really may be thought of as having two parts: the sale of the computer, and making a loan to it, essentially the loan program and installment payments, and the real profit comes after the customer has effectively paid the real purchase price and is still leasing over.

Many firms other than IBM prefer to sell their computers outright. Manufacturers are almost always sold rather than rented, however, for those who believe in leasing or buying, the so-called "leasing firms" have appeared, effectively performing a leasing function. They buy the computer, you rent or lease it from them, and they make the money you would've saved if you'd bought.

IBM, now required to sell its computers as well as lease them, began making changes in its systems which appear (from an IBM point of view) to be more computer-lease than buying. IBM, if you've bought the computer you can't catch up—large companies bought from companies that live in sell them, such as DEC and CDC, do not seem to have this problem.

UH OH, MAINTENANCE

A practical problem of common occurrence in "maintenance" means repair and upkeep of computers and their accessories. Lots of ways in Mexico and U.S. are being for making computers, but have you ever which is frequent and it costs a work system.

Trying to find people who will fix these things on a yearly basis is a great problem.

The use of a "maintenance contract" with the manufacturer, which is one of IBM's (and others) is a good idea. It's like a "contract" if you use equipment from different manufacturers. IBM's contract with manufacturer will send contracts to fix the two equipment, and members, including how to be maintained too.

This is the common point in favor of IBM. Their maintenance is superb.

There's also something called "preventive maintenance" where you'll contract to keep all your hardware working. IBM and Raytheon are into that.

THE SEVEN DWARVES AND THEIR FRIENDS

The computer companies are often called "Seven Dwarves and the Seven Dwarves," even though the seven keep changing. Here are some more: one beside IBM, I hope I haven't left anyone out.

- Spry: Bend Sinus
- Honeywell
- Stromberg
- Control Data Corporation (CDC)
- National Cash Register (NCR)
- Digital Equipment Corporation (DEC)
- Kennedy Data Systems (KDS), formerly Scientific Data Systems (SDS)
- North-Packard (NP)
- Data Control
- Intelsat, Inc.
- Varian Data Machines
- Lindner

Successor to Fair:
General Electric
(sold out to Honeywell)
NCA (sold out to Bell)
Polaris
General Foods
& other big-name companies.



SOFTWARE

Computer programs, or "software," need to come first with the computer. But IBM turned around and "unbundled," meaning you had to buy it separately, and there has been some lowering of this example. However, for some time we have a computer with some common programs for a particular purpose, prices are necessary for the whole package. It's people who see the same computer for a lot of different things that seem to pay for individual programs.

There are many small software companies. For the rest of a hundred anyone can start one. The question is whether to be selling special or not. Some people selling up programs to their own users turn out to be quite useful; the instance, one business firm offers a significant program to produce its general ledger package. It's so good it can be used in several programs by hundreds of people. He sells it through Integrated Medical Press (IMP) and it sells for \$10. His address is: Computer Center, University of Georgia, Athens GA 30602.

Obviously, to create big systems for business management programs requires a great deal more effort. Traditionally these are done by your programmer team working in IBM, or the like, normally fighting with master programs and changing up million of dollars. However, the new Quick Language (also known as Q-L) may offer great simplification of such programming tasks.

Programs are protected by copyright—that's the only way there can be a software industry at all—but since there has been so much litigation in the field, nobody knows what the law really is or what it covers. Everybody agrees that traditional copyright protection covers a lot of ground—"software works" definitely violate copyright, even study guides in textbooks—but no one knows how far this goes.

Here the patent. The Patent Office has granted program patents, looking the way as the selling program of Applied Data Research, Inc., but the Patent Office has a profound distrust for this potential extension of its duties, and is killing everyone that programs aren't inventions, even though they clearly fit within its function to create, original processes.

People who only read the headlines think that the Supreme Court struck down the patent ability of programs. No such thing.

In this light the patent that the University of Utah has gotten on the business image synthesis programs of Hornum and Wylie and Kuning (see p. 1) are of considerable interest. These patents are the "software as hardware" form the program is described in detail as being given in a Hoffman machine which is very detailed drawings whose technical character is not readily seen by the uninitiated; even roughly selling gives in "computer-readable instructions" have been really linked to the Patent Office as detailed technical drawings. It's a great game. The idea is that the claims are so drawn as to cover not just the Hoffman machine, but any program that would happen to work the same way. But such approaches, though common to previous patent practices, have not yet been adopted in this field.

USED COMPUTERS

While in principle there would seem to be every advantage in buying used computers, there are certain drawbacks. Service is the main one; the manufacturer is not very helpful about things, and the maintenance, and you may have to learn how to do it yourself. Even with computers with automatic, self-diagnosing trouble-shooting, you'll probably have to do it yourself. And the manufacturer will be overnight back into the manufacturer's control service. A used computer is just a program machine that will do much work as new, about that's the only thing that's wrong.

It's kind of unfortunate, because people sometimes get worried. They don't want to buy a used machine well-known information, called by a good-looking computer, which their own computers if nobody wants them either do you. They claim they can't afford them because they would have to "compute" with the manufacturer. I wish the manufacturers would get on that one.

There's one other point of interest that all the surviving members of the Plastic Company, a very machine but very much disreputable, have of their own in the area of used or to find fault with in business. When I spoke at their they showed me their Plastic machine, showing that they had found them had it (they) were that were Plastic to come, because by their original owners.

ACKNOWLEDGMENTS

An excellent report of the software field in the Department, the statement by a company (at some intervals) that he is planning to make or will a certain computer or program. Some very old things began with acknowledgments in this field. Most of this is subject to computer work, but it goes to unusual attention here.

There are two points. It is particularly for the person to live in business that he will need to sell any particular thing, and even if he's being through his teeth, it's not necessarily considered that unless money changes hands. Talk to them. That it is common practice in business industry for people to say that they will soon be selling finished software to their customers, before they've even started, or they've just started.

What is the computer world like now? The strategy depends on the person's market position. The little guys are often selling directly, hoping someone will get interested enough to pay up the money to finish the project, or the like. The big companies are often "leasing the wheel," looking to see whether there are potential customers for what they have, and attempting to develop. Acknowledgments by big companies also have strategic value. It may someone someone a reader give the already announced, they may not live off of the press, even though they have no intention of following. There's just one example. The last year of IBM's announcement in a prior game in the field. It has been alleged, for instance, that IBM announced the IBM computer long before it was ready to get off computers on its own, either by other firms. Control Data, in a recent call, alleged that the Model 90 system of the IBM was announced, and then developed, simply to destroy Control Data and its own big business. There are just examples.

In other words, never admit.

Remember you served good articles in buying computer stuff in its September, 11, 1978 issue.

"Software Buying" by Howard Rosenberg (10-10) and "Control Center" by Robert P. Nigro (10-14) are very helpful warnings about not getting burned.

Another, "Financial Management System," by Norman W. Lantry (10-18) is an absolutely brilliant, thoughtful, careful strategic analysis of the game and suggests several ways to play, and selling your expertise (long, hard on computers and software. ANYONE INVOLVED IN COMPUTER MANAGEMENT SHOULD READ THE GREATEST CARE. Anyone interested in the theory of software and organization can read it with a different view.

Dear Mr. [Name],

Additional Program

Income: This program provides you with a schedule for one year from 1978 through 1979. The schedule is printed at the bottom of a Plastic form which is received also a few days later.

Birth Announcement: This PLI program provides a schedule of a baby in the fetal position with the details of a birth announcement in the calendar. The details are stored up to 100 characters. See related program.

Identified Computer Module Price (ICM): This program provides you with a schedule for one year from 1978 through 1979. The schedule is printed at the bottom of a Plastic form which is received also a few days later. The details are stored up to 100 characters. See related program.

Game and Solution: The game and solution program is based on the game and solution program. The details are stored up to 100 characters. See related program.

Sincerely,
[Name]
[Address]

IBM - 1000 Main Street, New York, NY 10001

DEC - 1000 Main Street, New York, NY 10001

Control Data - 1000 Main Street, New York, NY 10001

NCR - 1000 Main Street, New York, NY 10001

IBM - 1000 Main Street, New York, NY 10001

DEC - 1000 Main Street, New York, NY 10001

Control Data - 1000 Main Street, New York, NY 10001

NCR - 1000 Main Street, New York, NY 10001

IBM - 1000 Main Street, New York, NY 10001

DEC - 1000 Main Street, New York, NY 10001

Control Data - 1000 Main Street, New York, NY 10001

NCR - 1000 Main Street, New York, NY 10001

IBM - 1000 Main Street, New York, NY 10001

SIMP - 1000 Main Street, New York, NY 10001

HOW (SOME) COMPUTER COMPANIES ARE FINANCED — A PERSPECTIVE

Those of us who were around will never forget the Days of Madness (1969-9). Computer stocks were booming, and their buyers didn't know what it was about, but everywhere there were financial people trying to back new computer companies, and everywhere the smart computer people who'd missed out on Getting There were looking for a deal.

Datamation for November 1980 was an inch thick, there were that many ads for computers and accessories.

At the Fall Joint Computer Conference that year in Las Vegas, I had to cover the highlights of the exhibits in a hurry, and it took me all afternoon, much of it practically at a trot. Then, after closing time, I found out there had been a whole other building.

It is important to look at how a lot of these companies were backed, the better to understand how irrationality bloomed in the system, and made the collapse of the speculative stocks in 1979 quite inevitable.

A number of companies were started at the initiative of people who knew what they were doing and had a clear idea, a new technique or a good marketing slant. These were in the minority, I fear.

More common were companies started at the initiative of somebody who wanted to start "another X" — another minicomputer company, another terminal company, expecting the product somehow to be satisfactory when thrown together by hired help. Perhaps these people saw computer companies as something like gold mines, putting out a common product with interchangeable commodity value.

The deal, as some of those Wall St. hangers-on would explain it, was most intriguing. Their idea was to create a computer company on low capital, "bring it public" (get clearance from the SEC to sell stock publicly), and then make a killing as the sheep bought it and the price went up. Then, if you could get a "track record" based on a few fast sales, the increasing price of your stock (these are the days of madness, remember) makes it possible to buy up other companies and become a conglomerate.

Editor, TIME
 475 Park Ave., New York 10022

Even if you signed out on all the sprawling new stock issues, such as Constellation Computer Corp., Frigiligrancy, Delta's Finance Inc., and Alinka Health System (June 8), there's still some. You can buy stock in 22 new companies. The price has already tripled (from 1/2 a share to 1 1/2) and nothing stands in the way of further raises. The company has no assets, no product, no employees, and no plan. How is it a new idea? Investment has never not happened with some. They can't possibly lose money. The one thing we have going for us is a subsidiary name.

Sincerely yours,
 Charles J. Talley
 Senior VP, Morris, Stevenson
 Nelson's Communications
 Computer Associates



Yes, it's real. Life imitates art on Route 46, N.J.

It was very difficult to talk to these people, particularly if you were trying to get support for a legitimate enterprise built around unusual ideas. (Everybody wants to be second.) And what's worse, they tended to have that most reprehensible quality: they wouldn't listen. Did they want to hear what your idea actually was? "I'll get my technical people to evaluate it" — and they send over Joe who once took COBOL. I finally figured out that such people are impossible to talk to if you're sincere — it's a quality they find unfamiliar and threatening. I don't think there's any way a person with a genuine idea can communicate with such Wheeler-Dealers; they just fix you with a piercing glance and say "Yeah, but are we talking about hardware or software?" (the two words they know in the field).



"IT'S A WHEELER!"

The joker is that if you missed out on all this you were much better off. Anyone with a genuine idea is being set up for two floozies: the first big one, when they tell you your ideas, skills and long-term indenture are worth 2 1/2 (if you're lucky) compared to their immense contributions of "business knowhow," and the second, when you go public and the underwriter gets vast rakeoffs for his incomparable services. What is most likely to get lost in all this is any original or structured contribution to the world that the company was intended, in your mind, to achieve.

In part this is because anyone with technical knowledge is apparently labelled Silly Technician in the financial community, or Improbable Dreamer; it is entrenched doctrine among many people there that the man with the original idea cannot be allowed to control the direction of the resulting company. In one case known to me, a man had a beautiful invention (not electronic) that could have deeply improved American industry. It was inexpensive, simple to manufacture, profoundly effective. He made his deal and the company was started, under his direction. But it was a trick. When the second installment of financing came due (not the second round, mind you), the bankers called for a new deal, and he was skewered. Result: no sales, no effect on the world, no nothing to speak of.



This is all the sadder because the companies that achieve important things in this field, as far as I can see, are those with a unifying idea, carried out unstintingly by the man or men who believe in it. I think of Olsen's Digital Equipment Corporation, Data General, Evans and Sutherland Computer Corporation, Vector General. This is not to say that a good idea succeeds without good management or good breaks: for instance, Viatron, a firm which was the darling of the computer high-flying stocks, had a perfectly sound idea, if not a deep one: to produce a video terminal that could be sold for as little as \$100 a month. But they got overextended, and had manufacturing troubles, and that was that. (You can now get a video terminal for \$40 a month, the baseline.) Of course, a lot of ideas are hard to evaluate. A man named Ovshinsky, for instance, named a whole new branch of electronics after himself ("ovonic"), and claimed it would make integrated circuits cheaper or better than anybody else's. Scoff, scoff. Now Ovshinsky has had the last laugh: what he discovered some now call "amorphous semiconductor technology," and his circuits are being used by manufacturers of computer equipment. Another example is one Frank Marchuk, whose "laser computer" was announced several years ago but hasn't been seen yet. Many computer people are understandably skeptical.

This is still a field where individuals can have a profound influence. But the wrong way to try it is through conventional corporate financing. Get your own computer, do it in a garret, and then talk about ways of getting it out to the world.

BIBLIOGRAPHY

John Brooks, *The Go-Go Years*. Weybright & Talley. \$18.



THE BEHEMOTH IBM

also known affectionately
in the field as

- International Big Brother
- Big Brother Machine Co.
- International Brotherhood of Big Brother
- "Big Brother"
- Institute of Black Big Brother
- In Black and Murder
- Big Brother's Weekly

as well as

- Mother of Us All
- The Grim Gray Giant
- Big Mama Cross
- Security Blanket
- Snow White
- Gray Menace
- and
- Big Brother.

"IBM," as everyone knows, is the trade mark of the International Business Machines Corporation, an immense company centered in Armonk, N.Y., but extending well over a hundred countries and employing well over a quarter of a million people.

IBM dominates two industries, computers and electric typewriters.

To many people, IBM is synonymous with computers. Some of the public, indeed, believe that to be the only computer manufacturer.

In Canada and Japan, there is Kodak. In Scotland, there is General Motors. And in the computer field there is IBM.

IBM sells some 95 to 98% of all the computers and programs that we sell. In that respect, the famous near-monopoly. They are like Kodak and GM.

But there are important differences. Everybody knows what a camera is, or an automobile. But to many, if not most, people, a computer is what IBM says it is.

The reputation of this firm, for good or ill, cannot be overstated. Whose legend is so thick, whose stock prices have doubled and redoubled, who have won, in its multibillion-dollar assets, whose standing infallibility— or least, as seen by outsiders— have been the stuff of legend, whose style has proliferated across the world, a style which has in a way itself become synonymous with "computers," whose name symbolizes for many people— remarkably, both those who love it and those who hate it— the New Age.

The rightly associated in the public mind with "the computer" may be related in some deep way to this organization. As a corporation they are used to designing systems that people have to use in their jobs by fiat, and thus there are few external limitations on the omnipotence in our lives that IBM can exert.

Many people mistake IBM for "just another big company," and have less the danger. IBM's position in the world is an extraordinary, an carefully poised (as a result of various non-trust proceedings and provisions) just outside of total monopoly of a vitally important and all-penetrating field, that much of what they do has implications for all of us. Ralph Nader's conclusion that General Motors is too powerful to function as an independent government surely applies even more to IBM. General Motors is not in a position to persuade the public that every car has to have six wheels and a steering wheel. IBM seems in some way to have invaded computers in its own image, and thus persuaded the world that this is the way they have to be.

But IBM is deeply sensitive, in its way, to public relations, and has woven an extensive system of political ties and legends (if not myths) which have kept it almost completely exempt from the critical scrutiny of concerned citizens.

Thus it is necessary here, simply as a matter of clearing the field at an introductory level, to raise some questions and criticisms that occur to people who are concerned about IBM. IBM presumably will not mind having these matters raised; their public-spirited concern in so many areas assures that when something is publicly important as the character of their own power is concerned, occasional scrutiny should be welcome.

A FINE PROGRESSIVE CORPORATE CITIZEN AND A WONDERFUL EMPLOYEE

It is important to note first of all that IBM is in many respects the very model of a generous and useful corporate citizen. In "community relations," in donations to colleges and universities, in generous releases of the use of its employees for charitable and civic undertakings, it is almost certainly the most public-spirited corporation in America, and perhaps in the face of the earth.

They have been generous about many public interest projects. They donate typewriters to donating photographers and facilities for films on child development.

The corporation sponsors worthwhile cultural events. "The Ginzberg" with Rex Harrison on TV was terrific. Katherine Hepburn's "Class Menagerie" was marvelous.

They treat their small suppliers generously and with great solicitude.

IBM's enlightened and benevolent toward its employees is perhaps beyond that of any company anywhere. They have vigorously upgraded the position of women and other minority employees; the opportunities for women may be greater there than anywhere else. They have upgraded repair of their systems, at any level, in white-collar status, and had kits are designated as "brilliant." This innovation, making a repairman into a "good engineer," is one of the clearest public relations and employment policies ever instituted.

They are openhanded to employees who want to live far from, evidently regardless of location. In the states there were some conditions who worked for IBM, and evidently got some of for it. More recently, Fran Youngstein, an IBM marketing instructor, was a 1972 candidate for Mayor of New York on the ticket of the Free Libertarian Party, opposing all laws against drunkenness (such as prohibition and old age) as well as Day Care and welfare.

They also rarely fire people. Once you're in, and within certain broad outlines, it's extremely safe employment. For those who have not had to do so well. They have a tradition of certain gentle pressure-procedures like having you around the country repeatedly in IBM programs. This encourages leaving, but also we press the best-wanted employees to a variety of opportunities he might not otherwise see, without the frame and anxiety of dismissal.

It is said that there are IBM things, but they are rare and beautiful. Raymond Queneau's description of an IBM being "Integration France," pp. 115-116, but which he does not claim as "fantasy," is nevertheless beautiful.

IBM's successful workers for its 115 countries are likewise progressively. Compared to the perfidious behavior of some of our other multinational corporations, they are sweet and light and sophisticated. Sensitive to the feelings of people abroad, they are said to operate carefully with arrangements made to satisfy each country. They take seriously for real individual responsibility rather than bringing in only outside people. And they are sensitive to issues for instance, they recently refused to set up an Apartheid computer in South Africa.

ONE THING IS PERFECTLY CLEAR

IBM has no monopoly on understanding or sophistication.

THEN WHY SUCH A RANGE OF FEELINGS TOWARD IBM?

Among computer people, feelings toward IBM range from worship to furious hate (depending only in part on whether you work there).

Many, many are of course employed by IBM, and the reasons why which they mention the corporation and its spirit is a wonder of the world.

But the spiritual community of IBM extends further. Upper-management types, especially Chairman of Boards and controllers, seem to have a reverence for IBM that is out of this world, some unexplained vision which combines images of eternal truth and divine growth with an idealized notion of management efficiency. Many others are not live with IBM's equipment, and view IBM as starting from "the greatest company in the world" to "a fact of life" or even "a necessary evil." In some places whole colonies of users mold themselves to its image, do not around IBM computers there are many "little IBMs," full of people who imitate the personality and style of IBM people. (ICA, before its computer operation fell to pieces, imitated not just the design of IBM's 360 computer, but a whole range of titles and departmental names from out of IBM. The successful firm of Haters.)

But outside this pale— beyond the spiritual community of IBM— there are quite a few other computer people. Some simply ignore IBM, being concerned with their own skills. Some like IBM but happen to be elsewhere. Others dislike or hate IBM for a variety of reasons, business and moral. And this ambivalence hatred is surely far different in character from anybody's attitude toward Kodak or GM.

While it is not the intent here to do any kind of an anti-IBM number, it is nevertheless necessary to attempt to round out the one-sided picture that is projected outside the computer world. In what follows there is an effort to try to give a balanced picture. Because IBM has speak for itself, and does so with many voices, it is more important to indicate here the kinds of criticisms which are commonly made of IBM by sophisticated people within the industry, so that IBM workers will have some idea of what other people. But of course no attempt can be made here to judge these matters; this is just intended as source material for concerned citizens.



THE GOOD NEWS AND BAD NEWS ABOUT IBM

First, the good news.

They offer many computer programs for a variety of purposes.

A company or governmental agency can get immense amounts of "help" and "information" from IBM, which offers free courses, even IBM people on "released time" to look over the problems of the program.

IBM offers various kinds of cooperation among its systems.

IBM equipment is rugged and durable, and their reputation as "field engineers" struggle with great diligence and ability to keep it running.

Now for the bad news...

These programs are not necessarily set up the way you would want them. (But if you take the trouble to adapt to them, you'll probably never get back.)

The programs have used or used-IBM input but, in fact, strongly demerage time sharing and widespread convenient use by untrained people.

IBM programs are also notoriously inefficient. (That way you have to use bigger machines for longer.)

The courses (in addition with the IBM network, and the placed people spread it. However, both untrained help IBM spot the people that can work with it make a big sale— and it is allowed by some) from who stand in the way.

It always seems to cost extra.

You may not like the way it runs.

4. SOCIAL ASPECTS OF IBM.

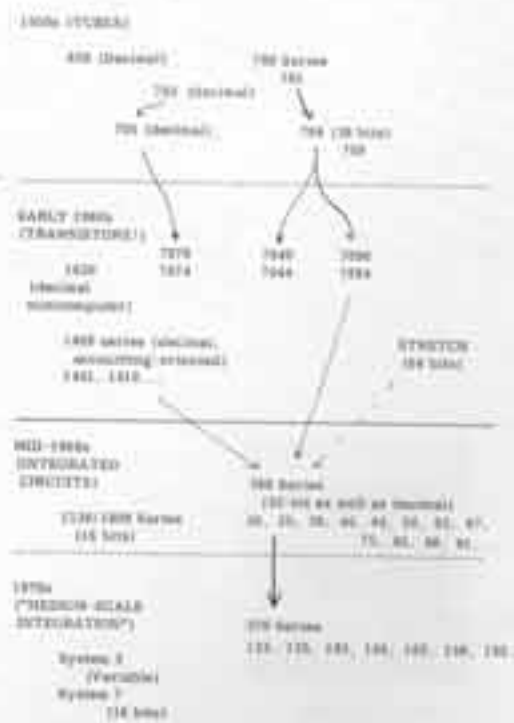
It is perhaps in the social realm, including its ideological character, that a lot of people are turned off by IBM.

IBM has traditionally been the poster-child corporation. (Paternalistic corporations were some kind of big philosophical issue to people in the 1950s, but mostly came around. Anyway, the real were perhaps inconsequential compared to IBM.) Big IBM towers not only have a Victory Club (see below), but a sponsored for the century of important corporate guests. There are dress codes (although non-white shirts and below-the-knee hair are now allowed), and pen, codes, or person behavior code guidelines. These irritate people with libertarian concerns. They do not bother employees, evidently, because employees know what they were getting into.

Generalizations about IBM people obviously cannot be very strong. Obviously there is going to be immense variation among 250,000 people. But if someone has college degrees, but of course one of the great truths of sociology is that any one-tenth group has tendencies.

More than that in this case, in a way IBM people are an ethnic group. Progressive indeed are the general energy and single-mindedness of the people, galvanized by their certainty that IBM is firm, good and right, and that the IBM way is the way. This righteousness is of course a big turn-off for a lot of people. Perhaps it leads in turn to the most-headed clubs about IBM people, that they are brainwashed or provincial.

MAJOR IBM COMPUTERS AT A GLANCE



The same slick marketing could be applied to any other industry but it wouldn't be IBM. Workers also could the mystery of the subject be not and enhanced with so many other systems.

PERSONAL

There would even be no question that IBM people are comparatively insensitive and uninterested. This partly because that's what IBM likes through their reputation for reliability of the business employees in a training line. "The IBM Club". A large number of IBM people never worked for anybody else, so naturally this affects the perspective. Like starting or not starting all your life, or in one city.

It may also be that because IBM gives a lot of pressure on dependability and reliability, the more (and the slower) needed to generate their security risk into a IBM product. Some of the time that's why IBM people's heavy concern with conventional systems of achievement, and (naturally) seeing the world stuck all over with conventional labels and Middle American stereotypes.

Some of the most amusing material on this subject from an odd source, a writer named Raymond Scott who, all ungrateful, became a consultant to IBM, satired unaccountable amounts of money (\$50,000 in six months), and had to write a very long and obscure book about it (see Bibliography).

But it is necessary on these matters to see how difficult things can be for IBM people. To be identified as an IBM person is something like wearing a ring in your nose, a perfume or a hair, an entrapment in a social role that makes the individual's position awkward among outsiders. IBM people often have to take guff at parties, unless they are IBM parties. Ineffectiveness may amount for some of the Greeks, and some of the Christians.

ACKNOWLEDGMENT

It is true that IBM people are essentially in their own world. One there is that computer specialization within the IBM (rather visible in their design) may tend to make IBM people not expect to be treated and respected in every technical matter they will need to know for a given assignment, the incentive to follow technical developments through outside magazines and journals may be reduced. Between their magazine and corporate briefings, it is possible for IBM people to be comparatively (and even completely) unaware of innovations elsewhere in the field, except as these new developments are presented to them within the organization. In this light it is easy to understand the "ignorant" sense of certainty that their firm invented everything and it is the forefront.

It occurs every few research efforts do go on there, in considerable awareness of what's happening elsewhere. Particular individuals at IBM have done excellent research on everything from computer ribbon for logging to the structure of the genetic code and computer synthesized biologicals. APL itself (see pp. 15-17), as developed by Harold G. Stone and later programmed by him at IBM, is another example of engineering innovation elsewhere there. So it's entirely possible, but IBM certainly has no concept of understanding or creativity, and IBM knows machine talk as if the reverse is true.

I hope to be able to report in future editions of this book that IBM had moved from and creditably moved making its systems clear and simple to use, without requiring laborious attention to machine configurations and apparatus details.

It's still possible.

One of the things we often forget is how public-spirited corporations can be treated, how they listen, and IBM is nothing if not public-spirited—except when it comes to the design of its systems.

I hope that this book will help people who are uncomfortable by computer systems to understand and suggest what they think is wrong with the systems—in their data structure, interactive properties, or other design features—and that they will try to express their discomfort intelligently and constructively to those responsible, including some appropriate International Business Machines Corporation, Armonk, NY.

SALES TECHNIQUES

It is IBM's alleged malfeasance in general of sales that has drawn some of the strongest criticism within the industry, as well as several outside litigations. That "predatory pricing" is term used by the judge in the recent Texas decision, and other such practices, are forbidden under the Federal Trade Commission Act.

These accusations are well substantiated by "Antitrust" in a recent article (see Bibliography). Basically the accusations against IBM's sales practices are that their price policy, says, "The computer market is a business law, used to buy equipment from another customer. IBM has the very power will go over your head to your best, because you or competitors, try to get you dead if you oppose them, and Market knows what else. Antitrust claims that various forms of price, discrimination, "hard-to-get better" and "locking the customer into a particular" are actually standard practices in IBM sales. In the alleged various instances in certain monopolies.

Such behavior is emphatically denied, though not in relation to that article, by Board Chairman Cary, in a recent letter to Raymond Scott Bibliographer. Cary emphasizes the importance of IBM's 76 page Business Conduct Guidelines. Whether these are publicly available is not stated.

These charges were also taken up earnestly in a recent survey of marketing managers done by Dunnington (summarized by McLaughlin in "Monopoly in the 21st Century" and Bibliography). In Dunnington's analysis of this survey, the manager did not seem to agree with these charges against IBM. However, it must be noted—and this necessarily calls into question the entire survey as analyzed—most of IBM persons in the questionnaire, presumably only considering IBM equipment "sales", pretty (if it could) because many did not give data allowing themselves to be identified. Considering the widespread fear of IBM in the field, this may have strongly biased the poll in favor of IBM.

"When we went from IBM to National Cash Register, it was like the difference between night and day."

National Cash Register executive, talking about IBM's programs.

(Incidentally, it is amusing to note that even in this remaining company, in terms of "performance per dollar," the managers who were laid off during the weekend, looked the big time compared to IBM. Burroughs and Control Data, IBM was even out of it. Obviously service costs for a lot.)

An interesting note on IBM's sales efforts was expressed recently by Ray E. Papp, president of Perkin Corp.

"In the past, when there have been sales situations where you can't blame the policy but win the deal," IBM has worked the policy with the process, he said."

However, he believes that situation is changing under IBM's new management, so that the quality lines will be observed in the future. ("Papp Book Review IBM Changes," Computerworld, 23 Aug 75, p. 4.)

The people who have been victims of IBM sales practices must certainly—IBM's early victims—own their own organizations, the Computer Industry Association. This is an open source of computer companies, which has as its mottoes the "independence and preservation of a small and viable U.S. computer industry, based on... free and open competition." People like this, Transaction: they're not to get IBM President Leo L. Murray, intensity of name. IBM Systems has found in his eye. Whether it goes into independent companies, but their behavior (in line) is available in individual (see Bibliography). Anyone seriously interested in these matters is referred to them.

TECHNICAL DECISIONS AND CHOICES

But of the aims of IBM's technical matters somewhat problematic in IBM's decision, and that IBM's product offerings and design that emerge internally and externally and internally from their consideration. This is rather far from the truth.

IBM processes many of these within or their own, even as technical breakthrough, when in fact they are strategic maneuvers. The announcement of a new computer, for example, such as the 360 or 370, is usually made to sound as if they have invented something special, while in fact they have simply been certain. Systems as to "what way they intend to go" and how they plan to market things in the next few years.

IBM'S CONTROL THE VIRTUAL MECHANICS

IBM controls the industry principally by controlling the customers. Through various mechanisms, it seems to achieve the principle that "most of IBM customers, always an IBM customer." With an extraordinary degree of control, nearly possessed in no other field by any other organization in the free world, it dictates what its customers may buy, and what they may do with what they get. Now then, like the students of logic, let's look at IBM's customers are master, as that and degree, to what it demands of its own employees. IBM makes the customer's employees work and how like its own employees, controlling them as individuals, and effectively controlling the company that buys from it, to IBM service is primarily.

There are two main ways the system of control seems to work. We are not trying here but one to necessarily how IBM plans to control, there are the virtual mechanics, virtual in the old sense: this is how it might do well be working. In the anthropological sense this is a "functional" definition, showing the characteristics that the actual directed through processes that occur. And when it does not really the mechanics, perhaps IBM doesn't even know to be. It might just endow by a continuous accident.

A. Interconnection and compatibilities.

IBM sets up as if it does not want competitors to be able to connect their systems to its computers. It's as though IBM could change the tracks so as to prevent the passage of other vehicles than its own.

This is done several ways. First, IBM has sometimes used artificial techniques to prevent such interconnections in its systems, either by making other things to be attached (or at least stopping to extra service charges if they are), or declaring that it would not be responsible for overall performance if such a step, effectively withdrawing the business processes that is such a wrong selling point.

Secondly, IBM does not tell all that needs to be known in order to make these interconnections—the details of the hardware interfaces.

Finally, IBM can simply ignore, perhaps claiming technical necessity, but interconnections to competitors. For instance, IBM used for a time that their latest big program, "VS," or Virtual System, wouldn't work transaction, would not be allowed, if competitive materials were used on the computer.

Now, there are many manufacturers who think like it very wrong of IBM, who believe they should have the right to sell accessories and parts—especially those that don't connect—to plug into IBM's computers. It has been generally possible for these other manufacturers to work these interconnections and update after the computer comes out in the market, but it's getting more difficult.

That the Texas Decision of September 17, 1975, to which it was decreed by the judge that IBM would have to supply complete interface information promptly when introducing a new computer, was a source of great jubilation to the computer field. However, that part of the judgment has soon been nullified.

What are some problems exist in the anti-trust law, IBM is now (and interested in) helping its competitors write programs that hook up to IBM programs, so the details of program coding are not always made clear. Here, too, many smaller companies feel that they should be able to do it.

B. Control and guidance of what the customer can get.

To a considerable degree, if you are an IBM customer, you practically have to buy what they sell you. This IBM manages by its virtual system of fluctuating degrees of sales and support and contractual dealing. The IBM customer always has several options, but these are like forced cards. IBM is always introducing and discontinuing products, and changing prices and contractual arrangements and software options in an elaborate choreography, which options calculated practices on the customer. IBM has a fairly good system of customer incentives to check its customer product planning, to see the price tags, or planned obsolescence, as some people call it.

Ray E. Papp, president of Perkin Corp., predicts that IBM customers will now be required to switch over to new products every five or six years, rather than every seven, which Papp normally has been the figure. ("Papp Book Review IBM Changes," Computerworld, 23 Aug 75, p. 4.)

Programs, especially, are available with different degrees of approval from IBM. The technique of "approval" is the various modifications of approval. A supported program is one which IBM promises to be when bugs turn up. What an unsupported program, you're on your own, but has forgotten you. Because as much of IBM's virtue lies in the strength and flavor of its support, the use of unsupported programs, or unsupported features of supported programs, is a difficult and risky matter, like driving without a map and a spare tire, or even going into the wilderness without gloves. Effectively the withdrawal of support is the death knell of any big program, such as TSS/360, even though customers may want to go on using them.

Availability of programs is in general a matter of negative degree. It's not as much like you and or IBM get a particular thing but that the getting and available concerns at a given time great strong pressure to get you what they have chosen within their currently insured program line. However, extremely strong limits are always available, the system will tell you what model of their computers is likely to be a good one, or, on the other hand, what model is likely to offer serious options and progressive development in the near future.

Some things are half-optional, either as "BQP" (see IBM book on special orders—Request Price Quotation), or available to experienced customers of IBM's distribution.

With all the degrees of availability, it is easy for IBM to spin its time by dragging various avenues in which customers are lost.

IBM, different sizes of computer (10) in work allow great programs or desirable programs however. Many IBM customers have to get bigger computers than they would otherwise want because a given program—by instance, a COBOL compiler with various capabilities—is not offered by IBM for the smaller machines. Indeed, an elaborate coding system exists for switching the machine to the customer—i.e., a COBOL might say, assuming that you can't get the program because you might be able to get it from you get a larger computer than you wanted.

When it tells down it is that you, the customer, have low quality system, especially if you find it already promised to doing one one thing with a computer. And what IBM brings out a new computer, the price and other allowances are accordingly calculated to make necessary the jump they have to make to the new model.

[This planning of customer transitions does not always work. When the JVS was introduced, for instance, IBM had to admit that competition with a certain one of the model made up to a larger 370. In about seven years (which does not mean a quarter 370, which was able to do the same work for less money, in the same batch of IBM.)

C. Being in its things just then way.

IBM systems and programs are set up in an things in particular ways. To a considerable degree, it is difficult to see them in ways not planned or approved by IBM, and difficult to be systems and programs together. Programs and features which the owner himself would suppose might be to competitors, and one to be for some reason compatibility always tends to one system. It is as though the compatibility of equipment and programs were planned by IBM to much as their present line.

Effectively the IBM customer needs to be frequently trapped in a cage of restrictions, whether this cage is intentionally created by IBM or not. One is reminded of the words of T. S. Eliot's article in The Glass and Ceiling Book THAT WHICH IS NOT FORBIDDEN IS COMPELLING.

The degree to which these restrictions are imposed (or intended) is, of course, a matter of degree.

D. Higher measurements running in parallel.

Perhaps the most interesting thing since IBM from an outsider's point of view is that effectively their systems can only be used by non-IBMers when they have trained. First, language appeared as its limitations, whether all are effectively restricted to various complexities that keep changing. The ever-changing structure of CO, and its usual access methods, is just one example. It might seem odd to the outside observer that IBM's given, measured or not, to be kept things difficult and correctly said to be rather often. In other words, it is as though they believed a continued barrier of unnecessary complications to keep a captive bureaucracy running as given. People who have been indoctrinated tend not to buy opponents' computers. People who are interested in the possibilities of IBM systems, and busy keeping up with hardware changes, do not get overly. They are the busy, and the investments of their time and effort is too high for them to want to change.

And IBM cynics say that a lot of the work involved in working with IBM computers is self-generated, giving IBM the unnecessary complexities of CO/360, JCL, TSO/360 and so on. But it is clear that cannot be evaluated here.

PERSPECTIVE

These remarks should clarify the bleakness of the prospect for the future among competitors of IBM's system of control, even when work the way, and if it is going to go on doing so. Because it seems the future that none of us hope for—the simple and direct availability to individuals of clear and unique computer systems, with minimum complications about away—may be frustrated if IBM can help it.

Let's all hope, then, that these things look out but to be really true.

... IBM is the infinite wisdom, but decided that this is the way we must go."
[Cyril Compton, Installation Manager, quoted in Computerworld, 23 Aug 75, p. 4.]

An interesting example of an IBM breakthrough was the dramatic announcement in 1954 of the 700 computer, portrayed as a machine which would at last combine the functions of both "business" computers and "scientific" computers. But other computers, such as Burroughs (with the 5500) had been doing this for some time. The quiet separation of powers between scientific computers (with all binary storage of numbers) and business computers (identical storage but based only on addition and subtraction) was a natural evolution, and was otherwise unchangeable. In announcing the "two types," IBM was only restating their own previous or necessary distinction. The stress of the announcement derived in large measure from the stress they had previously laid on the 600s.

Further see an interesting piece on the dramatic struggle preceding the introduction of the 700 computer, and the internal arguments as to whether there should be one line of computers or two, for the five-billion-dollar public power, Bulletin 7.

This line is closely with another interesting aspect of the IBM image, the public notion that IBM is a great innovator, bringing out novel technologies all the time. It is well known in the field that they are not. IBM usually does not bring out a new type of product until some other company has produced it. (Again remember the earlier point, that the product offering is a straight takeover.) But of course such facts do not appear in the promotional literature; nor are they volunteered by the salesman.

The explanation for this is the fact is that IBM "steals things" regularly. That is, customers get that patented feeling, when IBM adds other people's innovations to their product line, and decides it's okay to go ahead and sell as buy such a product. (This also sometimes kicks business back to the original manufacturer.)

A few examples of things that were already on the market when IBM brought them out, which making them sound completely new: transistorized computers (first offered by Philco), virtual memory (Burroughs), microprogramming (introduced commercially by Burroughs).

This is not to say that IBM is incapable of invention; merely that they are never in a hurry about it. The introduction of IBM products is characterized like a military campaign, and when IBM brings out its newness a carefully-planned, well-timed, and well-timed out as a business its product line. This is not to say that they don't have new stuff in the bank, but a potential arsenal of surprises of many types, but it is probable that most of them will never be seen. This is because of IBM's "patent" problem.

Design in IBM's position is the problem of fitting new products into the market alongside its old ones. Its position is stark, stark, say, than that of General Motors. The problem is not merely the size and the structure of its products, but the fact that they are interrelated with each other ("impact" each other, they say) in very complicated ways. A program like main datafeed, for example, which allows certain kinds of text input and revision from terminals, may affect its typewriter line. There are no small matters; the danger is that some new combination of products will save the customer money IBM would otherwise be getting. Innovations must appear in the amount IBM is taking in, or IBM loses by not doing them.

These complications of the product line in a way provide a counterbalance to IBM's enormous power. The corporation has an immense inertia based on its existing product line and customer base, and on ways of thinking which have been carefully promulgated and explained throughout its huge ranks. That cannot be revised quickly or lightly.

Nevertheless it is remarkably few at every turn—usually when people think IBM will be set back—they manage to make policy decisions of strategic moves which further consolidate their position. When these seem to involve restricting the way their computers will be used (see box, "IBM's Control.")

(The IBM's main such counterforce by IBM occurred a few years ago with its so-called "outsourcing" decision. IBM at last agreed to compete from other software firms to stop giving its programs away to people running the hardware. This was widespread in the industry which expected IBM to lower computer prices in proportion to what it would now charge for the software. Not at all. IBM instead its computer prices by a substantial amount and stopped heavy new prices on the software—often charges of thousands of dollars per month.)

A persistent rumor is that IBM gives all its decisions in a geographic area if a key or prestige case is "lost," as when M.I.T.'s Project MAC switched over to General Electric computers in the 1960s, or when Western Electric Engineering Research Center joined over IBM computers to get a big PDP-10.

Such an idea seems would like to believe these stories, there seems to be no demonstration. You would think one such victim would write an article about it if it were true.

Finally, there is the popular distortion of IBM's infallibility. This, too, is a way from the truth. The most conspicuous example was something called TSO/360.

TSO/360 was a time-sharing system. But it is, the central program to govern one model of the 360 as a time-sharing computer. According to Information ("IBM Phases Out Work on Showroom TSO/360," Sept. 7, 1971, 18-21), over 400 people worked on it in order for a total of some 200 man-years of effort. And it was scrapped, a wasteful of some 100 million dollars in lost development costs. The system never worked well enough. Repeatedly users had to wait such a long for the computer's response and the system could not really compete with those offered elsewhere.

The failure and abandonment of this program is thus responsible for IBM's present non-competitive position in time-sharing; customers are now assured by IBM that other things are more important. IBM leaders thank their stars that this happened. Critics think it inconceivable that high-power time-sharing was dropped by IBM in order to avoid its customers being toward areas it considered more completely.

Two other conspicuous IBM catastrophes have been specific computers: the 360 Model 44 in the late sixties, and a machine called the CINETIC commercial sorter. Both of these machines worked and were delivered to customers. Indeed, the CINETIC is said by some to have been one of the best machines ever. But they were discontinued by IBM as not sufficiently profitable. There is a need to have been the "failure." However, it has been alleged to exist cases that these were "banned" machines designed to sidestep the competition at a planned loss.)

B. Negative view of IBM systems.

In the technical realm, IBM is widely praised because many people think some of all of their computers and programs are either good, or the best when they should be. The reasons vary.

Some of the people feeling this way are IBM customers, and for a line they had an exceptional ability, called SHARE (which also facilitated sharing of programs). Recently, however, SHARE has become IBM-dominated, a sort of computer union, according to my sources.

The design of the 360, while widely accepted as a feat of 1960s, is widely criticized by many. One "What's wrong with the 360?" p. 11.)

IBM's programs, while they are available for a broad variety of purposes, are often somewhat cumbersome, awkward and inefficient, and sometimes demand very badly. However, the less efficient a program is, the more money they make from it. A program that has to be run for an hour generates twice as much revenue from it as did its work in thirty minutes, a program that has to be run on a computer with, say, a million spaces of core memory generates twice the revenue it would in ten hundred thousand.

IBM programs are often thought to be rigid and restrictive.

The complex training and restrictions that go with IBM programs seem to have increasing functions. One box, "IBM's Control."

C. Features of IBM design.

The question is, how could a company like IBM create anything like the 360 (with its severe deficiencies) and its operating system of control program (36 with its sprawling complications, not present in competitors' systems)? Three answers are widely proposed: (1) Fortune (the conspiracy theory), by Accident (the flounder theory), and There's Just There's but by (the Management Science theory). These views are by no means mutually exclusive.

The Management Science theory of IBM design is the only one of these we need take up.

The extensive use of group decisions and committee decisions may lead to excesses of design compromises with a certain increase of awkwardness, rather than exclusively distinct and simple structures. (The Gould's notorious Chapel. "The Meeting," 18-20.)

That use of means seems to do big programming jobs, rather than highly motivated and especially talented groups, is widely viewed as unrepresentative. For instance, Robert A. Wolff, in a letter to Information (Sept. 7, 1971, p. 18) says a particular program

"remains inefficient, precisely because of IBM's unfortunate habit of using thousands of people out of school to write their systems code."

There may also be something in the way the projects are initiated and laid out from the top down, rather than acquiring direction from knowledgeable people at the technical level, that creates a tendency toward performance and sticky structures.

Thus there may very well be an intentional policy of unnecessary complication (see box, "IBM's Control"). But the way in which goals are set and technical decisions obligated may generate the unnecessary complications.

THE CAPTIVE INSIDE STORY
It is unfortunate that Rodgers' remarkable book does not follow the usual of IBM's computer design and politics in the computer age. I.e., since 1955. Last week, perhaps helped by some Fortune papers, will have to relate the details of the procedure that occurred in this unique national institution to the systems it has produced and the steps it had got on the world.

QUICKIE HISTORY OF IBM

IBM appeared in 1811 as the consolidation of a number of small companies making light equipment, under the name C-T-B Company (Computing Tabulating Bureau). This was precisely, coinciding with the fact that the company's future business, and especially prospects concerning that today's stored-program computer was understood at that time.

According to William Rodgers' definitive company biography (Think the company's creator was a shared operator named Charles A. Flint, starting entrepreneur and later got caught in the South American republics, who in his adventures brought in to run the company an technology talent, fire-breathing and self-righteous individual named Thomas J. Watson, even though Watson at that time was under prison sentence for his sales practices at another well-known company. The sentence was never served, and Watson went on to provide for many years over a corporation to which he gave his unique stamp.

Watson arises from the pages of Think as a satirical figure, said to walk yet reverently portrayed in the words, the pillar of faith, aggressive corporate guru.

IBM was really Watson's creation. The company became what he desired to create, a mechanism, totally obedient to his will and representing his forceful and dogmatically institutionalized commitment with clarity. As the Church is said to be the bride of Christ, IBM might be characterized as the bride of Watson, molded in the style of demagogic, prosaic, efficiency and power which so characterized that man. But the ideas flowed from Watson's mind, except for a few confidantes who received his aid. The company is really bigger now, and slightly more colorful, in a second sort of way; but it is still the still and deadly efficient battalion of his dream.

Because of Watson's background as salesman, he made him the apex of the corporation. The salesman had the most prestige within the company and could make the most money, below that was administration, below that, technical staff.

Watson eliminated the steel-working machine, and pushed the product line based on punched cards developed by IBM's first chief engineer, Herman Holzer. According to Rodgers, it was inspired from the Depression, and the new bookkeeping requirements of Roosevelt's remedies, that skyrocketed the firm's success during the depths of general economic catastrophe. IBM Watson came to show the highest salary of any man in the nation. In 1933 his income was \$224,422 (1962 figures, not the author of Think, but shared with \$122,212). Watson had easily arranged to get 1% of IBM's net profit.

While IBM participated in the creation of certain early computers, it is interesting that Watson dismissed Bunker and Mauchly when they came around after World War II trying to get backing for their ENIAC design, in certain ways the first true electronic computer. Bunker and Mauchly went to Remington Rand, and the resulting Univac was the first commercial computer.

However, IBM bounced back very well. If there was one thing they knew how to do it was sell, and when they brought out their computers it was practically guaranteed. (The Univac I was the first of many computers to be delayed and bogged in the completion of its software, and this considerable setback helped IBM get the lead very quickly; they have never lost it since.)

In the early sixties the IBM 7000 and 7004 were virtually unchallenged as the leading scientific computers of the country. But IBM in the late sixties almost monopolized the fields of very big computers and time-sharing by other companies, and their computers are not regarded as innovative. Nevertheless, IBM's Systems 360 and 370, despite various criticisms, have been very successful. Thousands of them are in operation around the globe, far more than all their rivals' big computers all put together. This despite the fact that most of these systems have failed, including the big Model 93 (an economic failure) and the TSO/360 time-sharing program, a technical catastrophe.

They have from time to time been accused of unfair tactics, and various activities and other actions (see "Legal Misconduct" box) have required IBM to change its arrangements in various ways. One device required them to sell the computers that better they had only rented, another decision, an "outfitting" of all computers separately from their programs (previously "given" away with the computers they ran on), is widely believed to have prevented government action on the open market. Showing characteristic farsightedness, IBM throughout lowered the computer prices almost imperceptibly, thus keeping lower prices tags on the programs that had previously been free.

Recent moves by the government have suggested an especially serious and far-reaching anti-trust suit against IBM, possibly one that might break the company up, with its separate divisions going various ways. However, in today's climate of wary relations between business and government, it is hard to imagine that such matters would not be settled in IBM's favor. This leads a customer to a remark one IBM person has made to the author in wit, that maybe IBM wants to be broken up. That might be one way of reducing the uncertainties and interdependencies of its product line, in addition to reducing its vast, unregulated personnel base. (Another angle: Acting Attorney General Dick has expressed the view that IBM is big only because its products and management are wonderful, so the antitrust case may simply evaporate during the 1970s days of the loose bureaucracy.)



An interesting aspect of IBM publicity is its stress on status. Publicity photographs often show a subordinate seeking advice from a superior. IBM also appears in the competitive pressure in all of us—either doing it alone (taking a long walk over an Executive Decision) or solemnly directing a lesser employee. In one extraordinary case, we saw wonderful evidence of the sort of a Yeastie implicitly studied in the corner of a glassed pane.

IBM announced a number of worthy objectives when the 360 line was announced in 1964. IBM should certainly be thanked for at least their lip service to these noble goals.

1. "Use machine for all purposes, business and scientific... (This the name "360," for the "full circle" of applications.) By "business" this mainly meant decimal, at four bits a digit. Actually this meant grafting 4-BIT decimal hardware to an otherwise normal binary computer, and making both types of users share the same facility.

2. "Information storage and transmission will be standardized." The 360 was set up to handle information 4 bits at a time, 8 bits at a time, 16, 32, and 64 bits at a time. (The preceding standard had been 8, 16 and 32 bits at a time.)

3. In their 360 line, IBM also replaced the industry's standard ASCII code with a strange alphabetical code called EBCDIC ("Extended Binary Coded Decimal Information Code"), ostensibly built up from the 4-bit decimal code (BCD), but believed by critics to have been created chiefly to make the 360 incompatible with other systems and terminals.

3. "360s will all look alike to the program; thus programs can be moved freely from machine to machine."

Unfortunately this compatibility has been undermined by numerous factors, especially the variety of operating systems, including half a dozen major types, and the language processors, intricately graded according to computer size. Both these factors tend to make changes necessary to move programs between computers. While one effect of this "standardization" has indeed been to facilitate the moving of programs from small computers to big ones, a more important effect has perhaps been to make it hard to move from a big computer to a smaller one. Add the usefulness of this apparent paradox to IBM's marketing.

The secret of it all, of course, lies in IBM's keen understanding of how to sell big computers. The comptroller, or somebody like him, generally makes the final decision; and if he is told that the new computer will run "all kinds" of programs, that naturally sounds like a saving. (Shades of the F-111. (Businessman's trust and respect for IBM is discussed elsewhere in this article.)

THE BIG QUESTIONS

Between the trade press and dozens of acquaintances in the field, almost everything I hear about IBM and its products is negative (say five or six to one) — except from people who work or have relatives there.

Perhaps it's just sour grapes. Or the authority-hating character of research types. Or selective reading.

Or perhaps there really is something sinister.

The major questions are these:

1. How close is their relationship?
2. Are their systems unnecessarily difficult or cumbersome or purposeful?
3. How deep is their system of entrapment and forced commitment of the customer? How necessary are the de-standardizations and the constant changes?
4. Do they have a final liberating vision? Do they really, after all, intend to bring about a day when life is easier for people? What the difficulties of present-day computer systems, especially theirs, either away? I think that history's judgment on IBM in our time may narrow down to that simple question.

In this light it is not hard to understand IBM's stand on software copyrights vs. patents. IBM is against programs being patentable, which would cover abstracted properties, but argues in favor of copyright, whose protection is probably more limited to the particulars of a given program. If they have their way, it would be assured that IBM could use any ingenious new programming tricks without compensation, whereas all unnecessary complications of bulky, cumbersome software would be covered in entirety by copyright.

Finally, it has not been demonstrated that IBM has any special ability to make systems conceptually simple and easy to use. (Two good examples of hard systems are the Mag Tape Selector and Database — easy for programmers, but hardly for executives.) There seems to be no emphasis on elegance or conceptual simplicity at IBM. Those who adopt such a philosophy, such as Kenneth Iverson do so on their own.

As mentioned earlier, this has something to do with the fact that individuals generally use IBM's systems because they have to, being employees or clients of the firms that use IBM equipment, so there is no impetus to design programs or systems to run on simple or user-minded principles, or design out labyrinthine systems as they can be used easily.

4. THE IMAGE.

It is hard to analyze images, corporate or personal. They are often fractured in such different ways by different populations. But there may be a commonality to the IBM image as generally seen. The image of IBM involves some kind of cold magic, a brooding sense of sterile efficiency. But other things are perturbing in there. If we slide that sensation of efficiency aside, the IBM image seems to have two other principal components: authoritarianism and complexity. It is this mixture that longhairs will naturally find revolting. This same combination, however, may be exactly what it is that appeals to business-management types.

IF YOU REALLY WANT IT...

You can get character-by-character responding systems on IBM computers. The new Stock Exchange system uses a "Telecommunications Access Method" permitting non-IBM terminals to respond character-by-character, just as systems for non-computer-people should.

Trying to use this input-output program on your local IBM computer is another problem, though. Aside from program rental costs, there is the problem of its compatibility with the whole line of IBM software. Adaptations and reprogramming would probably be necessary up and down the line.

THE FUTURE

What will IBM do next?

Speculation is almost futile, but necessary anyhow. The prospects are fascinating if not terrifying.

No one can ever predict what IBM will do, but trying to predict IBM's actions — IBM-watching is something like Kremlin-watching — is everybody's hobby in the field. And its consequences affect everybody. With so many things possible, and determined only in the vaguest way by technical considerations, the question of what IBM chooses to do next is pretty scary. Because whatever they do we'll be stuck with. They can design our lives for the foreseeable future.

We know that in the future IBM will announce new machines and systems, price changes (both up and down) in licensing patterns, rearrangements of what they will "support," and changes in the contracts they offer (see loc. "IBM's Contract"). Occasional high-publicity speeches by IBM high officials will continue to be watched with great care. But mainly we don't know.

IBM's slick manufacturing capabilities mean that practically any machine they wanted to make, and put on a single chip, they could, and in a very short time. (The grapevine has it that the Components Division, which makes the computer parts, has bragged within the company that it doesn't really need the other divisions any more — it could just put whole computers on beta chips if it wanted to.)

In this line of the 370, things are for the moment stable. The 370 computer line is still their main marketing thrust. Having sold a lot of 370 computers (officially sped-up 360s), their idea is at the moment to sell conversion jobs to adapt the 370 to run the new "Virtual System" control program (VS or OS/VS or various other names). This system (which is, incidentally, widely respected) makes core memory effectively much larger to programs that run on it. This effectively encourages programmers to use tons of core, by means of virtual memory; essentially getting people in the habit of programming as if core were infinite. This extension of apparent memory size detracts from any insufficiencies of both locally written programs and IBM programs, thus leading to increased use and rental charges.

When that marketing impulse runs out we'll see the next thing.

The other new IBM initiative is with smaller machines, the System 5 and System 7, being pushed for relatively small businesses. That is where they see another new market. How easy and useful their programs are in this area will be an important question.

With the System 7, a 16-bit minicomputer for \$17,000, IBM has at last genuinely entered the minicomputer market. (Balancing its speed and cost against comparable machines, we can figure the IBM markup as being about 30%, which is typical.)

In addition, it is rumored that IBM might get out a tiny business unit, to sell out of CPD (Information, Dec 72, 128.) But really, who knows.

In addition to this huge-memory strategy for the big machines, and the starting foray into specialized mini systems, there is the office strategy and "word processing."

IBM has conceptually consolidated its various mainframe and text services under the name of "word processing," which means any handling of text that goes through their machines. This superficially unites their CPD efforts (typewriters and dictation machines) with things going on in CPD, such as Statement, and always inter-divisional activities for awhile. Also, by stressing the unity of the subject matter, it leaves the door open for later and more glamorous initiatives, such as hypertext systems (see "Carroll's System," lip side).

In other words, the ball is in the door. Mr. Businessman has the idea that automatic typing and things like that are IBM's special province.



Few firms anywhere have the confidence to advertise generically a product which is made by others as well, as in IBM's "Think of the computer as energy" series.

SHOULD INDIVIDUALS FEAR IBM?

Even if it is true, as Anonymous says (see Bibliography) that IBM infiltrates people and keeps its enemies from getting jobs at IBM-oriented establishments, that's not the end of the world.

Growth, Gould, Rodgers and Mollers are alive and working. Extraneous harassment like that employed by IBM against Rader, for example, has not been reported.

END OF THE MONOPOLIST

To a very great extent, IBM's computer market is based on big computers run in batch mode, under a very obtrusive operating system.

Many people are beginning to notice, though, that many things are more sensibly done on small computers than on big ones, even in companies that have big computers. That way they can be done right away rather than having to wait in line. Is this the rumormonger that will set the dinosaur eggs?

On the other hand, a very unfortunate trend is beginning to appear, an implicit feud within large organizations, which may benefit IBM's big computer approach. Those who advocate mini-computers are being opposed by managers of the big computing installations, who see the mini as threatening their own power and budgets. This may for a long time hold the mini back, perhaps with the help and advice of computer salesmen who feel likewise threatened. But there will be no holding back the mini and their varied offspring, the microprocessors (see p. 34). And the insects should begin soon.

Others are growing to know and love true high-capacity time-sharing as a way of life, like that offered for DEC, GE and Honeywell machines. This, too, may begin to have derogatory effects on IBM's markets.

Finally, it must be noted that almost all big companies have computers, usually IBM computers, and as an act of marketing may well have ended. It may be possible for IBM to go on selling bigger and bigger computers to the customers who already have them, but obviously this growth can no longer be exponential.



A GROSSY IRONY

Herb Gross, new editorial director of *Computerworld*, is perhaps IBM's worst enemy. Once he worked for old man Watson, and was the only IBM employee allowed to have a beard. Now, among other things, he gives speeches and testimony wherever possible about the abuses of IBM, at conferences, at governmental hearings, and in letters to editors.

Yet IBM's main computer sales strategy today is to stress the advantages of big computers with lots of core memory (and persuade you you don't want highly interactive systems or independent minicomputers).

And the fundamental rule stating the advantages of big computers is called Gross's Law, formulated years ago by some other. See p.

A LITTLE GIM FROM THE IBM SONGBOOK
(Who says IBM doesn't encourage individualism?
To the tune of "Pack Up Your Troubles
in Your Old Kit Bag.")

"TO THOMAS J. WATSON, President, IBM"

Pack up your troubles— Mr. Watson's here!
And smile, smile, smile.
He is the genius in our IBM
He is the man worth while.
He's inspiring all the time,
And very versatile— ah!
He is our strong and able President!
His smile's worth while.

"Great organizer and a friend as true,"
Say all we boys,
Ever he thinks of things to say and do
To increase our joys.
He is building every day
In his outstanding style— so
Pack up your troubles, Mr. Watson's here
And smile— smile— smile.

(As a nostalgic public service
Advanced Computer Techniques, Inc., of
Boston, gave away LPs of IBM songs at the
'68 NCCC. They might just have some left...)

"THERE IS A WORLD ELSEWHERE."

— Constantine

There is no way to escape IBM entirely. IBM
updates our contacts with government and medi-
cine, with libraries, bookkeeping systems, and
bank balances. But those intrusions are well lim-
ited, and most of us don't have to live there.

There are many computer people who refuse
to have anything to do with IBM systems. Others,
not so emphatic, will tell you pointedly that they
prefer to stay as far away from IBM computers
as possible. If you ask why, they may tell you
they don't care to be bothered with restrictive,
awkward and unnecessary complications (the JCL
language is usually mentioned). This is one
reason that quite a few people stick with mainframe
computers, or with firms using large computers of
other brands.

It is possible to work productively in the
computer field and completely avoid having to
work with IBM-style systems. Many people do.

IBM LEGAL MILESTONES

The famous Consent Decree of January 1954. (On a consent decree,
an accused party admits no guilt but agrees to behave in
certain ways thereafter.) In response to a federal anti-trust
suit, IBM agreed to:

- sell as well as lease its computers, and repair those
owned by others;
- permit attachments to its leased computers;
- not require certain package deals;
- license various patents;
- not buy up used machines;
- and get out of the business of supplying computer
services, i.e., programming and hourly rentals.

(Surrounding devious, late justice. While this was not a government
action but a an internal policy decision by the company, it was
how had a public relations appearance of official compulsion,
less by pressure from makers of non-IBM machines, users of
competitive equipment, and the threat of anti-trust action, IBM
decided to change its policy and sell programs without computers
and computers without programs. Delight amongst the industry
turned to chagrin as this became recognized as a pious ruse.

The Telex Decision, September '72: Telex Corp. of Telex was awarded
\$122,500,000 in triple damages (since reduced) for losses attributed
to IBM's "predatory" pricing and other marketing practices.

Much more important, IBM was required to disclose the
detailed electronics required to hook things to their computers and
accessories within sixty days of announcing any. This was a great
relief for the whole industry. Essentially it meant IBM could no
longer distort what you attach to their machines. Unfortunately,
it is not clear whether this will stand.

But what we're waiting to hear about is whether the State Justice
Department is, or is not, going to press the big anti-trust suit
which has been long brewing, at the persistent request of other
firms in the industry.

"THINK OF THE COMPUTER AS ENERGY."

says a recent series of IBM ads.
But in terms of monopoly, price, and
the world's consciousness, there would
seem only one way to complete the
analogy. viz.

"THINK OF THE COMPUTER AS ENERGY."

"Think of IBM as King Telex."

FADING OF THE IBM UMBRELLA

For a long time, during the
sixties, IBM's high prices provided
an environment that made it easy for
other companies to come into the field
and sell computers and peripherals.
These high prices were referred to as
"the IBM umbrella."

However, this era has ended.
IBM now cuts prices in whatever areas
it's threatened. A brief flourishing of
competence making add-on disk and
core memories for IBM computers has
become precarious; not only will IBM
now cut prices, but they have shown
themselves still disposed to invent new
restrictive arrangements (the recent
"virtual memory" announcement for
the 370 claimed that the program
will only work on IBM disk and core).

BIBLIOGRAPHY

Harvey D. Shapiro, "I.B.M. and all the dwarfs,"
New York Times Magazine, July 29, 1972,
12-24.

An objective, factual article, synop-
thetic to IBM— although it drew at least
one (rare) letter from an IBMer who didn't
think it sympathetic enough.

"IBM: Time to THINK Small?" *Newsweek*, Oc-
tober 1, 1972, 89-94.

Frank T. Cary, letter to the editor, *Newsweek*,
Oct. 15 '72, p. 4. A snappish reply to
the above by the IBM Board Chairman,
who evidently didn't like the article very
much.

Robert Samuelson, "IBM's Methods," *New York
Times Sunday* financial section, June 3,
1972, p. 1.

→ This article gives a unique
glimpse of some of the interesting things
that came to light in the Control Data suit
against IBM— citing trial documents never
publicly released.

• William Rodgers, *Think, Stem and Buy, 1968*
Subtitled *A Biography of the Watson*
and IBM.

→ Concentrates on the days before
computers. Fascinating profile of Watson,
a business tiger, but the story of the cor-
poration in an evolving nation is general
American that transcends IBM.

Would you believe Rodgers says
Watson was the bugmaker we put General
De in the White House?

Unfortunately, the book has relatively
less on the computer era, so the inside
story of many of their momentous deci-
sions since then remains to be told.

Raymond Gould, *Corporation Freak*, Tower (paper-
back).

Narration, hard to get, Gould thinks
IBM quietly bought up all the copies.

The drawings of a sophisticated, clever
and observant critic who began knowing
nothing about IBM, Gould's wide-eyed obser-
vation of its corporate style and atmosphere
is a joy to those of us who've gotten used
to it. And he thought it was just another big
company!

Anonymous, "Anti-Trust: A New Perspective,"
Information, Oct 73, 182-186.

Richard A. McLaughlin, "Monopoly Is Not a Game,"
Information, Sept. 1972, 52-77.

→ Questionnaire survey intended to
test truth of common accusations against IBM.
(Discussed in text above.)

W. David Gardner, "The Government's Four Years
and Four Months in Pursuit of IBM," *Data
Digest*, June 1972, 118-119.

Should any issue of *Computersworld* or *Information*,
the two main industry news publications,
carry articles mentioning complaints about
IBM from various quarters on various issues.
Information's letters are also sometimes juicy
on the topic.

Any issue of *On Line*, a news sheet of the Computer
Industry Association, has books a year.
CISA— an acronym for the intelligence agency
— 14220 Venture Blvd., Foster, CA 95338.)

T.A. Wise, "I.B.M.'s \$1,000,000,000 Gamble,"
Fortune, Oct 1966.

David P. Zaritsky, "Conventional Systems,"
IBM, 1967, 477-481.
Interesting, among other things,
for the services of the various divisions
of IBM and its larger computers.

• William Rodgers, "IBM on Trial," *Harper's*,
May 1972, 70-84.
Continues where *Think* left off;
examines some of the JITT that came out
in the Telex case, and other things.

The author regrets not being able to get more
articles and books favorable to IBM, but these do not
seem to have up so much. However, here are a few.

A Computer Perspective, by the office of Charles
and Fay Bates, Harvard U. Press, \$12.

Angeline Farragut, "IBM Abroad," *Information*,
December 1972, 24-27.

For an example of the kind of adulation of IBM
based on faith, see Henry C. Wallin,
"From Hurting the U.S.A.," *Newsweek*,
1 Oct 72, p. 88.

The IBM Songbook, any year— they haven't been
issued since the fifties— is definitely a
collection.

SOME DIVISIONS OF IBM you may hear about

OPD Office Products Division. Typewriters, copiers.
DPO Data Processing Division. Computers and accessories.
FSI Federal Systems Division. Big government contracts.
NASA stuff, and who knows what.
ASD Advanced Systems Development Division. Very secret.
Components Division.
Makes parts for the other guys, including integrated circuits.
SRA Science Research Associates, Chicago. Publishes textbooks
and learning kits.
Watson Lab
T.J. Watson Research Laboratory, Westchester County,
north of New York City. Theoretical and look-ahead research.

The Computer Fan's Computer Company

DEC

The PD People

The computer companies are often referred to in the field as "Snow White and the Seven Dwarfs" - a phrase that says the same even as the names (like BSA and General Electric) get out of the business one by one. The phrase suggests that they're all alike. To an extent; but there is one company sufficiently different, and important enough both in its history and in continuing existence, to require exposition here. This is Digital Equipment Corporation, usually pronounced "dick," the people who first brought out the microcomputer and continue to make the stuff for people who know what they are doing.

Other computer companies have mimicked IBM. They have built big computers and tried to sell them to big corporations for their business data processing, or big "scientific" machines and tried to sell them to scientists.

DEC went about it differently, always designing for the people who know what they were doing, and always going to great lengths to tell you exactly what their equipment did.

First they made circuits for people who wanted to tie digital equipment together. Then, since they had the circuits anyway, they manufactured a computer (the PDP-1). Then more computers, increasing the line slowly, but always telling potential users as much as they could, precisely what to know.

The same for its manuals. People who wrote for instruction from Digital would often get, not a summary sheet referring you to a local sales office, but a complete manual (say, for the PDP-4), including chapters on programming, how to build interfaces to it, and the exact timing and distribution of the user interface system. The effect of this was that implemented user-experts in universities and research establishments - started building their own. They own interfaces, their own modifications to DEC computers, their own original systems around DEC computers.

This policy has made for slow but steady growth. In effect, Digital built a national customer base among the most sophisticated clients. The kids who as undergraduates and hangovers-on-hill interfaces and biology arrangements, now as project heads build big fancy systems around DEC equipment. The places that know computers usually have a variety of DEC equipment around, usually drastically modified.

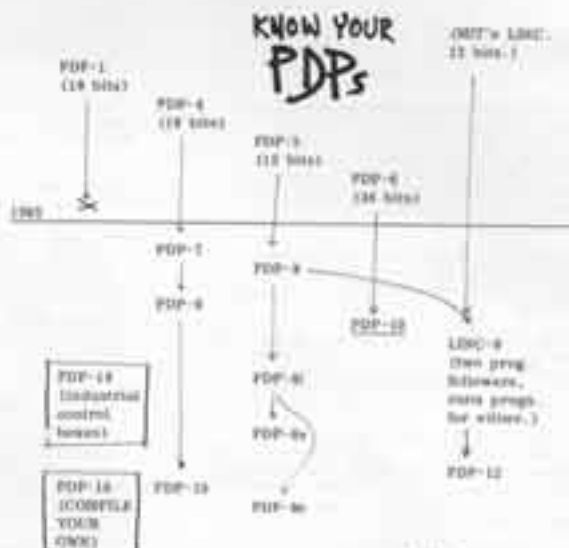
Because of the great success of its small computers, especially the PDP-4, even many computer people think they only make small computers. In fact their big computer, the PDP-10, is one of the most successful time-sharing computers. An example of its general system is the SILL. It is the best computer in the field. It is the best computer of ARPANET, the national computer network among scientific institutions funded by the Department of Defense; basically this means ARPANET is a network of PDP-10s.

DEC's computers have always been designed by programmers, for programmers. This made for considerable surprise when the PDP-11 did not appear, even though the higher numbers did, and the graphics had it that the 11 would be a status-bit machine. It proved to be well waiting for (see p. 22), and has since become the standard sophisticated 18-bit machine in the industry.

An even DEC has emphasized from the first has been computer display (discussed at length on the City side). Thus it is no surprise that their interactive oriented computer display, the I/O (see p. 20) is an outstanding design and system. (And the University of Utah, currently the mother church of computer display, runs its graphic systems from PDP-10s.)

In this plucky, homegrown company, where even president Olsen is known by his first name (Ken), it is understandable that marketing plans take a back seat. This apparently was the story of a group of rebels, led by vice president Ed McCarty, who broke off in the late sixties to start a new computer company around a 18-bit computer design called the News - rumored to have been a rejected design for the PDP-11. The company they started, Data General, has not been afraid to use the hard sell, and between their hard sell and sound machine line they've seriously challenged the parent company.

But Digital makes no, the Computer Fan's computer company. If IBM is omnipresently Nook, where evergreened but some reliable goods here various drawbacks, DEC is Nook, with a six-and-a-half percent of what the business said. That's pleasant for you.



What is a PDP?
DEC's trade name for a computer.

I'm not getting any letters from DEC. I'm just saying about them what people ought to know.

However, I do have grateful recollections of the warmth and courtesy with which people from Digital Equipment Corporation have taken pains to explain things to me, hour after hour, conference after conference.

In the early sixties they had one man in one small office to service and sell all of New Jersey and New York City. But that one guy, Dave Denton, spent considerable time responding to my questions and requests over a period of a couple of years, and in the process probably wrote, even though there was no way I could lay anything. You don't forget treatment like that.

PERIPHERALS FOR YOUR MINI

Some kinds of peripheral devices, or computer accessories, are always necessary. Only through peripherals can you look at or hear results of what the computer does, store quantities of information, print stuff out and whatnot.

Trying to print lists of available stuff here is topical. There are thousands of peripherals from hundreds of manufacturers. If you buy a mini, figure out your peripherals will cost \$1500 (teletype) or up. But maintenance (see p. 30) is the biggest problem. If you buy peripherals from the manufacturer of the computer, at least you can be sure someone will be willing to maintain the whole thing. (Independent peripheral manufacturers will often repair their own equipment, but nobody wants to be responsible for the interface.)

If you want a list see "Table of Mini-peripheral Suppliers," *Computer Decisions*, Dec 72, 21-3; more thorough group is offered by Sataps Research Corp., 1 Corporate Center, Route 33, Moorestown NJ 08017.

As to the various variety of disks, an excellent review article is "Disk Storage for Microcomputer Applications," *Computer Design*, June 1972, 45-48. This reviews both principles of different types of disk drives, and what various manufacturers offer.

Also helpful on disks and tapes: "Disking & Co of Ministorage," by Linda Garner, *Computer Decisions*, Feb 74, 22-28. And recent survey.



Control It's just a floppy disk, really does.



Hard Drive for the 11: Most hard drives go at 20 spins a minute, or 1000 rpm. The hard disk read and write information are as fast as you can be as fast as the drive can be. (Some disks have a head for every track, while some have 1).

If you have disk drive (10400 rpm) you need a controller (11000). Right.



Hard envelope for this mini disk drive. The 80000-bit disk is ready to slide in the plastic case. Some models, they sometimes get scratched or bent.

2 disk drive 175 and 4000 up to 5,000,000 characters of 16/70 machine 11.2 million PDP-11 words, which are 18 bits each.



2 sheet size printer prints any 100 lines a minute (about 1/2 the lines are normal). Price about \$17,000.

(Of course, terminals are peripherals too.)



A hard reader, some paper on the computer used by the 1100 printed in the 1100.

TYPICAL PERIPHERALS (for computer shown on p. 30).

WRITING

We joke here. People who still write write notes of things to do. But the way to do it is to computer: the machine can search out one copy of whatever's stored in it, repeatedly.

A printer-mounted adapter kit is available for the 1100 to teletype. I believe that's howwell.

A similar adapter kit for IBM's system 3 is available from IBM.

It is of interest that an early use of "smart" DEC hardware was with teletype conversion.

MAGNETIC RECORDING MEDIA

And number of different magnetic devices are used for mass storage of symbolic digital information, such as 1/2 inch, 5/8 inch, or inch of tape.

The ones which are somewhat "re-writable media" are of all sorts.

EFFICIENT COMMUNICATION BY TAPES

- 1/2-inch magnetic tape. 1/2-inch tape, 1/2-inch wide, 1/2-inch deep, 1/2-inch high. 1/2-inch wide, 1/2-inch deep, 1/2-inch high. 1/2-inch wide, 1/2-inch deep, 1/2-inch high.
- 5/8-inch tape. 5/8-inch wide, 5/8-inch deep, 5/8-inch high. 5/8-inch wide, 5/8-inch deep, 5/8-inch high.
- 1-inch tape. 1-inch wide, 1-inch deep, 1-inch high. 1-inch wide, 1-inch deep, 1-inch high.
- 1/2-inch tape. 1/2-inch wide, 1/2-inch deep, 1/2-inch high. 1/2-inch wide, 1/2-inch deep, 1/2-inch high.
- 1/2-inch tape. 1/2-inch wide, 1/2-inch deep, 1/2-inch high. 1/2-inch wide, 1/2-inch deep, 1/2-inch high.
- 1/2-inch tape. 1/2-inch wide, 1/2-inch deep, 1/2-inch high. 1/2-inch wide, 1/2-inch deep, 1/2-inch high.

EFFICIENT COMMUNICATION BY DISKS

- 1/2-inch tape on a drum read, 1/2-inch wide, 1/2-inch deep, 1/2-inch high. 1/2-inch wide, 1/2-inch deep, 1/2-inch high.
- 1/2-inch tape on a drum read, 1/2-inch wide, 1/2-inch deep, 1/2-inch high. 1/2-inch wide, 1/2-inch deep, 1/2-inch high.
- 1/2-inch tape on a drum read, 1/2-inch wide, 1/2-inch deep, 1/2-inch high. 1/2-inch wide, 1/2-inch deep, 1/2-inch high.
- 1/2-inch tape on a drum read, 1/2-inch wide, 1/2-inch deep, 1/2-inch high. 1/2-inch wide, 1/2-inch deep, 1/2-inch high.
- 1/2-inch tape on a drum read, 1/2-inch wide, 1/2-inch deep, 1/2-inch high. 1/2-inch wide, 1/2-inch deep, 1/2-inch high.
- 1/2-inch tape on a drum read, 1/2-inch wide, 1/2-inch deep, 1/2-inch high. 1/2-inch wide, 1/2-inch deep, 1/2-inch high.

OTHER PERIPHERALS BY DEC

"Cassette" - 1/2-inch wide, 1/2-inch deep, 1/2-inch high. 1/2-inch wide, 1/2-inch deep, 1/2-inch high.

1/2-inch wide, 1/2-inch deep, 1/2-inch high. 1/2-inch wide, 1/2-inch deep, 1/2-inch high.

One never knows what you'll see next. In 1968 one firm announced a "high-density read-only memory device" which anyone could see was a plain 1/2 inch photograph - but with digital information. And it made sense. But it wasn't seen to have much use.



YOUR TURTLE AND MUSIC BOX

Surely nobody has missed the peripherals offered by Digital Equipment Corp., 145 Technology Square, Cambridge, Massachusetts 02139.

The turtle is a sort of cassette on wheels that takes a pencil down the middle, attached to your computer. It can be programmed to write almost anything you want, or you do whatever on the computer, etc.

Then the Music Box is DEC. It comes in four sizes, enough for a lot of music. Some five octaves and some to the computer like a teletype. They will play you music on the phone (617)661-1171.

For either of these you need a Controller (11000).



THE MITIEST COMPUTER?

The focus of attention in genetics and organic chemistry has for a decade now been the remarkable systems and structures of the molecules of life, DNA and RNA.

DNA is the basic molecule of life, a long and thin strand of encoded information. Actually it is a digital memory, a stored representation of codes necessary to sustain, reproduce, and even duplicate the creature around it.

It is literally and exactly a digital memory. Its symbols are not binary but quaternary, as each position contains one of four code molecules; however, as it takes three molecules in a row to make up one individual code, or functioning symbol, the actual number of possible symbols is 64-- the number of possible combinations of four different symbols in a row of three. (I don't know the adjective for sixty-fourthness, and it's just as well.)

The basic mechanism of the system was worked out by Francis Crick and James Watson, who understandably got the Nobel Prize for it. The problem was this: how could living cells transmit their overall plans to the cells they spin into? -- and how could these plans be carried out by a mechanical process?

The mechanism is astonishingly elegant. Basically there is one long molecule, the DNA molecule, which is really a long tape recording of all the information required to perpetuate the organism and reproduce it. This is a long helix (or cork-screw), as Linus Pauling had guessed years before. The chemical processes permit the helix to be duplicated, to become two stretched-together cork-screws, and then for them to come apart, unwinding to go their separate ways to daughter cells.



As a tape recording, the molecule directs the creation of chemicals and other cells by an intricate series of processes, not well understood. Basically, though, the information on the basic DNA tape is transferred to a new tape, an active copy called "messenger RNA," which becomes an actual playback device for the creation of new molecules according to the plan stored on the original.

Some things are known about this process and some aren't, and I may have this wrong, but basically the DNA-- and its converted copy, the RNA-- contain plans for making all the basic protein molecules of the body, and anything else that can be made with amino acids. (These molecules of the body which are not proteins or built of amino acids are later made in chemical processes brought about by these kinds.)

How well may you ask how this long tape recording makes chemical molecules. The answer, so far as is known, is extremely puzzling.

As already mentioned, the basic code molecules (or nitrogenous bases) are arranged in groups of three. When the RNA is turned out, these triples latch onto the molecules of amino acid that happen to be floating by in the soapy interior of the cell. (There are twenty-seven amino acids, and sixty-four possible combinations of three bases; this is fine, because several different notions of three bases can glow onto the same passing amino acid.)

Now, the tape recording is divided into separate sections of templates; and each template does its own thing. When a template is filled, the string of amino acids in that section separates, and the long chain that results is a particular molecule of significance in some aspect of the critter's life processes-- often a grand long thing that hides up in a certain way, exposing only certain active surfaces to the ongoing chemistry of the cell.

One theory about the mechanics of this is that a sort of zipper slide, called the ribosome, chugs down the tape, attaching the called-for amino acids and peeling off the ever-longer result.



Now, here are some of the funny things that are known about this. One is that there is a particular codon of three bases that is a stop code, just like a period in ordinary punctuation. This signals the end of a template. Another is that the templates on the tape are in no particular order, but distributed higgidy-piggidy. (Geneticists engaged in mapping the genes of a particular species of creature find that the gene for eye color may turn out to be right next to the gene for length of tail-- but where those are really, and what the particular molecules do that determine it, are still mysterious sorts of question.)

Here is some more weird stuff about this--

Large sections of the DNA strand are "dark." It turns out, just meaningless stretches of random combinations of bases that don't mean anything-- or ever get used. This ties in, of course, with the notion that genetic change is random and blind; the general supposition is that genetic mutation takes place a base or two at a time, and then something else activates a chance combination in a dry stretch that turns out to be useful, and this is somehow perfected through successive 1-base changes during the process of successive mutation and evolution.

Amazing use is made of these mechanisms by some viruses. Now, viruses are often thought of as the most basic form of life, but actually they are usually dependent on some other form and hence more streamlined than elemental. Well, some viruses (but not all) have the capacity for inserting themselves in the genetic material: breaking up to the DNA or RNA, unhooking it in a certain place and lying down there, then being duplicated as part of the template, then unhooking themselves and toddling away-- both parent virus and copy. I can't for the life of me think of an analogy to this, but I keep visualizing it as happening sometime in a Bugs Bunny cartoon.

CONTROL MECHANISMS

Now, all cells are not alike. From the first beginning cell of the organism (the zygote), various cells create more and more specialized, differentiated cells. A liver cell is extremely different from a brain cell, but they both date back by successive splitting from that first zygote. Yet they have different structures and manufacture different chemicals.

One simplification may be possible: the "structure" of a cell may really be its chemical composition, since cell walls and other structures are thought to be special knittings of certain tricky molecules. Okay, so that may reduce the question slightly. Now then does the cell change from being an Original (undifferentiated, zygote) cell to the specialized cells that manufacture particular other complex chemicals?

One hypothesis was that these other cells have different plans in them, different tapes. But this theory was discarded when John Gurdon at Oxford produced a fresh frog zygote from the intestinal cell of a frog (which accordingly, in due time, became a frog in fact). This proved, most think, that the whole tape is in every cell.

Thus there must be something--or other--that blocks the different templates at different times (You there, now you're a full-fledged epithelial cell, never mind what you did before) and selects among all the subprograms on the tape.

Much present research in molecular biology, then, is concerned with searching for whatever it is that switches different things on and off at different times in the careers of the ever-splitting cells of our bodies. Not to mention those of all other living creatures, including turkeys.

COMPUTERISH CONJECTURES

The guys who specialize in this are usually chemists, and presumably know what they're doing, so the following remarks are not intended as huffing into chemistry. However, new perspectives often give fresh insights; and the matters we've covered so far might seem to have a certain relevance.

DNA and RNA, as already remarked, may without distortion be thought of as a tape. Indeed, on this tape is a data structure, and indeed it is a data structure which seems to be involved with the execution of a program-- the program that occurs as the organism's cells differentiate.

There is evidently some sort of program follower which is capable of branching to different selections of (or subprograms) in the overall program, depending on various factors in the cell's environment-- or perhaps its age.

Now, it is one thing to look for the particular chemical mechanisms that handle this. That's fine. On the other hand, we can also consider (from the top down) what sort of a program follower it must be to behave like this. (This is like the difference between tracing out particular circuitry and trying to figure out the structure of a program from how it behaves.)

At any rate, the following interesting conjectures arise:

1. The mechanism of somatic reproduction is a subroutines program follower-- not unlike the second program follower of the subroutines display (see p.). That is, it steps very slowly through a master program somewhere, and with each new step directs the blocking or unblocking of particular stretches of the tape.
2. As the program is in each cell, presumably it is being separately followed in each cell. (This is sometimes called distributed computing.)
3. In each cell, the master program is directing certain facts, whose results may or may not command program branching-- successive steps to new states of the overall program. It may be testing for particular chemical variations in its environment; it could even be testing a counter.
3. (This is the steep one.) If this were so, we might suppose that this program too was stored on the RNA, in one of more program areas, and it would therefore be necessary to postulate some addressing mechanism by which the program follower can find the templates to open and close. (And perhaps further sections of the program.)
4. Indeed, it makes sense to suppose that such a program had the form of a dispatch table-- a list of addresses in the tape, perhaps associated with specifications of the facts which try to cause the branching.



These wild speculations are offered in the spirit of interdisciplinary good fellowship and good cheer fun. Whether (I) and (II) have any actual content, or are merely paraphrases of what is already known or disproven, I don't know; somebody may find the rest suggestive.

Two more observations, though. These are not particularly deep, and may indeed be obvious, but they suggest an approach.

1. There is definitely a Program Restart: to wit, whatever it is that turns an old differentiated somatic cell into a fresh zygote.
2. Cancer is a runaway subroutine.

STRUCTURES (to wit, to wit)

See Richard H. Wess, William Gibbs lectures, May 1974, "Progress in the Total Synthesis of the Pyrene-Base DNA-Gene and Its Control Elements."



The above remarks seem to be obsolete. The genetic mechanism really seems to be a list processor (see p. 3-4), using associative, rather than sequential addressing. The gene is now thought to be divided into four segments, called Promoter, Initiator, gene proper, and Terminator. As I understand it, the promoter and terminator codes contain codes which mean, simply, Start and Stop. The initiator code, however, is a coded segment which effectively labels the gene. This initiator area contains a chemical code unique for every gene. As suggested in the above article, we may consider both its logical structure-- its mechanisms and effects, considered from a computerman's point of view-- and its chemical structure, or what is really happening. The genes are turned off by grabbing molecules, or repressors, which glow onto the initiator-- the sections of the genes which they have been specifically coded to express. Research in this area must now find the specific coding of molecules which block and unblock specific genes, and how these fit in the overall graph of metabolism, immunology, development, and so on. If there is anything to make an old atheist weeper, it is the extraordinary beauty of this clockwork.

From all this, one last speculation creeps forward.

Ivan Sutherland, in considering the structure of subroutines display processors, has noted that as you get more and more sophisticated in the design of a display program follower, you come full circle and make it a full-fledged computer, with branch, test, and arithmetic operations.

If the semantic mechanism should turn out to have a program follower as described, it is not much of a step to suppose that it might have the traits of an actual computer, i.e., the ability to follow programs, branch, and perform manipulations on data bearing on those operations.

In other words, the digital computer may actually have been invented long before von Neumann, and we may have billions of them on our persons already.

It may sound far-fetched, but the mechanisms elucidated at this level are so far-fetched already that this hardly seems ridiculous.

THE COMPUTER FRONTIER

Regardless of what's actually in the cell, it is clear that being able to adapt molecular chemistry, especially DNA and RNA, to computer storage is a beckoning computer frontier.

This would make possible computer memories which are far larger and cheaper than any we now have.

Basically we can separate this into two aspects:

The DNA Readout. This part of the system would create long molecules holding digital information.

The DNA Readin. This would convert it back to electrical form again.

Weird possibilities follow. One is that (if chemical memory is generic, rather than idiosyncratic to an individual's neural pathways) knowledge could be set up somehow in "bareness" DNA form, whatever that might turn out to be, and injected or implanted rather than taught. Weird.

As our ability to create clones improves, we could clone new creatures, or genetic "improvements"—which, considering the racetracks and the Pekinese, means "those sorts of non-viable modifications supported in human society." And of course that ghostly stuff about building humans, or semi-humans, having traits that somebody or some organization, up, thinks is desirable...

But the real stinger is this one. It might just be a small accidental printout meant to test the facility, or maybe just a program bug—

— but the system could output a virus that would destroy mankind.

BIBLIOGRAPHY

James D. Watson, *Molecular Biology of the Gene*. Beautifully written; meant for highschool science teachers. But potentially formidable; if so, start with his autobiographical *The Double Helix*, which is a gem.

Mark Ptashne and Walter Gilbert, "Genetic Repressors," *Scientific American*, June 1970, 38-44.

S.K. Luria, *Life: The Unfinished Experiment*. Scribner's.

Lewis Thomas, *The Lives of a Cell*. Viking, 17. Elegant writing in popular style, among other things, the New Deontic view that your modern animal cells, and also, actually contain various fungi and other stray ding-a-lings that slid into one of our ancestors and found useful work, joining the basic genetic program.

BRAINS & COMPUTERS

It used to be fashionable to say, "The brain is a computer."

But now people say, "The brain is a hologram."

Fashions change

THE BRAIN

Almost nothing is known about the brain. Oh, there are lots of picture-books showing cross-sections of brains... Maybe you thought it was just a big cauliflower, but it's full of strings and straps and lumps and hardly anything is known about any of it.

Clinical evidence, of course, tells us that if this or that part is cut out, the patient can't talk, or walk, or smell, or whatever. But that doesn't come close to telling us how the thing works when it does work. The histologists, the perceptual psychologists, the anatomists, are all working at it— with no convergence. Beautiful example: the split-brain stuff, which I just better not even bring up here (see now Maya Pines book, Harcourt Brace).

We used to dissect brains when I worked down in Dr. Lilly's dolphin lab. Dolphin brains are about 1.2 times the size of ours, and Lilly quite reasonably pointed out that this might mean dolphins were smarter than us.

And, of course, the bigger whales even smarter. We had a killer-whale brain in the deepfreeze that was about 2 1/2 feet across. And whales come much bigger than that: the Killer's maybe a quarter the length of the Blue.

I should point out here that Lilly's publicity on the intelligence of dolphins was a little too good: it somehow didn't get mentioned that dolphins are just very small whales, the only ones you can feasibly keep in a lab. So think of whales as the possible super-smarties, not just dolphins.)

What's that you say? That "brain size isn't what counts"? That's an interesting point.

People with small heads are by and large just as smart as people with big heads. That's one argument.

However, people have much bigger brains than almost any other animals. That includes something too.

I believe that the only other animals with very big brains are elephants and whales. (An anatomical explanation: the weight is supported on the man by balancing it, on the elephant by a heavy and comparatively inflexible neck offset by a grasping tool, and in the whale by putting it in the front of a torpedin. But most other anatomies couldn't manage a big brain, so they can't evolve one.)

Anyhow, so the scientific question is whether big-brained species are smart. Well, dogs are smarter than rats...

But about these other guys in our league and beyond, how do we know scientifically that "the size of the brain isn't what counts"? Because obviously they're not as smart as we are, people say. Therefore it isn't brain size that counts. The depth of this logic should be evident. (I've even heard people say, "Of course they're not as smart. They don't have guns.")

Pay close attention to an elephant sometime.

Working elephants in India respond to some 300 different oral commands.

Can you think of a 501st thing to ask an elephant to do? (I rather suppose I could oblige.)

Anyway, the dozen whales I've known personally were smart as hell.

It used to be believed that memory was exclusively a matter of synaptic connections—the gradual closing of little switches between nerve cells with practice.

It is now known that temporary or short-term memory is synaptic, but something else takes place after that. It's believed that after a certain period, and it has something to do with rest and sleep, memories are transferred in some other form, presumably chemical. But how?

My friend Andrew J. Singer has a beautiful hypothesis that wraps it up. His guess is that memories are moved from synaptic storage to DNA (I) storage during dreaming, or more specifically REM sleep. I like that one.

WHAT NEXT?



By browsing this book you may have more sense of what computers are doing, can do, should do.

What will you do now?

By reading this book in some detail, especially that difficult machine-language stuff (see "Rock Bottom" and "Bucky's Wristwatch," pp. 32-3), or the pieces on specific computer languages (pp. 42-5), you really should be mentally prepared to get into programming, if you dig it.

Maybe you should consider buying your own minicomputer, for a couple of thousand. Or (if you're a parent), chipping in with several families to get one. Or a terminal, and buying (or trading an oldie can) time on a time-sharing system. Maybe you should start a computer club, which makes it easier to get one-off equipment, if you're kids, write the H.E.S.I.S.T.O.R.S. (p. 47). If you have a chance, maybe you should take computer courses, but remember the slant these are likely to have. Or perhaps you prefer just to sit and wait, and be prepared to speak up sharply if the computer people arrive ready to push you around. Remember:

COMPUTER POWER TO THE PEOPLE!
DOWN WITH CYBERCRUD!

Computers could do all kinds of things for individuals, if only the programs were available. For instance: help you calculate your tax inter-actively till it comes out best; help the harried credit-card holder with bill-paying by allowing him to try out different payments to different creditors till he settles on the month's best mix; then typing the checks; WHITING ANGRY LETTERS BACK to those companies that write you nasty letters by computer; helping with letter-writing in general. You'll have to write the programs.

How do you think computers can help the world?
What are you waiting for?



THE COPPER MAN WALKED OUT OF THE ROCKY CAVERN

DAMN THAT COMPUTER!

Everybody blames the computer.

People are encouraged to blame the computer. The employees of a firm, by telling outside people that it's the computer's fault, are encouraging public apathy through private deceit. The pretense is that this thing, the computer, is rigid and inhuman (see "The Myth of the Computer," p. 7) and makes all kinds of stupid mistakes.

Computers rarely make mistakes. If the computing hardware makes a hardware error in a billion operations, it may be noticed and a repairman called. (Of course, once in a billion operations is once in a thousand seconds, or perhaps every ten minutes. That ought to be mentioned.) Anyhow, innocent gadgetry is not what forces you to make stupid multiple choices on bureaucratic forms; mere equipment isn't what loses your subscription records;

IT'S THE SYSTEM.

By system we mean the whole setup: the computer, the accessories that have been chosen for it, its plan of operation or program, and the way files are kept and complaints handled.

Don't blame the computer.

Blame the system; blame the programmer; blame the procedures; best of all, blame the company. Let them know you will take your business to wherever they have human beings. Same for governmental agencies; write your congressman. And so on.

A Basic Rejoinder

we should all practice and have ready at the tip of our tongues:

WHY THE HELL NOT? YOU'RE THE ONES WITH THE COMPUTERS, NOT ME!

Let's froth up a little citizen indignation here.

ACCOUNT NUMBERS

In principle we no longer need account numbers.

Now that text processing facilities are available in most (if not all) major computer languages, the only excuse for not using these features is the programmer's notion of his own convenience— not that of the outside customer or victim.

Example. Someone I know got brand new ~~credit cards~~ and ~~credit cards~~ credit cards. He made no note of their numbers. Then he lost them both. Duly he reported the losses. Neither service could look him up, they said, without the numbers. Not having used them, he had no bills to check. (Even though he was the only person at that address with anything like that name. And why not, pray tell? Either because they were flibbing, or because they had not seen fit to create a simple straightforward program for the purpose. (See Basic Rejoinder, nearby.)

I have heard of similar cases involving major life insurance companies. Don't lose the numbers. Let's all dance to it:

When anything is issued to you, Write the number down.



"COMPUTERS" THAT DON'T ANSWER

Few of us can help feeling outrage at the book clubs, or subscription offices, or billing departments, that don't reply to our letters. Or reply inappropriately, with a form printout that doesn't match the problem.

First let's understand how this happens.

These outfits are based on using the computer to handle all correspondence and transactions. The "office" may not have any people in it at all— that is, people whose job it is to understand and deal sensibly with the problems of customers. Instead, there may just be keypunch operators staffing a Batch System, set up by someone who has long since moved on.

The point of a batch system (see p. 55) is to save money and bother by handling everything in a controlled flow. This does not mean in principle that things have to be rigid and restrictive, but it usually seems it in practice. (See "The Punch Card Mentality," p. 27.) The system is set up with only a fixed number of event types, and so only those events are recognized as occurring. Most important, your problem is assumed to be one that will be straightened out in the course of the system's flow. While there may be provision for exceptions— one clerk, perhaps— your problem has not seemed to him worthy of making an exception for.

Here is my solution. It has worked several times, particularly on book clubs that ignored typed letters and kept billing me incorrectly.

Get a roll of white shelf paper, two or three feet wide and twenty or more feet long.

Write a letter on the shelf paper in magic marker. Make it big, perhaps six inches to a word. Legibility is necessary, but don't make it too easy to read.

Explain the problem clearly.

Now take your punch card— you did get one, didn't you, a bill or something?— and mutilate it carefully. Tear it in quarters, or cut it into lace, or something. But make sure the serial number is still legible. Staple it lovingly to your nice big letter.

Now fold your letter, and find an envelope big enough for it to fit in, and send it, registered or certified mail, to ANY HUMAN BEING, ACCOUNTING DEPARTMENT, or whatever, and the company's address.

This really works quite well.

I am assuming here, now, that your problem has merit, and you have been denied the attention required to settle it. If we want justice we must ourselves be just.

There is one further step, but, again, to be used only in proportion to the offense. This step is to be used only if a meritorious communication, like that already described, has not been properly responded to in a decent interval.

We assume that this unjust firm has sent you a reply envelope or card on which they must pay postage. Now carefully drafting a follow-up letter, explain once again, in civil language, the original problem, your efforts at attention, and so on. Now put it in a package with a ten or twelve-pound rock, slip the reply envelope to the outside, and send it off.

The problem, you see, has been to get out of the batch stream and be treated as an exception. Flagrantly destroying the punch card serves to remove you from the flow in that fashion. (However, just tearing it a little bit probably won't: a card that is intact but torn can simply be put in a certain slot of the card-punch and duplicated. Destroy it good and plenty.)

In all these cases remember: the problem is not that you are "being treated as a number," whatever that means, but that your case does not correctly fall in the categories that have been set up for it. By forcing attention to your case as an exception, you are making them realize that more categories are needed, or more people to handle exceptions. If more people do this when they have a just complaint, service will improve rapidly.

JUNK MAIL

The people who send it out like to call it personalized advertising and the like. But most of us call it Junk Mail. And its vagaries are NOT THE POOR COMPUTER'S FAULT. What gets people angry derives from the system built around the poor computer.

You may wonder why you get more and more seed catalogs, or gift-house catalogs, as time goes on, even though you never order anything from them. Or why a deceased member of the household goes on getting mail year in and year out, regardless of your angry post-cards.

How does it keep coming?

Through the magic of something called the Mailing List.

And especially the peculiar way that mailing lists are bought and sold.



Now, a mailing list is a series of names and addresses of possible customers, stored on computer tape or disk.

You can buy the use of a mailing list.

But you cannot buy the mailing list itself.

Suppose you have a brochure advertising pumpkin-seed relish, which you suggest has rejuvenating powers. You want this brochure to go out to rich college graduates.

You go to a mailing-list house.

"I cannot sell you this mailing list outright," says the jolly proprietor. "for it is my business to sell its use again and again, so I do not want anybody else to have a copy of it." So you leave 2500 pumpkin-seed relish brochures with the mailing list company, and pay them a lot of money. And they swear on a stack of bibles that they have mailed the brochures to their special list of rich college graduates.

Well, let's say you get 150 sales from that mailing. (10% is fantastically good.) But out of curiosity you go to another mailing-list house and have another mailing sent out— this one to people who have low incomes and little education.

This time you get 125 orders.

Now guess what you are acquiring.

A mailing list of your very own. Of people who eat pumpkin-seed relish.

Mailing lists are, you see, generally rented blind, with no chance to see the addresses or check as to whether they've already been mailed to.

And that explains all the duplications.

If an advertiser is going after a certain type of customer, and goes to several mailing-list houses asking for mailings to that particular type of customer, chances are some people will be on several of the lists. And since there's no way to intercompare the lists, these poor guys get several copies of the mailing.

Another way this can happen is if some cheapskate has his own mailing list and doesn't check it for repeats of the same name. But writing the computer program to check for repeats of the same name is not easy— there might just be a Robert Jones and a Bob Jones at the same address— and these things are not usually checked normally. They're big.)

Another possibility exists for eliminating duplications when you rent mailing lists. You can bring in a magnetic tape with your mailing list on it, and they can send out the mailing only to the members of their list who are not already on your list. That way you still can't steal their list, since the tape is on their premises. The trouble is, they can steal your list, by making a copy of the tape. Oh dear.

One possibility, nice and expensive, is to rent a number of mailing lists from a single mailing-list house, with them guaranteeing that they'll compare all the lists you choose and not send to any person more than once.

But as you may be suspecting, this costs money. All this screening and intercomparing requires computer time, and so, even though you are getting a more and more perfect mailing, you are paying more and more and more money for it. So you can see why reasonable businessmen are willing to send out ads even when they know some recipients will get several duplicates.

Another interesting point. There are mailing lists for all kinds of different possible customers. The possibilities are endless. Minority-group doctors. People interested in both stamp collecting and flowers (you'd have to get a company with both lists, and have them go through them for the duplicates... you got the idea).

Note that mailing lists are priced according to their desirability. Weeded mailing lists, featuring only Live Ones, people who've ordered big in recent times, are more expensive. Lists of doctors, who buy a lot, are more expensive than lists of social workers. And so on.

Then there's the matter of the pitch.

The ad's phrasing may be built around the mailing plan. Some circulars come right out and tell the recipient he's going to get several copies because he's such a wonderful person.

THEN there are those advertisements that are actually printed by the computer, or at least certain lines are filled in with the recipient's name and possibly some snazzy phrases to make him think it's a personal letter. Who responds to such things I don't know. My favorite was the one-- I wish I could find it to include here -- that went something like

You'll really look swell, Mr. Nelson walking down Main Street of New York in your sharp-looking new slacks...

I don't know whether I enjoyed the spaces or the Main Street more.

But you see how this works. There's this batch-processing program, see, and the names and addresses are on one long tape, and the tape goes through, and the program takes one record (a name and address), and decides whether to call the addressee "Mr.," "Ms.," or whatever, and then plugs his name into the printout lines that give it That Personal Touch; and then the mailing envelope or sticker is printed; and the tape moves on to the next record.

We may look forward to increasing encroachments on our time and trust by the direct mail industry: especially in better and better quick letters that look as though they've really been personally typed to you by a real human being. (It is apparently legal for letters to be signed by a fictitious person within a company.) In the future we may expect such letters to be sent on fine paper, typed individually on good typewriters, and convincingly phrased to make us think a real personal pitch is being tendered.

There is, however, a final solution.

YOU CAN GET OFF ALL MAILING LISTS -- that is, the ones "participating" in the Association-- by writing to

Direct Mail Advertising Association
Public Relations Department
230 Park Avenue
New York, NY 10017

They will send a blank. If you fill it in they'll process it and delete your name from mailing lists of all participating companies.

Presumably this won't help with X-rated or stamp-collecting lists, but it ought to keep you from getting semiannual gift catalogs from places like The House of Go-Go Creative, Inc. and those million solicitations from Consumer Reports and that File Box company.

FILE-INS

Metropolitan Division
P.O. Box 2444 Church Street Station, New York, N.Y. 10009

Branch 014

Theodor H Nelson
850 W 20TH St
New York, NY 10011

FILE-INS

Great news for the Nelson family!

Wouldn't you like your money to work for you full time... even when you're asleep?

Now the Nelson family can save...right at their own bank.

-- ** Passbook Savings Plan which
** quarterly or even

NO-RISK...
If not satisfied with
package, I may return it
10 days and my membership
will be refunded.

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

DO NOT RETURN THIS FORM IF
YOU ARE ALREADY A MEMBER

Dear Reader:

If the list upon which I found your name is any indication, this is not the first -- nor will it be the last -- subscription letter you receive. Quite frankly, your education and income set you apart from the general population and make you a highly-rated prospect for everything from magazines to mutual funds.

You've undoubtedly "heard everything" by now in the way of promises and premiums. I won't try to top any of them.

If you subscribe to ~~_____~~, you won't get rich quick. You won't boss over friends and business... clever ~~_____~~.

1225 PORTLAND PLACE, BOULDER, COLORADO 80502

Dear Mr. Nelson:

Let's get straight to the point. This is not an ordinary letter. It's a subscription offer, from a magazine. It can save you money off the regular price. And if it never won't appeal to you, you can ~~_____~~. And if it never will appeal to you, ~~_____~~ we think it

Because it gives you

LOUSY MAILING LIST I WANT LIVED IN! POUCHKEEPER FOR SIX YEARS.

You call up the bank and ask your balance and they say, "I'm afraid I can't get that information. You see, it's on a computer."

(See Basic Rejoinder, nearby.)

Well, the reason it's this way is that they're handling things in Batch (see p. 45) and they aren't storing your account on disk, or if they are they don't have a terminal they can query it with.

But to say that they can't get the information because it's on a computer is a typical use of the computer as an excuse (see Cybercrud, p. 8); and second, if the person believes this to be an explanation, it's a sign of the intimidation and obfuscation that have been sown among the clerks who don't understand computers.

Write them a letter. Change banks. Let's get the banks to put on more and more citizen services. Rah!

THINGS YOU MAY RUN INTO

Everywhere you go computers lurk. Yet they wear so many faces it's impossible to figure what's going on.

Guidelines are hard to lay down here, but if you look for examples of things you've already run into in this book, it may help some.

Terminals you can presumably recognize.

Microprocessors are harder, because you don't see them. Good rule-of-thumb: any device which acts with complexity or apparent discretion presumably incorporates a terminal, microcomputer or microprocessor.

Two other things to watch for: transaction systems and data base systems.

A transaction system is any system that takes note of, and perhaps requires verification of, transactions. Example: the new point-of-sale systems (POS). This is what's about to replace the cash register.

In the supermarket of the future, every package will have a bar code on a sticker, or printed on the wrapper. Instead of the checkout clerk looking at the label and punching the amount of the sale into the cash register-- an error-prone and cheat-prone technique which requires considerable training-- your New Improved Checkout Clerk will wave a wand over the bar code. The bar code will be sensed by the wand, and transmitted in a control computer, which will ring it up by amount and category (for tax purposes), and even keep track of inventory, noting each object as it is removed from stock.

Here is what your bar code will look like. (A circular code, which was already turning up on some TV dinners, has been eliminated by the bar code. This is unfortunate, since the scanner necessary to read the bar code is electronically more complicated, but there we are.)



(Incidentally, while this does arrest the classic cashier's cheat-- ringing up excessive purchases on the customer's, then having a confederate walk through equivalent amounts-- the consumer is still entirely prone to cheating by the store in the computer program. Remember, it's 1974. So you still may have to check your tapes, folks.)

Data base systems are any systems which keep track of a whole lot of stuff, often with complex pointer techniques (see "Data Structures," p. 16). A nice example is the message service now offered by Stuckey's snack/souvenir stands all over the country. You may leave messages for your friends or loved ones on the road; they can stop at any Stuckey's and ask for their messages, just as if it was a telephone answering service. (You're lousy by your phone number-- is this to avoid pranks? And what about people with no phones?) It's free and a neat idea. (Obviously, the messages are stored on the disk of a big central computer, and queried from terminals at the individual stands.)

Now, most of the big systems you run into tend to be a combination of transaction and data-base system. For instance, suppose you make an airline reservation. The airline has a large data base to keep track of the inventory of all those armchairs it's flying around the country, and the list of who so far have announced plans to sit in them, and in some cases what they intend to eat. When you buy your ticket, that transaction then gets you put in the listing. Same for car rentals and so on.

The potential dangers of transaction systems are fairly obvious from the supermarket example, but they fan out in greater complexity as the systems get more complex. Credit cards, for instance, were only made possible by computers and computerized credit verification, but it is only now, fifteen or so years into the credit-card era, that laws protect the cardholder against unlimited liability if he loses it.

Yet we plunge ahead, and it is obvious why. Transaction systems managed in, and by, computers allow more flexible and (in principle) reliable operations. For instance, in the securities business, thousands of stock certificates are lost and mislaid, and the transaction paper must be typed, shuffled, put in envelopes, sent, opened, shuffled again, compared... all by hand. Little wonder they're working on an Automated Stock Exchange System. But if it's taken fifteen years to get the inept bugs out of credit cards... not to mention the frequent allegations that such Wall Street "inefficiency" is actually the disguised muzzling of Organized Crime... uh-oh. (If they can buy the best lawyers, they can probably buy the best programmers.)

Then there is the Checkless Society. This is a catchphrase for an all-addressed system that allows you to transfer money instantly by computer, supposedly some such thing is working already in France. Again, they better get it pretty safe before a scam man will go up in it.

The safety of such systems is of course a matter of immense general concern; IBM pertinaciously (sic) announced its intent to spend millions of dollars on "computer security" a few years ago. However, a few million dollars is not going to plug the security holes in the IBM 360, and evidently the IB is just about as vulnerable.

In this light, even the greatest IBM-faithers will have to admit that there may be a proper motive behind IBM's current refusal to let others use its own operating system language: that way they may be able to prevent special holes in the system from becoming known to programmers.)

It is interesting that one profession seems to be stepping forward to try to improve this situation: the auditing profession, devoted to verification of financial situations of companies, seems to be branching into the verification of computer programs and the performance of complex systems. This will be great, if it works. Cynics, however, may note that auditors have permitted some remarkable practices in the "creative" accounting of recent years. (Obviously the way to check out the safety of big systems is to offer bounty to those who can break its security. But who is willing to subject a system to a test like that?)



Sometimes are a few other computerish things you may run into which more or less defy categorization.



THE COMPUTER GRAVEYARD

In the mid-sixties there was a junkyard in Kingston, N.Y. that was like an automobile graveyard-- except piled high with dead computers.

They were from various manufacturers. The guys would smash them with sledgehammers, or other awful things, to make sure they could never work again. Then you could buy the circuit cards. I saw 1400s five high, Univac File Computers, tape drives... It was an electronic nut's paradise. You could decode your den with huge old control panels, mag disks and whatnot. It seems to be gone now. They forbade pictures.



"COMPUTER DATING"

should of course be called MATCHUP DATING, since there is nothing particularly computerish about either the process or its intended result. But there we go again: word-magic, the implicit authority of invoking the word Computer. (See "Cybercrust," p. 7.)

In the early sixties, a perky young fellow at the Harvard B-School, I believe, one Jeff Tarr, came up with the notion of a computerized dating service. The result was Operation Match, an immense financial success, which sort of came and went. No followup studies were ever done or success statistics gathered, unfortunately, but they certainly had their fun.

The basic principle of "computer dating" is perfectly straightforward. Applicants send in descriptions of themselves and the prospective dates they would like to meet. The computer program simply does automatically the sorts of thing you would do if you did this by hand: it attempts to find the "best" match between what everybody wants and what's on hand.



Obviously this could be a matter for serious operations research: attempting to discover the best matching techniques among things that never really fit together, detail for detail, trying to find out, by followup questionnaires, what trait-matches seemed to produce the best result, etc. But such serious matchup-function research remains, so far as I know, to be even begun.

Obviously there are several problems. Demographically it is almost never true that "for every man there's a woman"-- in every age-bracket there's almost always an imbalance of the opposite sex in the corresponding eligible age-bracket, either too many or too few. But more than that, there is little likelihood that the traits women want are adequately represented among the available males, or vice versa. For introduction services it's obviously worse: there is no balance likely between what comes in one door and what comes in the other. The service can only do its best with the available pool of people-- and make believe it's somehow made ideal by the use of the computer. It's like an employment office: applicants don't match openings.

Numerous other dating services have appeared, some of which don't even pretend to use the computer (and others which claim to be a registry for nonstandard sexual appetites), but none that's gotten the attention of the original Project Match.

But there's no question who got the best dates out of that one. Jeff Tarr.

DO YOU GOT RHYTHM?

A device called the BIO-COMPUTER (trade mark) purportedly helps you predict your "body beats," telling you what days are the right sort of time to do particular things in terms of your own biological energies. The object costs \$15 postpaid from BIO-COMPUTER, Dept. CLB/DM (why not?), 904 Third Ave., NY NY 10021.

The question with all such special purpose devices-- "fishing computers," horse-racing computers, etc.-- is always whether the theory and formulas which are built into them are correct. There is no ready way to tell.

There are various computerized astrology services. Given your date of birth, and hour if known, they'll type out your signs, explanations, etc. Presumably there is a text network which the system selects among according to "reinforcing tendencies," etc., among the entries thought to be influential.

Conceptually this could do size-batches of what a talented human astrologer does, and with the same validity, whatever that may be. In any case it's probably a lot cheaper.



Is it too soon for a computer pornography collector?
(Is it too late?)
See p. 37-38.

SUPER-CUSTOMIZATION

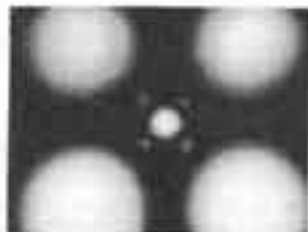
People think computers are rigid and invariant. This (as stated elsewhere in this book) is due to the programs which people have imposed, and then blamed, on the computer.

The fact is that computers are now being set up to give new flexibility to manufacturing processes. Computers, directly connected to milling machines, grind metal into any conceivable shape much faster than a human craftsman. To change the result, change the program—in a fraction of a second. Ferris designs has been done on computer screens; the obvious next step is to have the computer control the loom or knitting machine and immediately produce whatever's been designed.

Custom clothing: soon we may look forward to tailoring services that shore your measurements and can custom-tailor a suit for you in any new fashion, in minutes. (But will the price beat Hong Kong?) Customized printed matter is already here (see "Me-Books," p. 67). Wherever people want individual variations of a basic manufacturing process, computers can do it.



The Telephone Company (at least in Illinois and Indiana) offers a speaker on "The Shadowy World of Electronic Shopping" to interested groups.



Roberts manages, p. 29, interacted in massive relations and reverse Polish culture. Home a must. Contact box 60-212 (see p. 283).

"COMPUTER ELECTION PREDICTIONS"

This is an outrageous misnomer. The computer is only carrying out, most speedily, what hardened politicians have always done: FACTIONAL ANALYSIS, now possible with new-found precision on the basis of certain election returns.

This is based on the cynical, and fairly reliable, view that people vote according to what faction of the greater populace they belong to—middle-class white liberals, blue-collar non-union members, and so on. The factions change slowly over time, and people move among them, but the fact of factionalism remains unchanged.

Well, by the close of a major election campaign, most factions can be pretty well predicted, especially as to presidential choice, or what proportion of that faction will go for a given candidate.

But some factions' reactions are not certain up to the day of the ballot.

So, "Computer predictions" of elections basically break the country into its factional divisions, state by state and district by district, and then tabulate who can be predicted to vote for whom on a factional basis.

Then what's the suspense?

The suspense comes from the uncertain factions—groups whose final reactions aren't known as the election starts.

Certain election districts are known to be chock full of the types of people whose reaction isn't known.

The final "computer prediction" simply consists of checking out how those districts voted, consulting how those factions are going in the present election, and extrapolating this proportion through the rest of the country.

It's often painfully accurate—but, thank god, not always. When it isn't don't blame "the computer." Thank human cantankerousity.

THE VW CHECKOUT COUPLER

May or may not be a real computer—friends have told me it isn't—but it's certainly a good idea.

When you pull your late-model Volkswagen into a dealer's service area, the guys can just roll out a cable and plug it into the corresponding socket in your vehicle. At the other end of the cable is some sort of device which tests a series of special circuits throughout the car for Good Condition. These circuits indicate that things are working properly—lights, plugs, points, brakes and so on.

This is the same technique used by NASA up to the final moment of COMMIT LAUNCH—a system of circuits monitors the conditions of whatever can be monitored, to make sure all's functioning well. It's more expensive to wire it up that way, but it makes checking out the rocket—or the car—that much easier.



SRU TRANSIT

Some of the supplier new Urban Transit Systems give you a ticket with a magnetic stripe on the back. Each time you ride you must push the card into an Entrance Machine, which presumably does something to the stripe. (I'll finally the ticket runs out and you have to pay more money.)

Secrecy of the recording code is an important aspect of the thing. Indeed, waggish gossip claims that some such systems start with a black magnetic stripe and just add stuff to it, meaning the card can be washed clean with a magnet by larcenous commuters. But this seems unlikely.



YOUR AUTOMOBILE COMPUTER

Bills know, huh, we're going to have computers in our cars? No refer here to two things—

anti-skid controllers, which are really just special circuits—you know, "analog computers"—to compensate among skidding wheels. Turns out that this is apparently more sensitive and reliable than even your good drivers who enjoy controlling skids. Already advertised for some imports.

grand bus electronics (see p. 42). Since the electrical part of the automobile is getting so blasted complicated, the Detroit engineers have decided to switch to a grand bus structure instead of having all those switches and things separate anymore. Should make the whole thing far easier to service and customize.

Presumably this will all be under the control of a microprocessor. (See p. 44.) This means that the car can have things like a Cold-Weather Startup Sequence—a program that starts the car, turns on the heater, monitors the engine and valve temperature, and blows the horn, twice, politely when it's all ready—all at a time preset by the dashboard clock.

Presumably Detroit is not yet planning to go this far. But because of the auto industry's ambivalently huge influence in America, some have expressed the fear that this move—toward the integrated-circuit, digitally-controlled grand bus—would effectively put Detroit in control of the entire electronics industry.

The ever-clever Japanese are computerizing faster, better and more deeply than we are.

They now have a prototype taxi operating under computer control. They're calling it, at least for export, Computer-controlled Vehicle System (CVS).

Basically it's like an Elevated Railway—you climb up and wait—but when you get in, you punch a button for your destination. According to Hideyuki Hayashi of the Ministry of Industry and International Trade, the system will be operational in Tokyo within the decade, and is the "cleanest, safest, quietest transport system ever devised by man." Think fast, Detroit.

(A nice point: one of the most important features of such a system is that the vehicles don't react to each other, as do vehicles in the existing Human-controlled Vehicle System (HVS). A whole line of the cars can be accelerated or slowed simultaneously, a crucial aspect of their flexibility and safety. Nothing can possibly go long.)

(Leo Clancy, "Now—Computer-Controlled, Driverless Cars," *National Enquirer* 1 Mar 74, 28-9.)

THOSE THINGS ON THE RAILROAD CARS

As we lean on the loose a-chassis' as a-wetbin' the trains go by, we note strange insignia on their sides, in highly reflective Scotch-lite all begrimed by travel.

Basically it's a stack of horizontal stripes in red, blue and other colors. This is AGI, for Automatic Car Identification. It may yet straighten out the railroads.

In this peculiar industry, it is not known at any given time where a railroad company's cars are, and some peculiar etiquette governs their unrequested use by other firms in the industry. Yet the obvious solution may come about: a running inventory of where all the cars are, where each one is going, who's in it, and who that belongs to. But, of course, that's still in the works. Revolutionary ideas take time.

BETCHA DIDN'T KNOW...

that the IRS hasn't been able to do instant matching of W-2 forms to tax returns. That'll be fixed in fiscal '74, and interest and dividend payments in '75. (TIME, 31 Dec 73, 11.)

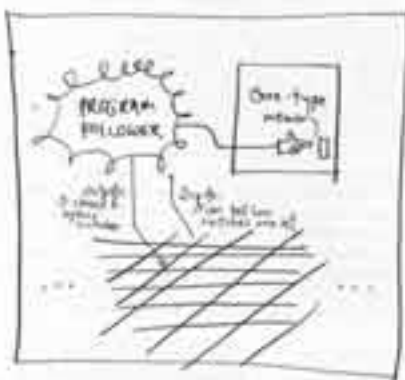
THE ESS

The national phone company (usually called affectionately, "Ma Bell") has drastically changed its switching methods in the last few years. They are replacing the old electromechanical switches, or "crossbars," with a new device called the ESS, or Electronic Switching System. If there's one in your area you may hear about it in their jolly news sheet that you get with the bill.

In the old crossbar days, a phone connection was a phone connection and that was that. Now, with the ESS, all sorts of new combinations are possible: the ESS has stored programs that determine its operation. If you dialed a non-working number, it jumps to a program to take care of that. It does all sorts of things by special program, and new programs can be created for special purposes. Now the phone company is trying to find the services that people will pay for. Having calls routed temporarily to other numbers? Linking up several people in a conference call? Storing your most-called numbers, so you can reach them with a single or double digit?

These particular services are now being offered experimentally.

The way it works is this: there are a number of programs stored in a core memory, the only "output device" of the system consists of its field of reed switches, arranged to show circuits of the telephone network.



Depending on the numbers that have been dialed, and whatnot, the ESS jumps to a specific program, and that tells it to connect an incoming call to particular other circuits, or to ring other lines, or whatever.

It's really neat.

There are only a couple of things to worry about.

One is that it makes wiretapping, not a complex bother involving clipped wires and men hunched over to cramped spaces, but a simple program.

Another is that some people think that blue-boxers (see nearby) may be able to program it, from the comfort of their own homes. Meaning that not just court-authorized wiretaps, but Joe Schmo wiretaps, would be possible. Let's hope not.



TELAUTOGRAPH

This has been around for decades, and has nothing to do with computers, but isn't it nice?

You write with a pen attached by rods to a transmitter; somewhere else, a pen attached by rods to a receiver duplicates what you have written.

What is being transmitted consists of the measured sideways motion ("change in x"), the measured up-and-down motion ("change in y"), and the condition of the pen ("up" or "down"). What would these days be called "three analog channels, multiplexed on a single line."

These only cost a couple of hundred dollars. Why has nobody been using them for computer input?



Sugar Creek, Texas will have 2000 homes with a minicomputer-based alarm system. Evidently various automatic sensors around each house sniff for fires and burglars, as well as providing panic buttons for medical emergencies.

The system uses dual power (one a backup), and prints out the news to fire and police dispatchers on a good old BASS Teletype. *Digital Design*, May 72, 18.)

ONE OF THOSE MYTHS

"Overpay your phone bill by one cent, it drives the computer crazy."

Nope. The amount of payment gets punched in and goes through the gears quite normally.

If you want to put together your own computer-on-a-chip, or any other complex integrated circuit, a complete simulation-verification-layout-and-fabrication service is available from Motorola, Semiconductor Products Div., P.O. Box 20924, Phoenix, Arizona. Presumably it costs a mint, but after that you can tell out your circuits like cookies.

Your circuit is overlaid on their beehive-chip of logical subcircuits, called a Polycell. You use their MAGIC language (Motorola Automatically Generated Integrated Circuits), which then feeds a resulting circuit data structure to a program called SMILE (yuk yuk) to try out the circuit without building it. That way you can supposedly be sure before they make the final masks.

I always figured that the day of Computer Hobbyism would arrive when the folks at HeathKit offered a build-it-yourself computer. But you know what they came out with instead last year? A general interface for hooking things to the PDP-8.



It was a truly stellar group that reported to Judge Sirica on 15 Jan 1974 that the 18-minute Watergate tape buzz had at least five starts and stops.

The six panelists included:

- Richard Bull, a founder of Bolt, Beranek and Newman, Inc.
- Franklin Cooper, head of Hankins Laboratories, (Dow...)
- Thomas Stockham, audio resynthesizer extraordinaire (see p. 34 '73)

The news, however, generally referred to them as "technicians."

QUADRAPONG



a swell video game now in beta, probably controls the four-player pingpong on the screen with a minicomputer or microprocessor.

Especially exciting is the social possibility of horizontal screens for other fun interpersonal stuff. As well as collaborative work. (But boy, let's hope the radiation shielding is good.)

The *Computer Diet* by Vincent Airmetti (Everts Pub.) shows the author sitting on the deskplate of a 200 console.

The inside consists principally of charts he recommends for weight loss. "The power of a modern digital computer" interpolated the tables. A slide rule might have been simpler.

The thing is, he presents a paper on the thermodynamics of weight loss which may be important; in this he states the difference equations which are the heart of his diet. And these may indeed be perfectly valid. So why not call it what it is, *The Thermodynamic Diet*?

Kirk Brainerd, of L.A., is using computers for a registry of people with something to teach. He hopes that if people are mutually available in each other at a deep enough level, people can begin to act out of altruism in general.

ME-BOOKS™

Would you believe that the greatest available computer service is for the kiddies?

For four bucks and a half, an outfit called Me-Books will send, to a child you designate, a story of which he is the hero, in which his friends and shifings appear, and whose action involves his address and birthday.

Kids adore it. Children who don't like reading treasure the volumes; children who do like reading love them just as much.

I can personally report, at least on the basis of the one I ordered *My Friendly Giraffe*, that the story is beautifully thought out, warm, loving, and cleverly plotted. In other words, far from being a fast-buck scheme, this thing has been done right. It's a splendid children's story. (I won't reveal the plot, but the giraffe's birthday, name and home address are related to those of the protagonist.)

Moreover, it has three-color illustrations, is on extra-heavy paper and is bound in hard covers.

(In case you're interested, any of the three programming languages expounded earlier in the book would be suitable for creating a Me-Book: depending on the language chosen, the holes left for the child's own name would be alphabetic variables, segment gaps or null arrays — anyhow, you could do it.)

Astute readers of the Me-Book will note that while it's not readily obvious, only the lines on which personalized information appear have been printed in the computer's lineprinter. The others have all been pre-printed on a press. Indeed, the personalizations appear on only one side of each page, the whole book being one long web of paper that's run through the lineprinter just once before being cut and bound. But it's so cleverly written and laid out that the story moves on beautifully even on the pages that don't mention the child's name.

As an experiment, the outfit tried sending for a copy of *My Friendly Giraffe* to a kid about a little boy named Tricky Dick Nixon, residing at 1800 Pennsylvania Avenue in Washington, D.C. The result was extremely gratifying, and well worth the \$4.50. Herewith some excerpts.

Once upon a time, in a place called Washington, there lived a little boy named Tricky Dick Nixon.
Now, Tricky Dick wasn't just an ordinary little boy. He had adventures that other little boys and girls just dream of.

This is the story of one of his adventures. It's the story of the day that Tricky Dick met a giraffe.

As the giraffe came closer and closer, Tricky Dick started to wonder how in the world he was going to look his in the eye.

Tricky Dick knew there were no jacques in Washington, especially on Pennsylvania Ave.

But Tricky Dick wasn't even a little bit worried. First, because he was a very brave little boy.

And second, because he knew that his friends, the giraffe, would never take his anyplace bad.

Tricky Dick Nixon was born, back in Washington.

Now on Pennsylvania Ave.

And with a story to tell his friends, that they wouldn't have believed if they hadn't seen Tricky Dick riding off on the giraffe's back.

Tricky Dick would long be a hero to those who had seen his that day.

There would be any other exciting adventures for Tricky Dick and his friends.

And maybe, just maybe, if you're a very good boy, someday we'll tell you about those, too.

About those funny numbers on your checks.

You will note that all bank checks now have funny-looking numbers along their bottoms. They go like this:

0123456789

C = # /

The numbers are odd but recognizable. The last four digits are punch-coded marks, which presumably can mean something the programmer wants them to. (In other words, frankly, I don't know their names or standard functions.)

The name of these numbers is **MICA**, which stands for Magnetic Ink Character Recording. They are printed in magnetic ink — not magnetic so's you could record on it, like magnetic tape, but black full of iron and vitamins so that as the bank's white part a special read head, they cause a specific sequence of pulses in the parallel circuits of the read head that can be decoded as the specific number or mark.

The MICA system was designed in the late fifties, with the technology convenient at that time, and would certainly not be designed that way now. Nevertheless, these weird-looking symbols have inspired various

RIDICULOUS TYPE-FACES,

which apparently look to the public like the latest hotcha whatching zippy up-to-date futuristic stuff, even though to the knowledgeable person they bring back the late fifties. (In fact there are no letters in the MICA character-set.)

What, then (you may ask) would symbols designed for computers look like if they had been designed more recently?

We were just getting to that. In fact, there are two such alphabets, called OCR (for Optical Character Recognition). They have been standardized so everybody can design equipment and/or programs to work with them. They are called the A and B optical fonts, or, for completeness, OCR(A) and OCR(B).

They are very disappointing.

OCR(A) is a little worse. At least it looks like something. (Evidently it's slightly easier to deal with and design for.) But the other one, OCR(B), just looks like the alphabet next door. Here they are.

ABCDEFGHIJKLM
NOPQRSTUVWXYZ
0123456789
+!@#%&'*
, - () ^ & * ~
_ ` ~ ` ~ `

OCR(A)

1234567890
ABCDEFGHIJKLM
NOPQRSTUVWXYZ
abcdefghijklmnopqrstuvwxyz
~@#%&'~
!() < > [] ^ & * ~
_ ` ~ ` ~ `

OCR(B)

PERSONALIZED ME-BOOKS™ NOW AVAILABLE

My Friendly Giraffe

Your child and the child's friends and class take a jaunt with a friendly giraffe. Personalized in over 70 places.

My Jungle Holiday

The mood of your choice and the giraffe and the animals in an adventurous park. Personalized throughout.

My Birthday Land Adventure

People in the land of Eady and take all of your year's most joyful birthday memories to the birthday birthday.

My Special Christmas

An Santa Claus and his friends and the spirit of the Christmas season.

For additional Me-Books™ written around a child's special occasions or order form of your favorite bookstore to write: Me-Books Publishing Co., Dept. M02, 14533 Victory Blvd., North Hollywood, Calif. 91605. Enclose \$2.00 plus \$2.00 for postage and handling. (Call 800-451-2323 for more info.) Be sure to state which Me-Book™ you want and include the following information:

PERSONALIZED CHILD DATA

Child's name (last, first, middle) and age: _____
Parent's name: _____
Address: _____
City, state, zip: _____
Phone: _____
Date: _____

Child's name: _____
Parent's name: _____
Address: _____
City, state, zip: _____
Phone: _____
Date: _____

Child's name: _____
Parent's name: _____
Address: _____
City, state, zip: _____
Phone: _____
Date: _____

Child's name: _____
Parent's name: _____
Address: _____
City, state, zip: _____
Phone: _____
Date: _____

Child's name: _____
Parent's name: _____
Address: _____
City, state, zip: _____
Phone: _____
Date: _____



COMPUTER QUALITY CONTROL SHEET
ACCOUNT NUMBER: 123456789
DATE SHIPPED:
CHILD'S NAME (LAST, FIRST, MIDDLE): Tricky Dick Nixon
ADDRESS: 1800 Pennsylvania Ave
CITY, STATE, ZIP: Washington, DC 20000
BIRTHDATE: July 9, 1976
ADDITIONAL NAMES (LAST, FIRST, MIDDLE):
DICK'S NAME: Spiro
DICK'S NAME: Mitchell
DICK'S NAME: Forno
DICK'S NAME: Carlock
GROWN-UP'S NAME: The Founding Fathers
ADDRESS: T. Keenan
BOOK SHIPPED TO 62049-32



THE HOLE EARTH CATALOG



Tom DeFaced (top art)

"I have a dream..."

F. My feeling frankly is this-- that you know I was just thinking tonight as I was making up my notes for this little talk, you know, what the hell, it is a little hair-dramatic, but it is actually true that what happens in this office in the next four years will probably determine whether there is a chance, and it's never been done, that you could have some sort of an uneasy peace for the next 25 years.

F. Oh huh.

(Wave to Ehrlichman) / Apr 73.1

Thank you, Mr. President

READ IT AND WEEP

Janella N. Woodrow, Dennis L. Meadows, Jürgen Randers and William W. Behrens III. *The Limits to Growth: A Report for THE CLUB OF ROME'S Project on the Predicament of Mankind.* Universe Books, paper, \$2.75.

"Things are going to get worse and worse and never get any better again."

-- attributed to Kurt Vonnegut, Jr.

"FOLKS DON'T NEED THESE L'L SHMOOS!!-- THEY ALREADY GOT ONE-- TH' BIGGEST SHMOO OF ALL-- TH' EARTH, ITSELF-- JEST LIKE THESE L'L SHMOOS, IT'S READY T' GIVE EV'YBODY EV'RYTHING THEY NEED!! IF ONLY FOLKS STOPPED A-FIGHTIN', AN' A-GRABBIN'-- THEY'D SEE-LIKE THEY THIS SHMOO-- TH' EARTH-- GOT PLENTY O' EVERYTHING-- FO' EV'YBODY!!"

-- L'l's Ainsor

(Al Capp, *The Life and Times of The Shmoos*, Pocket Books, 1948, pp. 111-112.)